

WCSD Extended Closure

Frequently Asked Questions

*Please check the Wickliffe City School District website
(Learning Materials, Opportunities, and Resources)
for updates and information throughout the extended closure.*

How will instruction be provided?

Individual schools and teachers are utilizing a number of instructional formats. Teachers will be in contact with students during the week of April 6th to share classroom-specific information.

When is the online school day?

Teachers will be in contact and available to students and will reply to emails and other communication within 24 hours on a school day. The WCSD is not enforcing the traditional school day times as we understand that families may be facing challenges to their daily schedules. There will be no school on Friday, April 10th and Monday, April 13th.

Who should I contact if my child is having difficulty with a lesson?

Please first contact your child's teacher directly if your child needs help with something. If you need additional assistance, then please contact your child's principal, or other administrator. Contact information is available on the WCSD website.

Can my child(ren) still receive meals?

Yes! Our team is offering grab-and-go lunches. These meals are being prepared and bagged together and can be picked up at Wickliffe High School (near the Family Resource Center). You DO NOT need to be free or reduce lunch eligible to receive meals. Pick up times are available on the WCSD website.

What if I can't make it during the meal pickup time?

Meals may be picked up for other families. If you cannot make it, then ask a friend or neighbor to pick up for you. You will simply need to provide the child(ren)'s name(s).

When are we scheduled to return to school?

Right now, Governor DeWine's order for school closures is through May 1, 2020. But, the governor has said publicly that he expects this could last through the end of the

school year. The WCSD will inform families as soon as additional information is available.

Where is the Family Resource Center (FRC)?

The FRC is located at Wickliffe High School (door #18) on the North side of the building near the Pete's Pond parking area. The FRC hours for each week will be posted on the WCSD website.

Can I pickup a school-owned device?

Households with internet service but without a smart phone or computer may request a school-owned device on April 7, 8, or 9 from 10:00 AM – 1:00 PM at the Family Resource Center. There is a limit of one device per household. The device must be picked up and a contract signed by the parent/guardian of a student. For this reason, the District cannot allow friends or neighbors to pick up a device for another family.

- **Family has internet and a device -** No need to come to the FRC.
 - **Family has internet but no device -** Come to the FRC for device only
 - **Family does not have internet -** WES and WMS students can come to the FRC for hardcopy materials. WHS students can request hardcopies by emailing Dr. Metsker.
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- **What about repairs?**
Please be extra careful with your devices. We are not able to offer loaners or repairs at this time.

Do we need a district-owned device for children to be able to complete their work?

No. The work being assigned to students is online-based and can be accessed from any device connected to the internet.

We need help getting access to the internet.

We have learned that some companies, like Spectrum for example, are offering free internet for a certain period of time. Please make sure you know the fine-print of such offers before signing up. We may also suggest using your cell phone as a hotspot to link children's devices. You might also ask a neighbor if you can connect to their wireless internet services during this unprecedented time. You may be able to purchase a cellular hotspot. We are all in this together!

Do you have any tips for helping students learn from home, online?

- Set up a study space, including the technology needed. Having a designated space helps to establish the proper tone for when it is time to work.

- Depending on your student's age, determine a daily schedule, with clear and attainable expectations. And don't forget to build in breaks to move around and get away from a screen
- Monitor your student's progress using your access to the course's Learning Management System (See Saw/Class Dojo/Google Classroom/) and the Infinite Campus Parent Portal. Encourage your student to communicate with their teacher regularly and directly.
- Please be patient. This is the first time your child will be learning like this. There are bound to be bumps in the road and things won't be perfect and that's OKAY.

What is my child's WCSD Google Account?

All students in grades 5-12 have a District Google account (@wickliffeschools.com). Elementary students DO NOT and do not need Google accounts. If your child has lost their password or is otherwise unable to access their account, please send an email to Dr. Leyrer (bradley.leyrer@wickliffeschools.org).

What about grading?

Please visit the Learning Materials, Opportunities, and Resources page of the WCSD website for school-specific information on grading.

Can my child get something out of his/her locker?

The District is not permitted to allow students into the building at this time. Once students are able to return a plan for locker clean out will be communicated.