MA. ALYSSA JANE BALA

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Software QA Analyst with 6 years of experience in manual testing and test automation (Cypress, Katalon, Selenium). Experienced in working in diverse settings from start-ups to corporate environments.

EXPERIENCE

Software QA Analyst | Microsourcing   *Oct 2022 – Present*

QA:
- Lead QA for 2 projects and coordinated the daily manual testing activities for a team of 4.
- Mentor and guide less experienced testers about testing practices and approaches.
- Reviewed product requirement documents and created test plan, checklists, and test case documents to enable others to test functionality.
- Successfully managed project deadlines and coordinated status reporting of the team's test results and progress.
- Able to multitask in parallel release activities and switch between manual and automation tasks.

Test Automation:
- Created and built automation framework from scratch using Cypress and Javascript and provided knowledge transfer sessions to the rest of the team.
- Maintained the existing test automation scripts using Katalon Studio and eventually migrated the project to Cypress.
- Managed to improve efficiency and reduce the runtime from 3 hours to 1 hour of an existing automation (Katalon Studio).
- Update and maintain the test scripts to reflect new features and changes.

Tools/tech used: *Katalon Studio, Cypress, Javascript, Git, Jenkins, Chrome DevTools, Testrail, JIRA, Confluence*

Software QA Engineer | ZEN Rooms   *Jun 2021 – Oct 2022*

QA:
- Hiring and training of new QA team members and improved the QA processes for a more efficient testing.
- Participate in product design reviews with other teams to contribute to product design, testability, and implementation.
- UI testing based on Figma designs and then testing its integration with the APIs.
- Manual API testing using Postman.

Test Automation:
- Maintain and update test automation scripts using Katalon Studio to reflect new features and changes.

Tools/tech used: *Katalon Studio, Git, Chrome DevTools, Postman, TablePlus, JIRA, Confluence*

Software Test Engineer | Institutional Shareholder Services   *Dec 2018 – Mar 2021*

QA:
- Manual regression testing and basic security scan using OWASP ZAP.
- Guided the interns during their manual execution of regression testing.

Test Automation:
- Maintain and update test automation scripts using Java, Selenium to reflect new features and changes.

Tools/tech used: *Selenium, Java, Git, MSSQL, JIRA, OWASP ZAP*

EDUCATION

BS Information Technology | Mapúa University   *Mar 2019*