

Logan Bush-Mahoney

615-933-4185 | libushmaho42@students.tntech.edu

961 W. Broad St. Apt 8, Cookeville, TN 38501

Objective

Motivated student seeking a summer internship in Software Development or Information Technology.

Education

Tennessee Technological University

Jan 2017 - Present

Major: Computer Science, **Expected Graduation:** May 2020

- Major GPA: 3.55
- Made Dean's List consistently from Spring 2017 to Spring 2018.

Experience

Tier 2 Student Technology Associate – Tennessee Tech University

May 2017 – Present

Provide IT Support for the College of Education. Troubleshooting a variety of over 500 devices in our college. I strive to learn from every issue I face.

- Introductory experience troubleshooting ASP WebForms written in VB.NET, HTML, JavaScript
- Communicate technical issues via FootPrints. Wrote technical documentation. Report updates to faculty and staff on project statuses.
- On-site technical support. Repairing Crestron classroom systems. Solving faculty's Apple and Windows issues. Enabling peripheral accessories; printers, USB hubs, IoT device's.
- Migrate user data by USMT, Apple Migration Assistant, Rsync, and from Backup Disks.
- Installing OS's using PXE Boot, JSS Netboot, USB media. Performing SSD/RAM upgrades.

Shoe Department Supervisor – Kohl's Department Stores

July 2011 – June 2017

Learned the art of customer service. Utilized in multiple store functions before being promoted to a department leader in 2016.

- Recipient of a 2017 Kohl's Associate Scholarship
- Led and trained a team of ~5 people. Implemented Kanban methodology to improve task management and facilitate group coordination.
- Awarded for Outstanding Customer Service by Regional VP for Q1 2017.
- Volunteered for Kohls Care's program; qualifying donations for each event assisted.

Class Projects

- C++ Program utilizing LinkedLists to create a Zoo "Database" txtfile
- C++ Program which held a Graph data structure and topologically sorted it.
- Java Program to generate pizza orders using Factory and Decorator Design Patterns