



MAITE EGUREN BROWN

SOFTWARE DEVELOPER

MY BACKGROUND

I finished my Bachelors degree in Tourism Management in 2018 in Argentina. Afterwards I worked in customer related roles in Berlin, Germany, Copenhagen, Denmark & Melbourne, Australia.

I am now eager to take my next steps as a software developer, in a company where I not only can show my abilities but also learn new skills and develop my career. I am motivated to learn a lot every day and looking forward to prove being a valuable asset to any company.

TECHNICAL SKILLS

- HTML, CSS, Bootstrap
- JavaScript
- SQL, Postgres, relational database
- Ruby
- Ruby on Rails
- Git, GitHub, technical workflow

PROFESSIONAL SKILLS

- Active listening
- Customer service
- Problem-solving
- Critical thinking
- Time management
- Growth mindset

LANGUAGE SKILLS

- Spanish (native)
- English (proficient)
- Portuguese (proficient)
- German (intermediate)

REACH ME AT:

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NSW 2022, Australia

EDUCATION BACKGROUND

Le Wagon Melbourne - Batch #452

Full Stack Web Development, July 2020 - September 2020

Universidad Nacional de Mar del Plata, Argentina

Bachelor in Tourism Management, 2013 - 2017

PERSONAL WEB PROJECTS

Hussl

<http://www.hussl.co/>

A social network for the problem solvers, idea thinkers and future founders.

Jetsetters

<https://jetsetters.herokuapp.com/>

Private jet rental service.

Miss Cocktail

<https://misscocktail-ar.herokuapp.com/>

Cocktail recipe organizer

WORK BACKGROUND

Front End Developer

Penda, Melbourne, Australia | November 2020 - Present

- Working as a Wordpress developer at a marketing agency.
- Building responsive websites using HTML, CSS, Javascript and Wordpress.
- Communicating technical issues in an understandable manner to the team and clients.
- Implementing web designs, building reusable and consistent code for future use.

Customer Service Consultant

International Rail Australasia, Melbourne, Australia | January 2020 - April 2020

- Working as a customer service consultant specialised in Europe
- Handling incoming telephone and emails enquiries from the general public (B2C) and travel agent partners (B2B)
- Processing new bookings, answering enquiries on existing bookings and providing quotes/advice

Customer Service Agent

TAKEOUT, Copenhagen, Denmark | July 2019 - October 2019

- Working as a customer service agent for a Danish food delivery service that works together with premium restaurants to deliver high quality service to their customers
- Supporting customers (B2C) and restaurant owners (B2B) by providing helpful information, answering questions, and responding to complaints via phone
- Ensuring that customers and restaurant owners are satisfied with the services of TAKEOUT
- Helping the logistics department to optimise the allocation and management of the drivers

Fast Tracker Trainee

Holiday Inn Express Berlin City Center West, Berlin, Germany | July 2018 - May 2019