

Service Bulletin

Subject: Drainage Correction

SOTTO - UG18/UG20/UG30/UG40/UG50/UG65/UG80 MODELS

PROBLEM

Units with **Serial Numbers from 310247716 to 310280909** shipped without the proper water flow restrictor causing water back-up and overflow. This will result in internal damage to the electrical components of the unit.

CORRECTION

A water flow restrictor must be installed.

Warning

Authorized Service Representatives are obligated to follow industry standard safety procedures, including, but not limited to, local/national regulations for disconnection / lock out / tag out procedures for all utilities including electric, gas, water and steam.

Warning

Disconnect electric power at the main power disconnect for all equipment being serviced. Observe correct polarity of incoming line voltage. Incorrect polarity can lead to erratic operation.

- Step 1** Disconnect power and water supply.
- Step 2** Remove back panel.
- Step 3** Remove plastic tie and remove vinyl drain tube.



Remove
Plastic Tie

Step 4 Insert Water Flow Restrictor

- UG18 - 040004659
- UG20/UG30/UG40/UG50/UG65/UG80 - 040002833



Step 5 Reinstall the vinyl drain tube, secure with a new plastic tie.

Step 6 Reinstall back panel.