

E-ticket

Departure Flight



Wednesday, 22 January 2025

07:50 ● Ho Chi Minh City (SGN)
Tansonnhat Intl - Terminal 2

15:25 ○ Tokyo (NRT)
Narita Intl - Terminal 2

Traveloka Booking ID
1170733501

Airline Booking Code (PNR)
57VY50

NON-REFUNDABLE

Stop to change planes in Tokyo (3h 15m)

At this stop, you need to:

✓ Bring your passport and transit visa (if required)



Wednesday, 22 January 2025

18:40 ● Tokyo (NRT)
Narita Intl - Terminal 2

10:55 ○ Vancouver (YVR)
Vancouver Intl



Present e-ticket and
passport at check-in















Check-in **at least 90
minutes** before
departure



All times shown are in
local airport time

Passenger Details

No.	Passenger(s)	Route	Flight Facilities	Ticket Number
1.	Mrs. THI NHAT THAO NGUYEN (Adult)	SGN - NRT	 10 KG Cabin Baggage *With a specific dimension subject to airline's policy  2 x 23 KG Baggage	1315442958298
		NRT - YVR	 10 KG Cabin Baggage *With a specific dimension subject to airline's policy  2 x 23 KG Baggage	1315442958298
2.	Mr. BAO QUOC LE (Adult)	SGN - NRT	 10 KG Cabin Baggage *With a specific dimension subject to airline's policy  2 x 23 KG Baggage	1315442958299
		NRT - YVR	 10 KG Cabin Baggage *With a specific dimension subject to airline's policy  2 x 23 KG Baggage	1315442958299
3.	Mr. BAO TIN LE (Adult)	SGN - NRT	 10 KG Cabin Baggage *With a specific dimension subject to airline's policy  2 x 23 KG Baggage	1315442958300
		NRT - YVR	 10 KG Cabin Baggage *With a specific dimension subject to airline's policy  2 x 23 KG Baggage	1315442958300

Airline Conditions of Carriage

Roundtrip tickets must be used in full. Partial ticket use (only the departure or return ticket) may cause the other ticket to be invalid and not refundable. You can contact Traveloka Customer Service to confirm whether this rule applies to your booking.

Please also read and understand the following airline conditions of carriage for other important regulations.



JL : <http://www.traveloka.com/x/coc/jl>



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How to Reschedule

1. Log in to your Traveloka account via <https://www.traveloka.com/login>, or your Traveloka App.
 2. Go to **My Booking** and open the booking you want to reschedule. If rescheduling is available for your booking, click **Request Reschedule**.
 3. Don't worry, your initial booking will still be valid until your new e-ticket is issued.
 4. Select the flight and passenger you want to reschedule.
 5. Enter your new preferred flight details. Then, select your new flight.
 6. Check your booking details and click **Continue** to submit your reschedule request.
 7. If the price was not available when you were selecting your new flight, wait for your new ticket price to be confirmed.
 8. If you need to pay for the fare difference or rescheduling fee, please complete your payment within the given time limit.
 9. After your payment is successful, you will receive your new e-ticket in **My Booking** and email.
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How to Refund

1. Log in to your Traveloka account via <https://www.traveloka.com/login>, or your Traveloka App.
2. Go to **My Booking** and open the booking you want to refund. Then, click **Request Refund**.
3. Don't worry, your booking will still be valid until you have submitted your refund request.
4. Read the general refund info about your booking. If your flight is refundable, click **Start My Refund** to begin your refund process.
5. Select your refund reason and the passenger you want to refund.
6. Complete your refund requirements, such as uploading your refund documents or filling in your bank account details.
7. Review your refund details and click **Submit Refund**.
8. We will review your refund request and forward it to the airline.
9. You will be notified of every progress of your refund. But, you can also keep track of your refund status via **My Booking**.

All refund should be processed through Traveloka. Otherwise, refund will not be approved by airline.



Need to buy extra baggage, refund, reschedule, or change your booking details? [Check the Manage Booking section on your E-Ticket.](#)

We're ready to help you

Inform your booking ID 1170733501 when contacting us via call or email below:



+44-2031-399-21



cs@traveloka.com



[Contact Us](#)



[Go to Help Center • \[trv.lk/help\]\(http://trv.lk/help\)](#)



No Need to Print

Save trees, go paperless!
View and use your item upon redemption or entry by going to My Booking in Traveloka App.



Real-Time Flight Status

Updates on the latest flight status are available in My Booking in Traveloka App. You can also share this info with friends and family!

