

Toufic Majdalani

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WORK EXPERIENCE

Open-Source Software Developer | *Github.com*

Jun 2017 - *Present*

- **Responsibilities:**

- Contributed code to Linux for better desktop and server integration
- Orchestrated collaboration within a team of 1000 developers for Linux kernel 6.0x enhancement
- Engineered bash scripts, enhancing the Linux user experience

- **Accomplishments:**

- Revitalized open-source version NVIDIA graphic driver functionalities using C on Linux, integrated with the new Rust framework in Linux kernel 6.0x
- Enabled further G-Sync and RayTracing support for games running for more games using Steam's Proton framework

PC Support Helpdesk Intern | *Expeditors International*

Jun 2023 - Aug 2023

- **Responsibilities:**

- Managed helpdesk tickets and resolving technical challenges for employees
- Imaged and configured new PCs using company Windows 10 disk image
- Integrated and documented any new IT solutions adopted by Expeditors

- **Accomplishments:**

- Imaged and built 20 computers for new Microsoft contractors
- Rebuilt VPN security protocol with CyberSecurity team for contractors to restrict access to unauthorized data

QA Tester I Intern | *Denali Advanced Integration*

Jul 2019 - Sept 2019

- **Responsibilities:**

- Created and deployed test cases for T-Mobile application frameworks
- Report any bugs or vulnerabilities for failed test cases to project manager and engineers

- **Accomplishments:**

- Developed technical skills in regards to software testing

SKILLS

- Leadership
- Teamwork
- Communication & Customer Service
- Technology dextertous
- Java, C, C++, C#
- Linux, Git, SQL

EDUCATION

Bachelor of Science in Software Engineering | *Washington State University*

Expected Jun. 2025

ACADEMIC EXPERIENCE

Project Manager & Engineer | *WSU CyberTown Senior Capstone*

Aug. 2023 - *Present*

- Led a team to assemble a prototype machine learning model using a Xilinx Pynq-Z2 board
- Utilized Agile & Waterfall frameworks for meticulous planning and execution
- Regularly reported progress to stakeholders and faculty

AWARDS & CERTIFICATIONS

Expeditors International | *Internship Completion Certificate*

Aug. 2023

- Recognized for successful completion of the Expeditors International IS Core PC Support Internship

Microsoft IT Academy | *Microsoft Office Specialist*

Jun. 2019

- Certified in all areas of Microsoft Office proficiency