Students / Parents Please refer back to this document for answers to Frequently asked Questions (FAQ's):

- If any student or parent has a question that they would like answered - please email me (jana.vance@zebras.net) and I will add to this FAQ sheet!

1. **How long will we have eLearning and when is the last student day? When is School completed this year?**
   a. Due to the Governor's decision that we will not come back to school for 2019-20 school year, we will now continue eLearning on T-W-Th through May 21st. The last student day is Thursday May 21st.
2. **When can I get back in the building to get my items from my locker or a classroom. I also need a book/notebook for a class?**
   a. No student or parent is allowed in the building at the present time. We will establish a few dates in the future that will allow all students and parents into the building to get all items that were left behind. We are unsure of when this date will be based on the current stay-at-home order by the governor. We will notify all students and parents of future updates through email, Facebook, social media, etc. Sorry for this inconvenience.
   b. Students should not need anything from their lockers at this time to complete their eLearning assignments. If a student has an item in their lockers that is an essential need, please let me know.
3. **My Internet is having problems - what do I do?**
   a. We will be flexible during this unprecedented eLearning experience. eLearning for an extended period of time is new to teachers, students and parents. I expect all of us will feel very overwhelmed at times. We are going to encounter issues that are not the norm for all of us - we will have technology problems! We must be flexible with nearly everything! Stay calm and let teachers know about the issues and we will all get through this!! Make sure students are completing check-in's and assigned work - If there are internet problems and you have to submit late, we understand! Stay calm… Hard to do, but we have to!! Everyone take care of yourself and try not to be stressed!
4. **Where do I find other information on eLearning?**
   a. www.zebras.net
5. **When do we turn in iPads and MacBooks**
   a. You will need your iPads and MacBooks throughout the eLearning. We will set a date for return. This will be after May 21st. We will notify all students and parents of future updates through email, Facebook, social media, etc.
6. **What are Senior credit and graduation requirements for the remainder of the year?**
   a. **Rochester senior graduation requirements as they relate to the COVID 19 Epidemic and the 2020 cohort:** All seniors are expected to continue on with eLearning and check in for attendance until the last eLearning date of May 21st. If you are taking online classes such as E2020 you are to continue on with that course until it is completed.
7. **Will we have Graduation?**
   a. As of today; We have moved the graduation ceremony to June 26, 2020. We hope to have a traditional graduation ceremony if we are allowed to do so or a graduation ceremony of some type on this date. More information will become available as we receive it. We will update all seniors through School Messenger, Echo, Rochester High School Home Page at www.zebras.net and the RHS Zebras account on twitter!
   b. Seniors; Cap & Gown distribution will be determined at a later date. If you have not paid for your Cap and Gown you will need to contact our Jostens representative Mr. Greg Muncy at greg.muncy@jostens.com or by phone at 1-800-Jostens.

8. **What about Prom?**
   a. Postponed at this time. I will inform you when refunds will be sent. We will be in discussion about a possible Prom at another date - Located at the high school gymnasium. More Information later.
9. **GPA's / When will we decide Valedictorian & Salutatorian for 2019-20 School year?**
   a. Determined at the end of the 1_{st} semester (December 20th, 2019)
10. **When will diplomas be issued?**
   a. On June 5th for those qualifying for graduation.
11. **Columbia, Riddle and RMS if you ordered a yearbook?**
   a. We have not received those from the publisher yet, however when we do, we will make sure those are distributed to you when it is safe to do so.
12. **We are in need of meals who do we contact?**
   a. For students under the age of 18, please call Kathy Wilkinson @ (574) 223-2159 Ext. 5004 Monday thru Thursday and let her know if you would like these meals and for how many students.
13. **Kindergarten Roundup?**
   a. Will be rescheduled, again, we are waiting until we can safely host that event. More to follow on that as it develops.
14. **Columbia: If your child has left money in their lunch accounts….**
   a. That money will carry over to next school year. If you have any further questions regarding that, please contact Dena.Lahman@zebras.net
15. **If you paid for before or afterschool care**
   a. That money will also be credited to next year. If you have any questions about before or afterschool, please contact brooke.towell@zebras.net
16. **Riddle PTO fundraiser**?
   a. Pick up has been delayed. When a new date is available, parents will be notified.
17. **Riddle Students: Technology and Gmail App?**
   a. Please use the gmail app when accessing emails. Using the blue email icon does not work.
If you have technology questions, please contact Mrs. Denney: suellen.denney@zebras.net
   b.
18. **I am a parent of a Columbia preschooler and I have already paid for April and/or May. How will my money be refunded?**
   a. You will be receiving a letter the week of April 20th that will guide you through the refund process.

19. **Where are Local internet hotspots?**

Rochester

Town Square (around the court house and most of downtown)

City Park (signal best near baseball concessions)

RHS Football Field

City Pool

RTC Office – Back Parking Lot

Fulton County Museum

The Outlet Youth Center (6_{th} & Main)

Germany Bridge

Argos

City Park (signal best near the main concession stand)

Akron

Akron Little League Baseball Field

RTC Office – North Parking Lot

Mentone

Mentone Little League Field (northwest of concessions)

Fulton

Masonic Lodge

Kewanna

Hooks Towing (west parking lot at the base of the water tower)