

# Makiko Vaughan

27 Alabama Ave. Sharpsburg, GA 30277

E-mail: makiko.vaughan@gmail.com

Phone: (404)374-6059

## OBJECTIVE

---

Seeking a Full-Time Position in the field of Software Engineering.

## COMPUTER SKILLS

---

- Languages: JavaScript, VBScript, C, Java, QBasic, Visual Basic, VB.Net, Squeak, PERL, PASCAL, XML, EDI.
- Application Software: MS Office, MS Project, MS Visio, MS ACCESS.
- Operating Systems: Windows 2000/NT, UNIX, LINUX
- Web design related: Bootstrap, HTML, express.js, Node.js, jQuery, JSON, API
- Databases: MS SQL Server, MYSQL, MongoDB, Mongoose

## EMPLOYMENT

---

**TSG USA, inc** 07/2017 – 08/2018

**Peachtree City, GA**

**Software Design Engineer**

- Tested and identified issues for Panasonic Audio devices(DCM, MCU) for Toyota.

**Opentext(Former GXS/Inovis)**

06/2009 – 05/2017

**Alpharetta, GA**

**Technical Support Specialist II**

- Provided technical support in BizLink and TrustedLink Enterprise(from September, 2012 – Current).
- Did trouble shooting EDI, XML, Flat File, and EDIFACT document type business transactions.
- Provided technical support for DELL in BIZ, AI, and Inovisworks(from June, 2009 – August, 2012)

**IBM**

12/2006 – 05/2009

**Atlanta, GA**

**Learner Support Specialist**

- Provided technical customer support for IBM E-Learning Programs in both English and Japanese.
- Provided a trouble shooting for customers in Saba, Expertise Reporter, PDTool and Centra system.
- Selected as Awesome Advocate for November, 08.

**Richmond Auto Parts Technology**

05/2006 – 11/2006

**Richmond, KY**

**Production Control Support**

- Supported monthly production planning.
- Maintained finished goods inventory.
- Created purchase orders.

**DeVry University**

**Alpharetta, GA**

12/2004 – 05/2006

**Registrar Coordinator**

**File Clerk**

06/2004 – 11/2004

- Requested and issued transcripts by creating batches under AS400 environment and DB2.
- Offered and accepted students based on student's records and update student's record in Oracle.
- Issued Enrollment Certifications, Deferment Certifications, and Grade Reports for students.
- Coordinated students to transfer out/in to other campuses within DeVry University.

**Honda Transmission Manufacturing of America**

**Russells Point, OH**

06/2002 – 07/2003

**Translator**

- Translated technical documents from Japanese to English and English to Japanese.
- Supported Marketing Quality Department by creating graphs by MS Excel.

**Bell System 24**

**Tokyo, Japan**

05/1994 – 05/1995

**Customer Support**

- Provided new customer support for WOWOW, Japanese Satellite Broad System Company.
- Provided technical support to confirm the connections for the customer's TV and the machine to watch WOWOW.
- Provided customer support for foreign customers in English.

## EDUCATION

---

**Georgia Tech Coding Boot Camp – Atlanta, GA 09/2018 – Current**

***Certificate Program***

**Studying front end(HTML, CSS, Javascript) and backend(MongoDB, MySQL, node.js, express.js) in 12 weeks.**

**Keller Graduate School of Management of DeVry University – Atlanta, GA** 11/2003 – 04/2006

*Master of Information System Management*

GPA: 3.80/4.00

Graduated with Distinction

**Georgia Institute of Technology – Atlanta, GA**

08/1998 – 08/2001

*Bachelor of Science in Computer Science*

Dean's List for Spring 2001

**RELATED EXPERIENCES**

---

**Database Concept**

- Created a mock grading system in VB and MS ACCESS.
- Created Database System using MYSQL.

**OTHER SKILLS**

---

**Language Skills**

- Fluent in English, and Japanese (Native Speaker).

**Visa Status**

- U.S. Permanent Resident