

Crowd Tracker: Blue Jays Attendance Predictor

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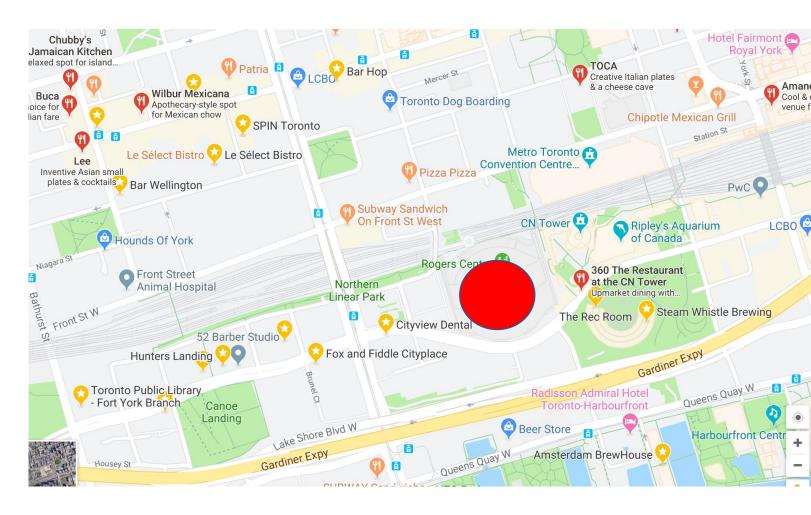
The Toronto Blue Jays Play at the Rogers Centre





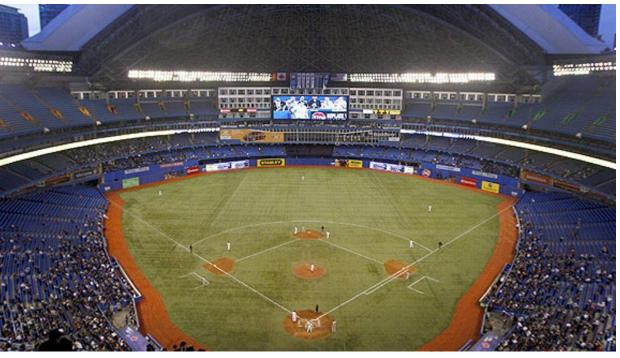
Businesses around the Rogers Centre stand to benefit from increased traffic generated by the games

- Restaurants
- Ice cream shops
- Bars
- Pharmacies
- Convenience stores
- Tourist shops
- Hotels
- Etc.



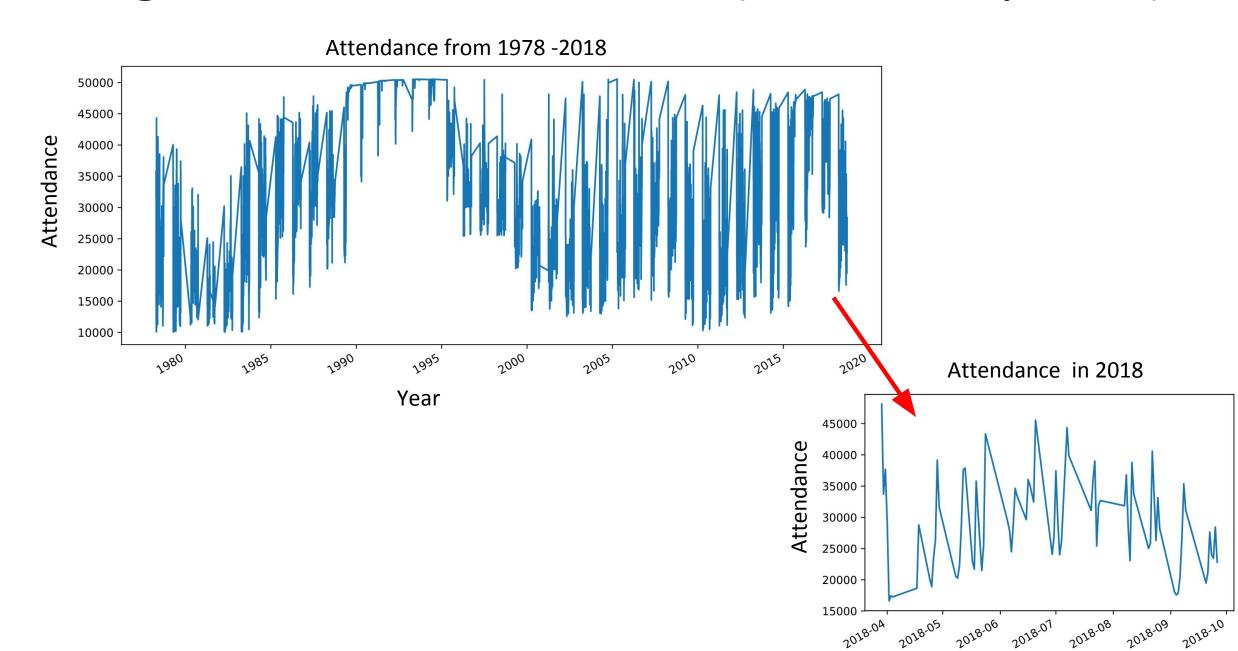
Attendance can vary by up to 40,000 people





Goal: Develop an interactive dashboard that predicts how many people will go see each baseball game so that these businesses can better prepare staffing, stocking and pricing decisions on those days.

Target variable: Attendance (3207 data points)

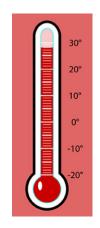


Total of 53 features included (all scraped from the internet)

Baseball-related features



Weather



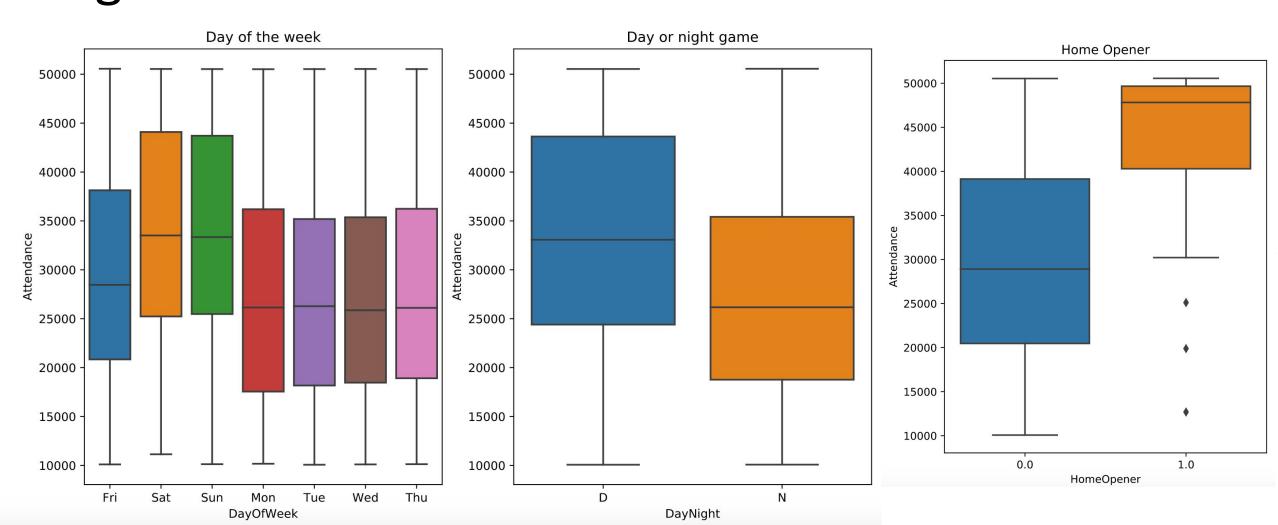
Competing events



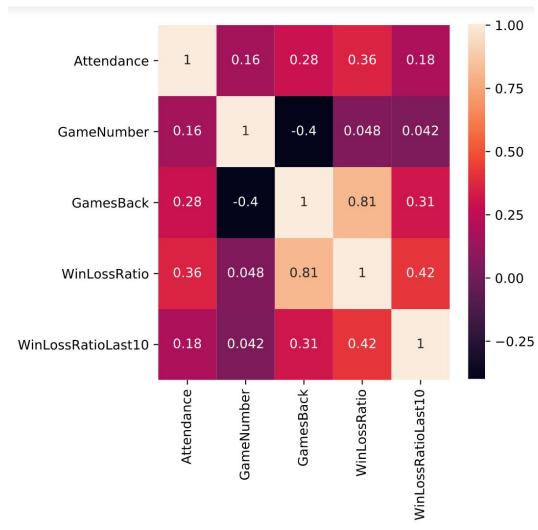
Time-related features



Exploratory analysis: Attendance is higher on weekends, for day games, and for the 1st game of the season



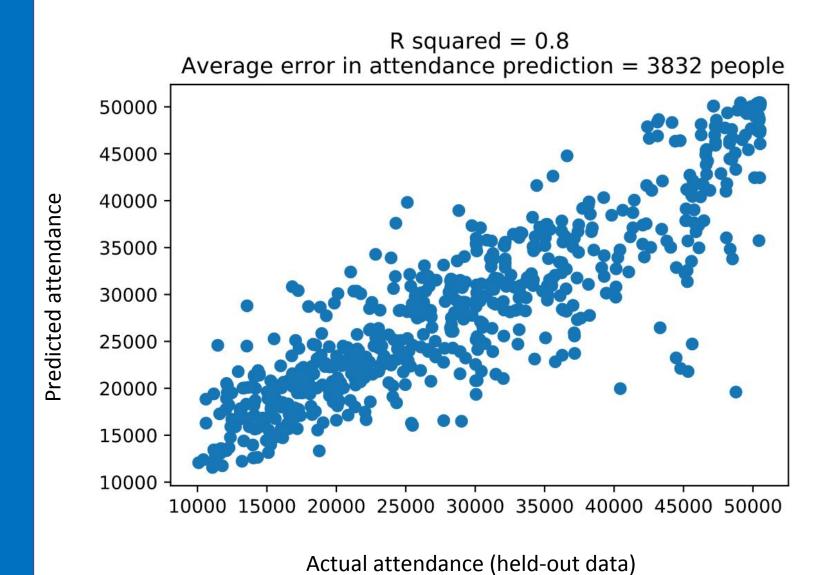
Exploratory analysis: Attendance is higher later in the season and when the team is doing well (when their win/loss ratio is high)



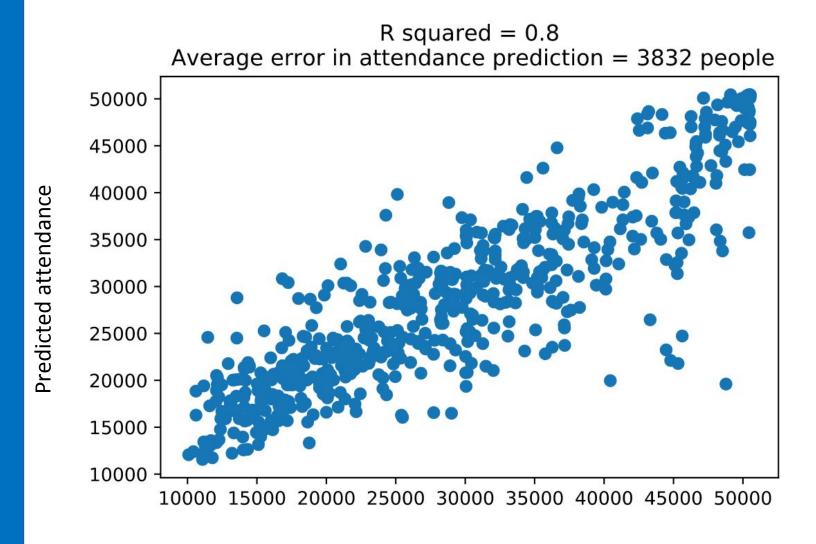
Machine learning

- Random forest model trained on data from 1978 to 2018
- Data split into training and test sets
- Cross validation used to find hyperparameters (tree depth, etc.)
- Model used to make predictions for games in 2019
- Feature importance was evaluated

Random forest regression



Random forest regression



Best features

- How well the Blue Jays are doing (win/loss ratio, # of games behind first place team)
- Time features (weekend games)

Actual attendance (held-out data)

Website

• www.bluejaysattendance.com

Future directions

- The scatterplot presented earlier indicates that the model frequently under-predicts but rarely over-predicts. It is likely missing features that explain high attendance for certain games
 - Promotion days (e.g., loonie dog day)
 - Player statistics (e.g. is star pitcher playing)

- Make different models for predictions far into the future
 - Some features, like blue jays win/loss ratio, become more uncertain as we go further into the future. Different models could be built to simulate different outcomes (best/worst case scenario)