



Mohammed Abul Kalam Shabaz

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Job Objective

Hold 9+ years of work experience. Seeking a challenging and rewarding opportunity in the industry which effectively utilizes my analytical and technical skills. I am a highly motivated individual and strongly believe in making a difference in any role that get assigned.

Profile Snapshot

- At Present working with Deloitte as Senior Consultant (Team Lead). My experience in QA testing that includes around 5.5 years as a QA Lead/Onsite coordinator and extensively involved in Automation Testing using Selenium, Performance Testing, Creating Framework, Test Planning Creation, developing & executing test cases, reviewing and monitoring progress, planning & managing dependencies, risks and resources, schedules, estimates, test reports in Public Sector, Transportation, E-commerce and Security domains.
- 5 + years of experience as a QA in Salesforce.com CRM applications, both (Classic and Lightning testing).
- Very well versed with working on Agile methodology.
- Have Automated projects using TestNG, Cucumber, Pytest and PyUnit frameworks.
- Experience in REST API testing.
- Experience in SOAP UI Testing.
- Experience in doing performance testing using JMeter.
- Expert in **Functional Testing** and **Analyzing requirements**.
- Well Versed in software functional testing practices, methodologies, and standards.
- Involved in System Testing, UAT, Test Case creation, Master Test Plan Creation, Traceability Matrix Creation etc.
- Experience working with SQL queries to perform the Database testing.
- Fair knowledge of quality assurance software testing, system integration and preparing test plans.
- Sufficient knowledge of SDLC test life cycle, Risk Management, and Software Assurance planning.
- A keen communicator with excellent adaptability & interpersonal skills.

Technical Skills

- Good experience in software testing life cycles for IT processes.
- Languages known: Python, Java, Gherkin.
- Tools used: Selenium, JMeter, JIRA, Postman, SOAP UI, JAMA, Zphyer, ALM, TFS, Octane.
- Framework used: BDD, TestNG, Cucumber, Pytest, PyUnit, Hybrid and Datadriven.

Academic Details

2012 B-Tech in Information Technology from JNTU, Hyderabad with 71% 2008 Intermediate from Board of Intermediate, Hyderabad with 80% 2006 X from CBSE with 72%

Project Portfolio

Project#1

Title: SENIOR CONSULTANT

Organization: Deloitte
Client State of Maine
Location Bangalore - India

Business Domain: Public Sector Domain

Tools Used: Octane, SOAPUI, Selenium, Postman, Salesforce.

Description: Maine Benefits (JAN 2021 – till date)

Maine Benefits is a cloud based application under development on Salesforce being used by the Government of Maine. The application is used to provide benefits for Food, Cash and Health assistance

to all residents of State of Maine.

Role in Project

- Working in project as a Team Lead. It's a Salesforce based Application. Currently working with 10 members under me on this project. Responsibilities include to understand and estimate the requirements of the client, have it tested and delivered to UAT in decided Sprint Timeline.
- Some other task undertaken individually involve Approach towards Authoring Test Designing/Scripting, Automation of Test Cases, Leveraging Automation Scenarios, System Testing, Customer Defect Analysis, Master Test Plan Creation, Daily Reporting etc.
- Automation framework is build up on TestNG with Cucumber.
- Handle responsibilities of developing functional testing plans and performing end to end phases of test execution.
- Coordinating with On Shore team to get the best possible solution in place.
- Handle responsibilities of estimating work load requirements and develop standard test strategy plans.
- Handled the tasks of providing support in all phases of functional test execution and documentation.
- Assigned the tasks of tracking defects found at software release phase and develop test data to be used in software development life cycle.

Project#2&3

Title: SENIOR CONSULTANT

Organization: Deloitte

Client State of Louisiana
Location Bangalore - India
Business Domain: Public Sector Domain

Tools Used: JIRA, JAMA, JMeter, Selenium, Salesforce.

Description: Child Welfare & DSNAP (MAR 2018 – JAN 2021)

Child Welfare is a cloud based application developed on Salesforce being used by the Government of Louisiana. The application is majorly used to track any abuse or neglect with respect to minors. DSNAP, Disaster Benefit Issuance System is a cloud based application developed on Salesforce being

used by the Government of Louisiana.

Role in Project

- Working in project as a Team Lead. It's a Salesforce Application. Responsibilities include to ensure timely Drops to UAT and Production server, coordinating with On shore team.
- Some other task undertaken individually involve Test case creation, Smoke Testing, System Testing, Customer Defect Analysis, Automating application and Master Test Plan Creation.
- Automation framework is created on Pytest (for Child Welfare) and Pyunit (for DSNAP) frameworks.
- Handle responsibilities of developing functional testing plans and performing end to end phases of test execution.
- Coordinating with On Shore team to get the best possible solution in place.
- Handle responsibilities of estimating work load requirements and develop standard test strategy plans.
- Handled the tasks of providing support in all phases of functional test execution and documentation.
- Performed responsibilities of developing and executing functional test plans and test cases.
- Assigned the tasks of tracking defects found at software release phase and develop test data to be used in software development life cycle.

Project#4

Title: SENIOR TEST ENGINEER

Organization: Unisys

Client IATA, MOD [Ministry Of Defense], HAHN Air

Location Bangalore - India

Business Domain: Airline- Passenger Services

Tools Used: JIRA, Zphyer, JMeter, Selenium, SOAP

Description: AIRCORE (OCT 2014 - MAR 2018)

AirCore is a comprehensive **Passenger Services Solutions** suite of modular, 100% open-platforms, web-based applications that seamlessly replace core legacy systems while easily integrating into existing airline IT architectures, to lay the foundation for the era of passenger-centric services. AirCore is completely innovative in that modules and applications revolve around the customer, thereby enabling airlines to improve their ability to capture, serve, and retain their customers from initial booking to completion of their journey.

Modules Used by Hahn Air:

- Agreements (Codeshare)
- Flights (Flight Data)
- Booking (Reservation/GDS)
 Space (Inventory)

Role in Project

- I am also involved in Test case creation, Smoke Testing, System Testing, Customer Defect Analysis and Master Test Plan Creation.
- Handle responsibilities of developing functional testing plans and performing end to end phases of test execution.
- Have automated Sanity test suite for the project.
- Coordinating with Internal Stake holders to get the best possible solution in place.
- Handle responsibilities of estimating work load requirements and develop standard test strategy plans.
- Handled the tasks of providing support in all phases of functional test execution and documentation.
- Performed responsibilities of developing and executing functional test plans and test cases.
- Assigned the tasks of tracking defects found at software release phase and develop test data to be used in software development life cycle.

Proiect#5

Title: TEST ENGINEER

Organization: Unisys

Client **Netherland Government**

Location Bangalore - India

Business Domain: Security
Tools Used: TFS, Selenium

Description: DJI (Dienst Justitele Inrichtingen) [JUL 2013 – SEP 2014]

DJI is capable of Prison Management. It's more than three year old product, which is used by the

Government of Netherland to Track and maintain Prisoners Information

Role in Project

- Involved in Analyzing requirements and Test Case Creation.
- Understanding the business requirement and conduct gap analysis.
- Provide solutions for the gaps and to get the best solution in place..
- Preparation and timely delivery of Test Design and Test Case document.

Project#6

Title: TEST ENGINEER

Organization: Unisys Client **Unisys**

Location Bangalore - India

Business Domain: Ecommerce

Tools Used: ALM, UF/QTP

Description: ITSM (IT Service Management) [NOV 2012 – JUN 2013]

Refers to the implementation and management of quality information technology services.

IT service management is performed by IT service providers through people, process and information.

Role in Project

- Performed Black box testing wherein functionality of an application is tested without peering into its internal structure or workings.
- Adhere Product Schedules.
- Handle responsibilities of developing functional testing plans and performing end to end phases of test execution.
- Assigned the tasks of tracking defects found at Software release phase and develop Test data to be used in software development life cycle.
- Handled the tasks of providing support in all phases of functional test execution and documentation.
- Assigned responsibilities of identifying bugs and monitoring defect tracking systems.
- Assigned the tasks of communicating test results.
- Perform the tasks of updating test plan status to the test manager on a Daily basis.

Certification

ISTQB Foundation level Certified. CP-SAT Certified (Selenium certification). TOSCA Automation Specialist Level 1

Achievements

- Have been promoted with in the year of Joining the organization for standout performance.
- Have always secured top rating in all the year end reviews.

Personal Details

Date of Birth: DEC 1st , 1990 Languages Known: English, Hindi, Urdu.

Address: #99 Peace Apartment, Flat 3Y, 3rd Floor, Sunshine layout 3rd cross, TC Palya, KR Puram BENGALURU.

Marital Status: Married