
PROFESSIONAL SUMMARY

- 5 years of hands-on experience with DevOps toolset in the financial services industry.
- Well versed in platform automation, troubleshooting and configuration management.
- Proficient in coordinating with teams across the globe and driving technology risk mitigation initiatives.
- Proven ability in adding value to the team by using analytical and problem-solving skills in complex and demanding environments.

TECHNICAL COMPETENCIES

Languages: PowerShell, Puppet, Python, R, SQL.

Tools: AnthillPro, Artifactory, Bitbucket, Chocolatey, Confluence, Dynatrace, Fisheye/Crucible, Fortify, Jenkins, Jira, MySQL Workbench, Nagios, Nexus Repository, SonarQube, Subversion, Veritas Cluster Server (VCS).

Miscellaneous: Ant, Git, Gradle, Linux, Maven, Subversion, Tibco, WebLogic.

EDUCATION

University of Washington, Information School, Seattle, WA Jun 2020

Master of Science in Information Management (GPA 3.96) Specialization in Data Science and User Experience

Sikkim Manipal Institute of Technology, Sikkim, India Jun 2013

Bachelor of Technology in Computer Science and Engineering (GPA 3.8)

PROFESSIONAL EXPERIENCE

Wells Fargo, Bengaluru, India July 2013 – July 2018

Technology Specialist - Jan 2017 to July 2018

- Automated **Configuration Management** of 150 plus CI/CD servers (using Puppet), which reduced efforts by implementing consistent server states, additionally reducing the time required for pushing out changes and spinning up new servers, from days to hours.
- Enabled **migration** of critical and high priority applications from **AnthillPro to Jenkins**, by developing new configurations in Puppet and resolving dependency related issues on servers as well as in Jenkins.
- Led the **Enterprise Technology Health Refresh** initiative for the team, by actively collaborating with global teams and liaising with higher management to ensure compliance of - DevOps toolsets, and software on the CI/CD servers - with Enterprise Technology Standards.
- Led the security **vulnerability remediation** efforts for the team, by continuously identifying and resolving issues, coordinating with Enterprise triage & tiger teams to monitor and mitigate risks associated with application and CI/CD servers (Linux & Windows).

Senior Analyst - Mar 2015 to Dec 2016

- Implemented configuration of and provided administrative support for sitewide **DevOps Toolset** - Atlassian Suite (Jira, Confluence, Fisheye/Crucible, Bitbucket), Subversion, Anthill, SonarQube, Nagios, and Nexus.
- Led **Jira Administration** from India, by collaborating with Dev teams and Technology Managers to configure as well as troubleshoot projects, workflows, dashboards, and boards (Scrum & Kanban).
- **Mentored** new team members, conducted brown bag sessions, and created Confluence **documentation** to get new team members up to speed with the DevOps toolset and the team deliverables.
- Planned, coordinated, and implemented, **middleware patching** on Windows & Linux servers.
- Conducted **proof of concept** to analyze Docker and Puppet for configuration management, to provision and maintain configurations of CI/CD servers.

Analyst - July 2013 to Feb 2015

- Provided **administrative, configuration and infrastructure support** for Application Lifecycle Management, Source Code Management and Continuous Integration tools like Anthill, Jenkins, JIRA, Confluence, SVN, Fisheye, Nagios, and SonarQube.
- **Automated** the pre-OS-Patching process of the CI/CD servers. Thus, optimizing work hours & collaboration between the USA and India team.

AWARDS AND ACHIEVEMENTS

- Awarded the *Wells Fargo Champion – Living our values* award for leading build farm configuration management and successfully driving various high priority security vulnerability remediations as well as other infrastructure support activities.
- Awarded the *Achieving Excellence* award at Wells Fargo for my diligent contributions as a new hire, straight out of college, by automating pre-OS patching process of the Anthill Build Farm both Linux and Windows.