

MALCOLM MACK

Fullstack Software Engineer

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TECHNICAL SKILLS

Proficient: Node.js, Javascript, React / Redux, Git, Express, Sequelize, PostgreSQL

Knowledgeable: HTML5, CSS, React Native Expo, TailwindCSS

TECHNICAL PROJECTS

City Diary | Software Engineer (Collaborative Project) | Feb 2022 | <https://www.github.com/HCJM/City-Diary>

A mobile app that allows you to quickly capture audio, and save that unique moment to your specific location

on a map. Users can choose to publicly or privately share their audio on the City Diary Map, to revisit at any time.

- Responsible for recording, playback, and uploading of audio
- Implemented use of the Expo Audio package and Firebase framework/library
- Assisted in refactor of code relating to audio's uploading to Firebase cloud storage
- Made myself available to contribute to debugging in codebases outside of my own

EXPERIENCE | Client Relationship Management | Project Management

Administrative Assistant | The John A. Hartford Foundation | New York, NY

Jul 2019 - Mar 2020

- Provided all levels of general administrative and project support to the Vice President of Programming
- Managed and prioritized the VP's schedule to ensure her time was focused on strategic, critical issues
- Responsible for tracking of spending and submission of expense reports

Territory Manager | Park Irmat Drug Corp. | New York, NY

Jun 2016 - Jan 2017

- Acted as direct liaison between patients, physician offices and third-party providers
- Tracked and communicated project scope, as well as project schedule, with external contractors
- Notable Accomplishment: Increased client retention rate by 12% after implementing a customer follow-up approach using CRM software

Administrative Assistant | Park Irmat Drug Corp. | New York, NY

Jul 2014 - Jun 2016

- Provided all levels of general administrative and project support to the Corporate Director of Sales
- Facilitated all correspondence as point of contact between director and internal personnel/external clients
- Managed conflicting priorities to ensure that projects were completed within critical department deadlines
- Elected for promotion after exhibiting ability to quickly master concepts in ad hoc projects taken on

EDUCATION

Fullstack Academy - Future Code Web Development Fellowship

Jun 2021 - Feb 2022

Software Engineering Certificate

Full-time, Full Stack Javascript Web Development Immersive

University at Albany

Bachelor of Science in Communications - 103 Credits

Relevant Courses: Emerging Trends in Information & Technology, Statistical Methods in Psychology, Theories of Intercultural Communication

VOLUNTEER EXPERIENCE

Level 1 Companion & Corporate Volunteer Facilitator | Animal Care Center of NY

May 2017 - Aug 2021

- Interacted with Level 1 dogs to provide them with exercise, enrichment and socialization to maintain optimal health until adoption
- Notated observations of dog behavior during walks to update adoption records
- Promoted to Corporate Volunteer Facilitator after 110 cumulative hours of volunteer service as Level 1 Dog Companion