



THE QUALITY OPERATING SYSTEM

Domain IV Upgrade

The new standards shift focus from 'Compliance' to 'Performance'.

PERFORMANCE STANDARD

GIAS 8.1

The Board must now 'oversee' quality. This means you need to prove value, not just follow rules.

THE EVIDENCE GAP

GIAS 8.3

Most teams have a manual (Defined) but no data (Managed). The new standard demands evidence of effectiveness.

Maturity Model

INITIAL

DEFINED

ESTABLISHED

MANAGED

OPTIMIZED

The Board View

QAIP PERFORMANCE MONITOR // LIVE



STAKEHOLDER
SATISFACTION



PLAN
COMPLETION

FINDING ACCEPTANCE RATE (6 MO)



ELEVATE TO DOMAIN IV.

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