

# JACKIE MA

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## EDUCATION

### BRITISH COLUMBIA INSTITUTE OF TECHNOLOGY

Diploma, Computer Systems Technology

Burnaby, BC

Jan 2022 – Dec 2023

### BRITISH COLUMBIA INSTITUTE OF TECHNOLOGY

Diploma, Architectural and Building Technology

Burnaby, BC

Aug 2017 – May 2020

## EXPERIENCE

### BINGHAM + HILL ARCHITECTS

Junior Technician (Keyholder)

Vancouver, BC

Sep 2021 – Dec 2021

- Interpreted drawing markups and implemented drawing revisions provided by architects and engineers
- Provided specifications of required materials for clients and consultants
- Reviewed and analyzed project specifications to ensure accuracy and compatibility with design intent

### SENG TSOI ARCHITECT

Building Technologist (Keyholder)

Vancouver, BC

Mar 2021 – Sep 2021

- Prepared architectural drawings and models while conforming to BCBC/VBBL and Zoning By-Laws
- Prepared detail drawings and construction assemblies to meet Net Zero and Step 4/5 standards
- Coordinated with manufacturers to compile project specifications based on design and client needs

### TELUS MOBILITY

Sales Representative (Keyholder)

Vancouver, BC

Jan 2014 – Apr 2021

- Provided excellent customer service by understanding client needs to recommend ideal services and devices
- Coached team members on how to meet quotas and deescalate situations quickly and effectively
- Commended for exceeding quotas every month and placing top on the leaderboards

### BURNABY CITY HALL

Plan Checker & Inspector (Practicum)

Burnaby, BC

Mar 2020

- Assisted Plan Checkers with residential, commercial and civic markups
- Assisted Inspectors with framing, insulation sheathing, plumbing and electrical inspections

### NCIX

Sales Associate

Vancouver, BC

Mar 2013

- Provided guidance and recommendations to customers seeking computer hardware and technology solutions
- Assisted customers in making informed purchasing decisions by explaining product features and benefits

## CONTRACT PROJECTS

### TeraDrive | Python, Flask, Monday.com API, PostgreSQL, ElephantSQL, Render

Sep 2023 – Dec 2023

- Developed a full-stack web-based case tracking system with Monday.com API
- Users can create an account to create, read, update and delete cases

### MealPlanIQ | Python, Flask, Numpy, Pandas, PostgreSQL, Google Cloud Platform

May 2023

- Developed a full-stack web-application to generate customized meal plans
- Users can input their BMI and dietary restrictions for a more tailored meal plan

## TECHNICAL SKILLS

**Languages:** Python, Java, JavaScript, C#, SQL, Swift, Kotlin, PHP, C, HTML, CSS

**Frameworks:** ASP.NET, Node.js, Flask, Laravel

**Developer Tools:** Git, Docker, Microsoft Azure, Google Cloud Platform

## INTERESTS

**Sports:** Soccer, Volleyball, Rugby, Powerlifting

**Hobbies:** FPS, MOBA, Architecture, Urban Planning, Woodworking