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| Use Case ID: | UC\_1 |
| Use Case Name: | Ticketing |
| Created By: | Mai Tyron |
| Date Created: | March 27th, 2023 |
| Description: | This user case allow making the payment for public transportation. The main user role is the user who want to travel by public vehicle. To be granted access, all users set their destination on Ticket Vendor Machine, then choose the method of payment. No credit card or digital wallet able to use at the same time at two different machine, if happen higher ups will be informed and the payment be suspended. |
| Primary Actor: | User |
| Secondary Actors: | None |
| Preconditions: | User have to set a destination |
| Postconditions | The system will issues a paper ticket or show a QR code to making payment. |