

PROFILE

Prospective software developer with strong emphasis for organized and efficient work. Adept at adapting to dynamic environments and committed to delivering quality results. Possesses strong communication skills and a collaborative approach to teamwork.

EXPERIENCE

BINGHAM + HILL ARCHITECTS, *Junior Technician (Keyholder)*

September 2021 – December 2021 | Vancouver

- Interpreted drawing markups and implemented drawing revisions provided by architects and engineers.
- Provided specifications of required materials for clients and consultants
- Reviewed and analyzed project specifications to ensure accuracy and compatibility with design intent

SENG TSOI ARCHITECT, *Building Technologist (Keyholder)*

March 2021 – September 2021 | Vancouver

- Prepared architectural drawings and models while conforming to BCBC/VBBL and Zoning By-Laws
- Prepared detail drawings and construction assemblies to meet Net Zero and Step 4/5 standards
- Coordinated with manufacturers to compile project specifications based on design and client needs

TELUS MOBILITY, *Sales Representative (Keyholder)*

January 2014 – April 2021 | Vancouver

- Provided excellent customer service by understanding client needs and determining which services and devices best suit them
- Coached team members on how to meet quotas and de-escalate situations quickly and effectively
- Commended for exceeding quotas every month and placing top on the leaderboards

BURNABY CITY HALL, *Plan Checker & Inspector (Practicum)*

March 2020 | Burnaby

- Assisted Plan Checkers with residential, commercial and civic markups
- Assisted Inspectors with framing, insulation, sheathing, plumbing and electrical inspections

NCIX, *Sales Associate (Work Experience)*

March 2013 | Vancouver

- Provided guidance and recommendations to customers seeking computer hardware and technology solutions
- Assisted customers in making informed purchasing decisions by explaining product features, specifications, and benefits.

Jackie Ma

📍 Vancouver, BC

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🐙 github.com/majackie

EDUCATION

British Columbia Institute of Technology, *Computer Systems Technology*

January 2022 – December 2023

British Columbia Institute of Technology, *Architectural and Building Technology*

September 2017 – June 2020

LANGUAGES

English

Cantonese

PROGRAMMING SKILLS

Python | Java | HTML | CSS | JavaScript
PHP | MySQL | NoSQL | Google Cloud

INTERESTS

Soccer | Volleyball | Powerlift | Woodwork
Architecture | Urban Planning | FPS | MOBA

AWARDS

Best Term Project Display, BCBEC & BCIT
May 2020

BC Champion, Telus
2020

Stellar Performance Award, Telus
2015