

# Bayes' Theorem

# Example : Telecom Customers

- A telecom firm has many customers. Each customer either talks for the duration of more than 100 minutes or less than 100 minutes. The firm has launched a plan for the customers who talk more specially to optimize the amount spent by them on bills.
- Call Centre staff had been instructed to call some customers. In that operation, some customers bought the new plan and others didn't.
- In this case each customer is a record, and the response of interest,  $Y = \{\text{Bought}, \text{Not Bought}\}$ , has two classes:  $C1 = \text{Bought}$  and  $C2 = \text{Not Bought}$ .

# Conditional Probabilities

- A conditional probability of event A given event B [denoted by  $P(A|B)$ ] represents the chances of event A occurring only under the scenario that event B occurs.
- In the response example, we may be interested in  $P(\text{bought} | \text{Talk Time} \geq 100, \text{gender} = \text{Male})$ , also  $P(\text{bought} | \text{Talk Time} \geq 100, \text{gender} = \text{Female})$ , as we have gender as additional feature of the customers

# BAYES FORMULA

- The Bayes theorem gives us the following formula to compute the probability that the record belongs to class  $C_i$ :

$$P(C_i|X_1, \dots, X_p) = \frac{P(X_1, \dots, X_p|C_i)P(C_i)}{P(X_1, \dots, X_p|C_1)P(C_1) + \dots + P(X_1, \dots, X_p|C_m)P(C_m)}.$$

Where

$C_i$  : classes of interest

$X_1, X_2, \dots, X_p$  : Variables which co-exist with Classes of interest

# Example

Talks for more than 100 min? (TT >= 100)	Gender	Response
y	male	not bought
n	male	not bought
n	female	not bought
n	female	not bought
n	male	not bought
n	male	not bought
y	male	bought
y	female	bought
n	female	bought
y	female	bought

# Bayes' Formula Calculations

$$P(\text{Buy} | \text{Male}, TT \geq 100)$$

$$= \frac{P(\text{Male}, TT \geq 100 | \text{Buy}) P(\text{Buy})}{P(\text{Male}, TT \geq 100 | \text{Buy}) P(\text{Buy}) + P(\text{Male}, TT \geq 100 | \text{Not Buy}) P(\text{Not Buy})}$$

$$= \frac{P(\text{Male} | \text{Buy}) P(TT \geq 100 | \text{Buy}) P(\text{Buy})}{P(\text{Male} | \text{Buy}) P(TT \geq 100 | \text{Buy}) P(\text{Buy}) + P(\text{Male} | \text{Not Buy}) P(TT \geq 100 | \text{Not Buy}) P(\text{Not Buy})}$$

$$= \frac{\frac{1}{4} \times \frac{3}{4} \times \frac{4}{10}}{\frac{1}{4} \times \frac{3}{4} \times \frac{4}{10} + \frac{4}{6} \times \frac{1}{6} \times \frac{6}{10}}$$

$$= 0.529$$

(TT >= 100)	Gender	Response
y	male	not bought
n	male	not bought
n	female	not bought
n	female	not bought
n	male	not bought
n	male	not bought
y	male	bought
y	female	bought
n	female	bought
y	female	bought

# Bayes Probabilities

- For the conditional probability of bought behaviors given  $(TT \geq 100) = y$ , gender = male, the numerator is a multiplication of the proportion of  $(TT \geq 100) = y$  instances among the bought customers, times the proportion of gender = male instances among the bought customers, times the proportion of bought customers:  
 $(3/4)(1/4)(4/10) = 0.075$ .
- To get the actual probabilities, we must also compute the numerator for the conditional probability of not bought given  $(TT \geq 100) = y$ , gender = male :  $(1/6)(4/6)(6/10) = 0.067$ .
- The denominator is then the sum of these two conditional probabilities  $(0.075 + 0.067 = 0.14)$ .

# Bayes Probabilities

- The conditional probability of bought behaviors given  $(TT \geq 100) = y$ , gender = male is therefore  $0.075/0.14 = 0.53$ .
- Similarly,
  - $P(\text{bought} \mid (TT \geq 100) = y, \text{gender} = \text{female}) = 0.87$ ,
  - $P(\text{bought} \mid (TT \geq 100) = n, \text{gender} = \text{male}) = 0.07$ ,
  - $P(\text{bought} \mid (TT \geq 100) = n, \text{gender} = \text{female}) = 0.31$ .



# Output of Bernoulli Naïve Bayes

	TT_gt_100_y	Gender_male	P(Buy)	P(Won't Buy)
0	False	False	[0.31034483,	0.68965517]
1	False	True	[0.06976744,	0.93023256]
2	True	True	[0.52941176,	0.47058824]
3	True	False	[0.87096774,	0.12903226]