

## O2C - Invoicing Items

### What is an Invoicing Item?

An **Invoicing Item** represents a line item that appears on actual invoices issued between actors in the Glovo platform. While Money Movements track the flow of money, Invoicing Items determine what goes on the official invoices for tax and accounting purposes.

Each invoicing item defines:


- **Money flow** (who pays and who receives)
- **Invoice details** (who issues the invoice and who receives it)
- **Tax treatment** (taxable or non-taxable balance adjustment)
- **The amount type** (gross or net)

#### Key Difference from Money Movements:

- **Money Movements** = Actual money transfers between actors
- **Invoicing Items** = Line items on invoices (one money movement can become multiple invoice items, or multiple money movements can combine into one invoice item)

Invoicing Items are essential for the O2C (Order-to-Cash) Invoicing Platform to generate legally compliant invoices with proper tax treatment for all actors.

---

 **Auto-Generated Documentation:** This page is automatically generated from the [InvoicingItemDefinition.kt](#) code. Any changes to invoicing items should be made in the code, and this documentation will update automatically.

---

### Business Models - Quick Reference

Throughout this documentation, you'll see references to different **business models** (BM). These determine how invoicing works in different countries and scenarios:

#### Business Models:

- **Default/BM1/BM8:** Standard models where Glovo handles all invoicing. Riders always bill Glovo, customers always get invoices from Glovo. Straightforward flows.
- **BM2/BM5:** Rider-direct models where riders invoice customers directly for delivery fees. Complex calculations split delivery costs and promotions between rider, Glovo, and customer.

- **BM4:** Special model for flexible rider cost distribution. Riders may invoice customers directly, AND remaining rider costs (CPO — cost per order) can be passed to vendors—either directly or through Glovo. Includes special service fees and balance adjustments.
- 

## Complete List of Invoicing Items

Below is the detailed breakdown of all invoicing items in the platform, organized by money flow direction.

### GLOVO issues to COURIER

The following invoicing items are issued to **COURIER** by **GLOVO**:

#### ACTIVATION\_FEE\_TO\_COURIER

Glovo charges courier a one-time activation fee when joining the platform. Comes from ACTIVATION\_FEE\_BY\_COURIER money movement (same amount). Taxable. Example: New courier pays €25 to activate their account.

- **Money Flow:** COURIER → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** COURIER\_ACCOUNT\_ENTRY

#### MATERIAL\_FEE\_TO\_COURIER

Glovo charges courier for materials and equipment provided (delivery bags, branded clothing, etc.). Comes from MATERIAL\_FEE\_BY\_COURIER money movement (same amount). Taxable. Example: Courier pays €30 for insulated delivery bag.

- **Money Flow:** COURIER → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** COURIER\_ACCOUNT\_ENTRY

#### PLATFORM\_FEE\_TO\_COURIER

Glovo charges courier a platform usage fee for using the courier app and infrastructure. Comes from PLATFORM\_FEE\_BY\_COURIER money movement (same amount). Taxable. Example: Courier pays €10 weekly to use Glovo courier app.

- **Money Flow:** COURIER → GLOVO

- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** COURIER\_ACCOUNT\_ENTRY

#### ● SALES\_FEE\_TO\_COURIER

Glovo charges courier a sales-based fee on their delivery volume or earnings. Comes from SALES\_FEE\_BY\_COURIER money movement (same amount). Taxable. Example: Courier pays €10 for 2% sales fee on €500 weekly earnings.

- **Money Flow:** COURIER → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** COURIER\_ACCOUNT\_ENTRY

#### ● OTHER\_ADJUSTMENT\_TO\_COURIER

MANUAL IMPORT via CSV: Glovo credits courier for various manual adjustments (debt settlements, corrections, compensations, etc.). Not from automated money movements. Non-taxable balance. Used when operators need to manually adjust courier accounts to settle debts or correct errors.

- **Money Flow:** GLOVO → COURIER
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** MANUAL\_IMPORT

#### ● PROMOTION\_DELIVERY\_FEE\_TO\_COURIER

Glovo compensates courier for a delivery fee promotion. When promotion affects courier's earnings, we split PROMOTION\_DELIVERY\_FEE\_BY\_GLOVO money movement into multiple invoicing items - this one compensates the courier. Non-taxable balance.

- **Money Flow:** GLOVO → COURIER
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

## COURIER issues to CUSTOMER

The following invoicing items are issued to **CUSTOMER** by **COURIER**:

### ● DELIVERY\_FEE\_TO\_CUSTOMER

Delivery fee the courier bills directly to the customer. Taxable. Only used in business models BM2/BM4/BM5 where couriers invoice customers directly (GEN2 models). The amount depends on what the customer paid vs what the courier earned: if the courier's payment (CPO) is less than customer's delivery fees, the courier invoices the customer for their portion. Example: Courier bills customer €3.50 directly for delivery service.

- **Money Flow:** CUSTOMER → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

### ● DELIVERY\_FEE\_TO\_GLOVO

Internal accounting entry to balance the money flow when customer pays delivery fees but courier gets the earnings. Non-taxable (just balancing the books). Only used in BM2/BM4/BM5. The amount ensures all the money flows add up correctly between customer, courier, and Glovo. This doesn't result in a real invoice sent to anyone - it's purely for internal accounting. Example: Helps balance when customer paid €4 delivery fee and courier earned €3.50.

- **Money Flow:** GLOVO → COURIER
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

### ● PROMOTION\_DELIVERY\_FEE\_BY\_COURIER

Delivery fee discount courier passes to customer. Non-taxable balance. Used in BM2/BM5 when total promotions exceed what courier would have charged. The amount is calculated to balance out the promotion flows between Glovo, courier, and customer. Example: -€2 discount shows on courier's invoice to customer.

- **Money Flow:** COURIER → CUSTOMER
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PROMOTION\_DELIVERY\_FEE\_BY\_COURIER\_SPONSORED\_BY\_GLOVO

Glovo-sponsored delivery discount that courier passes to customer. Non-taxable balance. Only used in BM5. Glovo pays for the promotion, courier shows it on their invoice to customer.

Example: -€2 Glovo-funded discount on courier's invoice.

- **Money Flow:** COURIER → CUSTOMER
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PROMOTION\_DELIVERY\_FEE\_BY\_COURIER\_SPONSORED\_BY\_PARTNER

Partner-sponsored delivery discount that courier passes to customer. Non-taxable balance.

Only used in BM5. Partner pays for the promotion, courier shows it on their invoice to customer.

Example: -€1.50 partner-funded discount on courier's invoice.

- **Money Flow:** COURIER → CUSTOMER
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### 📌 GLOVO issues to 👤 CUSTOMER

The following invoicing items are issued to **CUSTOMER** by **GLOVO**:

#### ● BAD\_WEATHER\_SURCHARGE\_TO\_CUSTOMER

Extra fee Glovo charges customer for deliveries during bad weather. Taxable. Comes directly from BAD\_WEATHER\_SURCHARGE\_BY\_CUSTOMER money movement (same amount). Used across all business models. Example: Customer pays €2 extra for delivery during rainstorm.

- **Money Flow:** CUSTOMER → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● DELIVERY\_FEE\_BY\_GLOVO

Delivery fee Glovo charges the customer, shown on the invoice Glovo issues to the customer. Taxable. How it's calculated depends on the business model: In simpler models

(Default/BM1/BM8), it's exactly what the customer paid in DELIVERY\_FEE\_BY\_CUSTOMER. In

courier-direct models (BM2/BM5), Glovo only charges for the portion not already invoiced by the courier to the customer. In BM4, this isn't used - instead SERVICE\_FEE\_TO\_CUSTOMER is charged. Example: Customer sees €4 delivery fee on their Glovo invoice.

- **Money Flow:** CUSTOMER → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● FLASH\_DEAL\_PROMOTION\_FROM\_GLOVO\_TO\_CUSTOMER

Glovo shows customer the flash deal discount they're receiving. Splits FLASH\_DEAL\_PROMOTION\_FROM\_PARTNER\_TO\_CUSTOMER into two invoicing items. Non-taxable balance. Partner pays Glovo (one invoice), customer sees discount (another invoice). Example: -€6 flash deal discount.

- **Money Flow:** GLOVO → CUSTOMER
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● GLOVO\_BALANCE\_DISCOUNT\_TO\_CUSTOMER

Discount Glovo gives customer when service fee calculation results in negative amount. Taxable. Only used in BM4 without partner. When courier costs (CPO) exceed what customer paid in delivery fees, the difference becomes a discount to the customer. Example: -€2 balance discount on customer invoice.

- **Money Flow:** GLOVO → CUSTOMER
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● MINIMUM\_BASKET\_SURCHARGE\_TO\_CUSTOMER

Fee Glovo charges customer when order total is below the minimum basket requirement. Taxable. Comes directly from MINIMUM\_BASKET\_SURCHARGE\_BY\_CUSTOMER money movement (same amount). Used across all business models. Example: Customer orders €12 but minimum is €15, so customer pays €3 surcharge.

- **Money Flow:** CUSTOMER → GLOVO

- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● MPL\_DELIVERY\_FEE\_BY\_GLOVO

Delivery fee Glovo charges customer in marketplace model where partner handles their own delivery (not Glovo couriers). Non-taxable balance. Comes directly from DELIVERY\_FEE\_BY\_CUSTOMER (same amount). Used in Default business model when order is marketplace. Example: Customer pays €3 delivery fee that goes to the partner's delivery service.

- **Money Flow:** CUSTOMER → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● MPL\_DELIVERY\_FEE\_BY\_GLOVO\_TAXABLE

Delivery fee Glovo charges customer for VAT-optimised Gen 2 cases. Service tax is applied. Example: Customer pays €3 delivery fee that goes to the partner's delivery service.

- **Money Flow:** CUSTOMER → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PRICING\_SERVICE\_FEE\_TO\_CUSTOMER

Glovo charges customer a platform service fee. Comes from PRICING\_SERVICE\_FEE\_BY\_CUSTOMER money movement (same amount). Taxable. Example: €1.50 fee for using the Glovo platform to process the order.

- **Money Flow:** CUSTOMER → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PRODUCTS\_REFUND\_AFFECTING\_COMMISSION\_TO\_CUSTOMER

Glovo refunds the customer for product issues. Splits

PRODUCTS\_REFUND\_AFFECTING\_COMMISSION\_BY\_PARTNER into two invoicing items. Non-taxable balance. Partner gets charged (one invoice), customer receives refund (another invoice).

- **Money Flow:** GLOVO → CUSTOMER
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PRODUCTS\_REFUND\_NOT\_AFFECTING\_COMMISSION\_TO\_CUSTOMER

Glovo refunds the customer for product issues. Splits

PRODUCTS\_REFUND\_NOT\_AFFECTING\_COMMISSION\_BY\_PARTNER into two invoicing items. Non-taxable balance. Partner gets charged (one invoice), customer receives refund (another invoice).

- **Money Flow:** GLOVO → CUSTOMER
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PRODUCTS\_TO\_CUSTOMER

Glovo charges customer for products purchased. Comes from PRODUCTS\_BY\_CUSTOMER money movement (same amount). Non-taxable balance. Example: Customer buys €50 of groceries, this shows on their Glovo invoice.

- **Money Flow:** CUSTOMER → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PROMOTION\_BAD\_WEATHER\_SURCHARGE\_TO\_CUSTOMER

Glovo gives discount to customer for bad weather surcharge (Glovo-sponsored promotion).

Comes from PROMOTION\_BAD\_WEATHER\_SURCHARGE\_BY\_GLOVO money movement (same amount). Non-taxable balance. Shows as negative amount on invoice.

- **Money Flow:** GLOVO → CUSTOMER



- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PROMOTION\_DELIVERY\_FEE\_BY\_GLOVO

Delivery fee discount Glovo gives to customer (like 'Free Delivery' promotions). Taxable. In simple models (Default/BM1/BM8), comes directly from PROMOTION\_DELIVERY\_FEE\_BY\_GLOVO (same amount). In BM2/BM5, the calculation adjusts for courier and promotion interactions. Appears as negative amount on customer's invoice.

Example: -€3.50 delivery discount sponsored by Glovo.

- **Money Flow:** GLOVO → CUSTOMER
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PROMOTION\_DELIVERY\_FEE\_TO\_CUSTOMER

Delivery fee discount shown to customer. Non-taxable balance version. In Default model, comes from partner-sponsored promotions. In BM2/BM5, represents partner-sponsored portion after complex promotion calculations. Used in specific countries with non-taxable promotion rules.

Example: -€2 discount appears on customer invoice.

- **Money Flow:** GLOVO → CUSTOMER
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PROMOTION\_DELIVERY\_FEE\_TO\_CUSTOMER\_TAXABLE

Delivery fee discount shown to customer. Taxable version used in countries where promotions must be taxed. Comes from PROMOTION\_DELIVERY\_FEE\_BY\_GLOVO in Default model.

Example: -€3.50 taxable delivery discount appears on customer invoice.

- **Money Flow:** GLOVO → CUSTOMER
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PROMOTION\_MINIMUM\_BASKET\_SURCHARGE\_TO\_CUSTOMER

Glovo gives customer a discount on minimum basket surcharge. Based on PROMOTION\_MINIMUM\_BASKET\_SURCHARGE\_BY\_PARTNER. Non-taxable balance. When partner waives the fee, one money movement becomes two invoicing items: partner gets charged by Glovo, customer sees the discount.

- **Money Flow:** GLOVO → CUSTOMER
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PROMOTION\_PRODUCT\_AFFECTING\_COMMISSION\_TO\_CUSTOMER

Glovo shows the customer a product discount that partner sponsored. Splits PROMOTION\_PRODUCT\_AFFECTING\_COMMISSION\_BY\_PARTNER into two invoicing items. Non-taxable balance. Partner pays Glovo (one invoice), customer sees discount (another invoice).

- **Money Flow:** GLOVO → CUSTOMER
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PROMOTION\_PRODUCT\_NOT\_AFFECTING\_COMMISSION\_TO\_CUSTOMER

Glovo shows the customer a product discount that partner sponsored. Splits PROMOTION\_PRODUCT\_NOT\_AFFECTING\_COMMISSION\_BY\_PARTNER into two invoicing items. Non-taxable balance. Partner pays Glovo (one invoice), customer sees discount (another invoice).

- **Money Flow:** GLOVO → CUSTOMER
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PROMOTION\_PRODUCT\_TO\_CUSTOMER

Glovo gives customer a product discount (Glovo-sponsored promotion like '20% off'). Comes from PROMOTION\_PRODUCT\_BY\_GLOVO money movement (same amount). Non-taxable balance. Shows as negative amount. Example: -€10 discount on €50 order.

- **Money Flow:** GLOVO → CUSTOMER
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● REFUND\_TO\_CUSTOMER

Glovo refunds the customer for order issues (missing items, quality problems, etc.). Comes from REFUND\_BY\_GLOVO money movement (same amount). Non-taxable balance. Example: €8 refund for missing items shows on customer's account.

- **Money Flow:** GLOVO → CUSTOMER
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● SERVICE\_FEE\_TO\_CUSTOMER

Platform service fee Glovo charges customer. Taxable. Only used in BM4. In BM4, this replaces DELIVERY\_FEE\_BY\_GLOVO and the amount is calculated based on delivery fees and courier costs (CPO). In simpler terms: customer pays service fee instead of traditional delivery fee. Example: Customer pays €5 service fee to use Glovo platform.

- **Money Flow:** CUSTOMER → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● TIP\_TO\_CUSTOMER

Glovo shows the customer their tip amount on the invoice/receipt. Comes from TIP\_BY\_CUSTOMER money movement (same amount). Non-taxable balance. Example: Customer's receipt shows they tipped €2 to the courier.

- **Money Flow:** CUSTOMER → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PRIME\_SUBSCRIPTION\_TO\_CUSTOMER

Glovo charges customer for Prime subscription membership fee. Comes from PRIME\_SUBSCRIPTION\_BY\_CUSTOMER money movement (same amount). Taxable. Example: Customer pays €5.99/month for Prime membership - this is the invoice line item.

- **Money Flow:** CUSTOMER → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** PRIME\_SUBSCRIPTION

#### ● PROMOTION\_PRIME\_SUBSCRIPTION\_TO\_CUSTOMER

Glovo gives customer a Prime subscription discount. Comes from PROMOTION\_PRIME\_SUBSCRIPTION\_BY\_GLOVO money movement (same amount). Taxable. Shows as negative amount. Example: -€3.00 for 50% off Prime promotion.

- **Money Flow:** GLOVO → CUSTOMER
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** PRIME\_SUBSCRIPTION

#### 🛵 COURIER issues to 📍 GLOVO

The following invoicing items are issued to **GLOVO** by **COURIER**:

#### ● CASH\_COLLECTED\_BY\_COURIER

Courier owes Glovo for cash collected from customers (cash-on-delivery orders). Comes from CASH\_COLLECTED\_BY\_COURIER money movement (same amount). Non-taxable balance. Example: Courier collected €150 in cash, must remit it to Glovo.

- **Money Flow:** COURIER → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** COURIER\_ACCOUNT\_ENTRY

#### ● CASH\_OUT\_BY\_COURIER

Courier's balance is reduced for cash earnings already paid out. Comes from CASH\_OUT\_BY\_COURIER money movement (same amount). Non-taxable balance. Example: Courier was paid €200 in cash, their balance with Glovo reduced by €200.

- **Money Flow:** COURIER → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** COURIER\_ACCOUNT\_ENTRY

#### ● CHALLENGE\_REWARD\_BY\_COURIER

Courier bills Glovo for challenge reward (completing delivery goals). Comes from CHALLENGE\_REWARD\_TO\_COURIER money movement (same amount). Taxable. Example: Courier completed 30 deliveries in a week, bills Glovo €25 reward.

- **Money Flow:** GLOVO → COURIER
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** COURIER\_ACCOUNT\_ENTRY

#### ● EXTERNAL\_EARNINGS\_BONUS\_BY\_COURIER

Courier bills Glovo for special bonuses (exceptional performance, compensation, etc.). Comes from EXTERNAL\_EARNINGS\_BONUS\_TO\_COURIER money movement (same amount). Taxable. Example: Courier bills Glovo €20 for excellent customer ratings bonus.

- **Money Flow:** GLOVO → COURIER
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** COURIER\_ACCOUNT\_ENTRY

#### ● FRAUD\_BY\_COURIER

Courier owes Glovo for fraudulent activities detected on their account. Comes from FRAUD\_BY\_COURIER money movement (same amount). Non-taxable balance. Example: Courier charged €50 for fake deliveries.

- **Money Flow:** COURIER → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** COURIER\_ACCOUNT\_ENTRY

#### ● GUARANTEE\_BY\_COURIER

Courier bills Glovo for minimum earnings guarantee payment. Comes from GUARANTEE\_TO\_COURIER money movement (same amount). Taxable. Example: Courier only earned €40 but has €60 guarantee, bills Glovo €20 difference.

- **Money Flow:** GLOVO → COURIER
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** COURIER\_ACCOUNT\_ENTRY

#### ● PRODUCT\_INCIDENTS\_BY\_COURIER

Courier owes Glovo for product incidents they caused (damaged goods, wrong deliveries, etc.). Comes from PRODUCT\_INCIDENTS\_BY\_COURIER money movement (same amount). Non-taxable balance. Example: Courier damaged €15 of products, owes Glovo for it.

- **Money Flow:** COURIER → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** COURIER\_ACCOUNT\_ENTRY

#### ● REFERRAL\_BY\_COURIER

Courier bills Glovo for referring new couriers to the platform. Comes from REFERRAL\_TO\_COURIER money movement (same amount). Taxable. NET amount. Example: Courier referred a friend, bills Glovo €50 referral bonus.

- **Money Flow:** GLOVO → COURIER
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** COURIER\_ACCOUNT\_ENTRY

#### ● TIP\_BY\_COURIER

Courier bills Glovo for tips received. Comes from TIP\_TO\_COURIER money movement (same amount). Non-taxable balance. Example: Courier received €3 tip, bills Glovo for it.

- **Money Flow:** GLOVO → COURIER
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS

- **Source:** COURIER\_ACCOUNT\_ENTRY

#### ● OTHER\_ADJUSTMENT\_BY\_COURIER

MANUAL IMPORT via CSV: Courier owes Glovo for various manual adjustments (fraud, product incidents, non-delivered orders, debts, etc.). Not from automated money movements. Non-taxable balance. Used when operators need to manually adjust courier accounts for special cases.

- **Money Flow:** COURIER → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** MANUAL\_IMPORT

#### ● CPO\_ASSUMED\_BY\_GLOVO

Courier bills Glovo for delivery service. Taxable. Only used in BM4 with aggregated invoicing model when courier costs exceed what customer covered. Glovo pays courier, then recoups cost from partner via CPO\_ASSUMED\_TO\_GLOVO. Example: Courier invoices Glovo €2 which Glovo then charges to partner.

- **Money Flow:** GLOVO → COURIER
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● DELIVERY\_FEE\_BY\_COURIER

Payment courier invoices to Glovo for completing a delivery. Taxable. NET amount (after tax). Amount depends on business model: In simpler models (Default/BM1/BM8), it matches exactly what Glovo owes the courier from ORDER\_EARNINGS\_TO\_COURIER. In courier-direct models (BM2/BM5), it's the remainder after subtracting what the customer already paid the courier directly. BM4 handles this differently. Example: Courier bills Glovo €4.50 for completing a delivery.

- **Money Flow:** CUSTOMER → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** ORDER

## ● ORDER\_EARNINGS\_BY\_COURIER

Courier bills Glovo for delivery service (Cost Per Order / CPO). Taxable. NET amount (after tax). Used in Default/BM1/BM8. Comes directly from ORDER\_EARNINGS\_TO\_COURIER money movement (same amount). In other business models (BM2/BM4/BM5), courier payments are handled differently. Example: Courier invoices Glovo €4.50 for completing a delivery.

- **Money Flow:** GLOVO → COURIER
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** ORDER

## 🛵 COURIER issues to 🏠 STORE\_ADDRESS

The following invoicing items are issued to **STORE\_ADDRESS** by **COURIER**:

## ● CPO\_ASSUMED\_BY\_PARTNER

Courier bills partner directly for delivery service. Taxable. Only used in BM4 with standard (non-aggregated) invoicing model when courier costs exceed what customer covered. Partner assumes responsibility for remaining courier payment (CPO). Example: Courier bills partner €2 for delivery cost not covered by customer.

- **Money Flow:** STORE\_ADDRESS → COURIER
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

## 📍 GLOVO issues to 🏠 STORE\_ADDRESS

The following invoicing items are issued to **STORE\_ADDRESS** by **GLOVO**:

## ● MKT\_GMO\_DEBIT\_TO\_PARTNER

Glovo charges partner for advertising/marketing campaigns on the platform. Comes from MKT\_GMO\_DEBIT\_BY\_PARTNER money movement (same amount). Taxable. NET amount. Example: Partner pays €50 for sponsored placement at top of search results for one week.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** ADS\_REPORT



#### ● MKT\_ACTIONS\_TO\_PARTNER

MANUAL IMPORT via CSV: Glovo charges partner for 'Marketing Actions' campaign. Not from money movements. Taxable. NET amount. Used when marketing fees can't be processed through automated flows.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** MANUAL\_IMPORT

#### ● MKT\_BOOST\_TO\_PARTNER

MANUAL IMPORT via CSV: Glovo charges partner for 'Marketing Boost' campaign. Not from money movements. Taxable. NET amount. Used when boost marketing fees need manual import.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** MANUAL\_IMPORT

#### ● MKT\_CRM\_TO\_PARTNER

MANUAL IMPORT via CSV: Glovo charges partner for 'CRM Marketing' campaign. Not from money movements. Taxable. NET amount. Used when CRM marketing fees need manual import.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** MANUAL\_IMPORT

#### ● MKT\_DFP\_TO\_PARTNER

MANUAL IMPORT via CSV: Glovo charges partner for 'DFP - Display & Featured Products' marketing. Not from money movements. Taxable. NET amount. Used when DFP marketing fees need manual import.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** NET

- **Source:** MANUAL\_IMPORT

#### ● MKT\_KEYWORDS\_TO\_PARTNER

MANUAL IMPORT via CSV: Glovo charges partner for 'Keywords Marketing' campaign. Not from money movements. Taxable. NET amount. Used when keyword bidding fees need manual import.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** MANUAL\_IMPORT

#### ● MKT\_OTHER\_TO\_PARTNER

MANUAL IMPORT via CSV: Glovo charges partner for 'Other Marketing' campaigns not covered by other categories. Not from money movements. Taxable. NET amount. Catch-all for miscellaneous marketing fees.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** MANUAL\_IMPORT

#### ● MKT\_POSITIONING\_TO\_PARTNER

MANUAL IMPORT via CSV: Glovo charges partner for 'Positioning/Placement' marketing (premium placements on the app). Not from money movements. Taxable. NET amount. Partner pays for better positioning in app.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** MANUAL\_IMPORT

#### ● MKT\_SEARCH\_TO\_PARTNER

MANUAL IMPORT via CSV: Glovo charges partner for 'Search Marketing' campaign (better search rankings). Not from money movements. Taxable. NET amount. Partner pays to appear higher in search results.

- **Money Flow:** STORE\_ADDRESS → GLOVO

- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** MANUAL\_IMPORT

#### ● BAD\_WEATHER\_SURCHARGE\_TO\_PARTNER

Glovo pays the partner the bad weather surcharge that was collected from customer. Comes from BAD\_WEATHER\_SURCHARGE\_TO\_PARTNER money movement (same amount). Non-taxable balance. Partner receives the bad weather fee.

- **Money Flow:** GLOVO → STORE\_ADDRESS
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● BAD\_WEATHER\_SURCHARGE\_TO\_PARTNER\_TAXABLE

Glovo pays the partner the bad weather surcharge that was collected from customer. Comes from BAD\_WEATHER\_SURCHARGE\_TO\_PARTNER money movement (same amount). Food VAT is applied for VAT optimisation. Partner receives the bad weather fee.

- **Money Flow:** GLOVO → STORE\_ADDRESS
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● COMMISSION\_TO\_PARTNER

Commission fee Glovo charges partner for facilitating the sale. Taxable. NET amount (after tax). Comes directly from COMMISSION\_BY\_PARTNER money movement (same amount) across all business models. In BM4 with partner, this commission may be partially offset by courier costs. Example: Partner pays Glovo €7.50 commission (15% of €50 sales).

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** ORDER

#### ● CPO\_ASSUMED\_TO\_GLOVO

Fee Glovo charges partner for courier delivery costs. Taxable. Only used in BM4 with aggregated invoicing model when courier costs exceed what customer covered. Glovo pays the courier, then bills partner for the remaining amount. Example: Glovo invoices partner €2 for uncovered courier costs.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● FLASH\_DEAL\_FEE\_FROM\_GLOVO\_TO\_PARTNER

Glovo charges partner for featuring products in flash deals (limited-time promotions). Comes from FLASH\_DEAL\_FEE\_FROM\_PARTNER\_TO\_GLOVO money movement (same amount). Taxable. Example: Partner pays €5 to feature products in 2-hour flash deal.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● FLASH\_DEAL\_PROMOTION\_FROM\_GLOVO\_TO\_PARTNER

Glovo charges partner for the flash deal discount given to customers. Comes from FLASH\_DEAL\_PROMOTION\_FROM\_PARTNER\_TO\_CUSTOMER money movement (same amount). Non-taxable balance. Partner pays Glovo for the 30% off they offered customers.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● GLOVO\_BALANCE\_DISCOUNT\_TO\_PARTNER

Discount Glovo gives partner when commission minus courier costs results in negative amount. Taxable. Only used in BM4 with aggregated invoicing model. When courier costs exceed the commission partner owes, the difference becomes a credit to the partner. Example: -€3 balance discount on partner invoice.

- **Money Flow:** GLOVO → STORE\_ADDRESS

- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● GLOVO\_BALANCE\_VOUCHER\_TO\_PARTNER

Credit Glovo gives partner when commission minus courier costs results in negative amount. Non-taxable balance. Only used in BM4 with standard (non-aggregated) invoicing model. Similar to GLOVO\_BALANCE\_DISCOUNT\_TO\_PARTNER but non-taxable version. Example: -€3 voucher credit to partner balance.

- **Money Flow:** GLOVO → STORE\_ADDRESS
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● INCIDENT\_COMMISSION\_TO\_PARTNER

Glovo credits partner a commission adjustment due to order incident. Comes from INCIDENT\_COMMISSION\_BY\_PARTNER money movement (same amount). Taxable. NET amount. Shows as negative amount crediting partner. Example: €2 commission refund due to incident.

- **Money Flow:** GLOVO → STORE\_ADDRESS
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** ORDER

#### ● INCIDENT\_PRODUCTS\_AFFECTING\_COMMISSION\_TO\_PARTNER

Glovo pays partner for replacement products added due to incidents (DOES affect commission). Comes from INCIDENT\_PRODUCTS\_AFFECTING\_COMMISSION\_BY\_PARTNER money movement (same amount). Non-taxable balance. Example: Partner adds €5 replacement, commission calculated on higher amount.

- **Money Flow:** GLOVO → STORE\_ADDRESS
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● INCIDENT\_PRODUCTS\_NOT\_AFFECTING\_COMMISSION\_TO\_PARTNER

Glovo pays partner for replacement products added due to incidents (does NOT affect commission). Comes from INCIDENT\_PRODUCTS\_NOT\_AFFECTING\_COMMISSION\_BY\_PARTNER money movement (same amount). Non-taxable balance. Example: Partner adds €5 replacement items as goodwill, commission stays same.

- **Money Flow:** GLOVO → STORE\_ADDRESS
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● MINIMUM\_BASKET\_SURCHARGE\_TO\_PARTNER

Glovo pays the partner the minimum basket surcharge that was collected from customer. Comes from MINIMUM\_BASKET\_SURCHARGE\_TO\_PARTNER money movement (same amount). Non-taxable balance. Partner receives the surcharge fee.

- **Money Flow:** GLOVO → STORE\_ADDRESS
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● MINIMUM\_BASKET\_SURCHARGE\_TO\_PARTNER\_TAXABLE

Glovo pays the partner the minimum basket surcharge that was collected from customer. Comes from MINIMUM\_BASKET\_SURCHARGE\_TO\_PARTNER money movement (same amount). Food VAT is applied and introduced to the commission calculation for VAT optimisation. Partner receives the surcharge fee.

- **Money Flow:** GLOVO → STORE\_ADDRESS
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● MPL\_DELIVERY\_FEE\_TO\_PARTNER

Payment Glovo makes to partner for handling their own delivery. Non-taxable balance. Comes from DELIVERY\_FEE\_TO\_PARTNER money movement (same amount). Used in marketplace

model when partner handles delivery instead of Glovo couriers - partner receives the delivery fee collected from customer. Example: Partner receives €3 for handling delivery themselves.

- **Money Flow:** GLOVO → STORE\_ADDRESS
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● MPL\_DELIVERY\_FEE\_TO\_PARTNER\_TAXABLE

Payment Glovo makes to partner for handling their own delivery. Apply food tax. For Gen2 orders to vat optimise

- **Money Flow:** GLOVO → STORE\_ADDRESS
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PRIME\_ORDER\_VENDOR\_FEE\_FROM\_GLOVO\_TO\_PARTNER

Glovo charges partner a Prime order vendor fee. Comes from PRIME\_ORDER\_VENDOR\_FEE\_FROM\_PARTNER\_TO\_GLOVO money movement (same amount). Taxable. Partners pay this fee when orders come from Glovo Prime members. Example: €0.50 fee per Prime order.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PRODUCTS\_PAID\_IN\_CASH\_BY\_CUSTOMER\_REDUCE\_BALANCE\_TO\_PARTNER

Glovo reduces partner's balance when customer paid in cash directly to partner. Comes from PRODUCTS\_IN\_CASH\_BY\_CUSTOMER\_REDUCE\_BALANCE\_BY\_PARTNER money movement (same amount). Non-taxable balance. Since partner received cash, we reduce what Glovo owes them.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS

- **Source:** ORDER

#### ● PRODUCTS\_PAID\_IN\_CASH\_BY\_GLOVO\_REDUCE\_BALANCE\_TO\_PARTNER

Glovo reduces partner's balance when Glovo paid them in cash. Comes from PRODUCTS\_IN\_CASH\_BY\_GLOVO\_REDUCE\_BALANCE\_BY\_PARTNER money movement (same amount). Non-taxable balance. Courier delivered cash to partner on Glovo's behalf.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PRODUCTS\_PAID\_IN\_CASH\_REDUCE\_BALANCE\_TO\_PARTNER

DEPRECATED. Glovo reduces partner's balance when customer paid in cash. Comes from PRODUCTS\_IN\_CASH\_BY\_CUSTOMER\_REDUCE\_BALANCE\_BY\_PARTNER money movement. Non-taxable balance. Customer gave cash directly to partner, so we reduce what Glovo owes them.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PRODUCTS\_PAID\_WITH\_VOUCHER\_REDUCE\_BALANCE\_TO\_PARTNER

Glovo reduces partner's balance when customer used a voucher/gift card. Comes from PRODUCTS\_PAID\_WITH\_VOUCHER\_REDUCE\_BALANCE\_BY\_PARTNER money movement (same amount). Non-taxable balance. Glovo redeemed the voucher, so partner owes Glovo that amount.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PRODUCTS\_REFUND\_AFFECTING\_COMMISSION\_TO\_PARTNER

Glovo charges partner for a product refund that affects commission. Comes from PRODUCTS\_REFUND\_AFFECTING\_COMMISSION\_BY\_PARTNER money movement (same



amount). Non-taxable balance. Partner pays for refund AND commission gets reduced.

Example: €5 refund reduces partner earnings and commission.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PRODUCTS\_REFUND\_NOT\_AFFECTING\_COMMISSION\_TO\_PARTNER

Glovo charges partner for a product refund that does NOT affect commission. Comes from PRODUCTS\_REFUND\_NOT\_AFFECTING\_COMMISSION\_BY\_PARTNER money movement (same amount). Non-taxable balance. Partner pays for refund but commission calculated on original amount.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PRODUCTS\_TO\_PARTNER

Glovo pays the partner for products sold. Comes from PRODUCTS\_TO\_PARTNER money movement (same amount). Non-taxable balance. Example: Restaurant sells €45 worth of food through Glovo, this is the invoice showing Glovo paying them.

- **Money Flow:** GLOVO → STORE\_ADDRESS
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● PROMOTION\_DELIVERY\_FEE\_TO\_PARTNER

Fee Glovo charges partner for a delivery promotion the partner sponsored. Non-taxable balance. Comes from PROMOTION\_DELIVERY\_FEE\_BY\_PARTNER money movement (same amount). Used in BM2/BM5. Example: Partner offered 'free delivery' to attract customers, so Glovo invoices them €3 for that discount.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE

- **Amount Type:** GROSS

- **Source:** ORDER

#### ● PROMOTION\_DELIVERY\_FEE\_TO\_PARTNER\_TAXABLE

Fee Glovo charges partner for a delivery promotion the partner sponsored. Taxable version used in countries where promotions must be taxed. Comes from PROMOTION\_DELIVERY\_FEE\_BY\_PARTNER money movement (same amount). Used in BM2/BM5. Example: Partner offered 'free delivery', Glovo invoices them €3 as taxable service.

- **Money Flow:** STORE\_ADDRESS → GLOVO

- **Taxation:** TAXABLE

- **Amount Type:** GROSS

- **Source:** ORDER

#### ● PROMOTION\_MINIMUM\_BASKET\_SURCHARGE\_TO\_PARTNER

Glovo charges the partner for waiving the minimum basket surcharge (partner-sponsored). Comes from PROMOTION\_MINIMUM\_BASKET\_SURCHARGE\_BY\_PARTNER money movement (same amount). Non-taxable balance. Partner pays to waive the €3 surcharge for their customers.

- **Money Flow:** STORE\_ADDRESS → GLOVO

- **Taxation:** NON\_TAXABLE\_BALANCE

- **Amount Type:** GROSS

- **Source:** ORDER

#### ● PROMOTION\_PRODUCT\_AFFECTING\_COMMISSION\_TO\_PARTNER

Glovo charges partner for a product discount the partner sponsored (affects commission calculation). Comes from PROMOTION\_PRODUCT\_AFFECTING\_COMMISSION\_BY\_PARTNER money movement (same amount). Non-taxable balance. Partner pays for the discount AND pays less commission.

- **Money Flow:** STORE\_ADDRESS → GLOVO

- **Taxation:** NON\_TAXABLE\_BALANCE

- **Amount Type:** GROSS

- **Source:** ORDER

#### ● PROMOTION\_PRODUCT\_NOT\_AFFECTING\_COMMISSION\_TO\_PARTNER

Glovo charges partner for a product discount the partner sponsored (does NOT affect commission). Comes from PROMOTION\_PRODUCT\_NOT\_AFFECTING\_COMMISSION\_BY\_PARTNER money movement (same amount). Non-taxable balance. Partner pays for discount but still pays full commission.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● SERVICE\_FEE\_PAID\_IN\_CASH\_TO\_PARTNER

Glovo charges partner when customer paid service fee in cash to partner. Comes from SERVICE\_FEE\_PAID\_IN\_CASH\_REDUCE\_BALANCE\_BY\_PARTNER money movement (same amount). Non-taxable balance. Reduces partner's balance with Glovo since they received cash directly.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** GROSS
- **Source:** ORDER

#### ● WAITING\_TIME\_FEE\_TAXABLE\_REFUND\_TO\_PARTNER

Glovo refunds partner a waiting time fee that was charged incorrectly. Comes from WAITING\_TIME\_FEE\_TAXABLE\_REFUND\_TO\_PARTNER money movement (same amount). Taxable. NET amount. Shows as negative amount crediting partner. Example: -€2 refund.

- **Money Flow:** GLOVO → STORE\_ADDRESS
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** ORDER

#### ● WAITING\_TIME\_FEE\_TO\_PARTNER

Glovo charges partner a waiting time fee (taxable version). From WAITING\_TIME\_FEE\_BY\_PARTNER money movement, tax treatment varies by country. Taxable. NET amount. Used in countries where this fee must be taxed. Example: €2 fee when courier waited 15 extra minutes.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** ORDER

#### ● WAITING\_TIME\_FEE\_TO\_PARTNER\_NON\_TAXABLE

Glovo charges partner a waiting time fee (non-taxable version). From WAITING\_TIME\_FEE\_BY\_PARTNER money movement, tax treatment varies by country. Non-taxable balance. NET amount. Used in countries where this fee is not taxed.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** NET
- **Source:** ORDER

#### ● MATERIAL\_FEE\_TO\_PARTNER

Glovo charges partner for materials and supplies provided (packaging, branded materials, etc.). Comes from MATERIAL\_FEE\_BY\_PARTNER money movement (same amount). Taxable. NET amount. Example: €50 for branded packaging materials.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** PARTNER\_FEES

#### ● PLATFORM\_FEE\_TO\_PARTNER

Glovo charges partner a platform usage fee for using Glovo's infrastructure. Comes from PLATFORM\_FEE\_BY\_PARTNER money movement (same amount). Taxable. NET amount. Example: €10 monthly fee for using Glovo's ordering system.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** PARTNER\_FEES

#### ● SALES\_FEE\_TO\_PARTNER

Glovo charges partner a sales-based fee (separate from commission). Comes from SALES\_FEE\_BY\_PARTNER money movement (same amount). Taxable. NET amount. Example: Partner pays €20 for 2% sales fee on €1,000 monthly volume.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** PARTNER\_FEES

#### ● SANCTIONS\_TO\_PARTNER

Glovo charges partner a sanction/penalty for policy violations or quality issues. Comes from SANCTIONS\_BY\_PARTNER money movement (same amount). Taxable. NET amount. Example: €100 sanction for repeated late order preparation.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** PARTNER\_FEES

#### ● INSTANT\_PAYOUTS\_ALREADY\_PAID\_TO\_PARTNER

Glovo records the instant payout amount already transferred to partner, reducing their balance. Comes from INSTANT\_PAYOUTS\_ALREADY\_PAID\_TO\_PARTNER money movement (same amount). Non-taxable balance. NET amount. Example: Partner received €500, their balance with Glovo reduced by €500.

- **Money Flow:** STORE\_ADDRESS → GLOVO
- **Taxation:** NON\_TAXABLE\_BALANCE
- **Amount Type:** NET
- **Source:** PAYOUT

#### ● INSTANT\_PAYOUTS\_FEE\_TO\_PARTNER

Glovo charges partner a fee for instant payout service (getting money immediately instead of waiting for regular payout). Comes from INSTANT\_PAYOUTS\_FEE\_BY\_PARTNER money movement (same amount). Taxable. NET amount. Example: Partner pays €5 fee to get their €500 immediately.

- **Money Flow:** STORE\_ADDRESS → GLOVO

- **Taxation:** TAXABLE
- **Amount Type:** NET
- **Source:** PAYOUT