

KPI

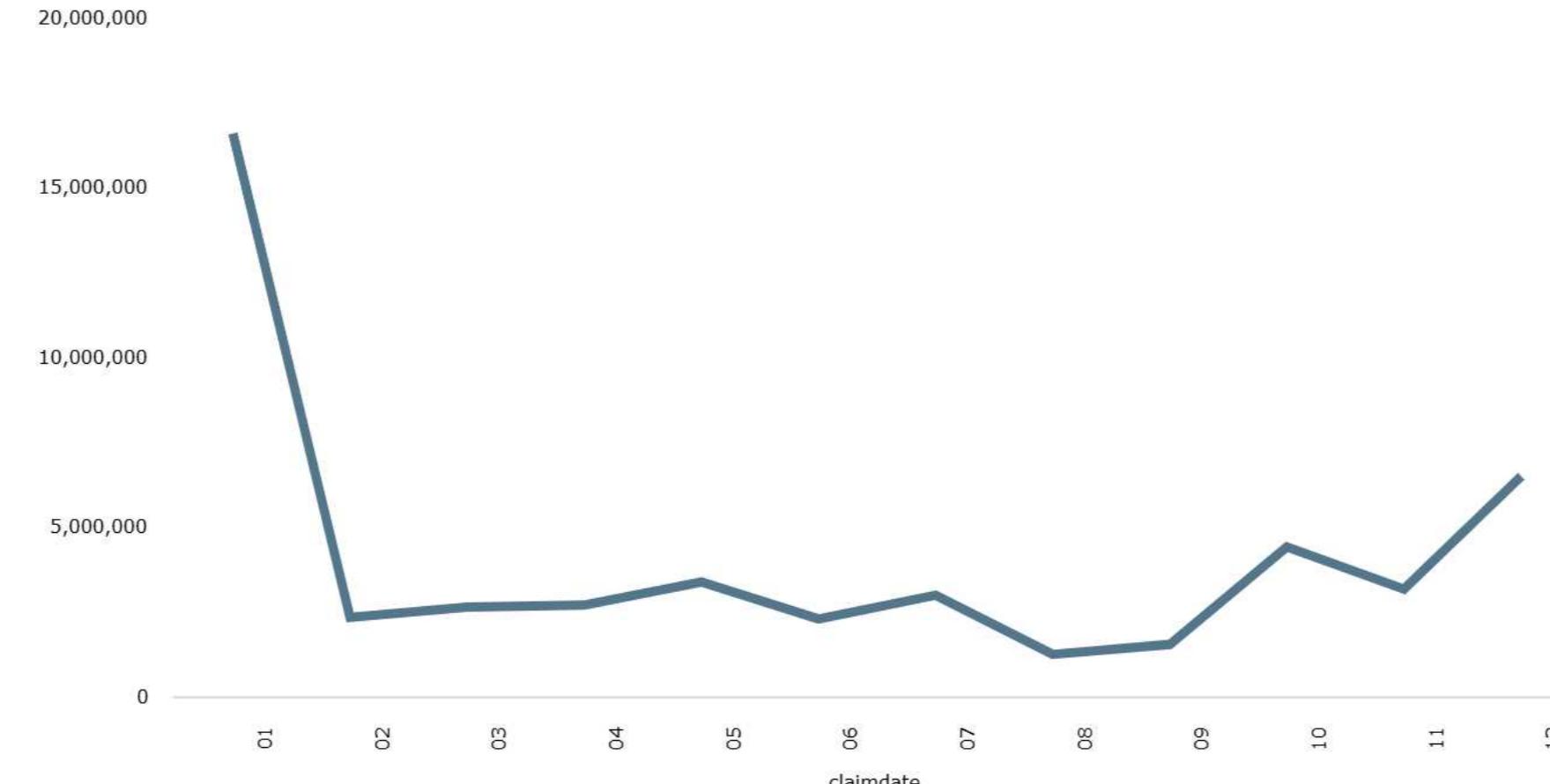
Trend & Risk

Total Claim Amount (USD)

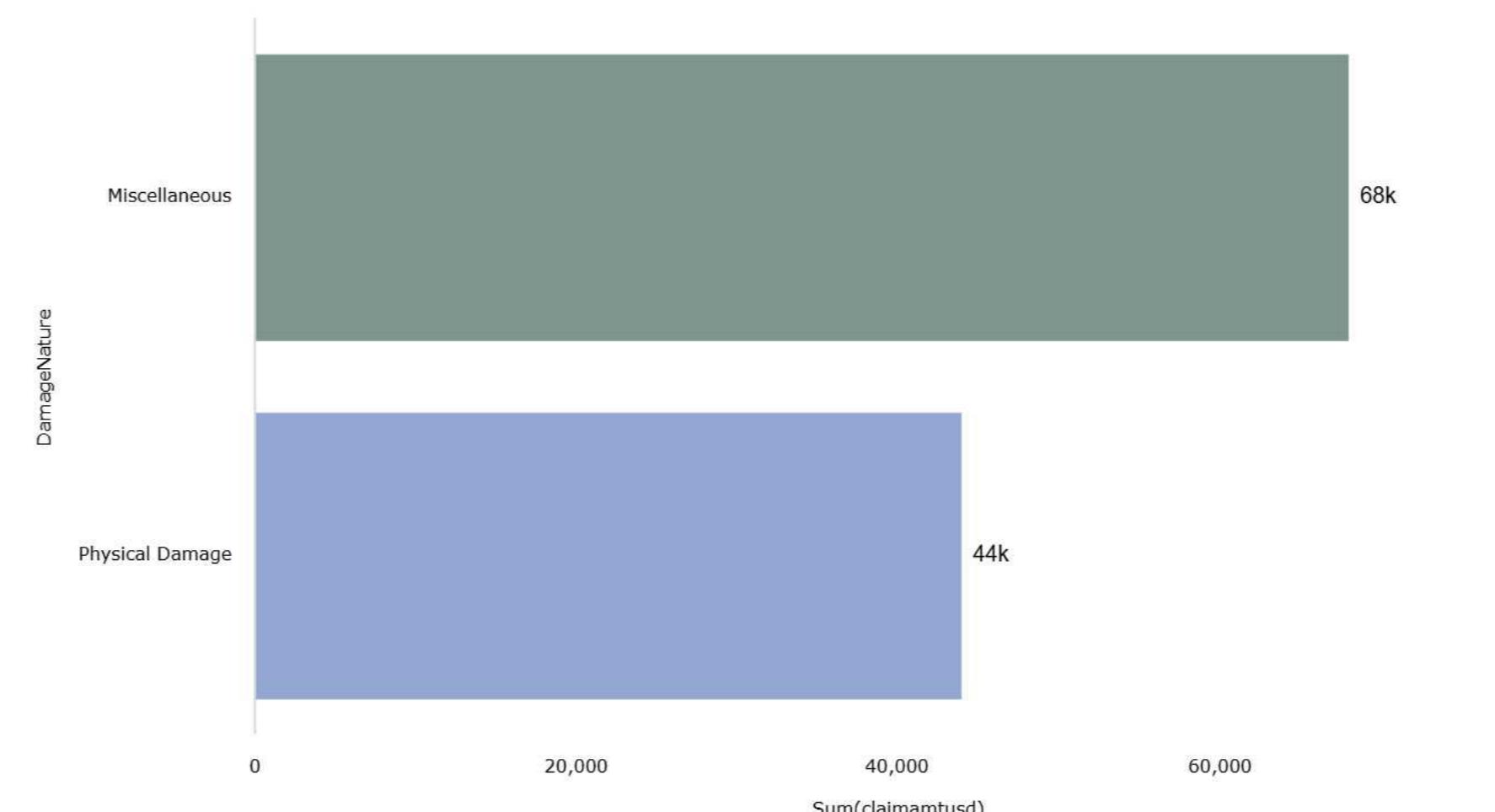
50M

Total claimamtusd

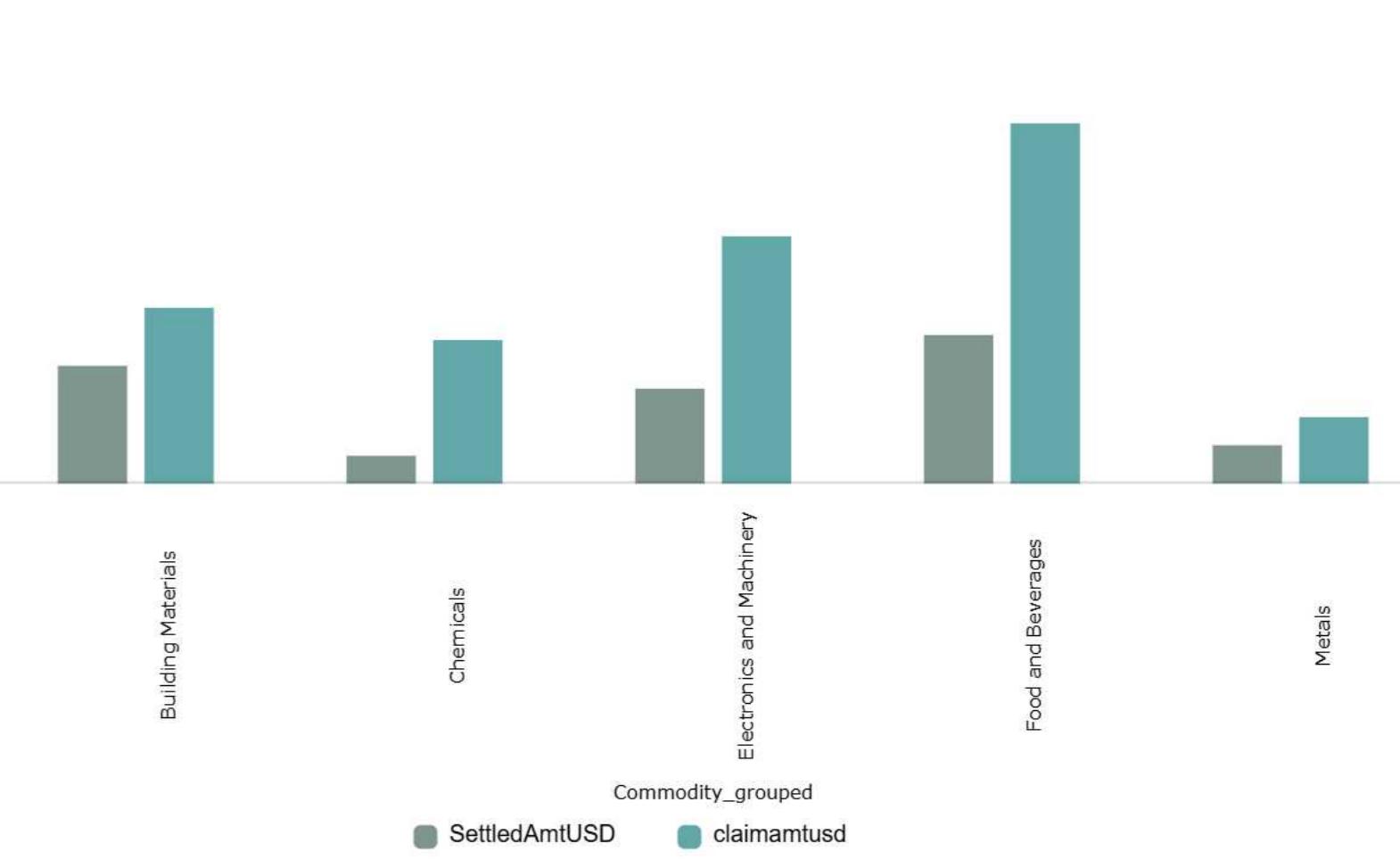
Claim Amount Trend (Monthly)



Claims By Damage Nature



Claim Vs Settlement Amt



Handling Days

160

Avg Handling_days

Claim Amount Trend (Monthly)

Displays month-wise fluctuation in claim amounts, helping detect seasonal spikes, recurring risk periods, or sudden anomalies.

Claims By Damage Nature

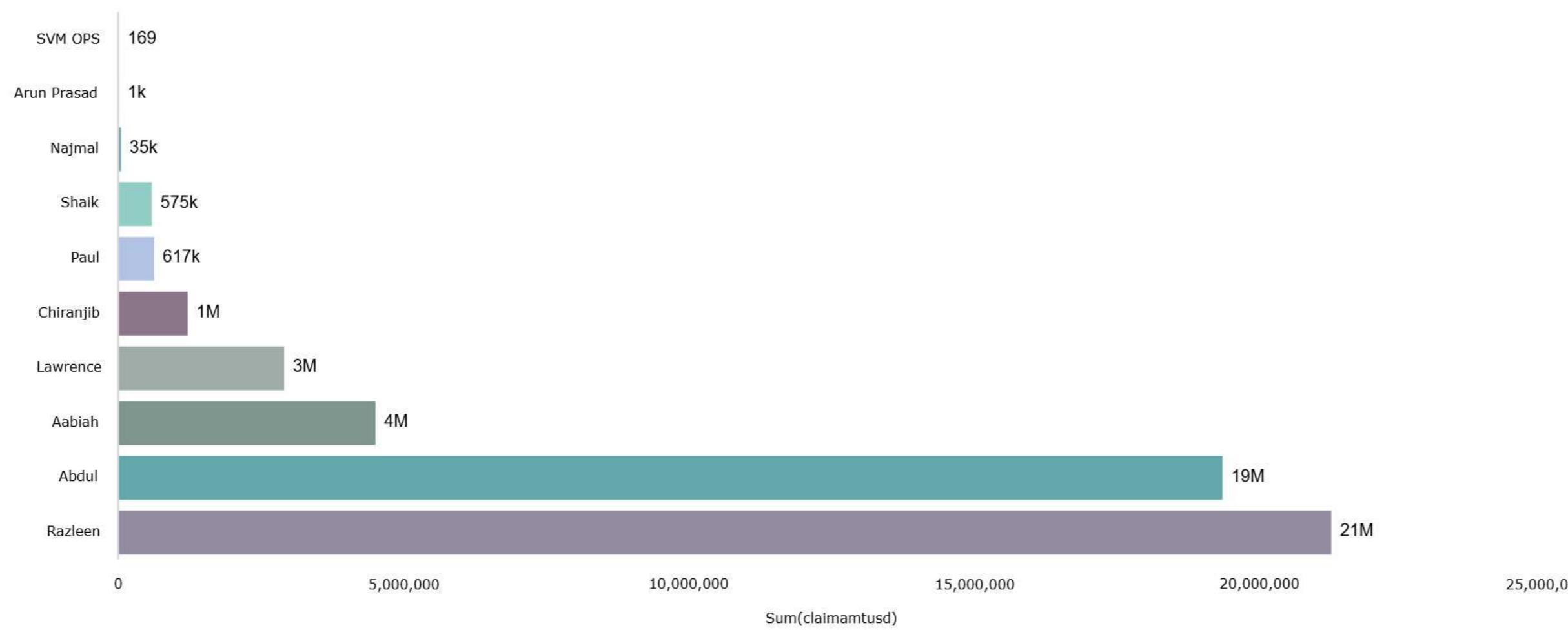
Categorizes claims by type of damage. Helps operations identify common failure points or preventable losses.

Claim Vs Settlement By Commodity Type

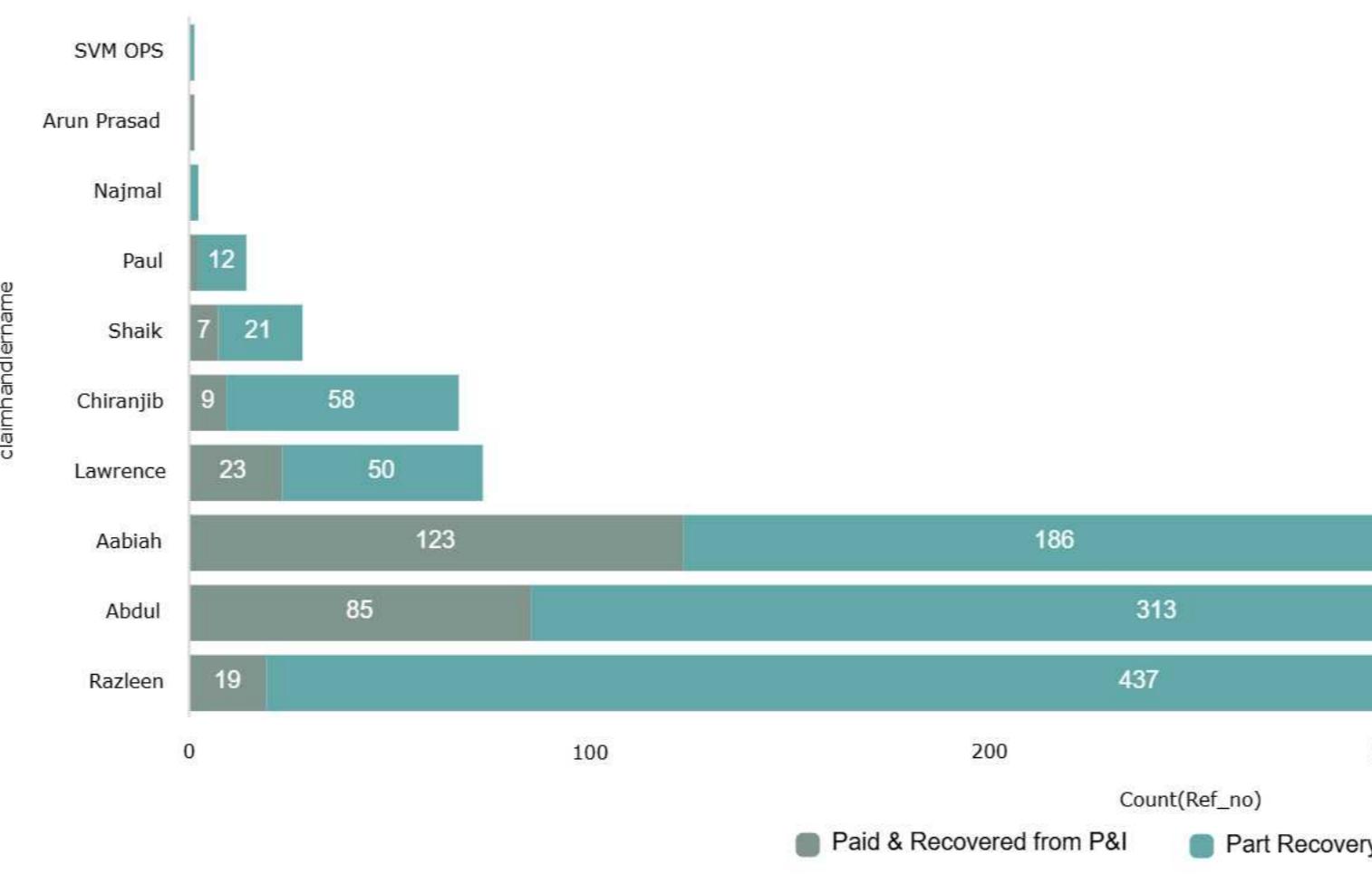
Compares total claim vs actual settlement per commodity. Useful for spotting gaps, negotiation losses, or high-risk cargo.

Performance by

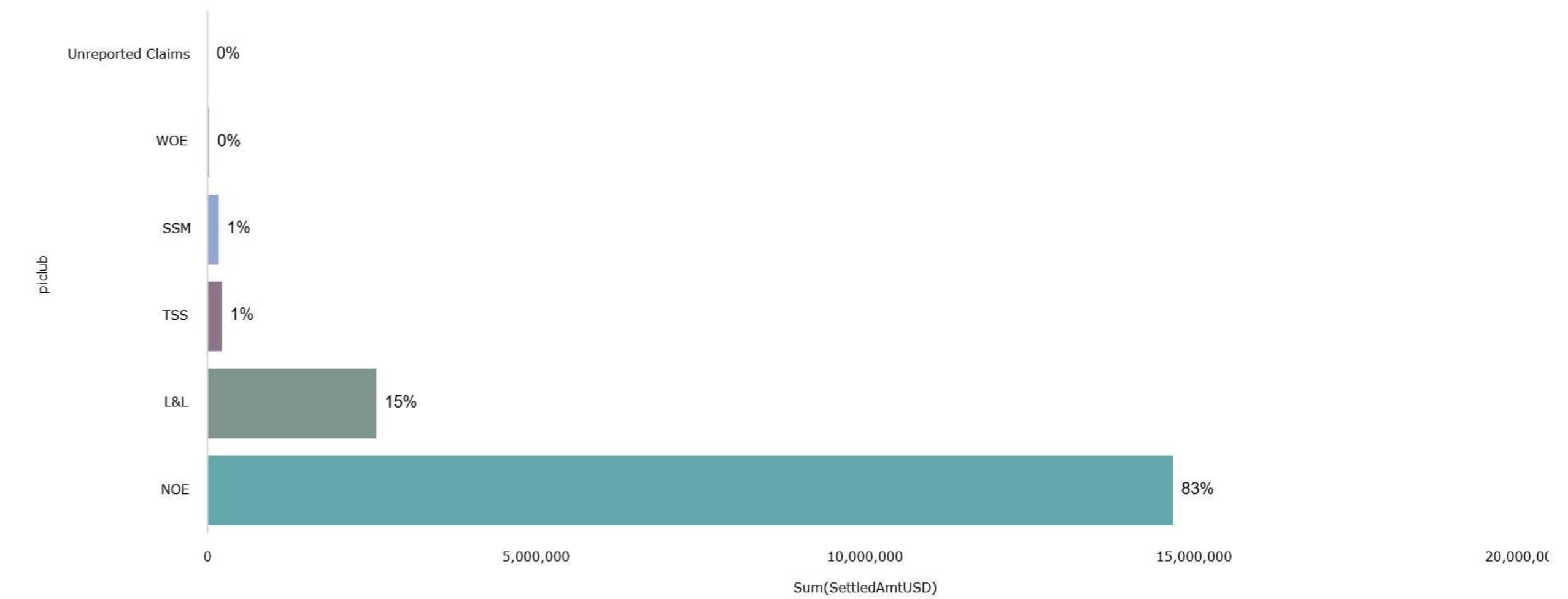
Claims Amount Per Handler



Claim Status Distribution By Handler



Settled Amount By P&I Club



Claims Amount Per Handler

Razleen and Abdul handled the highest total claim amounts, indicating their critical role in high-value

Claim Status Distribution By Handler

Razleen and Abdul also manage the most claims, while Najmal and SVM OPS show very low activity, highlighting possible underutilization.

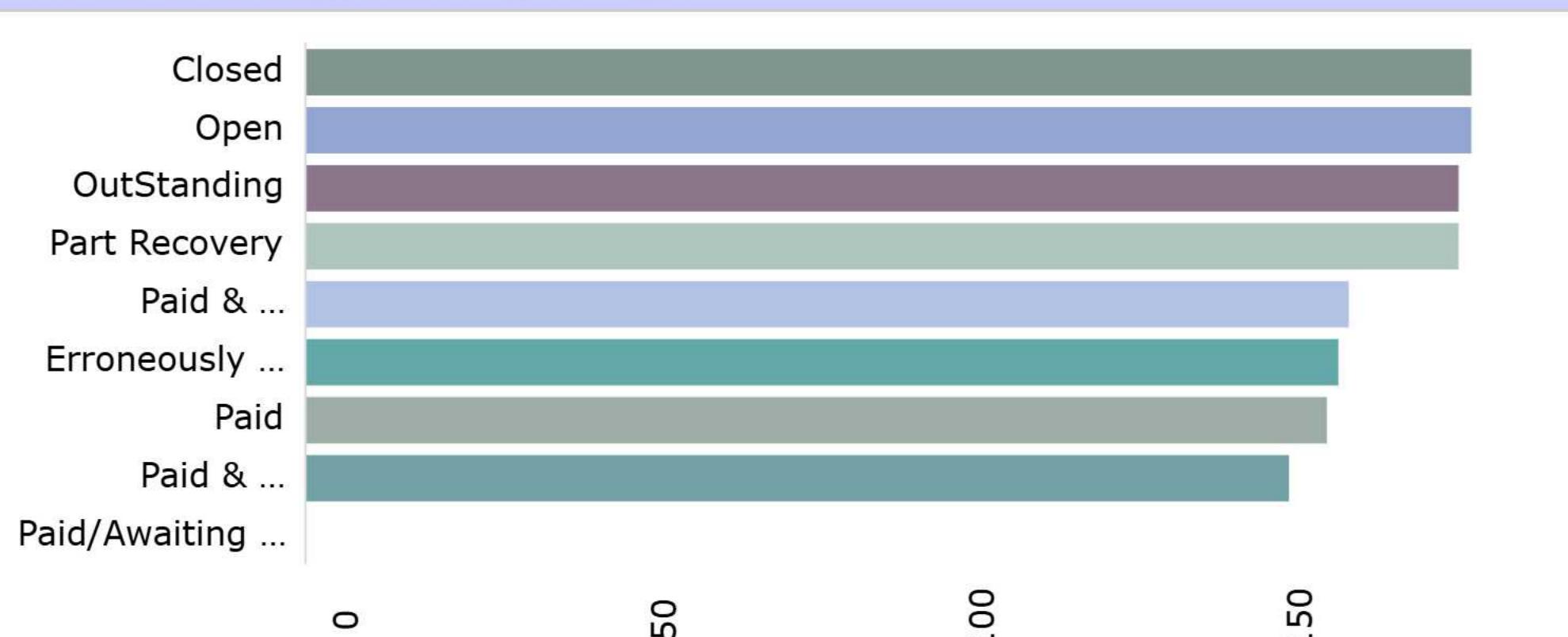
Settled Amount By P&I Club

Breaks down settlements by insurer (P&I Club), identifying which clubs contribute more and their reliability in

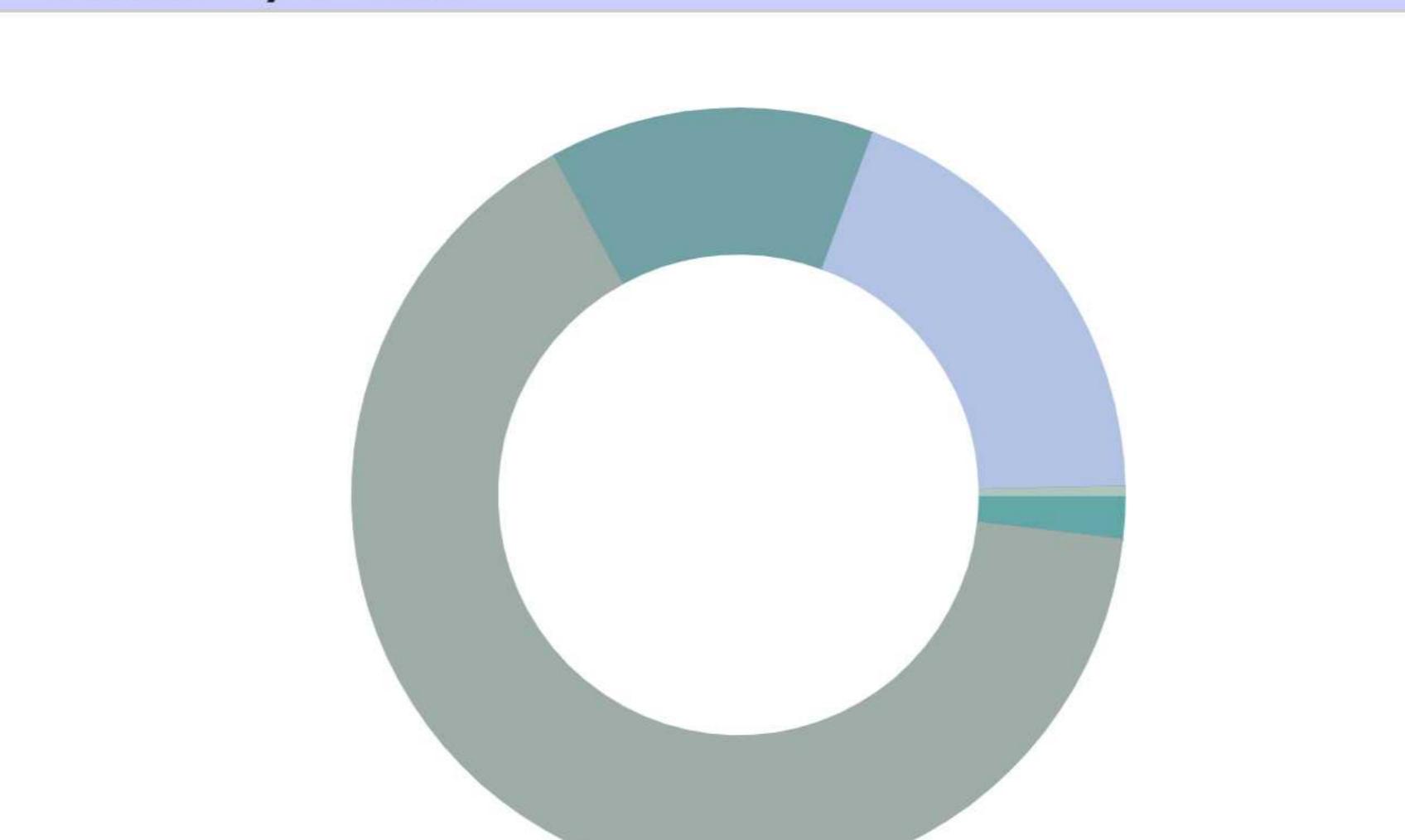
Operational

Cost Efficiency & External

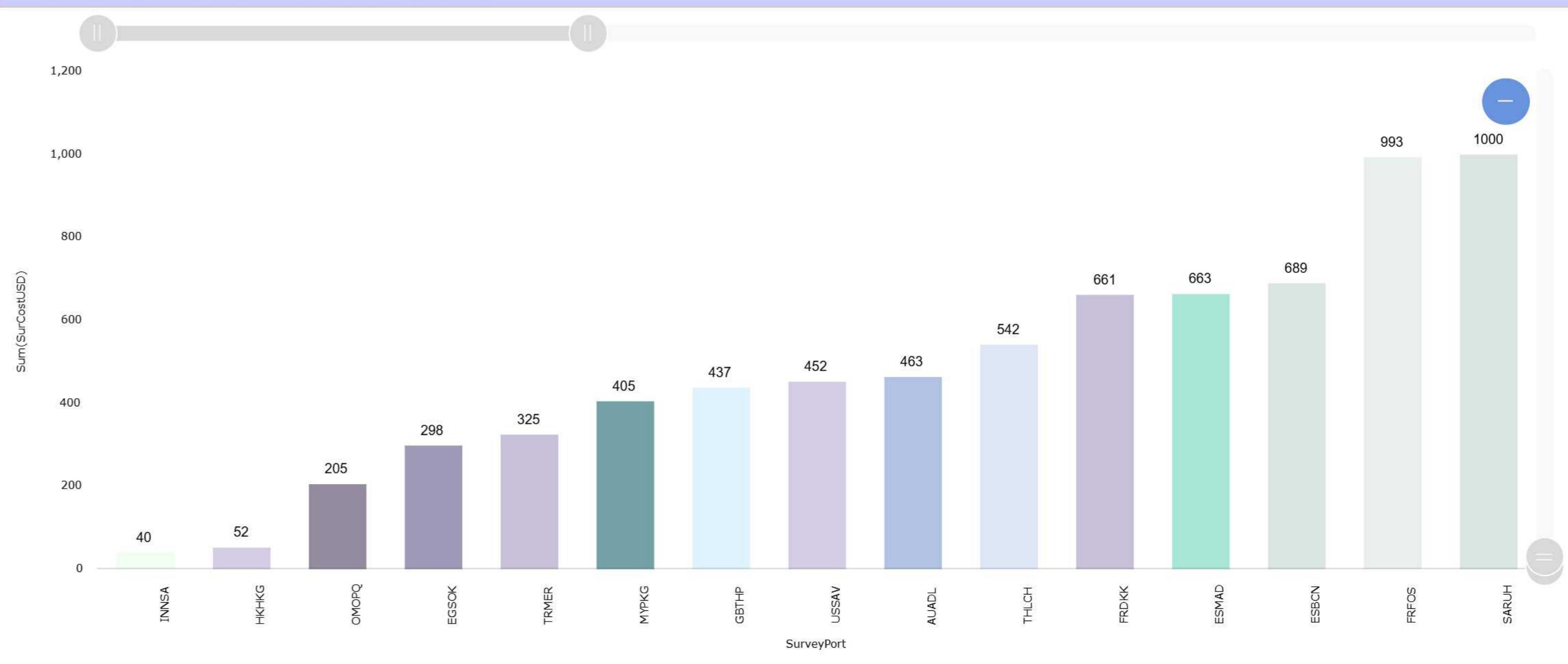
Claim Handling Time By Status



Claims By Status



Survey Cost Distribution By Port



Claim Handling Time By Claim Status

Shows average resolution time by status. Highlights bottlenecks in specific stages of the

Top Unsettled Claims

Blnumber	Claimstatus	Claimamtusd	DamageNature
LEHA02613	Paid/Awaiting Rec	5355	Shortage
SVMBNE00007	OutStanding	700	Wet Damage
SVMALG000022N	Open	500	Physical Damage

Claims By Status

Gives a snapshot of claim workflow, helping users track what's resolved vs still open or pending.

Survey Cost Distribution By Port

This chart shows which ports have the highest survey costs. It's useful if the user wants to track or reduce survey-related