

Login Problem

When to contact ITS?

- To retrieve your username and password for Blackboard learn 9.1
- If you are having difficulty installing software or any other technical issues.

When to contact Open Learning Center?

- If you need help with logging in to your online courses
- If you need help finding your way around in blackboard learn 9.1
- If you are registered for an Ontario Learn course and need help with login
- To arrange for your off-campus final exam
- For all other non-academic questions