



# Call Center

Agent

All

Topic

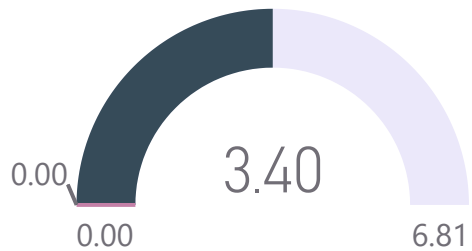
All

Date

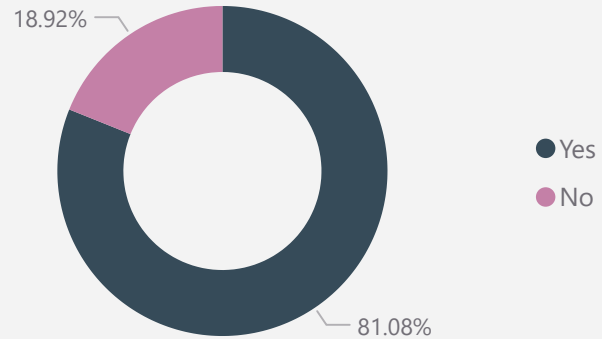
1/1/2021

3/31/2021

👍 Average Satisfaction

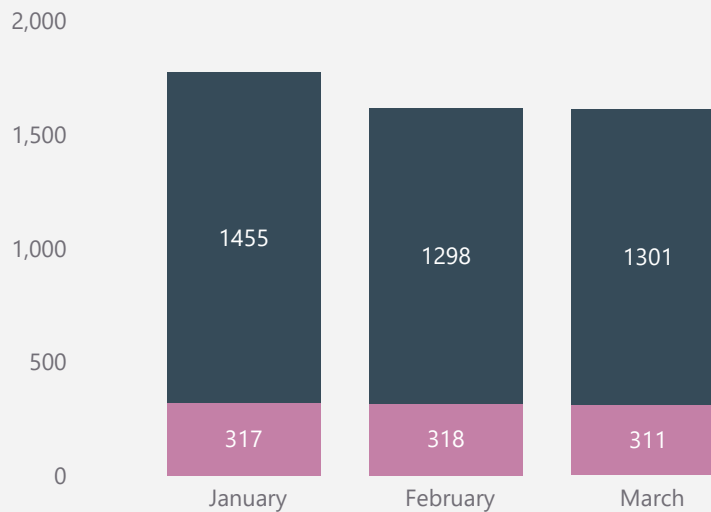


Answered

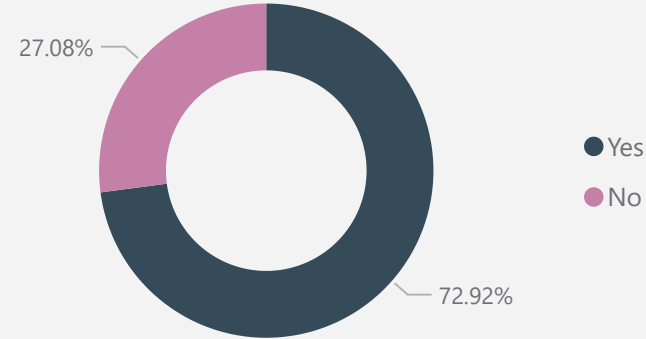


Number Of Calls Per Month

Answered ● No ● Yes



Resolved



Average Speed Of Answers(s)

67.52



Agent Statistics

Agent	# of answered	# of resolved	Avg Satisfaction Rate	Avg Speed of Answers in Sec
Jim	536	485	3.39	66.34
Dan	523	471	3.45	67.28
Becky	517	462	3.37	65.33
Martha	514	461	3.47	69.49
Greg	502	455	3.40	68.44
Diane	501	452	3.41	66.27
Joe	484	436	3.33	70.99
Stewart	477	424	3.40	66.18