

Ishimwe Immaculee

23970

WEBTECH FINAL PROJECT DOCUMENTATION

Airtel Agent Project Documentation

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1. Introduction

1.1 Project Overview

The Airtel Agent Project is designed to facilitate agents in managing their tasks efficiently. It provides a platform for handling various functionalities related to Airtel services.

1.2 Key Features

Claim Submission: Agents can submit claims for processing.

Dashboard: A centralized dashboard for monitoring activities.

Authentication: Secure login and role-based access control.

Account Management: Agents can manage their accounts.

2. Getting Started

2.1 Prerequisites

List of prerequisites such as Java, Maven, etc.

2.2 Installation

Install dependencies: mvn install

Configure database settings in application.properties.

3. User Guide

3.1 Login and Authentication

To access the system, agents must log in with their credentials. Authentication is role-based, ensuring secure access.

3.2 Dashboard

The dashboard provides an overview of important metrics and tasks.

3.3 Claim Submission

Agents can submit claims through the platform, providing necessary details.

3.4 Viewing Claims

Agents can view the status and details of submitted claims.

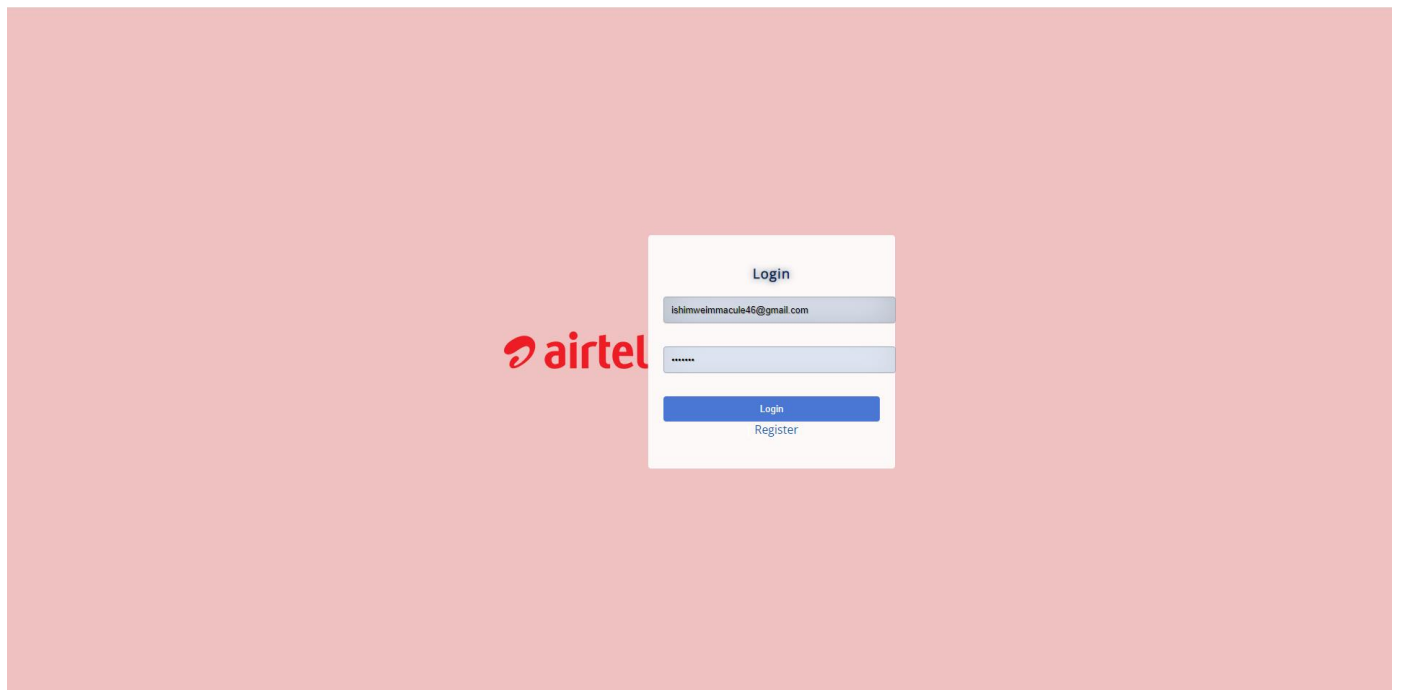
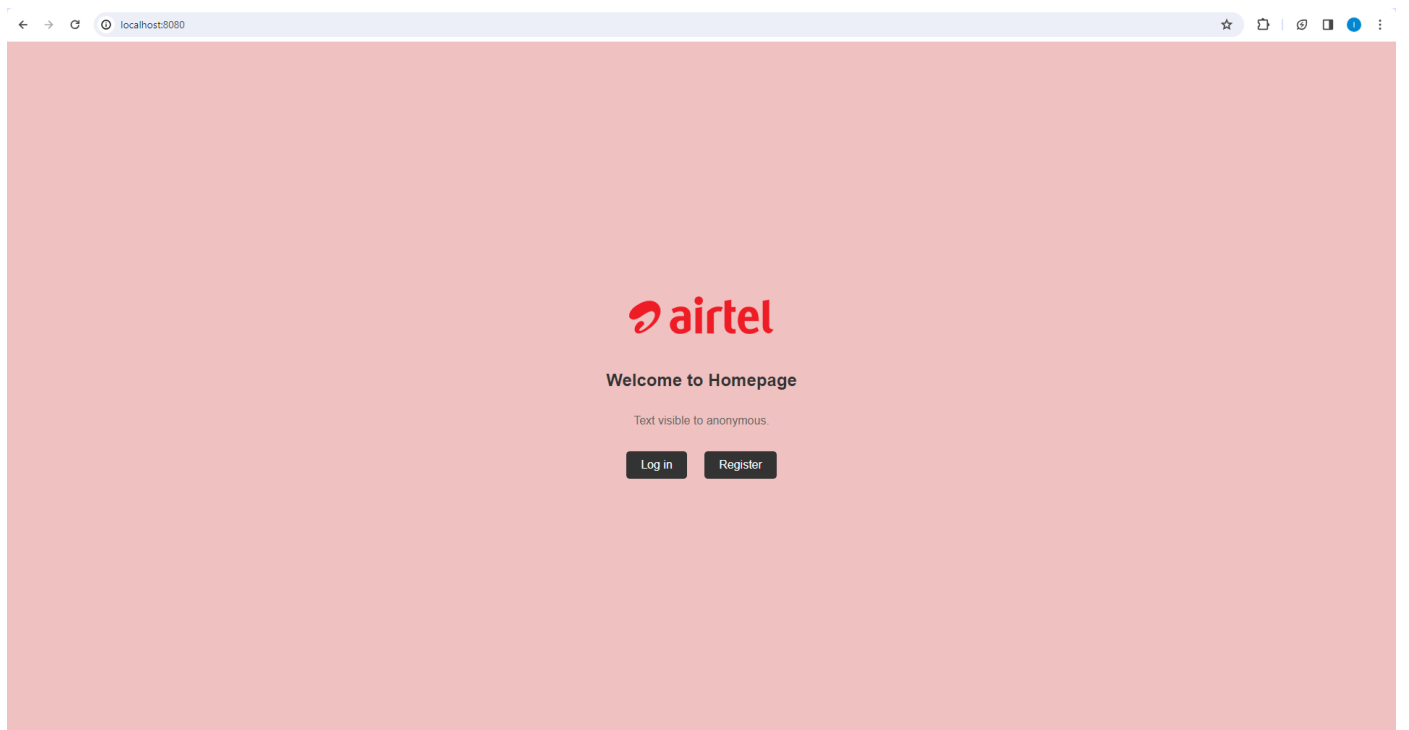
3.5 Account Management

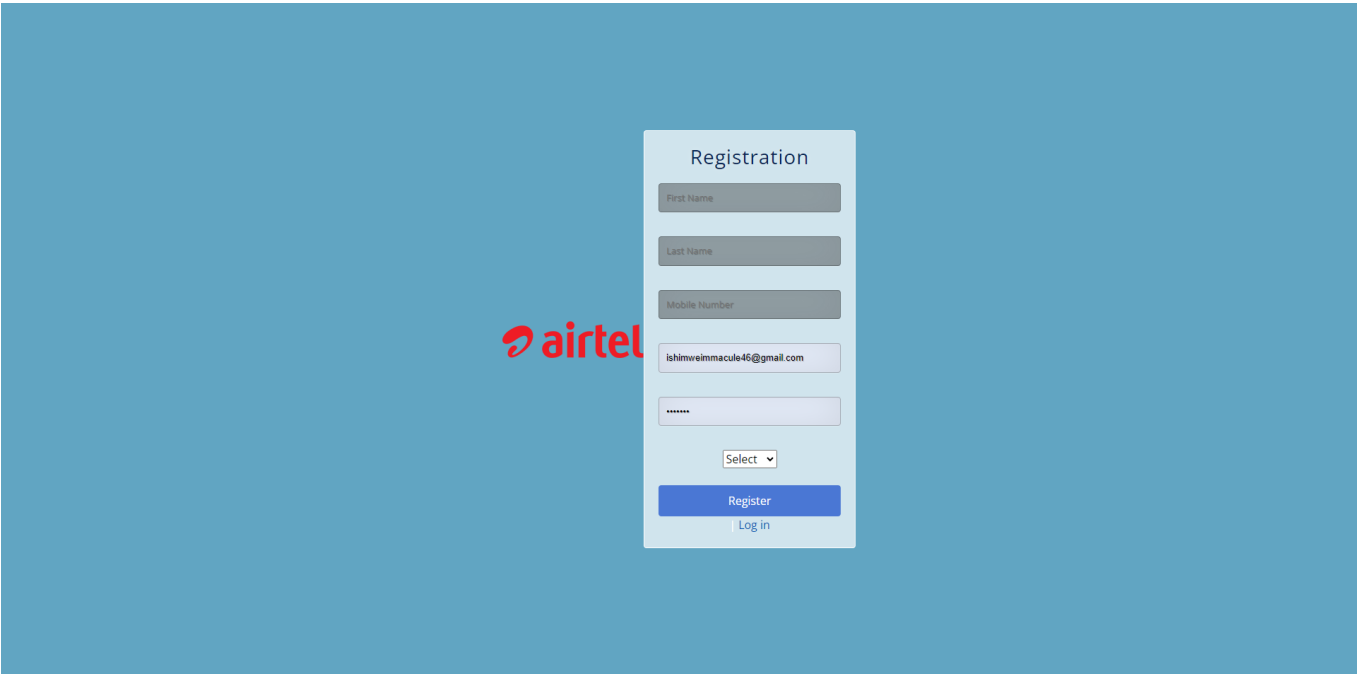
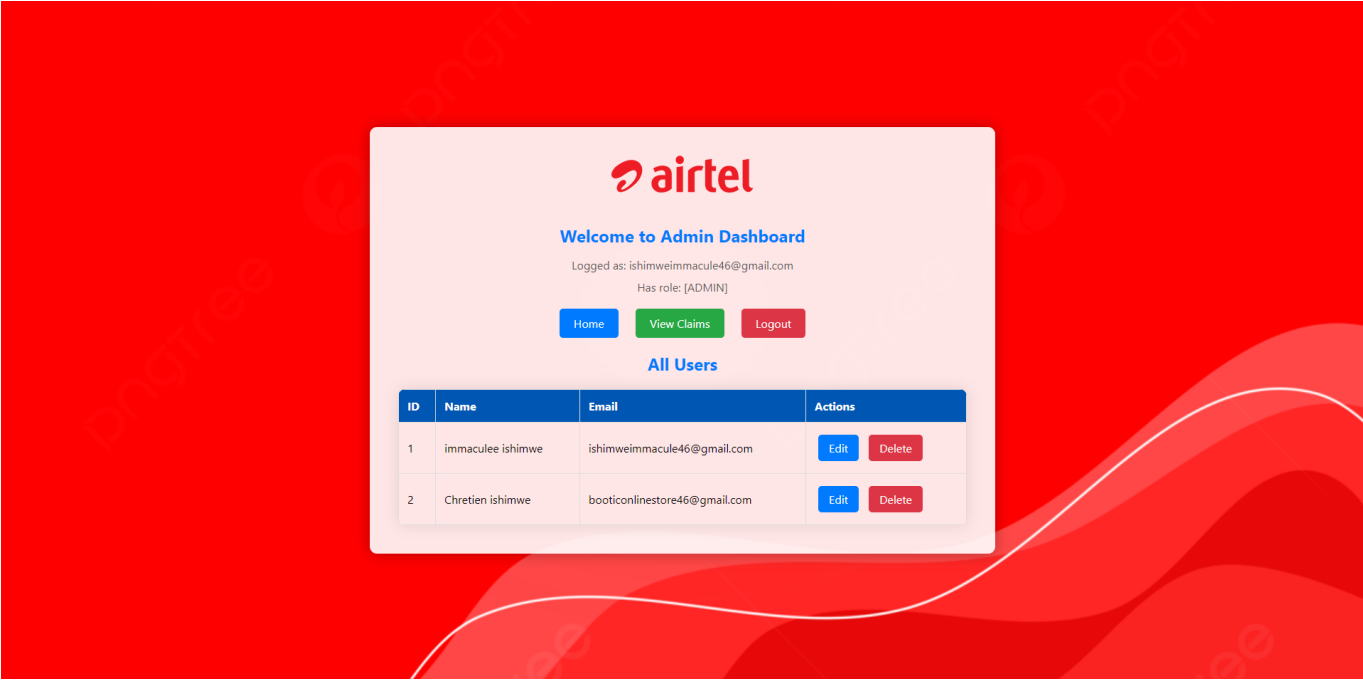
Agents can update their account information and manage .

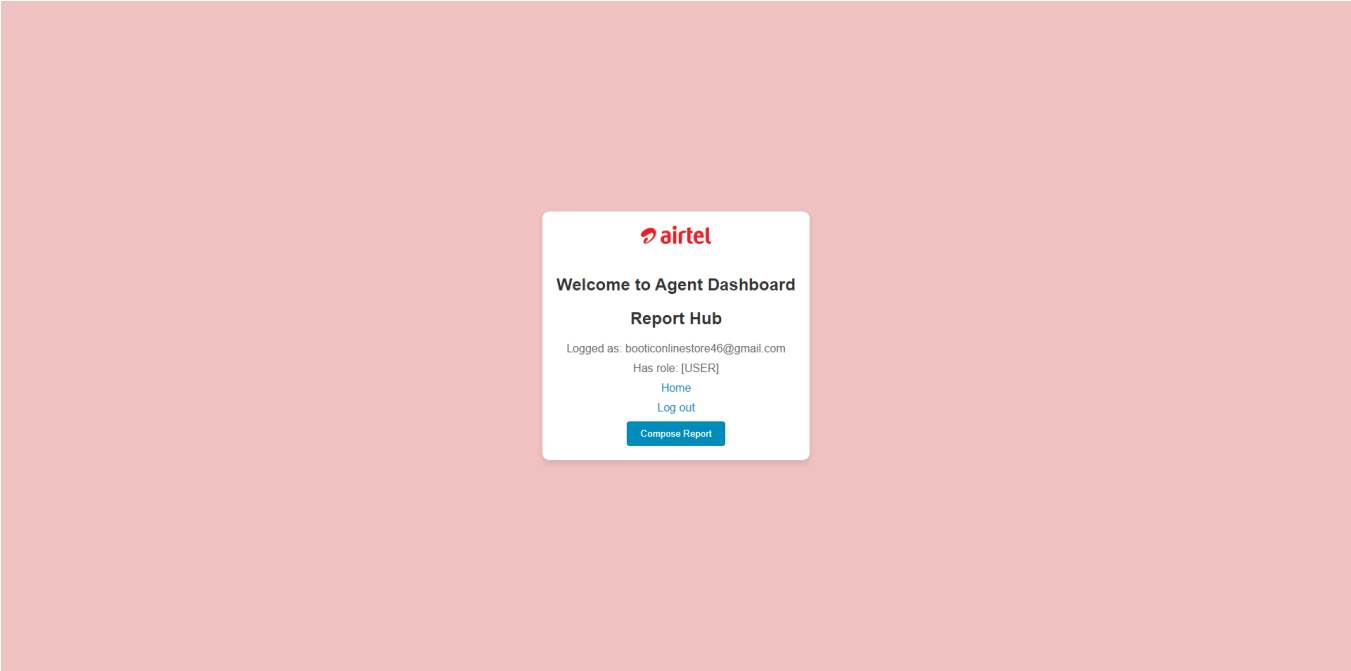
4. Technology Stack

Backend: Spring Boot, Java

Frontend: HTML, CSS







This image shows the Airtel Report Form, which is a white box centered on a red background with a wavy pattern. The form contains the following fields and controls:

- Agent Name:** A text input field.
- Agent Email:** A text input field.
- Agent Location:** A text input field.
- Site Location:** A text input field.
- Phone Number:** A text input field.
- Work Done:** A large text area for describing the work done.
- Work Explanation:** A large text area for providing a detailed explanation of the work.
- Site Photo:** A section for uploading a photo, featuring a "Choose File" button and the text "No file chosen".
- Submit:** A green button to submit the report.