

MALAV BHAVSAR
132 - 133 - SELVER PARK SOC OPP JAHANARA PARK
BANASKANTHA PALANPUR
PALANPUR, BANASKANTHA
PALANPUR - 385001
GUJARAT
CIOU Code : GJRI15002
Your Reliance No. 9377215395

Relationship No. : 500001182397
Bill Period : 07-02-2011 to 06-03-2011
Bill Date : 07-Mar-11
Bill No. : 333516863587
Tariff Plan : HSD_DATA
Name :
Credit Limit : 2600

Previous Dues	Payments	Adjustments	Current Charges	Total Amount Due	Due Date	Amount Payable After Due Date
1211.10	- 1211.10	+ 0.00	+ 1211.10	= 1211.00	25-Mar-11	1261.00

Summary of Current Charges	Amount (Rs)
1. Monthly Rental	1,298.00
2. Discounts	- 200.00
Subtotal	1,098.00
3. Taxes	113.10
Total Current Charges	1,211.10

This Statement has been issued by Reliance Communications Services-a Division of Reliance Communications Infrastructure Ltd; For its dues and services provided to you by Reliance Communications Ltd; Thane Belapur Road, KoparKhairane, Navi Mumbai -400710.(Service-Tax Registration No. AACCR7832CST001) and Reliance Communications Infrastructure Ltd; Thane Belapur Road, KoparKhairane, Navi Mumbai - 400710. (Service- Tax Registration No. AACCS2157HST002.) Service Tax Category - Telecommunication Service.

Exclusive offers just for Reliance mobile postpaid customers

- Get 15% additional discount (max. up to ₹ 2000) across all products on www.letsbuy.com. No minimum purchase required. Code: RCOMLSB
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For more information, please visit:
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Offers valid till 31st March, 2011

RELIANCE

*T&C apply

Annual Subscription Offer:
Get Upto 50% discount on 8 Top Selling VAS packs such as Cricket, Voice Chat, Missed Call Alert, & Combo Packs. To activate, just speak to our customer care executive on *222 or visit the nearest Reliance World outlet.

Other Bill Payment Options	Pay Online through your Bank/Credit Card Log on to www.rcom.co.in >View and Pay> Mobile and Hello >Signup	Register for ECS/CCSI. To signUp visit your nearest Webworld.	Pay through R-World from your Mobile using your Credit Card.	Payment Through IVR Just Dial *222
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Your Payment Slip (Please attach this payment slip along with your payment)

PAYMENT SLIP			
Relationship No.:500001182397		Bill No.:333516863587	Due Date:25-Mar-11
MALAV BHAVSAR	Total Amount Due:1,211.00	Amount Payable After Due Date:1261.00	
Cash []	Cheque []	Demand Draft []	Cheque/D.D No: Date: Amount:
Drawn On			

Crossed Cheque/DD should be drawn locally in favour of RCIL A/c RIS500001182397

*Outstation cheque are not accepted.

Your Reliance No. : 9377215395
Voice Plan : HSD_DATA
RWorld Plan : L0
Reliance Netconnect Plan : Brdbnd10GDyNgtCty200

Payments	Date	Amount
Credit Card Payment	20/02/2011	1,211.10
Total		1,211.10

Terms and Conditions.

- 1.Reliance Mobile/Hello customers for redressal of your complaints please dial 198(toll free) or *222 for any queries about our products or services from Reliance phone. You can also reach us on 30333333 from any other phone and J&K customers can dial 9018090180 or write us by email at customercare@relianceada.com. For Reliance Netconnect Call on *355/1800-3000-5555, Email at : Netconnect.broadband@relianceada.com / datacard.support@relianceada.com.
- 2.If you are not satisfied with resolution provided by our customer care you can register your complaint with the Nodal Officer: Mr. Sudhir Bhaduri, Reliance Communications Ltd, Reliance ADAG House, 100 ft. Road, Prahlad Nagar Road, Ahmedabad- 380051. Phone : 079-30331424.Email : Rcomnodalofficer.GJ@relianceada.com, Fax : 079-30331502. from Monday to Saturday between 9:30 am to 6:00 pm (excluding public holidays, 1st & 3rd Saturday and national holidays).
- 3.In case you feel that the response from the Nodal officer is not satisfactory you can approach our Appellate Authority Mr. Chetan Madhani, Reliance Communications Ltd, Reliance ADAG House, 100 ft. Road, Prahlad Nagar Road, Ahmedabad- 380051. Phone : 079 30331523.Email : Rcomappellateauthority.GJ@relianceada.com, Fax : 079-30343546.from Monday to Saturday between 9:30 am to 6:00 pm (excluding public holidays, 1st & 3rd Saturday and national holidays).
- 4.To change your billing address, Please visit your nearest Reliance Communication store to submit request and proof of your new billing address.
- 5.Late Fee :-Payment of bills on time would ensure a good credit rating and continuous services .Please make the payment by due-date to avoid charging of late fee. Late Payment Charges will be levied @ 2.5% per month or Rs. 50, whichever is higher.
- 6.Important Information:-
 - a)No migration fee is chargeable for migration to any Bill Plan.
 - b)No increase in any item of the tariff for a period of 6 months from the date of enrolment under any tariff plan.
 - c)No Charges will be levied for any services without your explicit consent.
 - d)To avoid unwanted telemarketing calls Please register your phone no. in NDNC Registry- call 1909 or SMS "START DND" on 1909.
 - e)Incase of permanent disconnection your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid an interest @ 10% per annum.
 - f)RCOM has full rights to change the terms and conditions applicable to tariff plan from time to time.
 - g)Reliance GSM does not include calls made to Reliance GSM services in the following states :- Assam, North East (Manipur, Meghalaya, Arunachal Pradesh, Nagaland, Mizoram, Tripura), Bihar, Jharkhand, Madhya Pradesh, Chattisgarh, Himachal Pradesh, Orissa and West Bengal (including Kolkata).
 - h)All discounted calls in Itemised call details are marked with '*'.

Discounted Usage Summary				
Usage Description	Opening Balance	Discounted Units	Consumed Units	Carry Forward
Netconnect Day Usage MB	0	10,240.00 MB	7,836.97 MB	0
Netconnect Night Usage MB	0	10,240.00 MB	3,360.48 MB	0

Monthly Rental		Charges for period	
*Reliance Netconnect Rental		07-02-2011 to 06-03-2011	1,298.00
Total			1,298.00

The Charges marked with "*" are the Services provided by RCIL

Discounts

	Amount
*Less : Reliance Netconnect Rental	- 200.00
Total	- 200.00

Taxes

	Amount
Service Tax @10%	109.80
Edu Cess @2%(On Service Tax)	2.20
SHE Cess @1%(On Service Tax)	1.10
Total	113.10

Current Charges

	Amount
Total	1,211.10

*Netconnect Usage MB

	Units	Amount
Discounted Usage		
*Netconnect Day Usage MB	7,836.97	0.00
*Netconnect Night Usage MB	3,360.48	0.00
Total	11198	0.00