

August 21, 2025

Hello,

I'm reaching out about the this role at your team. My recent work has centered on .

A few examples of the kind of work I do: Founded and led a global program aimed at improving reliability and lowering the cost-of-service delivery; Built a high-performance team from the ground-up, fostering a culture of continuous improvement; Engaged stakeholders throughout customer lifecycle: advocacy, development, adoption, renewal.

If the team is exploring solutions in this area, I'd value a conversation to compare notes and see where I can help.

Best regards,  
Mahtab Soin