

# Maiko Tuitupou II

Systems Administrator, University of Utah

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I love working as a systems administrator and have a passion for development.

Authorized to work in the US for any employer



## WORK EXPERIENCE

### Systems Administrator (Student Intern)

University of Utah - Salt Lake City, UT

September 2017 to Present

- Responsible for maintenance and development upgrades for a third-party monitoring system and internally developed monitoring system
- Maintained live status of a third-party monitoring system for users all across the University of Utah
- Created SQL automations and third-party integrations that made it easy for other IT professionals to utilize SolarWinds Orion to monitor their live systems
- Developed and supervised a project that used Raspberry Pi's and LED lighting to communicate systems' status to other IT professionals
- Automated merging documentation libraries utilizing PowerShell, ServiceNow Knowledge Base, and Microsoft OneNote

### IT Consultant, Mike Hale Acura

Mike Hale Acura - Murray, UT

June 2016 (Full-time) to Present (Part-time)

- Maintained the Acura Interactive Network for technicians and worked with the company's DMS provider, CDK Global
- Revised the network infrastructure to accommodate for temporary sales offices during remodeling
- Engineered a "work-around" to combat a compatibility issue between Acura's antivirus software and the Acura Interactive Network
- Employed repair procedures for outages relating to hardware failures, networking issues, and security oversights
- Set up a global Administrator account across all company devices

### Systems Administrator Internship

NetWize - Murray, UT

February 2016 to May 2016

NetWize

- Worked on "the bench" under supervision of a senior engineer
- Daily jobs consisted of repairing/replacing damaged computers
- Cleared ransomware from company device under supervisor's direction

### Computer Technician Intern

Universal Systems Inc

June 2015 to August 2015

- Built hardware at Universal Systems to improve my knowledge of hardware
- Built servers, desktops, and notebooks for companies like ARUP, FusionIO, Infracore, MOZY, University of Utah, and Nexus IT.



## EDUCATION

### University of Utah

Computer Science - 2017 to Present

### Murray High School

High School Diploma - 2013 to 2017



## SKILLS

- Information Technology (5 years)
- Linux (5 years)
- Windows Management (5 years)
- System Administrator (3 years)
- Version Control (Git) (3 years)
- SolarWinds Product Management (3 years)
- Databases (MSSQL, MySQL) (2 years)
- SOAP and REST API's (Less than 1 year)
- C# (3 years)
- Java (3 years)
- HTML (1 year)
- CSS (1 year)
- JavaScript (1 year)



## ADDITIONAL INFORMATION

### Languages

- Solid understanding of C# and Java
- Solid understanding of MSSQL
- Solid understanding of bash and shell scripting
- HMTL SoloLearn Certified
- CSS SoloLearn Certified
- php SoloLearn Certified
- Python SoloLearn Certified
- JavaScript SoloLearn Certified
- C++ and Unreal Game Development
- C# and Unity Game Development
- Python

### Software

- SolarWinds Orion (All Modules)
- ServiceNow
- Nagios (Familiarity With)
- Microsoft Specialist Word 2013
- Microsoft Specialist Excel 2013
- Microsoft Specialist PowerPoint 2013
- IC3 GS5
- Computer Technology (250E.)
- ConnectWise
- ITGlue
- Ticketing Systems
- Network Infrastructure