



Principles of Marketing

2 week - 1

Dong-A University

School of Business

Joo Hwan Seo

Contact:

Joohwans@dau.ac.kr

Office: 1113

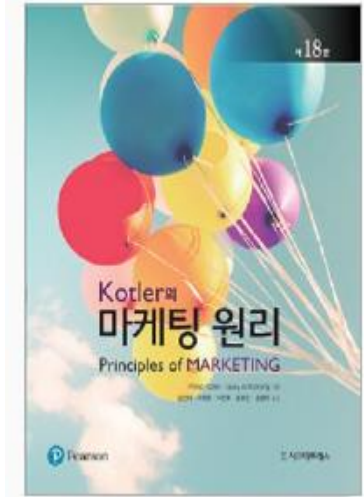
Office Hour: 14:00 – 15:00 (Monday)

Principles of Marketing



2. Text Book

1. Blackboard (Cyber Campus at DongA University)
2. Principles of Marketing: Philip Kotler & Gary Armstrong 18th edition
김건하, 서주환, 서찬주, 송유진, 송정미 (시그마프레스: 18판)
3. 마케팅: 안광호, 권익현, 임병훈 / 북넷 (6판) (Optional)
4. *The Wall Street Journal*, *Bloomberg*, *Economist*



2. Text Book

2. Authors: Philip Kotler & Gary Armstrong



4. Grading

Attendance: 10(%) : Each class (-1) → 10 times for you to get **F**
- Changing this part.

Exams : Mid(35%), Final(45%)

Assignment : 10(%)



6. Requirement

1) Name tag



2) Blackboard: cyber-college

1) Attendance, 2) class notice 3) Note

3) Apps: Socrative



7. Class Components

- 1) About 15-20 minutes: News from *WSJ*, *Bloomberg*, and *The Economist*
- 2) Regular lecture (Summary + New Lecture)

8. Why Marketing in Business?

1)



9. Marketing Trends



Marketing Trends 2025

9. Marketing Trends

1.



Cozy Burger Bistro



Principles of Marketing



CEO of Cozy Burger Bistro

Cozy Burger Bistro



Cozy Burger Bistro



Principles of Marketing



Example 2)



Principles of Marketing



Example 3) A reality (현실)

IKEA case



Example 3) Augmented Reality

IKEA case



Principles of Marketing



Example 4)



Example 5)

Google Home



VS

Amazon Echo



Principles of Marketing



Example 6)



Principles of Marketing



Example 7) Amazon.com (아마존닷컴)



“Amazon Opens Cashierless Supermarket in Latest Push to Sell Food”

<WSJ, Feb 25, 2020>

Pick & Go

Amazon has expanded its cashierless technology to a 10,400-square-foot supermarket.

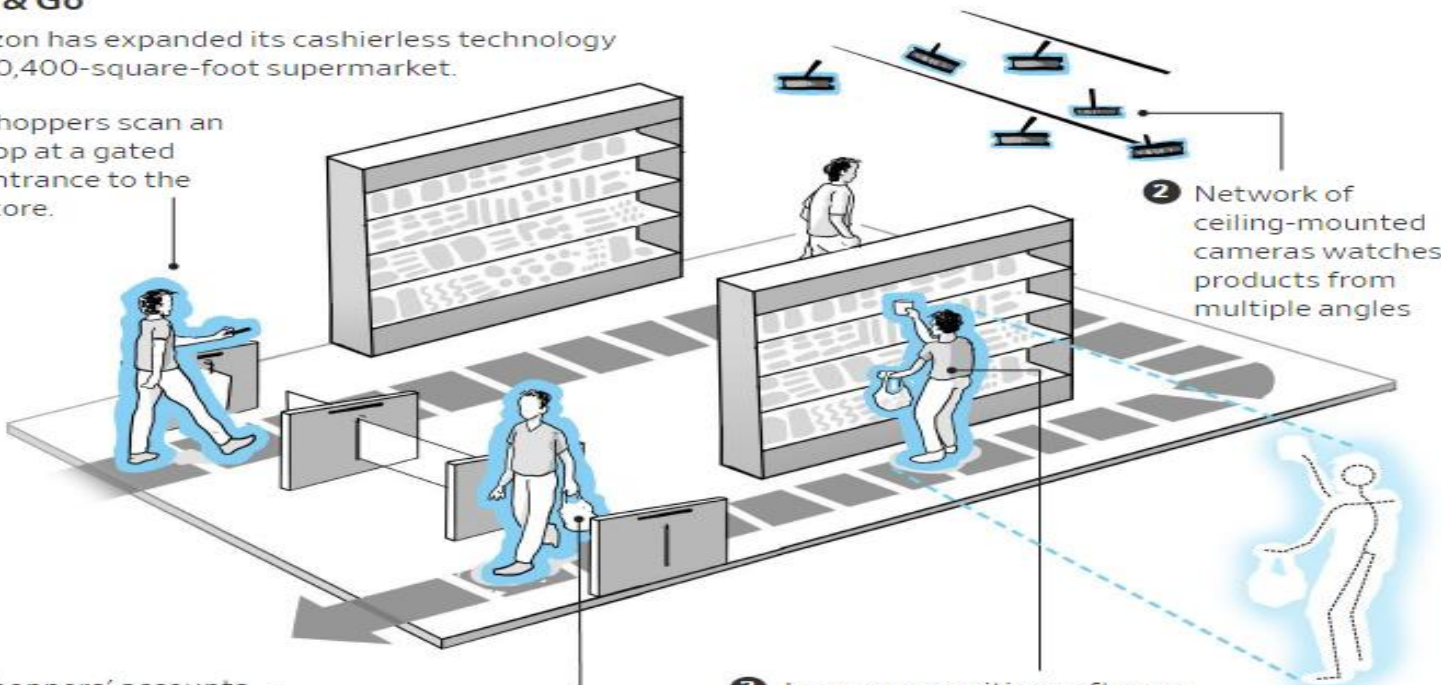
- 1 Shoppers scan an app at a gated entrance to the store.

- 2 Network of ceiling-mounted cameras watches products from multiple angles

- 4 Shoppers' accounts are charged when they leave the store

- 3 Image-recognition software and weight sensors detect which products have been picked. Produce at Go supermarket is priced by item.

Source: the company
Dylan Moriarty/THE WALL STREET JOURNAL



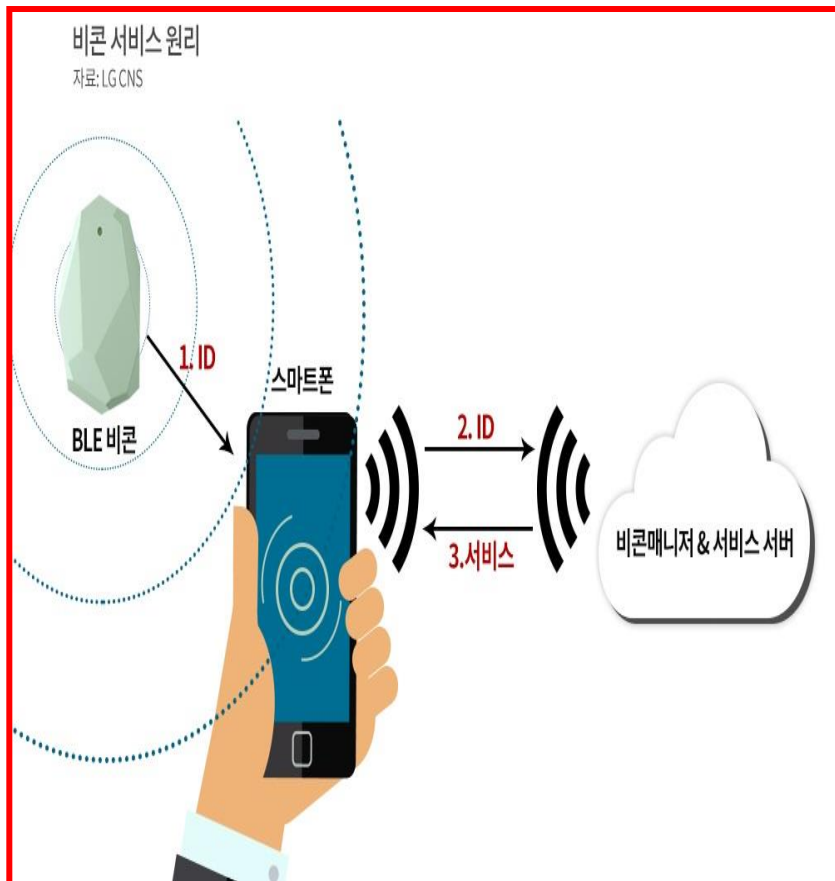
Example 8) Amazon.com

AAP



Example 9) Beacon

Beacon



How one beacon works

A beacon on a store wall sends a unique signal via Bluetooth Low Energy.



A customer's smartphone picks up the signal.



A beacon-enabled retailer's app on the phone sends the signal to an online platform.



The customer receives a mobile coupon.



The app formats the information.



The platform tells the app to perform an action.

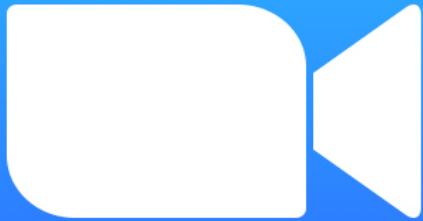


Graphic: Catherine Payne, NAA

Principles of Marketing



Example 10)

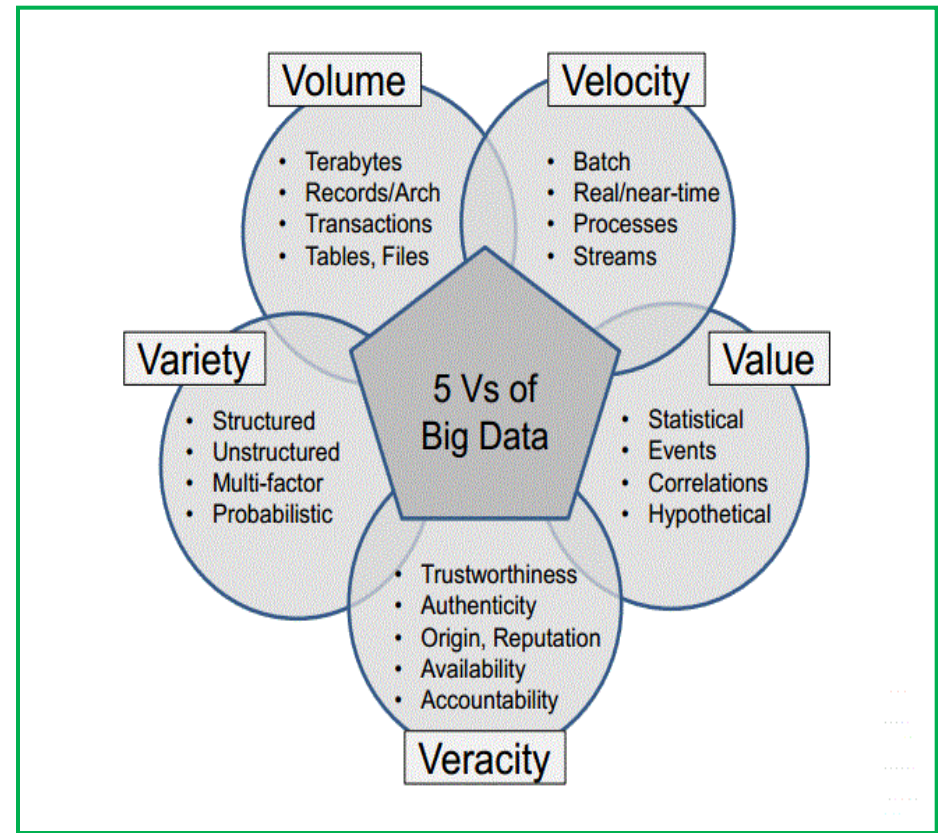
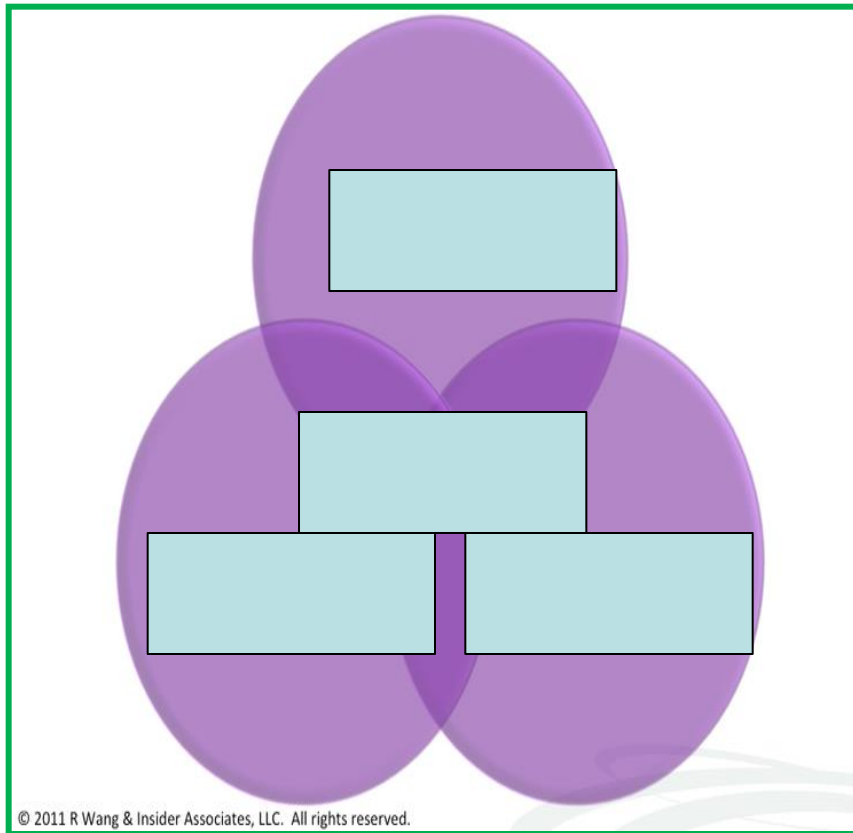


zoom

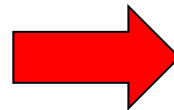
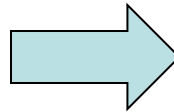


<자료: www.zoom.com>

Example 11)



Conclusion from Big Data



Marketing → Recently, Marketing is Science

Marketing trend : Big Data Analysis

→ Understanding consumers' Needs and wants

Q&A

Thank You!

Contact: joochwans@dau.ac.kr