

COVID-19 Free/Reduced Internet Offers in Idaho

- Data caps/late fees removed and no termination clause on nearly all providers for the next 60 days as of 3/13/2020

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<https://ceriumnetworks.com/cerium-here-for-you/>

Sparklight/CableOne

- \$10/month for 15Mbps internet for 60 days no documentation required to sign up
- Free WiFi in Sparklight office parking lots
- <http://one2one.sparklight.com/sparklight-offers-low-cost-internet-to-assist-families-in-need-during-coronavirus-covid-19-crisis/>

CenturyLink

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ATC

- Offering to set up an internet connection for children in their coverage area who do not have home internet, nothing from their official site yet
- <https://www.idahoednews.org/news/resources-free-meals-internet-for-children-across-idaho/>

Cox

- First month free to new customers of Connect2Compete, low cost product for families with school aged children and \$9.95 after for 60 days (families with kids who qualify for the national school lunch program, SNAP or TANF benefits)
- \$19.99 offer for new starter internet customers with a temporary boost up to 50Mbps, no contract or qualifications

Syringa

- No offers currently per Larry Price, VP of Marketing/Sales

Frontier

- Participates in the Lifeline Program (federal) which discounts internet services by \$9.25/month (that's off of the normal bill, not \$9.25/month for service)
- <https://frontier.com/resources/discountprograms/lifelineprogram/idaho>

Spectrum/Charter

- Charter is offering free spectrum broadband and Wi-Fi access for 60 days to homes with K12/college students who do not currently have Spectrum broadband at any service level up to 100Mbps. Installation fees waived for student households. To enroll call 844-488-8395
- <https://www.spectrum.net/support/internet/coronavirus-covid-19-information-spectrum-customers/>

Rise Broadband

- Spoke with Rachelle in sales, there are currently no special offers. Waiting for confirmation from senior leadership

Safelink Internet Services

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XFINITY/Comcast

- Limited to small parts of Postfalls/CDA area and Plummer
- Free mobile hotspots nationwide for 60 days
- New internet essentials customers receive 2 free months of internet services which is available to all qualified low-income households for \$9.95/month + tax. Must apply by 4/30/2020. For all new and existing internet essentials customers, the speed of the service increased to 25Mbps/down and 3Mbps/up

T-MOBILE

- All current T-Mobile and Metro plans have unlimited smartphone data for the next 60 days
- Similarly all of those customers are getting an additional 20GB of mobile hotspot/tethering services for the next 60 days starting soon*
- Increasing data allowance at no charge to schools and students using EmpowerED digital learning program to ensure each participant has access to at least 20GB of data per month for next 60 days

- Dial 611 from your phone to speak to Care for additional information or plan changes
- As of 3/16/2020 they stated they do ***NOT*** have an offer available for 60 days of free service and encourage consumers to be cautious of social media stating otherwise
- <https://www.t-mobile.com/brand/ongoing-updates-covid-19>]

Verizon

- **Waiving* activation and upgrade fees (via a waiver credited at time of purchase or on next bill)**
- **No current offers for mobile hotspot or Jetpack services for students**
- **Waiving voice service charges for current Lifeline customers**

AT&T

(No Idaho coverage for home internet, but leaving it up as info for distance learning students and to use as reference when other providers don't have offers)

- **All AT&T consumer home internet wireline customers, as well as Fixed Wireless Internet, can use unlimited internet data.**
- **Offering internet access for qualifying limited income households at \$10 a month through [Access from AT&T program](#). Expanded eligibility to Access from AT&T to households participating in the NSLP.**
- **New customers receiving two free months of service**
 - No installation fee
 - No contract
 - No deposit
 - Free in-home WiFi
 - Check [Access from AT&T](#) for availability by address
- <https://www.att.com/help/covid-19/>

Coverage Maps

- Check <https://broadbandnow.com/Idaho> to see what providers are available by home address
- [Sparklight Coverage Map](#)
- [Centurylink Coverage Map](#)
- [ATC Coverage Map](#)
- [Cox Internet Coverage Map](#)
- [Syringa Internet Coverage Map](#)
- [Frontier Coverage Map](#)

- [Charter Spectrum Coverage Map](#)
- [Xfinity/Comcast Coverage Map](#)
- [Rise Broadband Coverage Map](#)
- [Safelink Coverage Map](#)

Lifeline Program (Federal)

- **A federally funded program that lowers the monthly cost of phone or internet services.**
- **Lifeline typically provides up to a \$9.25 monthly discount on service for eligible low-income subscribers. Subscribers may receive a Lifeline discount on either a wireline or a wireless service, but they may not receive a discount on both services at the same time. Lifeline also supports broadband Internet access service and broadband-voice bundles. FCC rules prohibit more than one Lifeline service per household.**
- **Qualifying is the first step, requires an application with personally identifiable information.**
- <https://nationalverifier.service-now.com/lifeline>
- https://www.fcc.gov/sites/default/files/lifeline_support_for_affordable_communications.pdf