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# **Service Bulletin**

# **Subject: Drainage Correction**

### SOTTO - UG18/UG20/UG30/UG40/UG50/UG65/UG80 MODELS

#### **PROBLEM**

Units with **Serial Numbers from 310247716 to 310280909** shipped without the proper water flow restrictor causing water back-up and overflow. This will result in internal damage to the electrical components of the unit.

#### **CORRECTION**

A water flow restrictor must be installed.

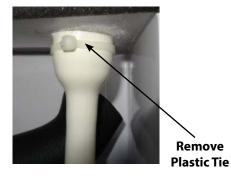
# **A**Warning

Authorized Service Representatives are obligated to follow industry standard safety procedures, including, but not limited to, local/national regulations for disconnection / lock out / tag out procedures for all utilities including electric, gas, water and steam.

## **A** Warning

Disconnect electric power at the main power disconnect for all equipment being serviced. Observe correct polarity of incoming line voltage. Incorrect polarity can lead to erratic operation.

- **Step 1** Disconnect power and water supply.
- **Step 2** Remove back panel.
- **Step 3** Remove plastic tie and remove vinyl drain tube.



**Step 4** Insert Water Flow Restrictor

- UG18 040004659
- UG20/UG30/UG40/UG50/UG65/UG80 -040002833



**Step 5** Reinstall the vinyl drain tube, secure with a new plastic tie.

**Step 6** Reinstall back panel.