MAIK COSTA

Full Stack Developer

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SOCIAL

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PROFILE

MBA Information System Projects and graduations in two technological areas being Web Systems Development and Computer Networks, currently has as main function to be an IT manager applying best practices acquired through certifications (DevOps, Agile Scrum and Lean It) applying IT frameworks software engineering with the use of object-oriented patterns, prioritizing process improvement and efficiency in building solutions, software maintenance and execution of operational processes.
Experience in requirements gathering, implementation, systems support, information integrity and CI / CD.
Negotiation with technology partners.

EXPERIENCE

TOTVS Specialist

From 05/2021 to today | Azul Seguros

Porto Seguro "Bllu" product
- Participation in the agile product team
- Squad member with technical bias TOTVS Protheus
- Support in the integration of the FRONT-END and BACK-END fronts between legacy systems
- Testing and Approval of new features
- Support support in production cases

Scrum Master

From 03/2021 to 04/2021 | Access System and Process

Responsibilities:
• Disseminate and help the team in adopting agile practices;
• Support the Product Owner and team members to create backlog items. clear and concise form;
• Conduct and facilitate the ceremonies: Daily, Planning, Review and Retrospective;
• Evaluate with the team the progress of deliveries in Sprints and Kanban;
• Participation in the Retrospective ceremony, evaluating with the team the
evolution of deliveries;
• Support the development team, removing the daily impediments and helping in understanding the business;
• Acting in Squads with different products, such as: TOTVS Protheus, Front-End and Apps.
• Leverage team characteristics, such as proactivity, good communication and good relationship in multidisciplinary teams
• Promote self-organization
• Conflict management
Tools: Jira Software and Monday

IT Supervisor
From 2008 - 2021 | Santo Angelo

Information Technology Management involving the area of ERP (TOTVS) and infrastructure systems. Responsible for area indicators (CAPEX and OPEX, projects and technological evolution) Participation in the revitalization project of the company's ERP system. Involvement in all project areas such as requirements gathering, user interviews, documentation, schedule definition and monitoring, physical x financial evolution, resource control, internal and external and all other project needs. Together with other managers, we redefined processes and implemented new features.
Maintenance and Development customizations,application of packages, database management, environment configuration, maintenance in data dictionary, update of releases in TOTVS Protheus systems, versions 8,10, 11 and 12, knowing the modules: Billing, Financial, Inventory, Purchasing, Management Accounting, Tax Books, Document Control, Entrance Inspection, Non-Conformity Control, Production Control Planning, Metrology, Personnel Management, Electronic Point and TAF. Service demand management with ITSM tools.

Network Analyst
From 2005 - 2008 | DAC

Participation in the creation of the company's website, responsible for updating, online support to representatives in Brazil, firewall and proxy management, wireless network configuration and maintenance (Access Point), server configuration (Active Directory, IIS, DNS, DHCP and Routing appliance configuration and maintenance (hotbrick), management in telephony-oriented software (sumus and tac), backup routines, improvement in the ERP system (MK systems), support to basic, intermediate and advanced user levels, management on the part of (PABX, VOIP , Private Link).

C E R T I F I C A T I O N S

DevOps Lead
Certification Number:
5F60DCC

Agile Scrum Fundamentals
Certification Number:
5F60DCD

DevOps Essentials
Certification Number:
5F60DC7

Lean IT Essentials

Certification Number:

5F60DC8 ⬀

Scrum Essentials

Certification Number:

5F60DC9 ⬀

Scrum Master Foundation

Certification Number:

5F60DCA ⬀

Scrum Product Owner Foundation

Certification Number:

5F60DCB ⬀

R E F E R E N C E S

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