Malik Abdullah

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Summary

Motivated and detail-oriented professional with a Bachelor's degree in Computer Science, equipped with hands-on experience in web development using the MERN Stack. Proficient in developing front-end interfaces with HTML, CSS, Bootstrap, and JavaScript. Strong understanding of database management and version control using Git/GitHub. Actively pursuing opportunities to further enhance my expertise in full-stack development and contribute to creating scalable, user-friendly applications. Eager to apply my technical skills and problem-solving abilities to contribute effectively to your development team.

Education

Lahore Garrison University – Lahore, Pakistan
Bachelors in Computer Science | 2020 – 2024
Punjab Group of Colleges – Lahore, Pakistan
FSc Pre-Medical | 2017 – 2019

Work Experience

Focusteck – Lahore, Pakistan
Training Bootcamp | November 2024 – December 2024
- Gained practical experience in HTML, CSS, JavaScript, and PostgreSQL.
- Developed responsive web designs using Bootstrap and utilized Git and GitHub for version control.
- Collaborated on projects in a fast-paced, Agile development environment, enhancing teamwork and problem-solving skills.

Mindbridge – Lahore, Pakistan
Customer Support & Service Representative | August 2024 – Present
- Managed inbound and outbound calls, resolving customer inquiries and complaints effectively.
- Ensured professionalism and met service level agreements (SLAs) consistently.

Live Chat Global – Lahore, Pakistan
Fleet Audit Analyst | June 2023 – October 2023
- Documented vehicle damage and calculated toll taxes with precision for customer accounts.

Mindbridge – Lahore, Pakistan
Customer Support Executive | October 2022 – May 2023
- Provided real-time support via live chat and email to enhance customer satisfaction.

Certifications

Corvit Systems Lahore – Lahore, Pakistan
Cyber Security & Ethical Hacking | March 2022 – September 2022
- Gained expertise in ethical hacking, penetration testing, and vulnerability mitigation.
- Acquired practical skills in server management and security configurations to safeguard systems.

Skills

- **Programming**: C++, OOP, JavaScript, HTML5, CSS3, Bootstrap
- **Cybersecurity**: Ethical Hacking, Kali Linux Commands, Vulnerability Analysis
- **Databases**: PostgreSQL
- **Version Control**: Git, GitHub
- **Development Tools**: Agile Methodologies
- **Soft Skills**: Problem-Solving, Adaptability, Team Collaboration, Jira