

# Toufic Majdalani

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## OBJECTIVE

An optimistic Senior Software Engineering student at WSU seeking an internship in Software Engineering or IT to apply technical skills and gain hands-on experience in software development and IT systems.

## EDUCATION

**Bachelor of Sciences in Software Engineering** | Washington State University Expected May 2025  
**Associates of Arts In Computer Science** | Edmonds College Sept. 2019 - Jun. 2022

## PROJECTS

**Project Manager & Engineer** | WSU GRIMM CyberTown Senior Capstone Aug. 2023 - May 2024

- Developed a secure facial recognition biometric model using a Xilinx Pynq-Z2 board and YOLO for access control to CyberTown table.
- Led a team using Agile methodologies, ensuring timely task completion in a condensed project environment.
- Overcame technical challenges related to security and real-time facial recognition accuracy.
- Delivered regular progress updates and final results to stakeholders, showcasing technical solutions and milestones.

**Software Developer & Maintainer** | WSU CPTS 487 Bullet Hell Game Jan. 2024 - May 2024

- Developed a bullet hell game with level interpreter on a team from scratch using libGDX game engine.
- Followed an Agile workflow to maintain track of development phases of game.
- Created level interpreter making use of LibGDX built-in libraries to maintain complexity and stability between levels.
- Processed Git push and pull requests for efficient version control of development stages.

## WORK EXPERIENCE

**Technician & Salesman** | Tech Security USA, Lynnwood, WA Jul. 2024 - Present

- Diagnosed and repaired AI security systems and computers.
- Processed sales and ran email marketing campaigns for products.
- Provided excellent customer service and technical support.

**PC Support Helpdesk Intern** | Expeditors International, Seattle, WA Jun. 2023 - Aug. 2023

- Managed IT support tickets, reducing downtime.
- Built new computer systems for contractors and clients.
- Enhanced VPN security protocols, improving company security.

**QA Tester I Intern** | Denali Advanced Integration, Kirkland, WA Jul. 2019 - Sept. 2019

- Developed test cases for T-Mobile apps, ensuring functionality.
- Collaborated with teams to resolve software bugs.
- Generated weekly progress reports for project managers.

## SKILLS

- Leadership, Teamwork, Communication, Technical dexterity (Java, C, C++, C#, Python).
- Backend systems development (Linux, Git, SQL) and Agile methodologies.
- Cloud services, DevOps, and continuous learning in modern tech frameworks.

## AWARDS & CERTIFICATIONS

**IS Core PC Support HelpDesk Internship Award** | Expeditors International Aug. 2023

- Awarded for completion of IS Core PC Support Helpdesk Internship at Expeditors International

**Microsoft Office Specialist** | Microsoft IT Academy Jun. 2019

- Certified in Microsoft Word, PowerPoint, Excel, and Access Core