Toufic Majdalani

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WORK EXPERIENCE

Sales Floor Associate | *Walmart*   Jun 2022 - Feb 2023
- Maintained the presentation of merchandise on the sales floor in accordance with company policies
- Assembled new shelving units for aisles as directed by project managers
- Operated cash register to handle customer transactions and manage cash
- Assisted customers in locating products within the store, providing information on promotions and discounts

Team II Trainer | *Chuck E. Cheese*   Mar 2021 - Jun 2022
- Provided comprehensive training to new Cast Members, ensuring they understood and could perform job requirements effectively
- Conducted ongoing training sessions with existing Cast Members to enhance their skills and knowledge
- Assisted in the coordination and management of birthday parties, ensuring a positive experience for guests
- Regularly communicated with management to provide updates on Cast Member progress and performance

Cast Member | *Chuck E. Cheese*   Mar 2021 - Jun 2022
- Welcomed and greeted guests upon arrival, managing the Kid Check process efficiently
- Prepared and served guest orders in the kitchen area, ensuring accuracy and timeliness
- Provided excellent service and hospitality while hosting birthday parties for guests, ensuring a memorable experience
- Maintained cleanliness and sanitation standards throughout the facility as part of routine tasks

SKILLS

- Customer Service
- Professionalism
- Communication
- Android Auto, Apple CarPlay setup
- Technology dexterous
- Computer and systems assembly

EDUCATION

Bachelor of Science in Software Engineering | *Washington State University*   *Expected* Dec. 2024
Associates of Arts in Computer Science | *Edmonds College*   Jun. 2022

ACADEMIC EXPERIENCE

Project Manager & Engineer | *WSU CyberTown Senior Capstone*   Aug. 2023 - *Present*
- Led a team to assemble a prototype machine learning model using a Xilinx Pynq-Z2 board
- Utilized Agile & Waterfall frameworks for meticulous planning and execution
- Regularly reported progress to stakeholders and faculty

Project Leader | *Edmonds College Undergraduate Research*   Jan. 2022 - Jun 2022
- Collaborated on simulating a desktop computer's performance using OpenFOAM
- Conducted detailed comparisons between prototypes and CFD simulations

AWARDS & CERTIFICATIONS

Expeditors International | *Internship Completion Certificate*   Aug. 2023
- Recognized for successful completion of the Expeditors International IS Core PC Support Internship

Edmonds College | *Undergraduate Research Certificate in Computer Fluid Dynamics*   Jun. 2022
- Acknowledgment for research and presentation of the Computer Fluid Dynamics project

Microsoft IT Academy | *Microsoft Office Specialist*   Jun. 2019
- Certified in all areas of Microsoft Office proficiency