

Heuristic Testing Worksheet

Project Name: BLOOD BANK MANAGEMENT Team: 27 Date: 03/31/2022

Evaluator(s): Abhishek Reddy Vemula, Observer(s): Shanmukha Arcot

Location in the Task Description	Heuristic Violated	Usability Defect Description	Inspector's Comments Regarding Defect
To search for a person or donor using the search bar. Home/ about us/donors/search for donors	2,7	There is no search bar for to know the availability of particular blood group	There is a greater need of search bar in the donor section. By using the search bar It will be easy for person to know what type of blood groups are available .
More information about the blood collection on home page Home	1, 10	The information they provided on the home page was not that much extent to reach out for donation as well as for the recipients	They should maintain the information up to mark and ability of providence information on their home page.
Ability to provide emergency number for recipients to contact administration Home /donors/recipients/contact/ Emergency contact	3,6	The contact information they were providing it not sufficient for emergency	They need to main emergency contact information which should be in short format which people can remember easily
Finally to the recipients button Home /donors/recipients/login/ forget password	5,7	There is no password recognition or recall methods in the recipients block.	It is always good to recall their credentials Because recall and recognition should be mandatory the goal is to maintain customer flexibility

[illegible]