Cezary **Błajszczak**

SERVICENOW DEVELOPER · DATA WAREHOUSE DEVELOPER · PASSIONATE · AUTODIDACT

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"Every day is a new adventure."

Education, certificaions & trainings

ServiceNow Certified Application Developer

ENGAGE ESM

2017

ServiceNow Certified Implementation Specialist

ENGAGE ESM

2017

ServiceNow Certified System Administrator

ENGAGE ESM

2017

ServiceNow CSA training

Virtual Instructor Led Training

ENGAGE ESM

2017

Optimalization and tuning of SQL queries

Kraków, Poland

COMARCH

2016

Developing Microsoft SQL Server 2012 Databases (MS-10776)

Katowice, Poland

DAGMA

2015

Advanced PL/SQL

Kraków, Poland

ARROW ECS

2013

Basic PL/SQL

Kraków, Poland

ARROW ECS

2012

MSc in Applied Informatics

Kraków, Poland

POLITECHNIKA KRAKOWSKA IM. TADEUSZA KOŚCIUSZKI

2011 – 2012

Engineer in Informatics

Kraków, Poland

POLITECHNIKA KRAKOWSKA IM. TADEUSZA KOŚCIUSZKI

2008 – 2011

Experience

Engage ESM

Kraków, Poland

TECHNICAL CONSULTANT

Feb 2017 – present

- Implementing ServiceNow platform
- Developing workflows and Javascript scripts
- Gathering requirements on workshops
- Working in agile team
- Receieving feedback from client/peer and reviewing peer's work

Comarch

Kraków, Poland

BUSINESS INTELLIGENCE CONSULTANT

May 2016 – Jan 2017

- Developing ETL packages
- Managing data warehouses (> 800 GB)
- Developing BI Objects according to Kimball modelling techniques
- Documenting own work
- Creating instructinos

Armatura Kraków *Kraków, Poland*

Business Application Consultant *October 2013 – April 2016*

- BI support - solving problems, creating cubes, data warehouses and ETL tasks
- Creating, managing, developing and implementing solutions for business users with various tools (web applications, VBA macros, Oracle/PotgreSQL reports, ...)
- Implementing software to make my own job easier (project management, svn, Outlook add-ins, ...)
- User training
- VMWare-based virtualization
- Developing and supporting web and desktop apps
- ERP support - solving problems, creating instructions, talking to end users about their needs and ways to complete them
- Project management - creating UML documents, talking to business users and gathering requirements
- Writing and managing documentation
- Maintaining knowledge base
- Automation of daily tasks (data synchronization, running reports)
- Network and server (Windows/Linux) administration
- Solving various problems reported by users and automatic or manual tasks

Luxoft Poland *Zabierzów, Poland*

Technical Support Engineer *July 2013 - September 2013*

- Team work
- English speaking co-workers
- Creating and updating documentation

Quantum Software *Kraków, Poland*

IT Support – Helpdesk *October 2010 - June 2013*

- Helpdesk support for users (fixing stuff)
- Second level support for Oracle database
- Network administration
- Diagnosing and solving problems
- Suggesting, developing and implementing solutions to problems
- Developing web and desktop applications

Skills

Programming	SQL, PL/SQL, T-SQL, ETL, PHP, Node.JS, Javascript, LaTeX, Python
Database	Oracle, SQL Server, PostgreSQL
Environments	ServiceNow, Linux, Windows, Windows Server, VMWare
Soft skills	Ambition, constant improvement, diagnosing & solving problems, communicating with business users, knowledge transfer, business analytics, team work, finding bottlenecks
Language	Polish (mothertongue), English (fluent)