

## Informational Community Resource List

FOOD Resources		
<b>SNAP (Supplemental Nutrition Assistance Program)</b>	Offers help with food to families in need. Check eligibility online  <a href="https://fns.usda.gov/snap/recipient/eligibility">fns.usda.gov/snap/recipient/eligibility</a>	1-800-221-5689
<b>WIC (Women Infant and Children)</b>	Provides food to eligible families. See requirements @ <a href="https://fns.usda.gov/wic/wic-eligibility-requirements">fns.usda.gov/wic/wic-eligibility-requirements</a>	817-321-5400
<b>Feeding America</b>	COVID-19 Resource Food Fund <a href="https://www.feedingamerica.org">www.feedingamerica.org</a>	800-771-2303
<b>Senior Grocery Program &amp; Mobil Pantry - North Texas Food Bank</b>	Provides food to Seniors and Provides a Mobile Pantry  <a href="https://ntfb.org/our-programs/get-food-assistance/">https://ntfb.org/our-programs/get-food-assistance/</a>	1-855-719-7627
<b>Helping Hands Ennis</b>	Provides help with food 604 North East Main Ennis TX, 75113	972-875-0218
<b>Meals On Wheels</b>	Delivery of meals to senior citizens or disabled persons. <a href="https://www.mownct.org">www.mownct.org</a>	888-8MY-MEAL
<b>North Ellis County Outreach</b>	Provides food and financial assistance to low income families or unemployed. Email: <a href="mailto:reception@necoutreach.org">reception@necoutreach.org</a>	972-617-7261
<b>Manna House Midlothian</b>	Provides curbside food pick up to eligible families. Hours 10:00am-2:00pm	972-775-7800
Food / Financial Support and Household Items		
<b>SWAGG</b>	Provides low income families and recently unemployed families with household items to assist in daily needs. <a href="https://swaggprograms.com/swagg-store">swaggprograms.com/swagg-store</a>	972-213-8212
<b>Waxahachie Care</b>	Provides food and financial assistance to Ellis County residents in need. Open M-Th 9:00am-2:00pm Closed for lunch 11:30am-12:00pm <a href="https://www.waxahachiecare.org">www.waxahachiecare.org</a>	972-923-2273
<b>Salvation Army of Waxahachie</b>	Provides shelter, financial services, food services, church services and social services to those in need. 620 Farley Street Waxahachie, TX 75165 <a href="https://salvationarmy.org">Salvationarmy.org</a>	972-937-7727

<b>Shelters</b>		
<b>Carr P. Collins Shelter / Social Service Center</b>	5302 Harry Hines Blvd. Dallas, TX 75235 <a href="https://www.salvationarmydfw.org/p/locations/dallas/carr_p_collins">https://www.salvationarmydfw.org/p/locations/dallas/carr_p_collins</a>	214-424-7000
<b>Arlington Family Life Shelter</b>	712 W. Abrams Arlington, TX 76004 <a href="https://arlingtonlifeshelter.org/">https://arlingtonlifeshelter.org/</a>	817-860-1836
<b>Daniel's Den Ministries</b>	Emergency Homeless Response Services Open 24/7 <a href="http://www.danielsdenelliscounty.org/">http://www.danielsdenelliscounty.org/</a>	972-938-0103
<b>Bridges Safe House</b>	Short term housing and support services for women and children in crisis. Cedar Hill, Texas <a href="https://www.transitionalhousing.org/li/bridges-safe-house-inc">https://www.transitionalhousing.org/li/bridges-safe-house-inc</a>	469-272-4441
<b>Soul's Harbor Shelter</b>	Program and shelter for men in crisis or recovery. <a href="http://www.soulsharbordallas.org/">http://www.soulsharbordallas.org/</a>	972-286-1940
<b>Lancaster Outreach Center</b>	Provides resources for paying bills, food, and mental health counseling.	972-227-0138
<b>Maypearl First Assembly of God Church</b>	Contact Keri Smith for help with food and services. <a href="mailto:maypearlassembly@gmail.com">maypearlassembly@gmail.com</a>	

<b>Women, Children and Teen Help</b>		
<b>Ellis County Child Advocacy Center</b>	Provides family advocacy, mental health therapy, crisis intervention, and trauma assessment for children and teens. 425 Ross St, Waxahachie, TX 75165 <a href="https://www.elliscountycac.org/">https://www.elliscountycac.org/</a>	972-937-1870
<b>Healing Hearts Center (Ellis County)</b>	Provides services for domestic violence and sexual assault. <a href="https://www.healing-hearts-center.org/">https://www.healing-hearts-center.org/</a>	1800-828-7893
<b>The Warm Place - Grief Support Center for Children</b>	Grief support services for children and families at no cost. Call intake M-F 9:00am - 2:00pm 809 Lipscomb Street Fort Worth, TX 76104 <a href="https://www.thewarmplace.org/wp-content/uploads/2019/03/The-WARM-Place-2019-Brochure.pdf">https://www.thewarmplace.org/wp-content/uploads/2019/03/The-WARM-Place-2019-Brochure.pdf</a>	817-870-2570
<b>Child Abuse Hotline</b>	<a href="https://www.dfps.state.tx.us/Child_Protection/Child_Safety/report_abuse.asp">https://www.dfps.state.tx.us/Child_Protection/Child_Safety/report_abuse.asp</a>	1800-252-5400
<b>Common Ground Ministries</b>	Provide after school programs for children. 604 E. Parks St. Waxahachie, TX 75165 <a href="http://commongroundministriestx.org/programs">commongroundministriestx.org/programs</a>	972-923-2224

<b>Suicide and Substance Abuse Prevention</b>		
<b>National Suicide Prevention Hotline</b>	24/7 for Suicide prevention and mental health <a href="https://suicidepreventionlifeline.org/">https://suicidepreventionlifeline.org/</a>	1-800-273-TALK
<b>Impact Waxahachie</b>	Youth substance abuse help 201 Ferris Ave. Waxahachie, TX 75165 <a href="https://drugfreegeneration.org/what-we-do/impact-waxahachie.html">https://drugfreegeneration.org/what-we-do/impact-waxahachie.html</a>	972-937-1531
<b>Unemployment Help</b>		
<b>Texas Workforce Commission</b>	Online unemployment information and qualifications 24/7 <a href="http://twc.texas.gov">twc.texas.gov</a>	800-558-8321
<b>Child Care Assistance Service</b>		
<b>Child Care Aware of America</b>	Resource and referral agency to help families find quality childcare. Priority given to first responders. <a href="http://childcareaware.org">childcareaware.org</a>	
<b>Medical Resources and COVID-19 Testing Centers</b>		
<b>COVID-19 Hotline</b>	Hotline for COVID-19 resources and answers. <a href="mailto:coronavirus@dshs.texas.gov">coronavirus@dshs.texas.gov</a>	Call 211 ext. 6
<b>Hope Clinic Waxahachie</b>	Sliding scale and low/no cost medical assistance to those in need. <a href="https://call4hope.org/">https://call4hope.org/</a>	972-923-2440
<b>Baylor Scott and White Free Digital COVID-19 Screening Questionnaire</b>	Online COVID-19 Screening questionnaire provided by Baylor Scott and White <a href="http://mybswhealth.com">mybswhealth.com</a>	Text BETTER to 88408
<b>HHS COVID-19 Mental Health</b>	HHS COVID-19 Mental Health Support Line Open 24/7	1-833-986-1919
<b>North Texas Behavior Health Authority</b>	COVID-19 Mental Health Support Line	1-833-251-7544
<b>Dallas County Public Health</b>	Dallas County Public Health - Ellis Davis Field House (Drive thru testing center) 9191 Polk St. Dallas, TX 75232	972-925-3700
<b>Parkland Health and Hospital System</b>	Drive thru COVID-19 Testing Center 5200 Harry Hines Blvd. Dallas, TX 75235	214-590-8060
<b>Dallas County Public Health</b>	Drive thru COVID-19 Testing Center Dallas County Public Health American Airlines Center 2500 Victory Lane Dallas, TX 75201	972-925-3700

Sinai Urgent Care	Sinai Urgent Care - COVID-19 Testing Center 3414 Milton Ave. Dallas, TX 75205	469-522-3995
<b>Cell Phone Company COVID-19 Resources and Assistance</b>		
Cricket Wireless	Offering: <ul style="list-style-type: none"> <li>Free mobile hot spots for 2 billing cycles</li> <li>Waving reactivation fees</li> <li>Bridge Pay</li> <li>Access to Khan Academy Free</li> </ul> <a href="http://cricketwireless.com">cricketwireless.com</a>	Call 611
Att Wireless	Offering: <ul style="list-style-type: none"> <li>Increased Mobile hotspots by 15GB for unlimited plans</li> <li>No activation fee for upgrades</li> <li>First Responders Program</li> <li>Payment Arrangements</li> </ul> <a href="http://att.com">att.com</a>	Call 611
Verizon Wireless	Offering: <ul style="list-style-type: none"> <li>No service termination to those affected by COVID-19</li> <li>No late Fees thru May 13, 2020</li> <li>No activation fee or Upgrade fee</li> <li>Free international calling</li> <li>Adding 15GB of data to mobile hotspots for unlimited users</li> </ul> <a href="http://verizonwireless.com">verizonwireless.com</a>	1800-922-0204
T-Mobile	Offering: <ul style="list-style-type: none"> <li>Temporary waiving late fees, restore fees, and suspend service fees.</li> <li>All customers with data plans get unlimited data thru May 13, 2020</li> <li>Add 10 GB of data for 2 months</li> </ul> <a href="http://T-mobile.com">T-mobile.com</a>	1-800-937-8997
<b>Electric Companies COVID-19 Relief Programs</b>		
TXU Electric	Electric Relief Program (Qualifications see web site) Apply Online <a href="http://txu.com/help-center/covid-19.aspx">txu.com/help-center/covid-19.aspx</a> TXU Energy Aid Payment Assistance visit <a href="http://211texas.org">211texas.org</a> or call 211	1866-454-8387
Hilco Electric	Call for Payment Flexibility and Help <ul style="list-style-type: none"> <li>No disconnect fees</li> <li>No disconnecting during this time</li> </ul> <a href="http://hilco.coop">hilco.coop</a>	254-687-2331
Cirro Energy	Payment Assistance for unemployed and low income due to COVID-19 <ul style="list-style-type: none"> <li>Protection against disconnection</li> <li>Call to set up payment plan</li> </ul> <a href="http://cirroenergy.com">cirroenergy.com</a>	1-800-692-4776

<b>Direct Energy</b>	<b>COVID-19 Programs</b> <ul style="list-style-type: none"> <li>• Payment Plans</li> <li>• Deferred Payments</li> <li>• Payment Extension</li> <li>• Neighbor to Neighbor Program</li> </ul> <a href="https://directenergy.com">directenergy.com</a>	<b>855-461-1926</b>
<b>ATMOS Energy</b>	<b>ATMOS Energy Bill Assistance Program</b> <ul style="list-style-type: none"> <li>• No disconnections for natural gas</li> <li>• Bill payment assistance</li> </ul> <a href="https://atmosenergy.com">atmosenergy.com</a>	<b>1-888-286-6700</b>
<b>Local Water Companies</b>		
<b>Buena Vista</b>	<b>No water disconnection during COVID-19</b> Buena Vista Water will work with consumers <a href="https://bvbsud.com">bvbsud.com</a>	<b>972-937-1212</b>
<b>City of Waxahachie Water</b>	<b>No late fees No Penalties</b> <b>Request payment plan</b> <b>No disconnection</b> <a href="http://www.waxahachie.com/departments/utilities/index.php">http://www.waxahachie.com/departments/utilities/index.php</a>	<b>469-309-4170</b>
<b>Student Loans</b>		
<b>Navient Student Loans</b>	<b>New Legislation passed March 27, 2020</b> <b>No payments or interest accrual on all US</b> <b>Department of Education (ED) owned loans Until</b> <b>September 30, 2020</b> <a href="https://navient.com/covid-19">https://navient.com/covid-19</a>	<b>1-888-272-5543</b>
<b>Banks Responding to COVID-19</b>		
<b>Bank of America</b>	<b>Offering deferred payments on a variety of loans.</b> <a href="https://about.bankofamerica.com/promo/assistance/latest-updates-from-bank-of-america-coronavirus">https://about.bankofamerica.com/promo/assistance/latest-updates-from-bank-of-america-coronavirus</a>	<b>1-800-432-1000</b>
<b>Chase Bank</b>	<b>Help with Loans and Mortgage Payments</b> <a href="https://www.chase.com/digital/resources/coronavirus">https://www.chase.com/digital/resources/coronavirus</a>	<b>1-800-848-9380</b>
<b>Discover</b>	<b>Discover hardship support</b> <a href="https://www.discover.com/credit-cards/help-center/faqs/financial-hardship.html">https://www.discover.com/credit-cards/help-center/faqs/financial-hardship.html</a>	<b>1-800-347-7000</b>