

Hello,

First, let me first introduce myself. I am an Information Technology professional with profound experience in strategic planning, solutioning and delivery of cloud-based IT services and solutions for Data intelligence, AI & ML, Analytics, Cognitive Automation, and IT workspace modernization. In my technology career spanning 18+ years, I have developed, managed, mobilized, and successively implemented multiple [projects](#) (C# ASP.Net, Infrastructure Management, EAI/B2B...) and [tools](#) (ServiceNow, BMC...) across changing environments (Microsoft Azure Stack, DevOps, Containers, UNIX, Windows, message-oriented middleware...) through knowledge, innovation and forecast. I am looking forward to using my academic knowledge, blended with team management and leadership skills, [technical](#) acumen and vision, and customer relationship management, acquired over these years, thereby contributing constructively to the professional environment of my employer. *[The recommendations](#) from my peers & leadership across multiple organizations are available on my LinkedIn profile. They can be approached for any references in the future.*

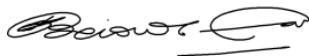
My most notable awards were the following:

1. **Winner** of the NTT Data Delivery Excellence Awards 2020 under "Innovation", as 1 of 39 winners among 20000 associates.
2. 2019 India Delivery Excellence Award (IDEA) Nominee
3. AON Hewitt Annual Awardee in the India Technology Group Summit & recipient of Gold Innovation Award for creating the in-house tool – RTM.

As for my [qualifications](#), I have completed my Master's in Business Administration (MBA) and B. Tech in Computer Engineering. I possess excellent communication skills with a CLB 9 in IELTS and a moderate working knowledge of French.

Please let me know if you'd be open to a conversation to discuss this position. I'm happy to provide you with any additional information you might need. I look forward to hearing from you.

Sincerely,



(Sachin Tewari)

## SACHIN TEWARI

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### Work Experience

**Job Title:** Technical Proposal Manager

**Company:** PamTen Software Solutions, Inc, Location: CA, from 6/2021

#### Role Description

1. *Technical Proposals:* Respond and answer quickly and accurately to RFI/RFQs from customers. Adept in creating proposals that fulfill customer needs and effectively explain the value of the recommended solutions. And reporting weekly metrics to the C-Suite leadership.
2. *Architecture and Design:* Design and Architect software solutions for clients, including cloud-based solutions and enterprise applications.
3. *Project Management:* Running all aspects of the project life cycle, from planning and design to implementation and support.
4. *Solution Road mapping:* Create solution roadmaps that prioritize customer needs and maximize ROI.
5. *Emerging Technologies:* Leverage advanced technologies to create technical solutions and improve customer experience.

**Job Title:** Systems Integration Director

**Company:** NTT Data Information Processing India Pvt Ltd, Location: IN from 12/2014 to 6/2021

#### Role Description

1. Led NTT's End User Technology Services & won "NTT Data Delivery Excellence Award" for [Innovation](#) (2020).
2. Drove multi-million USD contract renewals & steered Systems Engineering team to build security services enabled virtual agents/assistants/chatbots/IVR & automated multi-step activities/business processes/process flows.
3. Service Transition Transformation Leader for FogLight, Zenoss & App Response Time Monitoring service offering, upgrades & transition to cross-tools.
4. Owned end-to-end solutions delivery incl. Security Mgmt., SLA/KPIs, Service Availability, MS Project, Power BI/Azure Cosmos DB based service reporting & continuous improvement.

**Job Title:** Ind IT Tech Ops Lead

**Company:** AON Consulting Pvt Ltd, Location: IN from 08/2011 to 12/2014

#### Role Description

1. Lead SME for Borland Silk Performer Synthetic Transaction Monitoring and XMatters AlarmPoint.
2. Lead for creating custom Inhouse Windows, Apache, MySQL and PHP (WAMP) based Dashboards, add-on utilities on web technologies for asset management, infrastructure monitoring batch and API based (SOAP, RESTful) system to system integrations, reducing time needed to prepare reports by 50%.
3. Managed customer relationships and external stakeholder management for infrastructure platform.

**Job Title:** IT Analyst

**Company:** Tata Consultancy Services, Location: IN from 08/2010 to 08/2011

#### Role Description

As Subject Matter Expert in Infrastructure Center of Excellence(CoE) for multiple systems (BEM, SCOM 2007, Solarwinds, IPMonitor, SUNMC, BMC Patrol, SCOM), responsibilities included leading professional meetings/presentations, overseeing a team, meeting with clients, creating reports/feedback using PPL tools, studying gap-analysis, providing SOPs, handling tickets, creating RFPs, configuring systems/alerts, creating infrastructure and Platform scripts/backups, and implementing upgrades.

**Job Title:** System Integration Specialist

**Company:** NTT Data Information Processing India Pvt Ltd, Location: IN from 08/2006 to 08/2010

#### Role Description

Subject Matter Expert for BMC TMART, SilkTest, BMC Event Manager (BEM), NetIQ, Zenoss, BMC Patrol. Engaged with Service Operations, and Continual Service Improvement (CSI) for infrastructure, server, and application monitoring (automation).

**Job Title:** Software Engineer

**Company:** Valtech, Location: IN, from 2/2005 to 08/2006

#### Role Description

Supervisor and Point of Contact (PoC) as EAI/B2B analyst developer in IBM WebSphere MQ in the retail domain.

**Job Title:** Jr. Software Engineer

**Company:** Sibir Group, Location: IN, from 07/2004 to 02/2005

#### Role Description

Junior Developer engaged with developing a VB 6.0 software with Microsoft Access XP as the back end for a client.

**Certifications:** Azure AI Engineer Associate, Foundation Certifications: Google Certified Foundations of PM towards PMP Certification (In-Progress), AWS Certified Cloud Practitioner, Certified in Cybersecurity (ISC)2, ITIL® Foundation Certificate in IT Service Management (ITIL v4), Azure Fundamentals, AI Fundamentals, Data Fundamentals, Power Platform Fundamentals, Desktop Support Technician.

**Education** MBA, *Information Systems Management* (2013), *B. Tech in Computer Engineering* (2004)

**Languages** English- CLB 9 (*Fluent*), **French** – Reading (*Intermediate*), Speaking/Writing (*Beginner*).