

Leaco has been a telecommunication partner and resource to our local communities since 1954. As our nation comes together to contain COVID-19, Leaco is also being called to provide superior broadband and telecommunications services to all our existing customers and to as many more as may need it today. Leaco has long since pledged to Keep America Connected, and will continue to do so now that the FCC is bringing it to national attention.

With that in mind, we would like to reiterate what we can do for the community as well as offer additional services in areas where we have fiber to the home:

- Households within our Qualifying Serving Areas that don't enjoy Leaco Internet today and with student(s) in K-12 (meaning Qualifying Household) that would like to subscribe to Leaco Broadband will be offered sixty (60) days of free Internet access.
- Installation fees will be waived for Qualifying Households.
- With the school closings, Leaco will extend the deadline for scholarship applications to May 15th to give those interested the extra time needed to apply.

## Here's what you get with Leaco:

- No Data Caps when you have Leaco Internet unlimited means unlimited.
- Excellent Latency: this is what determines a user's internet quality and experience. High bandwidth, or the size of the pipe, is important but latency determines how much data flows through the pipe and how fast. You can have a 10M package with a latency that is sub 30ms round trip and a 1000M package with a latency that is 200ms or higher and see a dramatic difference in experience. Leaco's gigabit packages test out at less than 10ms latency to sites like fast.com.
- Reliability Leaco has worked hard to create a network where customers "Get what they Pay for". We've built and scaled our network end-to-end in a manner that allows customers to access high bandwidth at low latency and at a rate that does not negatively impact the quality or experience of their home's or business's internet access. Our fiber customers do not see "slow service" during "peak-time" since Leaco engineers and upgrades the network to comfortably provide service through "peak-time" as much as possible.
- Direct Connections Leaco has Direct Connections to the most requested locations on average by users: some of which are Google, Apple, Amazon, YouTube, Facebook, Netflix, Hulu, e.g. We cut out the middle provider – meaning Better Internet for our users.