Cezary **Błajszczak**

SERVICENOW DEVELOPER · DATA WAREHOUSE DEVELOPER · PASSIONATE · AUTODIDACT

M. Wadowity street 32/1, 34-100 Wadowice, Poland

 (+48) 535-303-828 | ✉ cezary.blajszczak@gmail.com | ⌨ maialithar | in cezary.blajszczak | Ⓢ cezary.blajszczak

"Every day is a new adventure."

Education, certificaions & trainings

Servicenow Certified Implementation Specialist: ITFM

ENGAGE ESM   *2018*

Servicenow Certified Implementation Specialist: ITSM

ENGAGE ESM   *2018*

ServiceNow Certified Application Developer

ENGAGE ESM   *2017*

ServiceNow Certified Implementation Specialist

ENGAGE ESM   *2017*

ServiceNow Certified System Administrator

ENGAGE ESM   *2017*

ServiceNow CSA training   *Virtual Instructor Led Training*

ENGAGE ESM   *2017*

Optimalization and tuning of SQL queries   *Kraków, Poland*

COMARCH   *2016*

Developing Microsoft SQL Server 2012 Databases (MS-10776)   *Katowice, Poland*

DAGMA   *2015*

Advanced PL/SQL   *Kraków, Poland*

ARROW ECS   *2013*

Basic PL/SQL   *Kraków, Poland*

ARROW ECS   *2012*

MSc in Applied Informatics   *Kraków, Poland*

POLITECHNIKA KRAKOWSKA IM. TADEUSZA KOŚCIUSZKI   *2011 – 2012*

Engineer in Informatics   *Kraków, Poland*

POLITECHNIKA KRAKOWSKA IM. TADEUSZA KOŚCIUSZKI   *2008 – 2011*

Experience

Engage ESM   *Kraków, Poland*

TECHNICAL CONSULTANT   *Feb 2017 – present*

- Implementing ServiceNow platform
- Developing workflows and Javascript scripts
- Gathering requirements on workshops
- Working in agile team
- Receieving feedback from client/peer and reviewing peer's work

Comarch   *Kraków, Poland*

Business Intelligence Consultant   *May 2016 – Jan 2017*

- Developing ETL packages
- Managing data warehouses (> 800 GB)
- Developing BI Objects according to Kimball modelling techniques
- Documenting own work
- Creating instructinos

Armatura Kraków   *Kraków, Poland*

Business Application Consultant   *October 2013 – April 2016*

- BI support - solving problems, creating cubes, data warehouses and ETL tasks
- Creating, managing, developing and implementing solutions for business users with various tools (web applications, VBA macros, Oracle/PotgreSQL reports, ...)
- Implementing software to make my own job easier (project management, svn, Outlook add-ins, ...)
- User training
- VMWare-based virtualization
- Developing and supporting web and desktop apps
- ERP support - solving problems, creating instructions, talking to end users about their needs and ways to complete them
- Project management - creating UML documents, talking to business users and gathering requirements
- Writing and managing documentation
- Maintaining knowledge base
- Automation of daily tasks (data synchronization, running reports)
- Network and server (Windows/Linux) administration
- Solving various problems reported by users and automatic or manual tasks

Luxoft Poland   *Zabierzów, Poland*

Technical Support Engineer   *July 2013 - September 2013*

- Team work
- English speaking co-workers
- Creating and updating documentation

Quantum Software   *Kraków, Poland*

IT Support – Helpdesk   *October 2010 - June 2013*

- Helpdesk support for users (fixing stuff)
- Second level support for Oracle database
- Network administration
- Diagnosing and solving problems
- Suggesting, developing and implementing solutions to problems
- Developing web and desktop applications

Skills

Programming	SQL, PL/SQL, T-SQL, ETL, PHP, Node.JS, Javascript, LaTeX, Python
Database	Oracle, SQL Server, PostgreSQL
Environments	ServiceNow, Linux, Windows, Windows Server, VMWare
Soft skills	Ambition, constant improvement, diagnosing & solving problems, communicating with business users, knowledge transfer, business analytics, team work, finding bottlenecks
Language	Polish (mothertongue), English (fluent)