

Project Specification for My first Project

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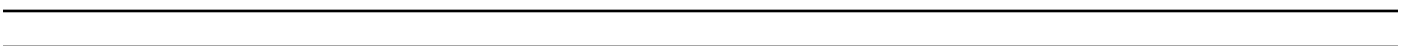
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Please consider the environment before printing this document.



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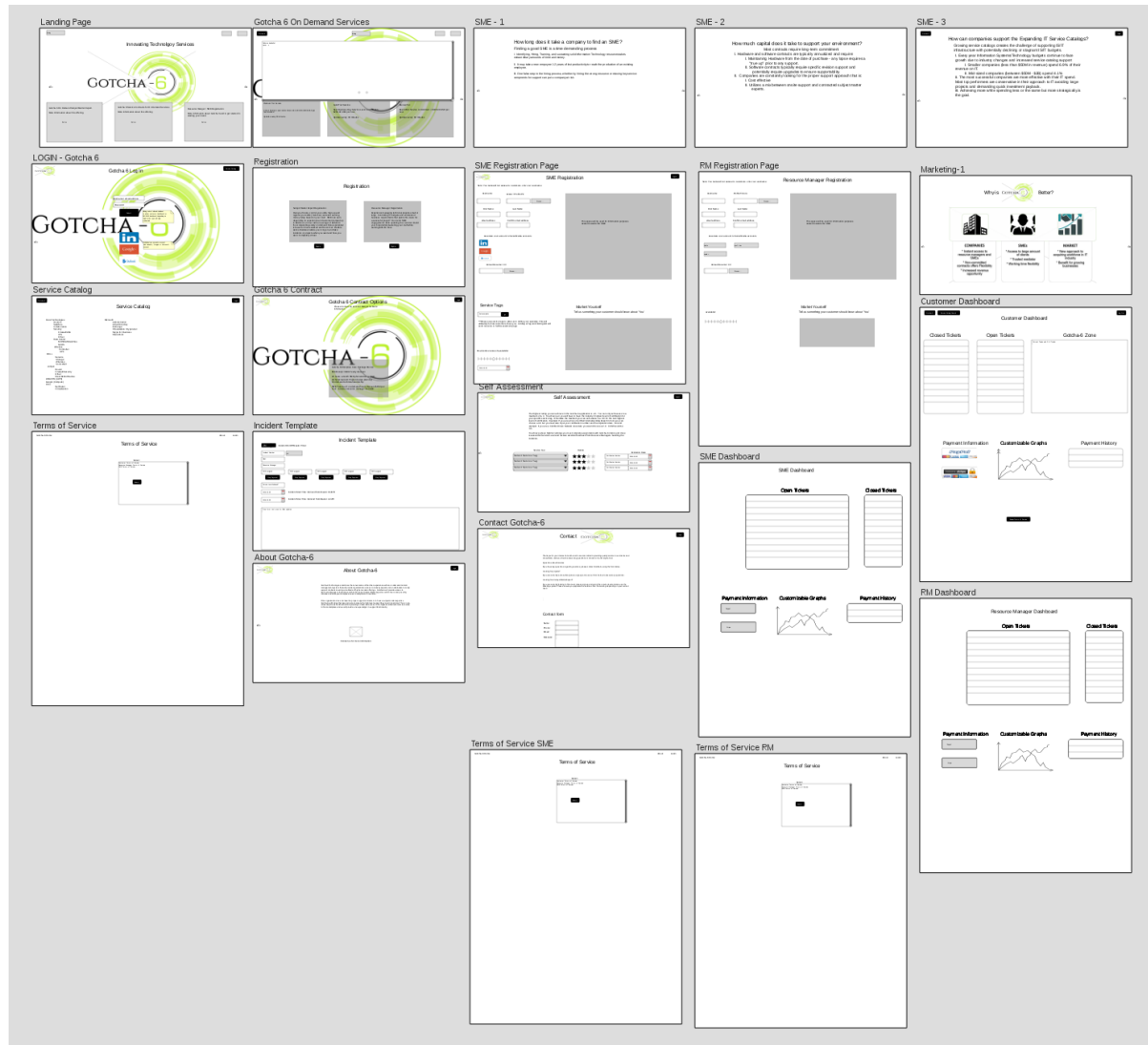
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1. Screenflows

1.1 My Pidoco Screenflow 1



2. Pages

2.1 About Gotcha-6



- (1) - **Arrow**
Interactions

Click action
Go back (browser history) reaction.

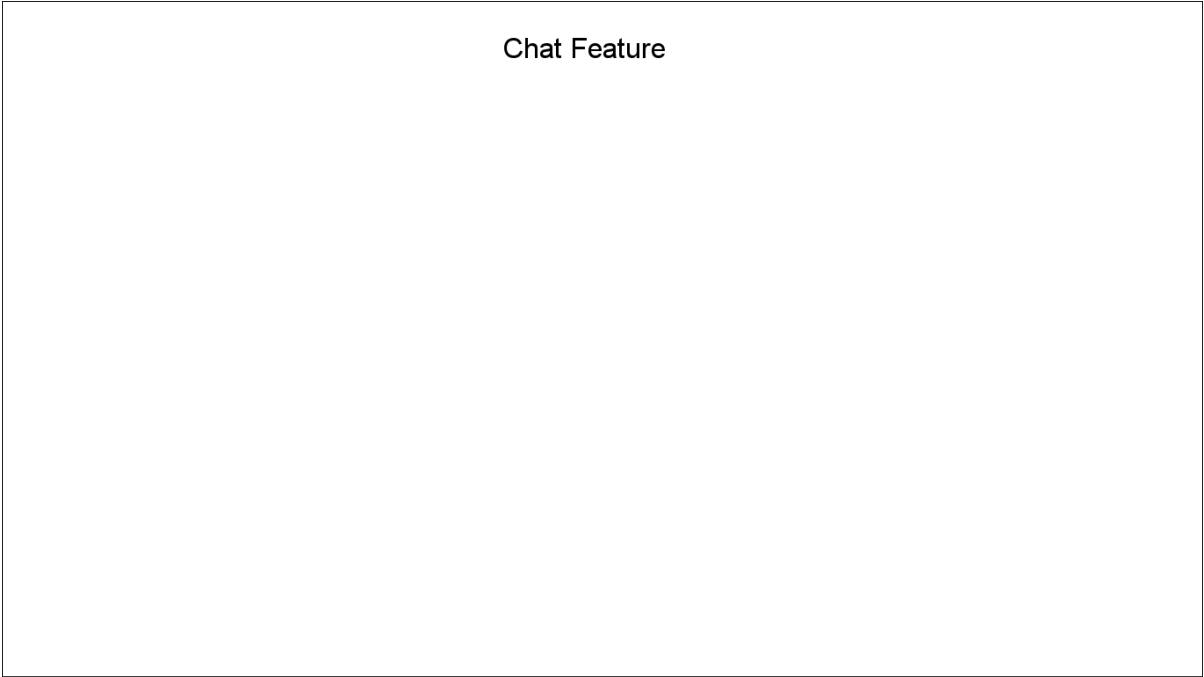
- (2) - **Image**
Interactions

Click action
Change page reaction *Opening option: Normal link (with reload) Target: Landing Page.*

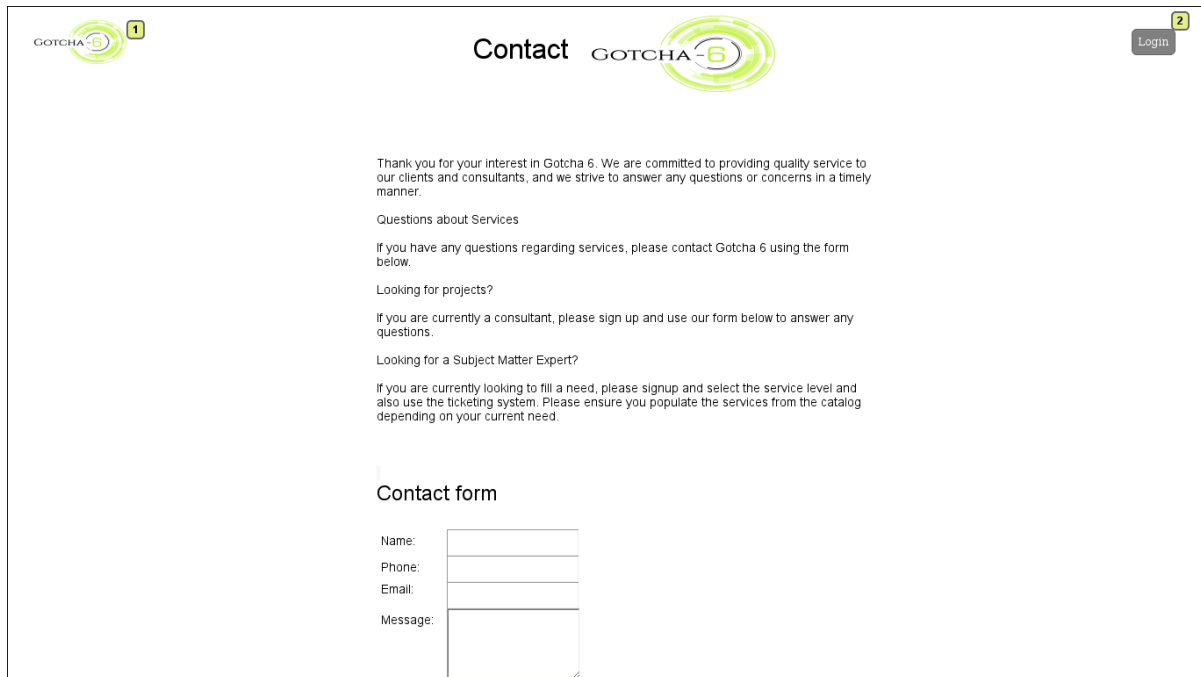
- (3) - **Image**
Interactions

Click action
Change page reaction *Opening option: Normal link (with reload) Target: Contact Gotcha-6.*

2.2 Chat Page



2.3 Contact Gotcha-6



Gotcha-6 ¹

Contact GOTCHA-6 ² Login

Thank you for your interest in Gotcha 6. We are committed to providing quality service to our clients and consultants, and we strive to answer any questions or concerns in a timely manner.

Questions about Services

If you have any questions regarding services, please contact Gotcha 6 using the form below.

Looking for projects?

If you are currently a consultant, please sign up and use our form below to answer any questions.

Looking for a Subject Matter Expert?

If you are currently looking to fill a need, please sign up and select the service level and also use the ticketing system. Please ensure you populate the services from the catalog depending on your current need.

Contact form

Name:

Phone:

Email:

Message:

(1) - **Image**
Interactions

Click action

Change page reaction *Opening option:* Normal link (with reload) *Target:* Landing Page.

(2) - **IphoneButton**
Interactions

Click action

Change page reaction *Opening option:* Normal link (with reload) *Target:* LOGIN - Gotcha 6.

2.4 Customer Dashboard

Gotcha-6

Service Catalog Search

Customer Dashboard

Log Out

Closed Tickets

Open Tickets

Gotcha-6 Zone

Current Topics and G-6 Trends

Payment Information

PayPal

MasterCard

VISA

Discover

Discover

Powered by stripe

VISA

MasterCard

Discover

Discover

Customizable Graphs

Payment History

Review Terms of Service

2.5 Forum Page

Forum

2.6 Gotcha 6 Contract



- (1) - **Image**
Interactions

Click action

Change page reaction *Opening option:* Normal link (with reload) *Target:* Landing Page.

- (2) - **IphoneButton**
Interactions

Click action

Change page reaction *Opening option:* Normal link (with reload) *Target:* LOGIN - Gotcha 6.

2.7 Gotcha 6 On Demand Services



- (1) - **Arrow**
Interactions

Click action
Change page reaction *Opening option:* Instant link (without reload)
Target: Landing Page.
- (2) - **IphoneButton**
Interactions

Click action
Change page reaction *Opening option:* Normal link (with reload) *Target:* Landing Page.
- (3) - **Radiobutton**
Interactions

Hover action *Trigger:* Enter
Change page reaction *Opening option:* Instant link (without reload)
Target: SME - 2 *Animation:* Fade effect
Go back (browser history) reaction *Delay:* 5000 milliseconds.
- (4) - **Radiobutton**
Interactions

Click action

Change page reaction *Opening option:* Instant link in subpage *Target:*

SME - 3 *Animation:* Fade effect

Go back (browser history) reaction *Delay:* 5000 milliseconds.

(5) - **Arrow**

Interactions

Click action

Change page reaction *Opening option:* Instant link (without reload)

Target: SME - 1 *Animation:* Translation from right to left.

2.8 Incident Template

Incident Template

ON

Incident On/Off Master Timer

Incident Number

Ticket Search

Client

Resource Manager

SME assigned

SME assigned

SME assigned

SME assigned

SME assigned

Stop Payment

Stop Payment

Stop Payment

Stop Payment

Stop Payment

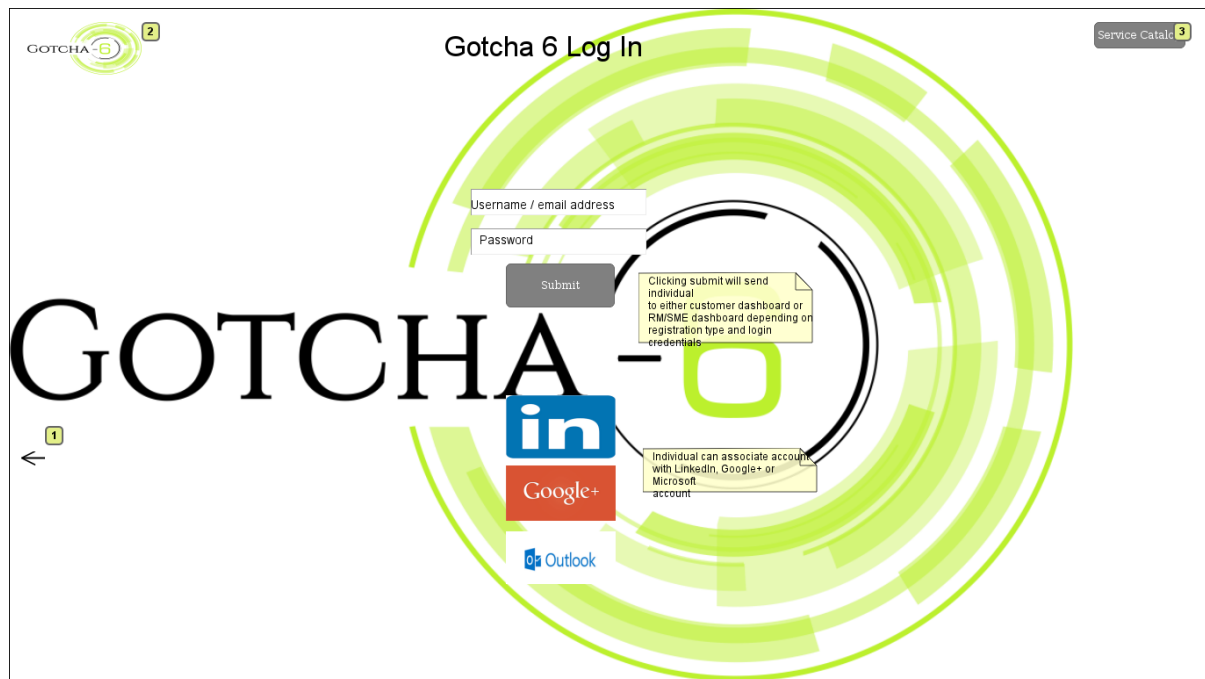
Service Level Achieved?

Incident Start Time (derived from Master On/Off)

Incident Stop Time (derived from Master on/off)

Free form text area for Client updates

2.9 LOGIN - Gotcha 6



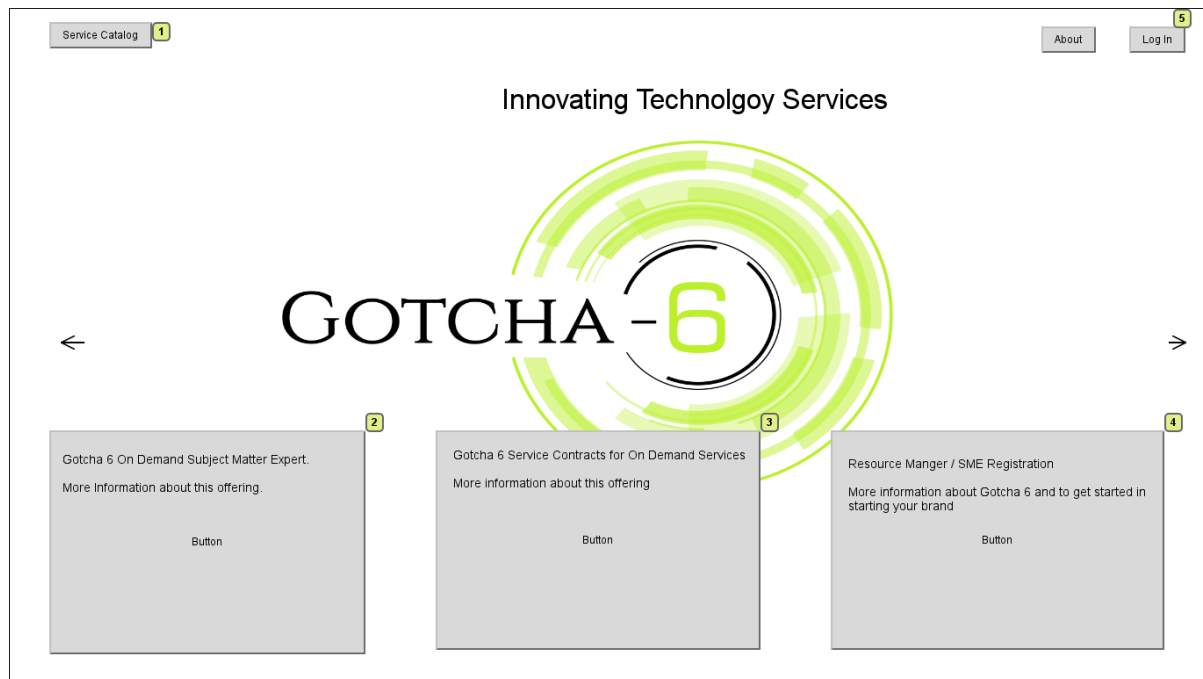
- (1) - **Arrow**
Interactions

Click action
Change page reaction *Opening option:* Instant link (without reload)
Target: Landing Page.
- (2) - **Image**
Interactions

Click action
Change page reaction *Opening option:* Normal link (with reload) *Target:* Landing Page.
- (3) - **IphoneButton**
Interactions

Click action
Change page reaction *Opening option:* Normal link (with reload) *Target:* Service Catalog.

2.10 Landing Page



(1) - **Button**
Interactions

Hover action *Trigger:* Enter and leave

Change page reaction *Opening option:* Instant link (without reload)

Target: Service Catalog *Animation:* Fade effect.

(2) - **Button**
Interactions

Click action

Change page reaction *Opening option:* Normal link (with reload) *Target:*

Gotcha 6 On Demand Services.

(3) - **Button**
Interactions

Click action

Change page reaction *Opening option:* Instant link (without reload)

Target: Gotcha 6 Contract.

(4) - **Button**
Interactions

Click action

Change page reaction *Opening option:* Normal link (with reload) *Target:* Registration.

(5) - **Button**
Interactions

Click action

Change page reaction *Opening option:* Normal link (with reload) *Target:* LOGIN - Gotcha 6.

2.11 Marketing-1



(1) - **Arrow**
Interactions

Click action

Change page reaction *Opening option:* Instant link (without reload)

Target: Landing Page.

2.12 RM Dashboard

Resource Manager Dashboards

Open Tickets

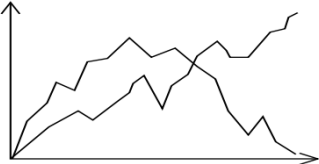
Closed Tickets

Payment Information

Paypal

Stripe

Customizable Graphs



Payment History

2.13 RM Registration Page

Note: You name will not appear to customers, only your username

Username

Browse...

Profile Picture

Browse...

First Name

Last Name

email address

Confirm email address

This space will be used for information purposes geared towards the SME

Associate your account to Social Media accounts

LinkedIn

Microsoft Live

Google +

Upload Resume / CV

Browse...

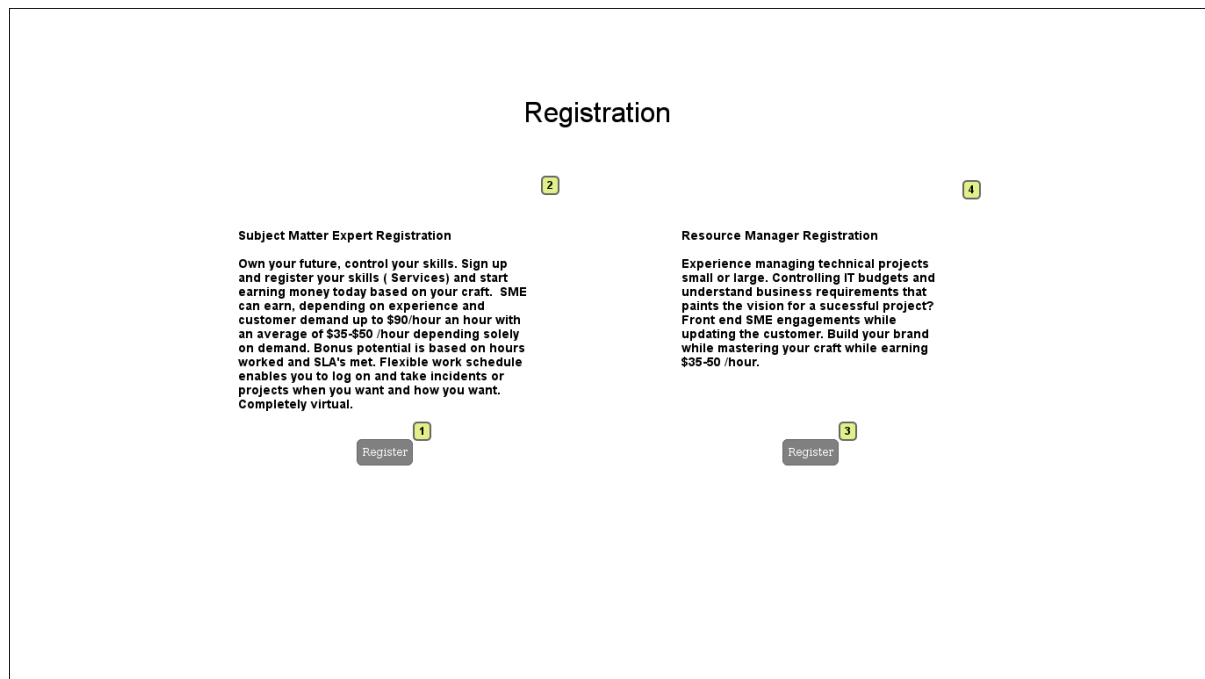
Availability

| | | | | ◻ | | | | |

Market Yourself

Tell us something your customer should know about 'You'

2.14 Registration



- (1) - **IphoneButton**
Interactions

Click action
Change page reaction *Opening option:* Normal link (with reload) *Target:* SME Registration Page.
- (2) - **ClickArea**
Interactions

Click action
Change page reaction *Opening option:* Instant link (without reload) *Target:* SME Registration Page.
- (3) - **IphoneButton**
Interactions

Click action
Change page reaction *Opening option:* Normal link (with reload) *Target:* RM Registration Page .
- (4) - **ClickArea**
Interactions

Click action

Change page reaction *Opening option:* Instant link (without reload)

Target: RM Registration Page .

2.15 SME - 1



(1) - **Arrow**

Interactions

Click action

Change page reaction *Opening option:* Instant link (without reload)

Target: SME - 3 *Animation:* Translation from left to right.

(2) - **Text**

Interactions

Hover action *Trigger:* Enter

Change page reaction *Delay:* 5000 milliseconds *Opening option:* Instant link (without reload) *Target:* SME - 2 *Animation:* Translation from right to left.

(3) - **Arrow**

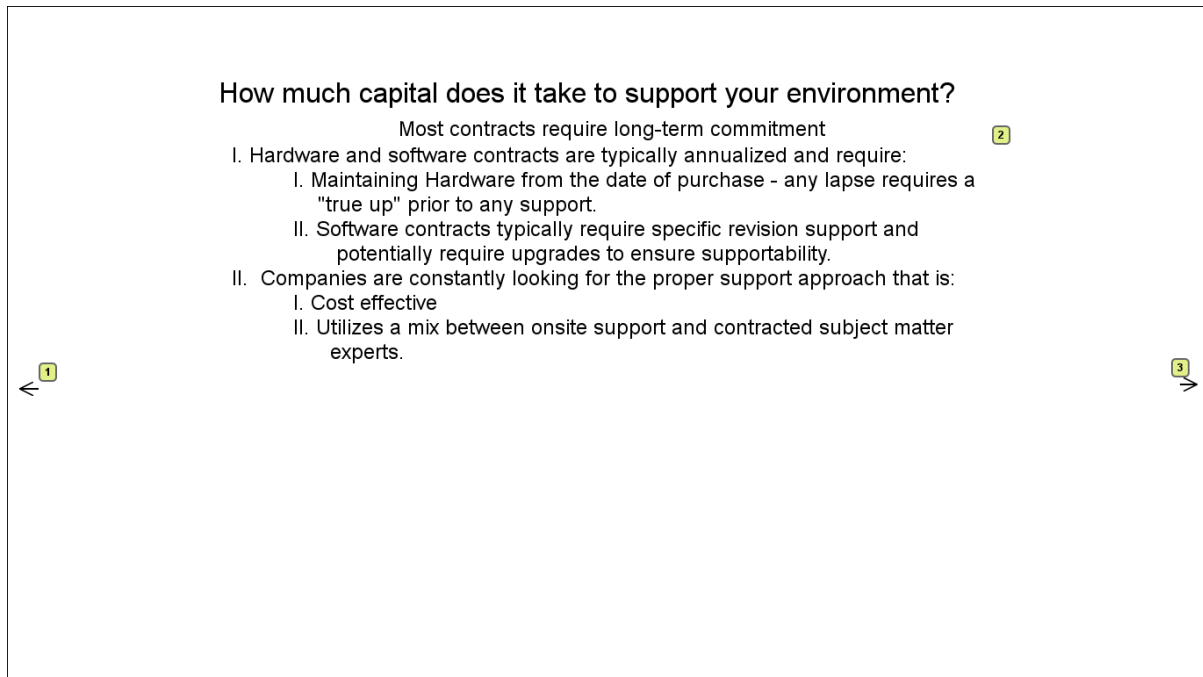
Interactions

Click action

Change page reaction *Opening option:* Instant link (without reload)

Target: SME - 2 *Animation:* Translation from right to left.

2.16 SME - 2



(1) - **Arrow**

Interactions

Click action

Change page reaction *Opening option:* Instant link (without reload)

Target: SME - 1 *Animation:* Translation from left to right.

(2) - **Text**

Interactions

Hover action *Trigger:* Enter

Change page reaction *Delay:* 5000 milliseconds *Opening option:* Instant link (without reload) *Target:* SME - 3 *Animation:* Translation from right to left.

(3) - **Arrow**

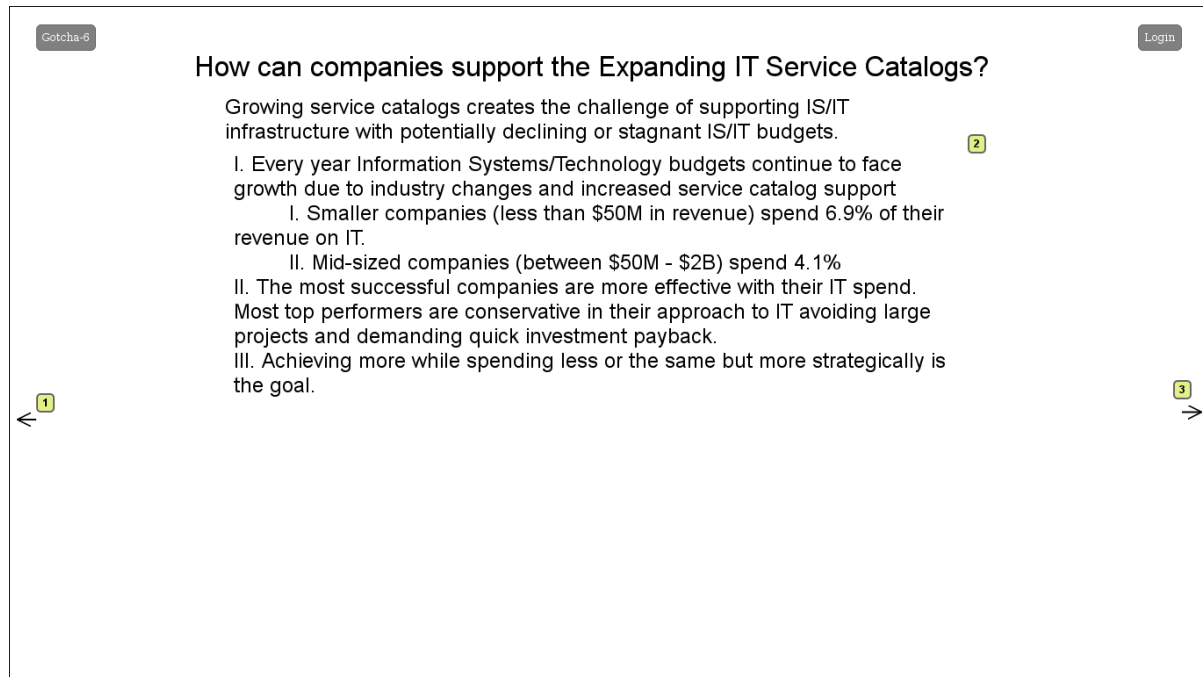
Interactions

Click action

Change page reaction *Opening option:* Instant link (without reload)

Target: SME - 3 *Animation:* Translation from right to left.

2.17 SME - 3



(1) - **Arrow**

Interactions

Click action

Change page reaction *Opening option:* Instant link (without reload)

Target: SME - 2 *Animation:* Translation from left to right.

(2) - **Text**

Interactions

Hover action *Trigger:* Enter

Change page reaction *Delay:* 5000 milliseconds *Opening option:* Instant link (without reload) *Target:* SME - 1.

(3) - **Arrow**

Interactions

Click action

Change page reaction *Opening option:* Instant link (without reload)

Target: Gotcha 6 On Demand Services *Animation:* Translation from right to left.

2.18 SME Dashboard

SME Dashboard

Open Tickets

Closed Tickets

Payment Information


Paypal

Stripe

Customizable Graphs

Payment History

2.19 SME Registration Page



2

SME Registration

Logout5

Note: Your name will not appear to customers, only your username

Username

Avatar / Profile Pic

Browse...

First Name

Last Name

email address

Confirm email address

This space will be used for information purposes geared towards the SME

Associate your account to Social Media accounts

1



Upload Resume / CV

Browse...

Service Tags

3

go

***Please use service tags to allow us to define your specialty. This will ultimately be how customers chose you. Adding a Tag and clicking GO will send resource to Self Assessment page

Market Yourself

Tell us something your customer should know about 'You'

Provide time range of availability

4



5

(1) - **Image**
Tooltip: <https://www.linkedin.com/>

(2) - **Image**
Interactions

Click action

Change page reaction *Opening option:* Normal link (with reload) *Target:* Landing Page.

(3) - **IphoneButton**
Notes: Associate Self Assessment for every autocomplete tag. I.E. Cisco S&R auto populates "Cisco Route/Switch" on Self Assessment page.

Interactions

Click action

Change page reaction *Opening option:* Normal link (with reload) *Target:* Self Assessment.

(4) - **Slider**

Notes: Slider should be days of the week and hours of the day that resource is available to support Gotcha-6 customers


(5) - **IphoneButton**

Interactions

Click action

Change page reaction *Opening option:* Normal link (with reload) *Target:* Landing Page.

2.20 Self Assessment



Self Assessment

Logout

The Highest rating you can achieve in the Gotcha-6 application is a 5. You can only self assess to a maximum of a 4. To achieve a 4 you will have to have the industry's highest level of certification for your specific service tag. Otherwise the maximum you can self assess is a 3.0 for the next highest level of certification. Example: If you are a Cisco Certified Internetworking Expert in Voice you can choose a 4.0 but you must also input your certification number and the expiration date. Second example: If you are a Certified Cisco Network Associate you would choose a 2.0. CCNP would be 3.0.

To achieve above higher ratings you must complete assignments with Gotcha-6 clients and close issues within Service Level and receive excellent feedback from Resource Managers handling the incidents.

1

Service Tag

Select Service Tag

Select Service Tag

Select Service Tag

Rating

★★★★☆

★★★★☆

★★★★☆

Expiration Date

Certification Number

Certification Number

Certification Number

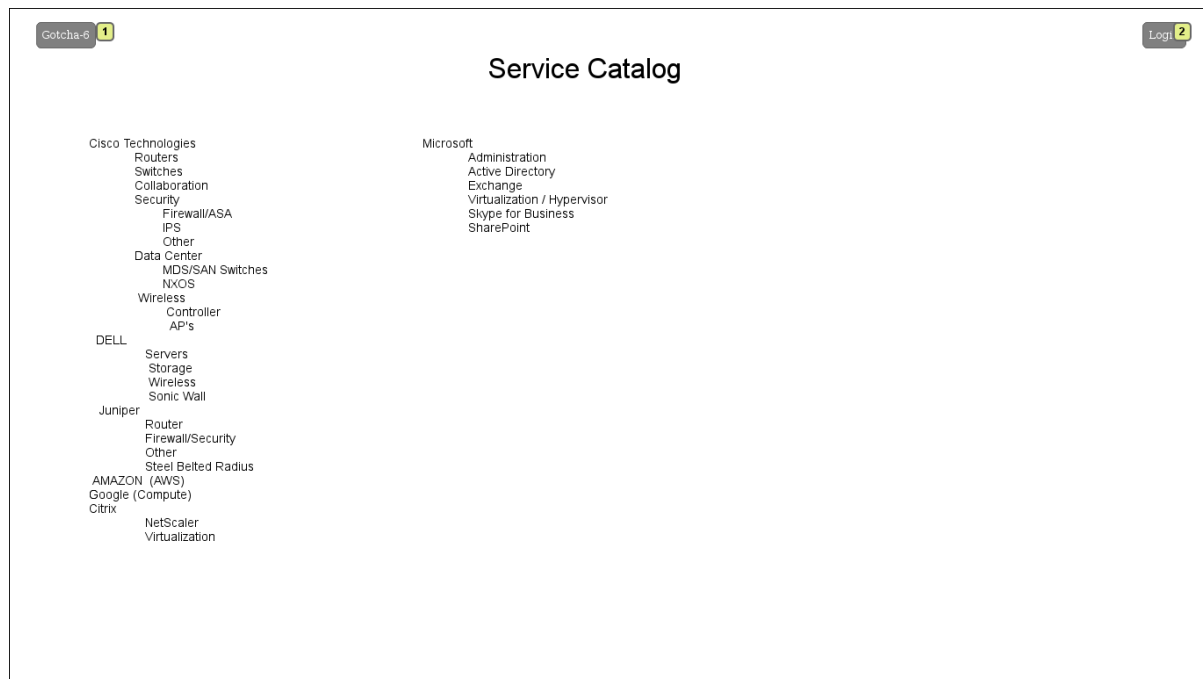
- (1) - **Arrow**
Interactions

Click action
Go back (browser history) reaction.

- (2) - **Image**
Interactions

Click action
Change page reaction *Opening option:* Normal link (with reload) *Target:* Landing Page.

2.21 Service Catalog



(1) - **IphoneButton**
Interactions

Click action

Change page reaction *Opening option:* Normal link (with reload) *Target:* Landing Page.

(2) - **IphoneButton**
Interactions

Click action

Change page reaction *Opening option:* Normal link (with reload) *Target:* LOGIN - Gotcha 6.

2.22 Terms of Service

[Gotcha-6 Home](#)[About](#)[Login](#)

Terms of Service

Select

Customer Terms of Service

Resource Manager Terms of Service

SME Terms of Service

Submit

- (1) - **Listview**
- * Customer Terms of Service
 - * Resource Manager Terms of Service
 - * SME Terms of Service
-
-

2.23 Terms of Service RM

[Gotcha-6 Home](#)[About](#)[Login](#)

Terms of Service

Select

Customer Terms of Service

Resource Manager Terms of Service

SME Terms of Service

Submit

- (1) - **Listview**
- * Customer Terms of Service
 - * Resource Manager Terms of Service
 - * SME Terms of Service
-
-

2.24 Terms of Service SME

[Gotcha-6 Home](#)[About](#)[Login](#)

Terms of Service

Select

Customer Terms of Service

Resource Manager Terms of Service

SME Terms of Service

Submit

- (1) - **Listview**
- * Customer Terms of Service
 - * Resource Manager Terms of Service
 - * SME Terms of Service
-
-