

"TO ME, BUSINESS ISN'T ABOUT WEARING SUITS OR PLEASING STOCKHOLDERS. IT'S ABOUT BEING TRUE TO YOURSELF, YOUR IDEAS AND FOCUSING ON THE ESSENTIALS."

# MARY DEDRICK

CEO at Vehicles

#### **DEMOGRAPHICS**

Age: <u>52</u>

**Education: Management** 

Location: Sweden

Social Networks: LinkedIn,

Instagram

## **User Goals/Needs**

- Quick access to vehicles list
- Access to vehicles status continuously
- Multi-language platform

### **Motivations**

- Wants to organize client's data
- Improve communications with multi-national clients
- Promotes vehicles brand
- Expanding her company

## Challenges

- Time consuming for updating vehicles status manually (by calling on the phone)
- Vehicles disconnections are costly
- Miscommunication for foreign clients

## Ideal Experience/Must Have

- View vehicle list
- Ability to filter vehicles status
- Ability to filter vehicles customers
- View latest connection status
- Translating data to Swedish and English
- Promote Vehicles via social media
- Promote Vehicles via Newsletter subscription