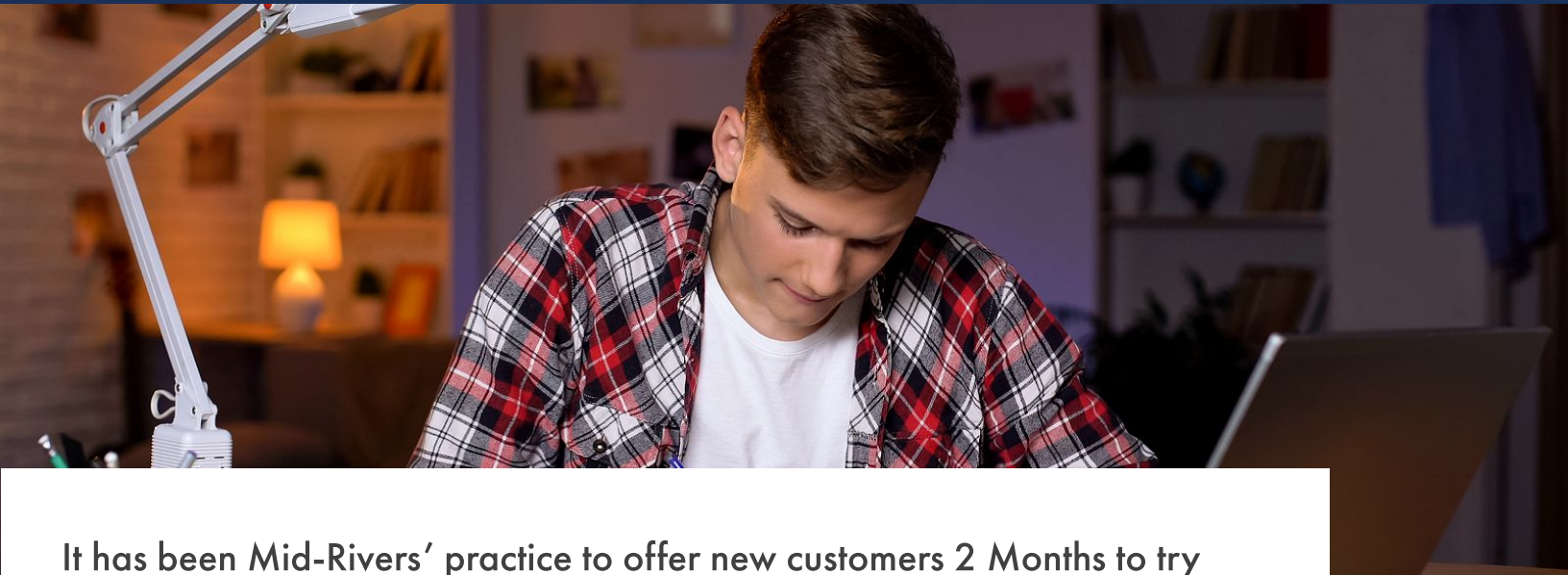


COVID-19 Crisis Assistance



It has been Mid-Rivers' practice to offer new customers 2 Months to try our Internet free, give credits when needed as you adjust to usage, and offer discounts and free service to existing customers needing a hand up in hard times. That hasn't changed. Contact us if you need help getting access, or keeping it.

For new Internet requests, please be prepared to provide the physical address of the location in need of service. While we may not be able to serve all locations, we will do our best to help find you a connectivity solution.

1-800-452-2288

customerservices@midrivers.coop

www.midrivers.com

Customer Wide Open Data Usage: There are many things you can do to limit data usage if you have concerns. Educational apps typically use very little data. HD and other high-resolution video streaming (like Netflix, Prime & Hulu) and online gaming (XBOX, Playstation, Twitch) are by far the largest users of Internet data. You can visit <https://www.midrivers.com/manage-your-data.html> or talk to any of our representatives about simple steps to take if you have concerns.