

# MATTIE BARTON

FULLSTACK WEB DEVELOPER

## CONTACTS

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## EDUCATION

**MASTER OF SCIENCE,**  
**Human Resource MGMT +**  
**Organizational Behavior**

Lingnan University  
Hong Kong SAR  
2018-2019

**BACHELOR OF SCIENCE,**  
**Supply Chain & Information**  
**Management**

College of Charleston, Honors  
Charleston, SC, U.S.A  
2014-2018

**BACHELOR OF ARTS,**  
**International Studies**  
College of Charleston, Honors  
Charleston, SC, U.S.A  
2014-2018

## EXPERTISE

- Communication & Listening
- Data Analysis/Presentation
- Time Management
- Conflict Management
- Node.js
- Express.js
- React.js
- Javascript
- HTML/CSS/Bootstrap
- SQL / Trevor / Metabase

## SUMMARY

Jr. Software Engineer with a passion for delivering impactful solutions and a proven track record of success in client-facing roles. Leveraging 3 years of experience as a Client Success Manager, I bring a unique perspective that combines a deep understanding of stakeholder needs with technical expertise. I am excited to transition into an engineering role where I can apply my holistic understanding and contribute to building exceptional products. I am well-equipped to collaborate with cross-functional teams and create meaningful, high-quality software that delivers value to both the business and end-users.

## EXPERIENCE

### FULLSTACK WEB DEVELOPER BOOTCAMP

Ironhack School S.L. | FEBRUARY 2023 - MAY 2023

- Technologies used: React.js, Express.js, Node.js, MongoDB, Bootstrap, Tailwind
- Delivered 3 projects with an emphasis on DOM manipulation, OOP, and modern JavaScript frameworks (i.e. React)
- Developed collaborative programming skills, teaming up with various classmates to produce fullstack web applications
- Link to projects on [github](#)

### CLIENT SUCCESS MANAGER

UPPER Technologies GmbH, Berlin | JULY 2021 - OCTOBER 2022

- Entered as the first CSM, developing the function from scratch with full ownership
- Frequently collaborated with development teams, providing valuable insights into product enhancements, thus contributing to the overall success of the projects
- Worked closely with the Product team for the ideation of UPPER's Client App, translating voice of the customer into usable design & features
- Spearheaded the push to make Sales & CS teams more data-driven, aiding in the setup of complex dashboards, additional metric tracking, and bi-monthly CS reports

### CLIENT SUCCESS MANAGER

Honeypot GmbH, Berlin | OCTOBER 2019 - JANUARY 2021

- Onboarded and managed 70+ SMB accounts, delivering individualized attention to each client based on unique tech recruitment needs and company culture
- Developed and maintained positive long-term relationships with main contacts, primarily Heads of Product Teams and CTOs
- Analyzed portfolio data pulled from the platform to make informed and customized plans to bring the greatest value to our clients
- Launched various process improvement initiatives formed on client feedback, to ensure that user requests would directly impact rollout of new product features
- Left early 2021 due to Covid-related mass layoffs