Who should I call about COVID-19?

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I want to know more about COVID-19, who should I call?
- For **general** questions about COVID_19, you can call the IDPH COVID-19 Hotline at 1-800-889-3931 or email DPH.SICK@illinois.gov. Please note that the Hotline does **not** make decisions about who should be tested for COVID-19

I am not feeling well and have respiratory symptoms, what should I do?
- Please stay home for at least 7 days after you first became ill, or 72 hours after your fever has resolved and symptoms are improving, **whichever is longer**

You should consult with your health care provider if you have:
- Fever, cough, trouble breathing, or other flu-like symptoms that are not better or are worsening after 24-48 hours
- Mild symptoms and are pregnant or immunosuppressed or are an older adult with chronic health conditions

Please don't call the health department about getting testing
- Your health care provider will determine if you should be tested, and will call the health department if needed
- Health departments do not collect specimens for COVID-19

I think I need immediate medical attention, who should I call?
- If you need immediate medical attention, and you think you may have COVID-19, please call ahead to your health care provider before going in for care. This will allow them to take the right steps to protect themselves and other patients
- If you think you are having a medical emergency, call 911; if you have been exposed to COVID-19, notify dispatch personnel so emergency medical services personnel can take steps to protect themselves

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ILLINOIS DEPARTMENT OF PUBLIC HEALTH