

# **Innocent Makusa**

Lusaka, Lusaka, Zambia

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## **Objective:**

Dynamic and motivated Telecommunications and Electronics Engineer with hands-on experience in infrastructure support, operations, maintenance, and data management. Seeking opportunities to leverage academic background and professional experience to contribute to innovative projects in the telecommunications industry.

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## **Work Experience:**

### **Intern - Infrastructure and Support Services Department**

ZESCO Limited, Lusaka, Zambia

January 2024 - April 2024

- Assisted in ICT infrastructure development and maintenance projects
- Provided support services for ICT infrastructure
- Contributed to troubleshooting and problem-solving activities

### **Academic Attachment – Operations and Maintenance Department**

Fibrecom Limited, Lusaka, Zambia

October 2022 – December 2022

- Supported operations and maintenance activities for telecommunications networks
- Participated in equipment testing and troubleshooting

### **Academic Attachment – OB Department**

Zambia National Broadcasting Corporation (ZNBC), Lusaka, Zambia

November 2021 – December 2021

- Assisted in outside broadcasting operations
- Contributed to setup and teardown of broadcasting equipment

### **Data Entry Clerk – Airtel KYC**

iSON Zambia Limited, Lusaka, Zambia

January 2018 – September 2018

- Managed data entry tasks related to Airtel's Know Your Customer (KYC) processes
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### **Education:**

#### **Bachelor of Engineering (with Honors) in Telecommunications and Electronics Engineering**

Copperbelt University, Kitwe, Zambia

October 2018 – October 2024

#### **Grade 12 Certificate**

Libala Secondary School, Lusaka, Zambia

2014 – 2016

#### **Grade 9 Certificate**

Libala Primary School, Lusaka, Zambia

2012 - 2013

#### **Grade 7 Certificate**

Libala Primary School, Lusaka, Zambia

2005 – 2011

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### **Skills:**

- Telecommunications infrastructure support
- Operations and maintenance

- Data entry and management
  - Troubleshooting and problem-solving
  - Equipment testing
  - Outside broadcasting operations
  - Know Your Customer (KYC) processes
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## **References:**

Available upon request.