GARRETT COUCH

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SUMMARY

Determined and creative problem solver with a background in hospitality and operations management, now transitioning into software development. Leveraging strong curiosity, resilience, and problem-solving skills to design and build customer-centered solutions. Passionate about collaboration, community engagement, and turning bold ambitions into reality.

SKILLS

Java | Spring Framework | RESTful APIs | HTML | CSS | JavaScript | React | Next.js | Vue.js | Node.js | JDBC | SQL | PostgreSQL | Unit Testing (JUnit) | Agile | CI/CD | npm | Maven | Git | GitHub | pgAdmin | Postman | IntelliJ | VS Code

TECHNICAL EXPERIENCE

Black Palm Bakery

- Developed a static website for the launch of **The Black Palm Bakery**
- Utilized the **Vue.js** framework for dynamic functionality and **VitePress** for static site generation
- Optimized the website for **performance** and **SEO**, ensuring a seamless user experience and a strong online presence
- Focused on key features like **responsive design** and **fast load times** tailored for bakery customers

Recipe Management Application

- Designed and developed a **single-page CRUD web application** for streamlined recipe management
- Built a robust **API and back end** using **Java**, **Spring Boot**, and **PostgreSQL** for efficient data handling and storage
- Developed the **user interface** with **Vue.js** to ensure a responsive and user-friendly experience
- Enabled seamless **recipe creation, retrieval, updating, and deletion** through intuitive UI design

PROFESSIONAL EXPERIENCE

A. Blair Enterprises | Louisville, Kentucky   Aug '24 - Present

Project Manager

- **Guided the development** of 10+ software features by defining requirements, creating documentation, and facilitating effective communication between developers and executives
- **Authored 5 SOPs and training documents** for 2 major clients, delivering live IT support to ensure smooth operations
- **Produced 3 weekly reports** with actionable insights derived from data collected through the software, aiding strategic decision-making
- **Directed dispatch operations** for 1,000+ trucks weekly, while also providing IT support to an office of 10 employees

Sunergos Coffee | Louisville, Kentucky   May '21 - May '24

Mobile Operations Manager

- **Managed 20+ concurrent client relationships** while successfully acquiring new clients, enhancing business growth and client retention
- **Developed cost structures and pricing tools**, optimizing operations for sustainability and repeatability
- **Implemented an inventory management system** to track 1,000+ units, ensuring accurate and efficient stock control
- **Created profit and loss tracking tools**, providing greater financial visibility and driving a 10% increase in profit margins

EDUCATION

Tech Elevator | National Live Remote   Mar '24 - Oct '24

Full-Stack Java Developer

A full-stack coding bootcamp to learn how to develop dynamic web-based software systems using the Java programming language and platform with 800+ hours of lecture and application.