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THE E-BURSARY SYSTEM

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**PROJECT PROPOSAL SUBMITTED TO THE SCHOOL OF COMPUTING AND INFORMATICS IN
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DECLARATION

This project proposal is our original work and has not been submitted to any other institution of higher learning for any award. Additionally, all materials herein which are not our work have been identified.

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ABSTRACT

There is a need to have a system with the necessary resources to help in filling, storing, and keeping track of the Students Organization of Maseno University (SOMU) bursary application scheme at Maseno University. With a population of over 15, 000 students, automating the whole process from application, vetting and allocation of bursaries to students would reduce paperwork for both students and the involved staff while still saving the time the students would spend queuing to submit forms. In the 21st century, making queues to submit forms ought to be something of the past. The E-Bursary aims to fill the gap by having a digital bursary management system for Maseno University's SOMU funded scheme.

Maseno University is taken to be one of the best public universities in the country teaching Information Technology. They not only teach the students in the school of computing but also all those in other different faculties. In the university currently, bursary applications are conducted so manually that the students get to download the bursary forms from the university website, after which they are expected to fill them. After having all the forms filled, the students have to submit the forms physically to the person in charge of the same. Afterwards, the person in charge has to manually go through the applications one by one eliminating those who have attached wrong files or rather forged their applications or in one way do not qualify for the loan. Having done all that, the students have to wait for so long without the knowledge of whether their applications were verified or not since the only way to know is through the student's portal where fee usually reflects.

The E-Bursary system is web-based. This is because the majority of the students own smartphones or even laptops which can however access websites when connected to a network. A student will be required to visit the website once the bursary application is open, register then sign in. Afterwards, the student will have to apply for the loan via the platform given to him/her then submit the application. Once submitted, students will be prompted into a dashboard where they can keep track of the whole process.

If this system is adopted in the whole university, students will have a comfortable and easy bursary application experience with a system that eases the whole process as well as serves fairness to every suitable applicant since manual handling of forms would be done away with completely. Additionally, there will be a reduction of paperwork since no one will be required to print or submit any hard copies.

ACKNOWLEDGEMENT

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CHAPTER ONE : INTRODUCTION

1.1 Background Information

In any institution of higher learning, technology plays a major role in aiding smooth and efficient learning as well as operations of the institution, Maseno University being of no exception. One of the main goals is ensuring that the sharing and access of information is easy to all persons in the university. Therefore, being in the twenty-first century, it would be extremely important for higher institutions to adapt to the ever-changing technological trends to help them in sharing and access of information.

Maseno University is among the largest higher learning institutions in Kenya. With such a population, the ratio of students to subordinate staff stands at approximately 500:1. As it is evident, the student-staff interaction is a challenge and especially when it comes to rendering of services to the students. Students at times have complaints which may require immediate action by the staff. In the event that the staff are occupied at that moment, the issue may end up not solved, causing inconveniences. It is for that reason, a system is needed to fill in the gap identified above. The system will provide a platform where students would skip all the middlemen involved in the bursary application process and promote transparency in the complete bursary management cycle from application to disbursement to beneficiaries.

The challenge of having the students walk into offices to get a stamp from the authorized staff which at times is to no avail since they may be occupied at that particular time or not present, creates a delay to the whole bursary application process. The system would also provide a platform where all the rejected applicants would get notified as to why their applications were rejected. This would play a big role to the students since they may correct their mistakes if at all they are granted a second chance to apply.

Having such a platform would provide students with easy time and minimize the chances of causing a commotion in any office trying to submit their forms before the deadline and also bring about transparency of the whole bursary application process. To have such a platform implemented, it would bring about convenience and transparency in the whole process.

1.2 Problem Statement

There has been a noticeable increase in the number of complaints raised by Maseno University students who want to apply for the Students Organization of Maseno University bursary funded scheme. Students lack a convenient system for application whereby they have to download and print forms which are costly. The students have to physically submit the forms to the respective offices where the forms are repeatedly reported lost, neglected or even mishandled. The staff holding the respective offices may at times not be present or occupied to serve the students at that particular time.

1.3 General Objective

To develop an online bursary management system for Maseno University.

1.4 Specific Objectives

The following are the objectives of this proposed Maseno E-Bursary Project:

- i. To identify the challenges associated with the existing system.
- ii. To identify the functional requirements of the proposed system.
- iii. To design a prototype of the proposed system.
- iv. To implement the proposed system.
- v. To test the prototype.

1.5 Research Questions

- i. What are the challenges associated with the existing system in Maseno University?
- ii. What is the most appropriate design for the Maseno E-Bursary prototype?
- iii. What is the best approach to development of the designed Maseno E-bursary prototype?
- iv. What tests can validate the performance of the developed prototype?

1.6 Significance

The project expects to create a prototype that aims to prove the concept of the use of technology in handling bursary applications: It will provide a foundation for further research in this area with the aim of reducing paper work, increasing efficiency and transparency of bursary applications.

1.7 Project Scope

The prototype to be developed will include a user access interface that will allow users to register, login, input their personal information and apply for the bursary, a module that will display the application status to every applicant, a module to file complaints if any, and be able to view the responses in real time and a module to download information posted by the admin.

1.8 Assumptions

- i. Users have access to fast internet.
- ii. Users have devices which can surf through the web.
- iii. Users have the knowledge of the internet and how to browse.

1.9 Limitations

The following are the limitations of this proposed Maseno E-Bursary project:

- Network downtime from the internet service providers may interfere with the whole bursary application process.
- Users must have devices with the capabilities to surf the web.

CHAPTER TWO : LITERATURE REVIEW

2.1 Introduction

Traditionally, services have been conducted face to face in such a way that for one to get any service their physical appearance would be very important. However, the wide distribution of computers, mobile phones, and communication technologies has made the whole process much simpler. Since the arrival of mobile phones in the 1980s, they have been widely used by people of all ages all around the world (Arceneaux, 2005). It could be said that the whole world is becoming mobile; mobile phones and personal computers are not only communication devices but also portable and private pieces of technological equipment. Nowadays, mobile technologies are becoming increasingly networked. Such technologies can be used creatively in different areas. Using mobile technologies in organizations like learning institutions is a clear example of such an innovation. Laptops, Personal Computers, and even mobile phones equipped with internet connection have created the need for digitizing services such as job applications, learning processes and even conducting businesses. Internet-enabled communication devices can help students to access resources and services anytime, anywhere as long as they have an internet connection.

2.2 The Scope of Review

At the university level, students need access to internet-available resources in a fast and convenient way. This is very fundamental in not only the development of their skills and class performance but also aims to bring the university services right into their devices. Having the services accessible via internet is a good practice. In addition, for the students in the faculty of Computing and Informatics in any institution, they should be able to understand the advancement of technological trends and their effects and come up with solutions for the existing problems employing the best algorithms that address the issues at hand. Thus, having a website application that fetches resources, processes them, and generates the output to both the students and involved staff in a more efficient way is good to them.

2.3 Criteria Used

This literature review will be based on research about systems previously done, and which are related to this proposed system. The major focus will be on web-based applications that assist people apply for bursaries or any kind of funding online. Several web-based bursary application systems will be reviewed and investigated on how they have assisted people in the application processes. All the data collected about the various web-based applications will be analyzed and based on the analysis, the proposed system will be proved feasible or infeasible.

With the above at hand, existing literature will be subjected to investigation on web-based bursary application programs. The key concepts of the applications outlined, major relationships or patterns noted, key strengths and weaknesses identified and the research gaps will be outlined. The paper ends with a summary of agreements and disagreements in the literature, areas for further research, and the overall perspective.

2.4 Historical Background

Many web-based applications have been developed for mobile platforms. Over the last few years, these applications have been the focus not only of technical interests, but also marketing and business campaigns.

Recently, many researchers have focused on mobile and web technologies. This literature review will be based on a research about the systems previously done, and which are related to this proposed system. The major focus on the same will be on bursary management applications which are already in existence whereby each of their strengths and weaknesses will be determined. The E-bursary system is a web-based application that can be accessed using mobile phones, laptops, desktop computers or generally any internet enabled device with the capabilities to surf through the web. The difference between the E-bursary system and the current bursary application system is that E-Bursary system can be accessed anywhere at any time as long as you have internet connection while the current one entails physically submitting the forms to the respective offices.

2.5 Approaches

Approaches towards this review will be based on the web-based application systems that assist people in making their various applications processes online such as loan applications. Therefore the functionality of these websites will be determined and their strengths and weaknesses evaluated.

To achieve this, both a questionnaire and an interview research methodologies will be used to clarify the research inquiry and if the inquiry is imperative or not.

2.6 Previous Studies

After doing a broad research, the following web-based bursary/loan application systems were found to assist people making online applications. Such applications include:

Mwala NG-CDF Online Bursary Application System

It's a bursary management system developed for Mwala Constituency students in Machakos County in Kenya who are in higher learning institutions to help them apply for the NG-CDF funded bursary scheme online. Any student from the same constituency can apply for the bursary from anywhere in the world. The system is designed in such a manner that only students from the defined constituency can apply (Mwala NG-CDF Online Bursary , 2020). When the application process is open, the system generates bulk messages to all the registered students informing them that the application is open. On disbursement, the system also generates bulk messages to the parents informing them that their child was awarded a certain amount of money from Mwala CDF.

However, despite being such a helpful system, with it comes some drawbacks namely:

- The system doesn't give the students a platform to file their complaints if at all they have any.
- In the event an application is dismissed, the applicant doesn't get any message communicating to them why their application was dismissed.

Higher Education Loans Board (HELB)

HELB is a statutory body which was established in 1995 by an Act of Parliament 'Higher Education Loans Board Act' in Kenya. The body has a system through which the government supports students in higher learning institutions by financing their education. The system allows for students from colleges and universities to apply for loans. The system also keeps track of the

student's educational progress and after completing their studies, the students are then expected to repay the loan awarded to them by the government (Higher Education Loans Board, 1995). The board also has a system which allows students who need more funding to appeal for the same.

The drawbacks of this system however includes:

- This system does not provide a platform through which students can file complaints and for that reason they end up sending their complaints to HELB via their social media handles.
- For a student to apply for a loan from the Helb board, he or she must own a Kenyan Identification Card. This creates an unfair situation and especially to the students who have had the chance to join higher learning institutions before attaining the age of 18 years.

2.7 General Conclusions

After analysis of the review was done, the findings were that there is not yet any website that can solve the problem existing in the Students Organization of Maseno University (SOMU) bursary scheme fully. Therefore, there will be the need for a system that will assist students of Maseno University to have a convenient and transparent bursary application process.

2.8 Conclusions

In conclusion, the above literature review shows that there are efforts to assist students to have a convenient and transparent loan/bursary application systems. Some have even gone an extra mile of providing a platform where the students can appeal if they need their loan incremented.

Having such a platform that would have all the modules defined in the named systems with an addition of a module to file their complaints with real time response from the administration would bring about convenience and transparency in the loan/bursary application process.

As a result this literature review permits and qualifies the implementation of a bursary management system which will not only fill the existing gap but also improve the user experience with a more user-friendly, convenient and transparent bursary management system.

CHAPTER THREE: RESEARCH METHODOLOGY

3.1 Introduction

Research refers to a specific and systematic search for pertinent information or evidence on a certain subject of interest. Research methodology incorporates principles practices and procedures required to carry out research. This chapter describes the steps, procedures, techniques and tools used to realize the research objectives and is organized as follows: Study Population, Sampling Technique and Sample size, User Requirements Analysis, Prototype Functional and Nonfunctional Requirements Gathering and Analysis procedure, Prototype Design, Development and Testing of the prototype and evaluation of functionalities of prototype and ethical considerations.

3.2 Research Design

The proposed research design for the study is exploratory research design. Since the research explores and attempts to test a prototype and establish its performance, the steps that will be undertaken will be as follows:

- i. Defining the project scope
- ii. User requirements gathering and analysis
- iii. Prototype functional requirements identification and specification.
- iv. Prototyping the web-based Maseno E-Bursary system.
- v. Testing of the prototype.

3.3 Population of the Study

The population of this study will entail the SOMU bursary management staff that includes the SOMU officials, the administration staff and then Maseno University students who have had applied for the SOMU bursary before and those who have not yet applied for the bursary. The total population is expected to consist of hundred people: five SOMU officials, five administration staff, forty five students who have had applied for the SOMU bursary before and forty five students who have not yet applied for the bursary. This population will help us gather the information required during a bursary application process in order to efficiently vet the applicants, award them and process the funding to the applicant's school accounts conveniently and with transparency.

3.4 Sampling

The study proposes the use purposive Sampling technique. Purposeful sampling is widely used in qualitative research for the identification and selection of information-rich cases related to the phenomenon of interest (Tongco, 2007). This study will identify individuals that interact directly with the current bursary management system to identify the requirement, the procedures, the challenges and the workflow of the bursary management from application, vetting, awarding and disbursement of funds.

3.5 Sample Size

Mugenda and Mugenda (Mugenda, 2003) explain that a population is a group of individuals or objects that have the same form of characteristics. They are the “totality of cases that conform to certain specifications, which defines the elements that are included or excluded in the target group”. This study focuses on the bursary management system in Maseno University, Kenya and the entities that interact with it. The sampling size is to be aimed at 100 individuals distributed in ratio among the individuals that interact with the current SOMU bursary management system in Maseno University. As mentioned above in the population of study, the population of this study involves the SOMU bursary management staff that includes the SOMU officials, the administration staff and then Maseno University students who have had applied for the SOMU bursary before and those who have not yet applied for the bursary. Therefore there 5 SOMU officials, five administration staff and forty five students who have had applied for the SOMU bursary before and forty five other students who have never applied for the SOMU bursary. This will ensure the quality of information rather than the quantity of information. Depending on the levels of interaction with the system, the number will be divided so that there is equal coverage and adequate collection of the information we require in our study.

3.6 System Requirements and Environment

System requirements are all the necessary requirements that devices and computers must have for the proper functioning of a system efficiently without any problems incurred.

Minimum System requirements for users

- i. Mobile phone or tablet running Android or iOS.
- ii. Internet connectivity, Wi-Fi, 3G or 4G connectivity.
- iii. Browser application such as Google Chrome, Mozilla Firefox, Safari browser or Opera Mini that can execute and has JavaScript enabled.

Minimum System requirements for Administration staff and The Students

Organization of Maseno University (SOMU) Leaders

- i. A desktop computer or laptop.
- ii. Internet connectivity, Wi-Fi or Ethernet connection
- iii. Browser application such as Google Chrome, Mozilla Firefox, Safari browser or Opera Mini that can execute and has JavaScript enabled.

3.7 Prototype Design

The study proposes to several tools to model the prototype. UML is a collection of diagrams and models that are used in representing the analysis, design and implementation of systems in an object-oriented approach. The UML models provide an effective way to represent the design of proposed system prototype include; use case diagrams and Entity Relational Diagrams which will be well explained.

3.7.1 Requirement Gathering and Analysis

Requirements will be gathered before and after the prototype has been developed. Gathering of the requirements before prototype development will enable the developer to understand the user specifications that need to be in the system, for it to have an impact on the target audience. After the development of the prototype, the data collected will enable the developer to gauge the user experience of the system and make changes where possible. The requirements gathering and analysis will be accomplished using primary and secondary data.

Primary Data Sources

Structured Online Questionnaires

This will enable the researcher to get answers to specific questions which will help in prototype design. The researcher will use this method both before and after prototype development. This

will help in understanding user requirements (before development) and gauging user experience (after development). This method will be used because it is quick and easy to use, besides getting specific results needed. Furthermore, the questionnaires will be online because internet access is widely available and guarantees quick response.

Open Interviews

This will enable us get more information concerning the system. Since the interviews are not closed, the respondent is at liberty to give more detail concerning the system, which helps have a deeper understanding of user requirements and user experience.

Secondary data sources

Collection of this means that we will collect information on existing systems. The internet will be a powerful tool here, since we will use it to explore tools, frameworks and architectures closely related to our proposed prototype, as well as the challenges on existing systems that we will prove the fact that the use of technology in the proposed prototype will overcome the challenges.

Data analysis involves breaking the data into smaller pieces, which can be easily understood and aid in decision making. In our case we will use tables to analyze quantitative data

3.7.2 User Requirements Modelling

3.7.2.1 Use Case Modelling

The use case (figure 1.1) has three actors: primary actor (student), the administration staff actor and the system actor.

The primary actor is one who primarily benefits from the execution of the use case, that is, the user who applies for bursary. The administration staff actor is the one who directly interfaces with the system to initiate processing the application made by the user. The system actor provides the platform to execute events and relay the output to the user and the staff.

This will require the use of use case diagrams to show the tasks performed by the system, together with the people who wi

BURSARY MANAGEMENT SYSTEM

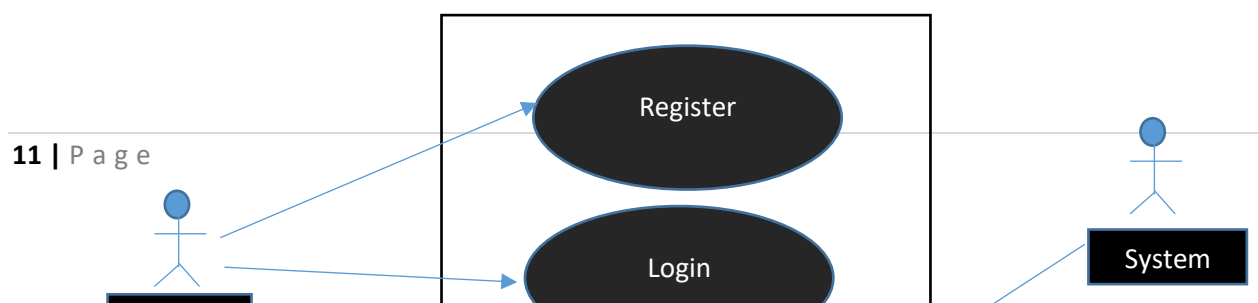


Figure 1.

To ease the understanding of the use case diagram drawn above, we will use a table.

Actor	Use Case
Student	Register in the system
Student	Request login
System	Authenticate login request
Student	Apply for bursary
Staff	Authenticate the application
System	Generate application reports
Student and Staff	View generated reports

Table 1 Use case simplification table

The student use case will deal with registering and making a login request, a task initiated by the student. This will require the user to click on a button to send the login request on the webpage. The student will login with some predefined details such as their names, registration number and email address. The system use case then authenticates the login request and if the request is valid, the student is logged in, a task initiated by the system automatically. The student the make a bursary application, a task initiated by the student. After submission, the application is authenticated by the staff, a task initiated by the staff. The system use case then generates application reports based on the event performed by the staff and the student use case. Both the staff and student use case are then able to view the generated reports.

The first use case is described more in detail in table 2 below. The second, third, fourth, fifth, sixth and the seventh use cases are described in detail in tables 3, 4, and 5,6,7,8 respectively.

ID	CASE 1
TITLE	Register in the system
DESCRIPTION	Fill a form and click a button to submit registration details
ACTORS	Student
PRE-CONDITIONS	none
POST-CONDITIONS	None
SUCCESS SCENARIO	The user successfully submits the registration details

Table 2 Use Case 1

ID	CASE 2
TITLE	Authenticate Login Request
DESCRIPTION	Click a button on the web page that automatically makes a login request.
ACTORS	Student
PRE-CONDITIONS	The user is registered on the system
POST-CONDITIONS	None
SUCCESS SCENARIO	The user successfully makes the login request

Table 3 Use Case 2

ID	CASE 3
TITLE	Authenticate login request
DESCRIPTION	Match login request with recorded details in the database and vet the login request
ACTORS	System
PRE-CONDITIONS	The user made a login request
POST-CONDITIONS	None
SUCCESS SCENARIO	The user successfully logs in the system

Table 4 Use Case 3

ID	CASE 4
TITLE	Apply for bursary
DESCRIPTION	Fill the form provided dully and click on a button to submit the form.
ACTORS	Student
PRE-CONDITIONS	The user is logged in
POST-CONDITIONS	None
SUCCESS SCENARIO	The user successfully submits the form

Table 5 Use Case 4

ID	CASE 5
TITLE	Authenticate the application
DESCRIPTION	Check is the submitted data is valid
ACTORS	Staff
PRE-CONDITIONS	The user made an application
POST-CONDITIONS	None
SUCCESS SCENARIO	The staff authenticates the application made by the student

Table 6 Use Case 5

ID	CASE 6
TITLE	Generate application reports
DESCRIPTION	Automatically generate reports of the application.
ACTORS	System
PRE-CONDITIONS	The student made the application and the staff authenticated it appropriately.
POST-CONDITIONS	None
SUCCESS SCENARIO	The system displays the reports to the student and staff on their user interfaces

Table 7 Use Case 6

ID	CASE 7
TITLE	View Generated reports
DESCRIPTION	Automatically view the details of the generated reports
ACTORS	Student, Staff
PRE-CONDITIONS	The system generated the reports
POST-CONDITIONS	None
SUCCESS SCENARIO	The student and the staff can view the reports

Table 8 Use Case 7

3.7.2.2 Activity Diagrams

Student activity diagram

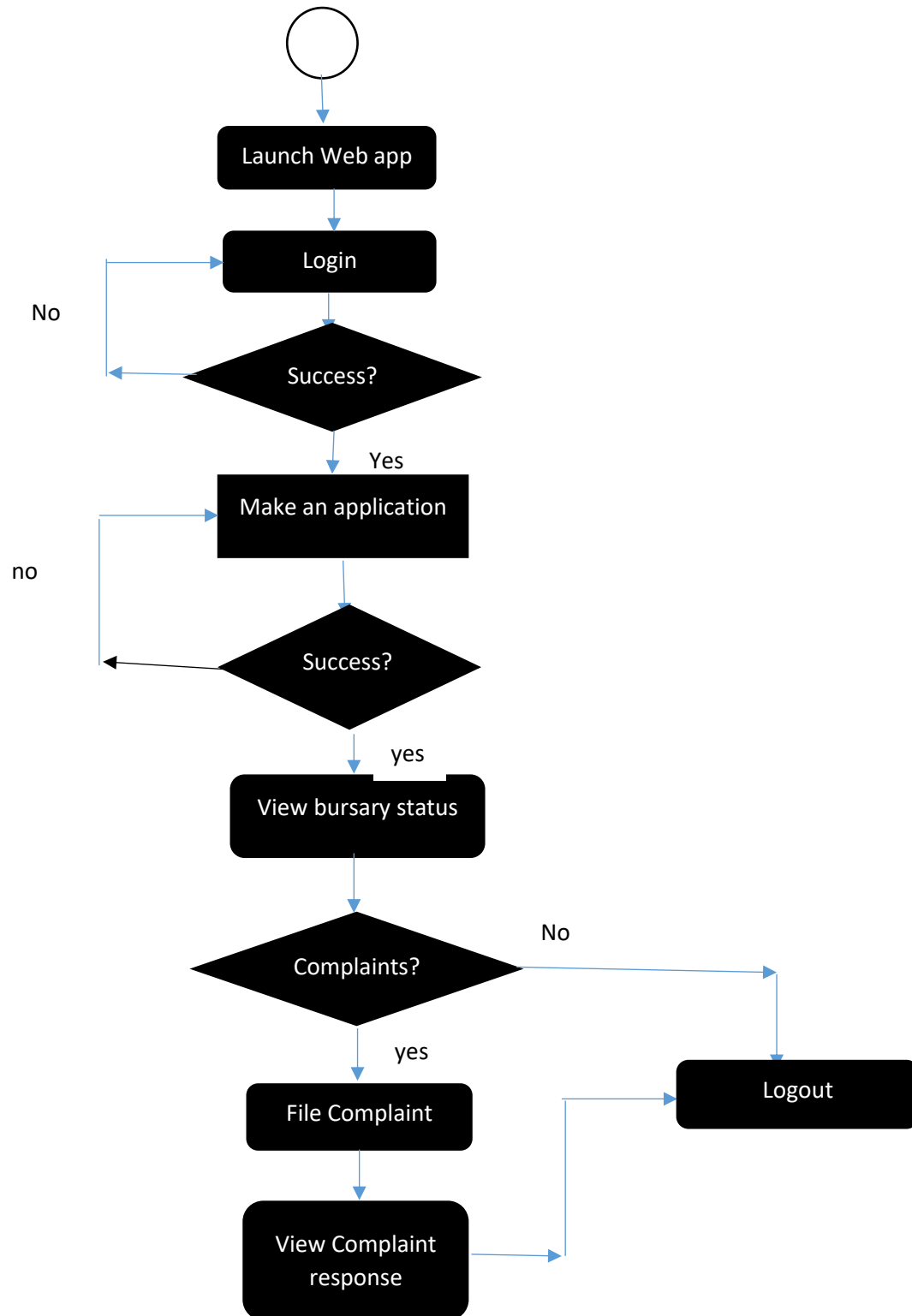


Figure 2 Student activity diagram

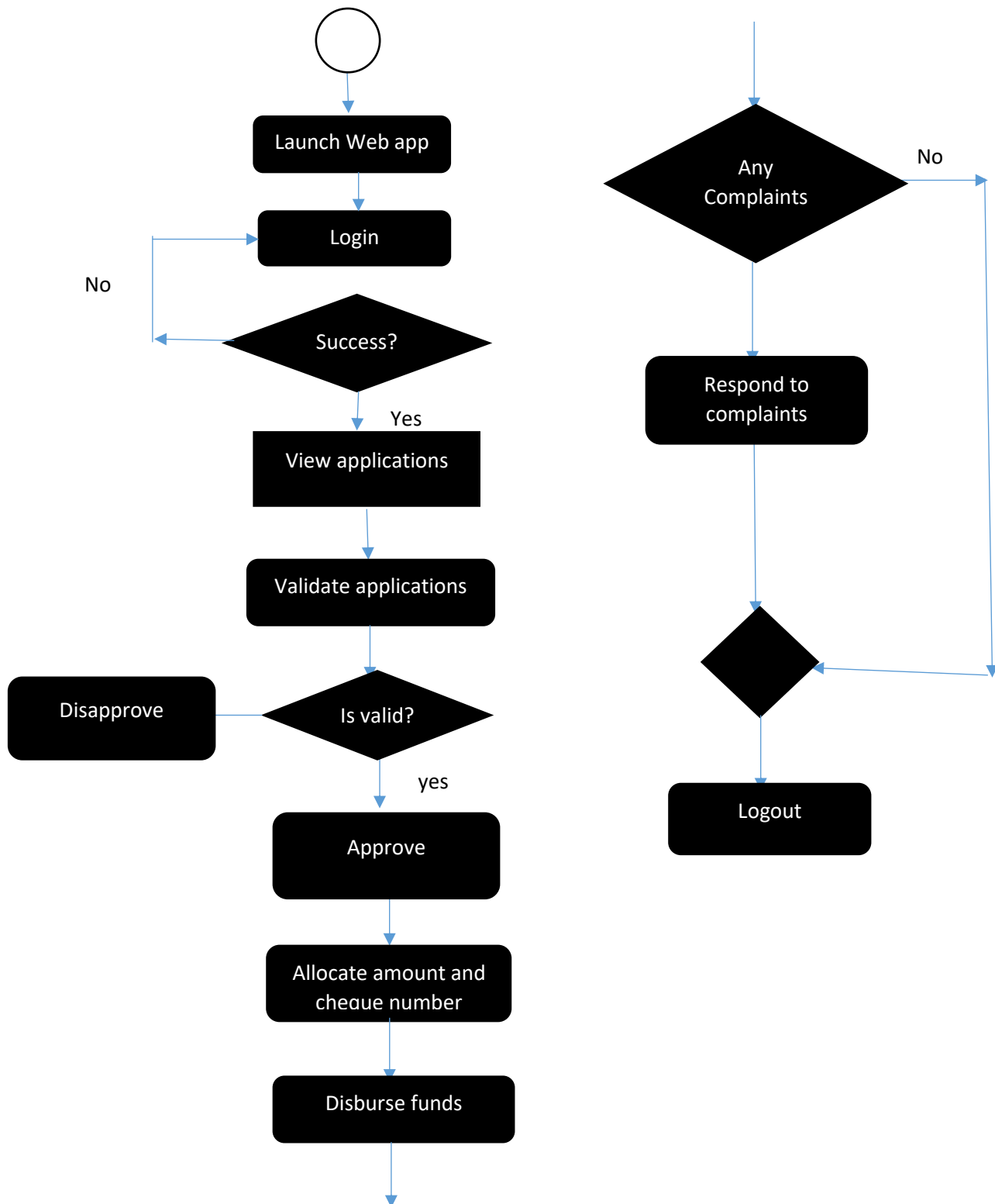


Figure 3 admin/Staff activity diagram

3.7.3 Database Design

This design is responsible for defining the structure in which data is stored, processed and accessed in the whole system. It will determine the speed of access, efficiency and amount of storage space required by the specific files and entries.

No	Table Name	Description
1	personal information	Stores the bursary application details for students
2	register	Stores the registration details for students
3	loandetails	Stores details about the loan fed by the admin
4	complaints	Stores details about complaints raised by students
5	downloads	Stores details about downloads uploaded by the admin

Table 9 Database design tables

Student's Register Table

Attribute	Data Type	Description
regNumber	Varchar(255)	Student's Registration Number (Primary Key)
firstName	Varchar(255)	Student's First Name
middleName	Varchar(255)	Student's Middle Name
lastName	Varchar(255)	Student's Last Name
emailAddress	Varchar(255)	Student's Email Address
phoneNumber	Varchar(255)	Student's Phone Number
confirmPassword	Varchar(255)	Student's Password
date_created	Datetime	Date and time the student registered

Table 10 Student's register table

Student's Bursary Application Table

Attribute	Data Type	Description
regNumber	Varchar(255)	Student's Registration Number (Primary Key)
firstName	Varchar(255)	Student's First Name
lastName	Varchar(255)	Student's Last Name
phone	Varchar(255)	Student's Phone Number
email	Varchar(255)	Student's Email Address
yearofStudy	Varchar(255)	Student's year of study
programme	Varchar(255)	Programme Student is taking

department	Varchar(50)	Department the student belongs
county	Varchar(50)	Student's home county
constituency	Varchar(255)	Student's home constituency
governmentSponsored	Varchar(50)	Student's Sponsor
orphan	Varchar(50)	Student's Family status –Orphan
disabled_parents	Varchar(50)	Student's Family status –Disabled Parents
singleParent	Varchar(50)	Student's Family status –Single Parent
unemployedParents	Varchar(50)	Student's Family status –Unemployed parents
otherFamilyStatus	Varchar(255)	Student's Family status –Any other family status
loanAmount	Varchar(255)	Loan amount awarded to the student
awardingOrganization	Varchar(255)	The organization which awarded the loan
loanAttachment	Varchar(255)	The loan attachment name
bursaryAmount	Varchar(255)	Bursary Amount awarded to student
awardingBursaryOrg	Varchar(255)	The organization which awarded the bursary
bursaryAttachment	Varchar(255)	The bursary attachment name
previousGrade	Varchar(255)	The previous grade attained by the Student
gradeAttachment	Varchar(255)	Name of the attached transcript
applicationStatus	Varchar(255)	Loan application status
date_submitted	Datetime	Date the application was submitted

Table 11 Student's application Table

Loan Details Table

Attribute	Data Type	Description
regNumber	Varchar(255)	Student's Registration Number (Primary Key)
applicationStatus	Varchar(255)	Student's Loan Application Status
amountAllocated	Varchar(255)	Amount allocated to student
chequeNumber	Varchar(255)	Cheque number from the SOMU body
paymentStatus	Varchar(255)	Bursary payment status
date_processed	datetime	Date the payment is processed.

Table 12 Loan details Table

Complaints Table

Attribute	Data Type	Description
complaintID	Varchar(45)	Complaint identification number (Primary Key)
regNumber	Varchar(255)	Student's registration number
emailAddress	Varchar(255)	Student's email address
phone	Varchar(255)	Student's Phone Number
TypeofComplaint	Varchar(255)	Type of Complaint
complaintDescription	Varchar(255)	The description of the complaint
complaint_received_date	Varchar(255)	Date the complaint was received
complaintResponse	Varchar(255)	The complaint response message

Table 13 Complaints Table

Downloads Table

Attribute	Data Type	Description
id	int (11)	Download identification number (Primary Key, Auto Increment)
downloadHeading	Varchar(255)	The heading of the download posted by the admin
downloadName	Varchar (255)	The Name of the file uploaded as a download
date_posted	datetime	The date the download is posted.

Table 14 Downloads Table

Entity Relationship Diagram

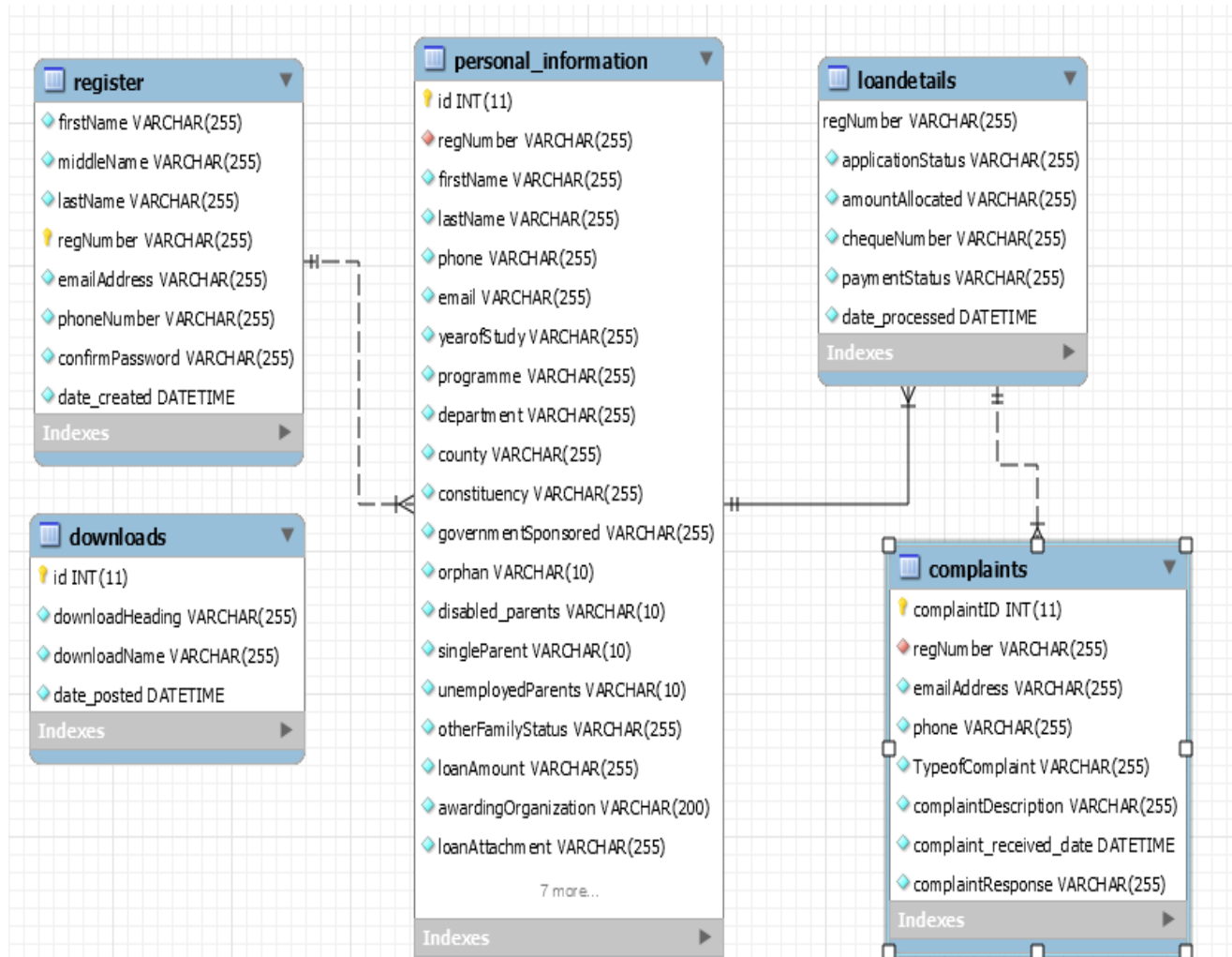
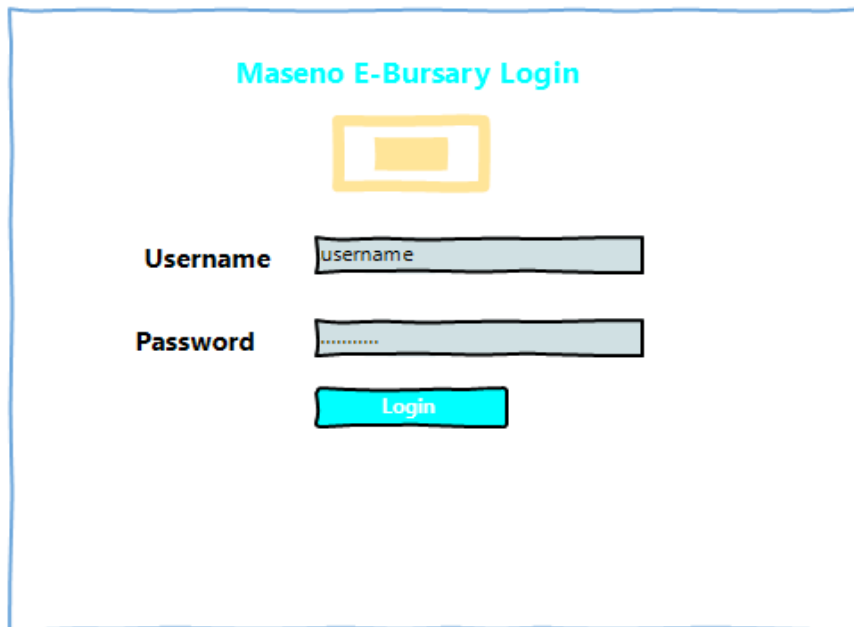


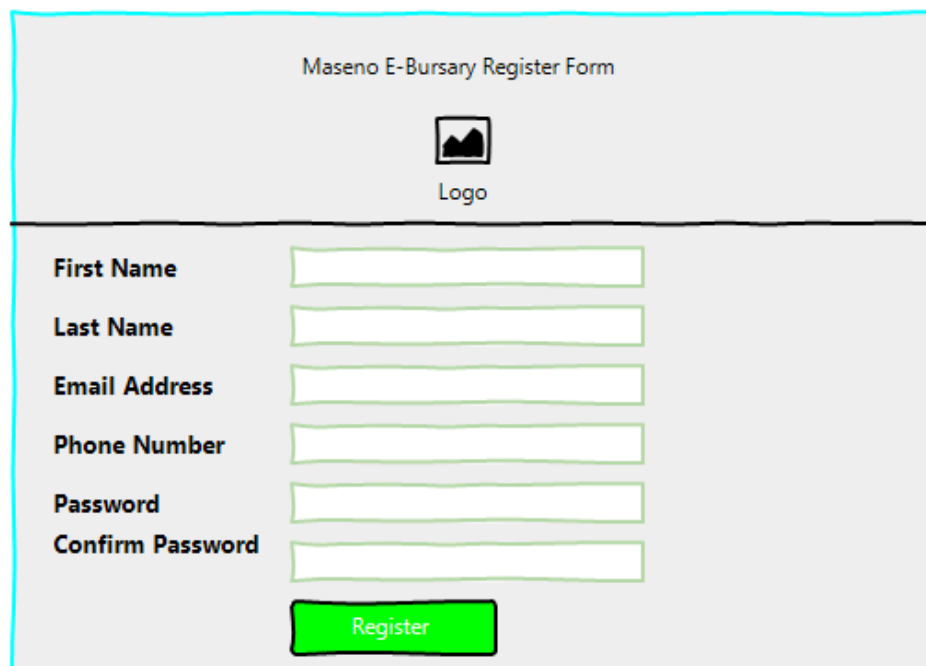
Figure 4 Entity Relationship Diagram

3.7.4 Interface Design



The login interface is titled "Maseno E-Bursary Login" in blue text. Below the title is a yellow rectangular logo with a smaller yellow rectangle inside. The form contains two input fields: "Username" with the placeholder text "username" and "Password" with placeholder dots. A blue "Login" button is positioned below the password field.

Figure 5 login page design



The register form is titled "Maseno E-Bursary Register Form" in black text. Below the title is a black square logo with a white mountain-like shape inside, labeled "Logo". The form contains six input fields: "First Name", "Last Name", "Email Address", "Phone Number", "Password", and "Confirm Password". A green "Register" button is positioned below the "Confirm Password" field.

Figure 6 Register Form

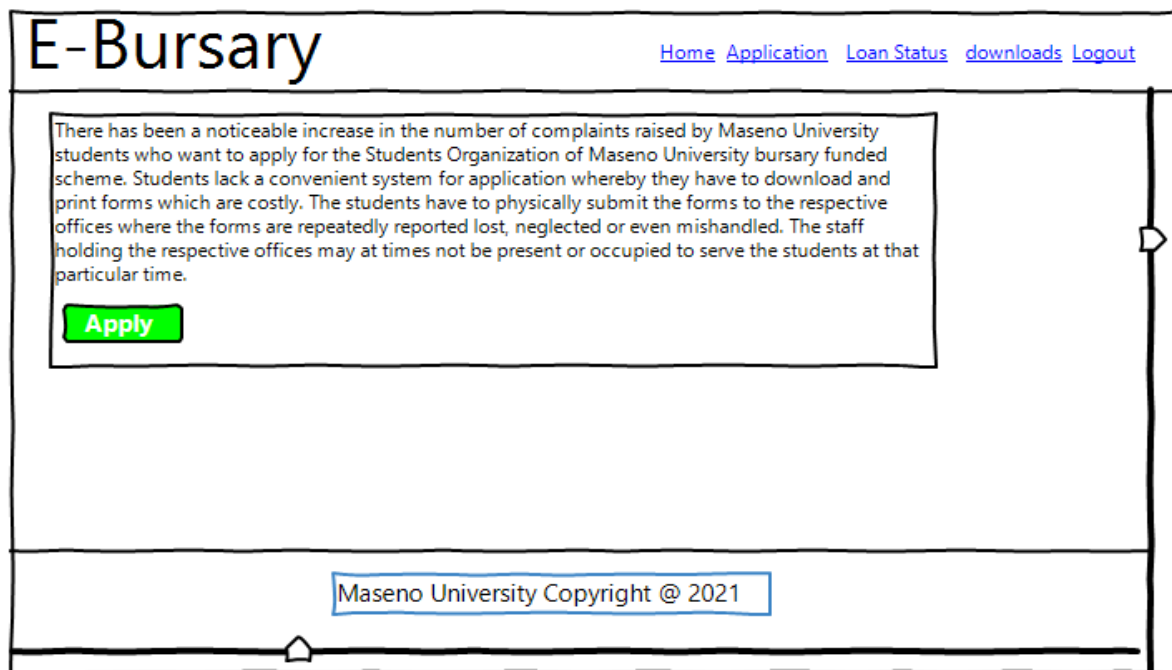


Figure 7 Student Dashboard

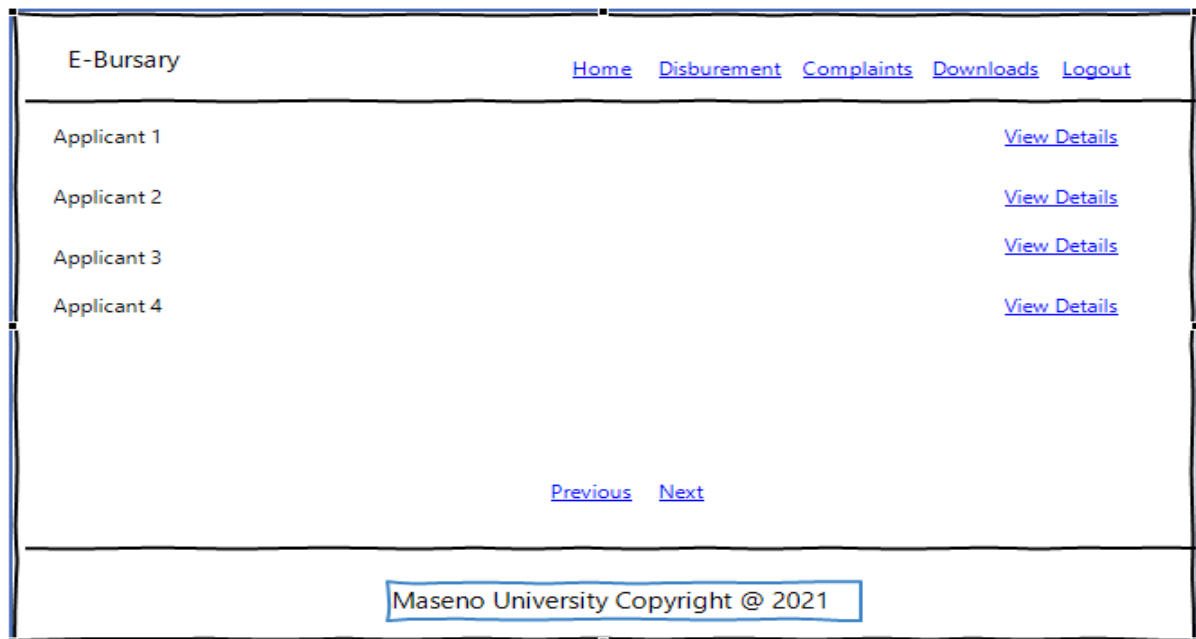


Figure 8 Admin Dashboard

CHAPTER FOUR: SYSTEM DEVELOPMENT AND IMPLIMENTATION

4.1 Development Environment: Hardware Components

These is a list of hardware components that will be used in making the Maseno E-Bursary System.

System devices include:

Brand: HP Notebook

Processor: Intel ® Core™ i5-5200U CPU @ 2.20 GHz, 2201 MHz, 2Core(s)

Hard Disk: 1TB hard drive

RAM: 8GB RAM

4.2 Development Environment: Software Components

The following are the software components used in making of the Maseno E-Bursary:

Windows Operating System

Used as the interface between the user and the hardware. Allows installation of applications.

Version: Windows 10 Pro

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Visual Studio Code

Visual Studio Code is a code editor made by Microsoft for Windows, Linux and macOS.

Features include support for debugging, syntax highlighting, intelligent code completion, snippets, code refactoring, and embedded Git.

MAMP

MAMP is a free and open-source cross-platform web server solution stack package developed by Apache Friends, consisting mainly of the Apache HTTP Server, MariaDB database, and interpreters for scripts written in the PHP and Perl programming languages.

It's an application meant to provide a web and database server environment to the user on a local machine.

ClickUp

ClickUp is a cloud based collaboration and project management tool. It was used in task allocation, and time allocation for every activity.

4.3 System Testing and Evaluation

This is the process of evaluating the system and making sure all the errors made during developments are dealt with. Errors that may occur as a result of user input are also tackled in this phase. The system will have different levels of doing the same.

Unit testing- individual units will be tested for bugs.

Integration testing- units that interact with each other will be tested of any bugs

System testing- the whole system will be tested for any errors while fully Implemented.

User/acceptance testing- the system will be given to several end users and they will rate usability and user friendliness.

4.3.1 Unit Testing

There are several individual modules to undertake testing. These are:

a. Student-based modules

Registering into the system, logging in to the system, making an application, viewing application status, filing complaints, and viewing downloads.

b. Admin-Based modules

Logging into the system, viewing the list of applicants, vetting the applications, updating application status, payments status, allocation status and disbursement status, Viewing filed complaints and responding to them, and Uploading downloads

These units will be tested individually. A perfect unit is a unit with no errors.

4.3.2 Integration Testing

Several modules require other modules to work. Viewing of applicants by the admin requires the bursary application module to work, the viewing of loan status requires the admin's updating loan status module, the viewing downloads by the students requires the admin's upload of downloads. A perfect system will allow for smooth integration of the systems dependent on each other.

4.3.3 System Testing

At the end of development, all the modules having being tested individually and integration checked, will be combined and tested as a whole. The modules when combined should work as a single unit. A perfect system should run and integrate all the modules without any errors.

4.3.4 User Testing

Several students from the school of computing Maseno University will interact with the system and give feedback on usability and user friendliness. SOMU leaders and Staff from the office of the Registrar will test the website for complete functionality of the admin dashboard, its user friendliness, and convenience of the system. A perfect system will receive good comments from all kinds of users and the users should be able to navigate all the modules with ease.

CHAPTER FIVE: RESULTS AND DISCUSSIONS

RESULTS AND DISCUSSIONS

As stipulated in the chapter three above, questionnaires were distributed across a range of actors in Maseno E-Bursary system. These questionnaires were later on collected after being filled and the raw data analyzed and tabulated in form of pie charts.

The respondents of the questionnaires included some set students, SOMU leaders and some of the staff from the Registrar's office from their large domain.

Staff's and SOMU leaders' questionnaire was set up to find out about the whole process from how they vet applicants to disbursement stage.

This is a survey aimed at finding out the need for an application to help manage bursary applications in Maseno University. Sample raw data of the responds is as follows:

Respondent (Staff)	Average no. of applications Handled (per semester)	Rate of form loss or misplacement (1-10)	Rate of system reliability (1-10)	Challenges
Responded 1	>250	8	2	Too much paper work
Responded 2	>300	7	3	Processes are very manual
Responded 3	>200	8	1	Poor handwriting by students.
Responded 4	>300	9	2	Form misplacement, Tearing of forms
Average Case	>200	8	2	System not reliable and convenient.

Table 15 Staff Response Raw data table

From the tabulated results, it is clear to say that, the staff personnel handle more than 200 bursary applications in a semester.

The results when presented in a graph would be as follows:

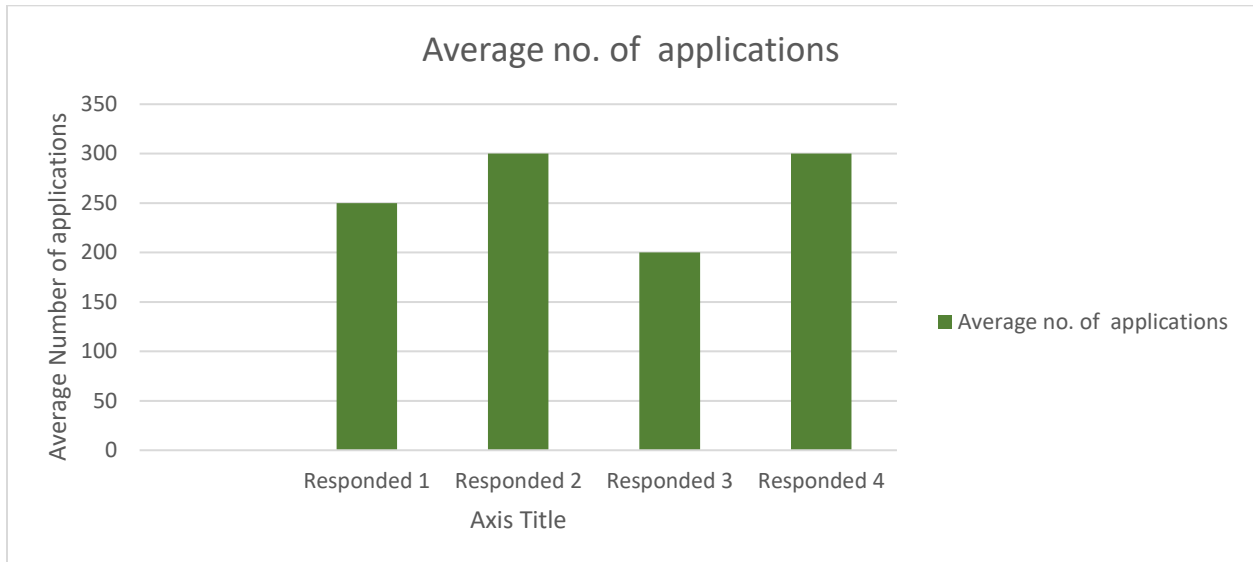


Figure 9 Average no. of applications

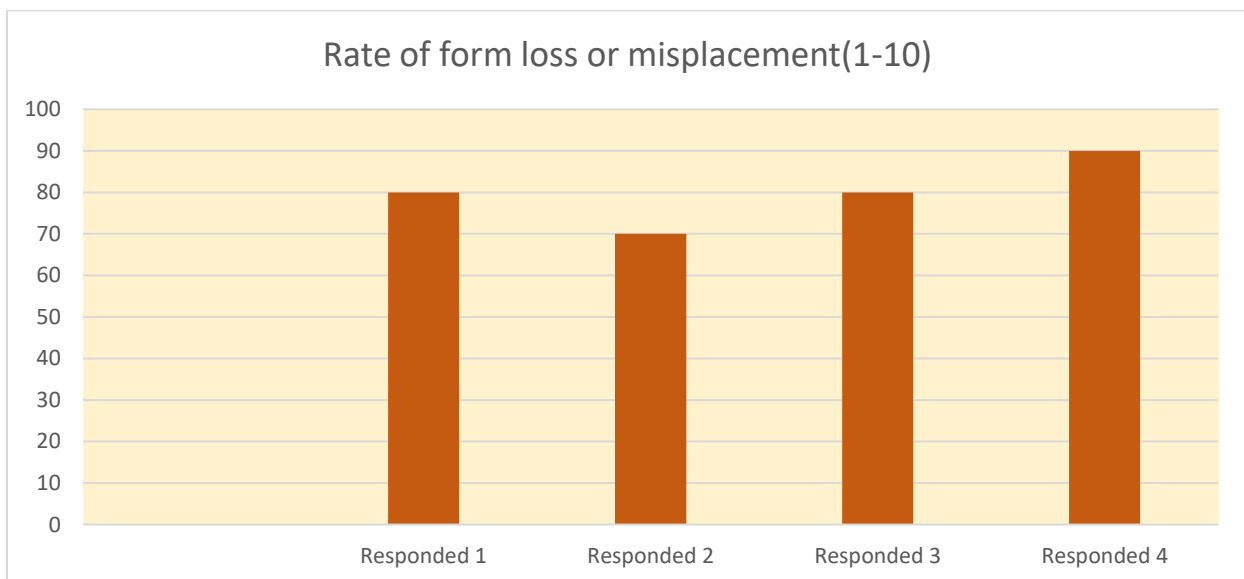


Figure 10 Rate of form loss by staff

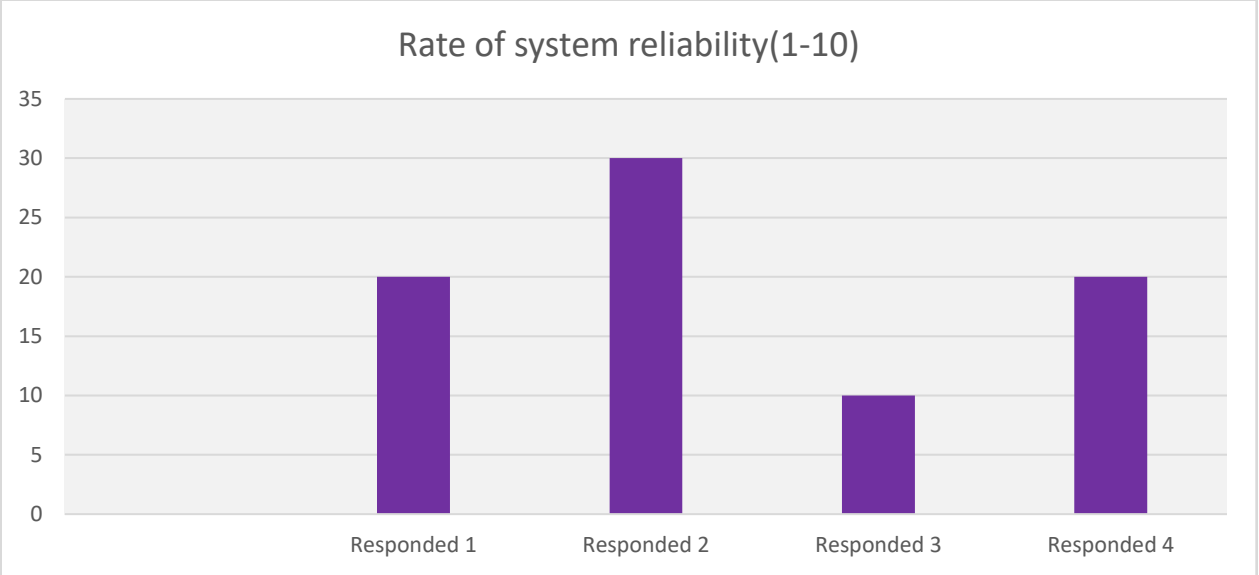


Figure 11 Rate of system reliability

CHAPTER FIVE: CONCLUSION AND RECOMMENDATIONS

This system will make it easy for students to access resources right through their smart Phones. It will help save time since the application shall contain all the services via the web and every student could access them via their smartphones. Additionally, the students will also view downloads uploaded by the admin staff and file complaints concerning the bursary via the web using their mobile phones rather than going to the respective offices. The staff will upload downloads from their web application interface which will then appear on the student dashboard. Additionally, the staff will be able to view and respond to the complaints raised by students still using the web application. The web app will majorly assist the students in applying for bursaries in Maseno University, track the status of their application, file complaints if any via the same platform and view all the downloads uploaded for them.

The application will still help the staff administer their services faster, in a convenient manner and reduce paper work for them. This will enhance convenience, reliability and transparency for not only the students but also the staff handling the applications. All the services stated above will be available via the web and therefore, one need not to switch to a pc to access them since they can be access via the mobile at any time. The system will be very user friendly, simple for the users both students and staff to navigate through. Usability and functionality of the system will also be enhanced. The future works on this project would include developing the forum module to assist in having real time interactions between the staff and the students, sort applicants based on the staff's needs for easy vetting, and generate reports of all the actions taken. For example List of applicants not verified and why, list of beneficiaries, the date all the actions were processed etc. The project can even grow farther to serve other universities in the country.

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