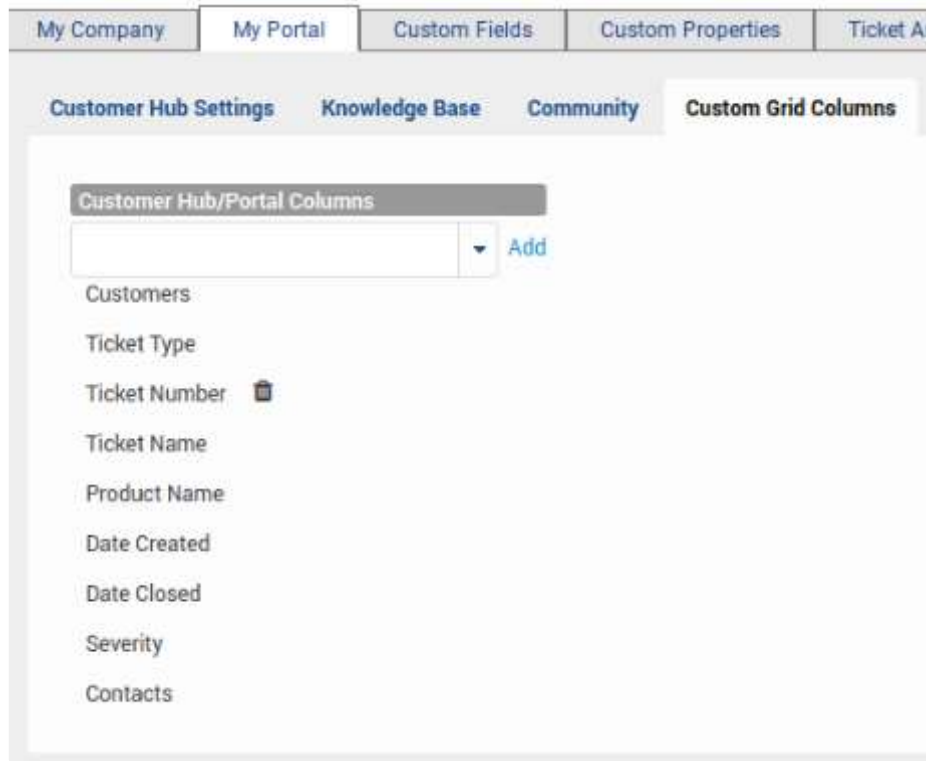


Custom Grid Columns

Along with many other types of customization, TeamSupport allows you to select which columns will be displayed to your customers on their Ticket Grids on the Customer Hub.

On new accounts, a default set of columns are selected. To edit this list, go to Admin->My Portal->Custom Grid Columns.



Customizing Grid Columns

- **Reorder columns:** Drag and drop columns to reorder them.
- **Add columns:** Select a column from the list and click “Add”. [Custom fields](#) are available to display.



- **Remove columns:** Hover over a column that is in the list and trash can will appear. Click “OK” on the confirmation window.

Ticket Number 

Click [here](#) to learn more ways to customize your Hub.