



August 21, 2014

To Whom It May Concern:

It is my pleasure to inform you that Malika Kassenova has successfully completed the requirements for the Competent Communicator award through participation in Toastmasters International's communication program.

The communication program is a training program that helps participants improve their speaking and leadership skills in a club environment. To finish the program, participants must complete a series of rigorous assignments which provide instruction and practice in the basic techniques of public speaking. Participants also learn to offer constructive evaluation of others' efforts, and they have the opportunity to serve as club leaders. Since the program is self-paced, those completing the program show a high degree of self-motivation and a strong interest in self-improvement.

The achievement of Toastmaster Kassenova will benefit you as an employer. Participation in the Toastmasters program involves working and communicating with people from a wide variety of professions and vocations. Through such interaction, participants gain a valuable awareness of the business and professional community in which they live and work. They increase their self-confidence and understanding of others, and they become better listeners, thinkers, and leaders. These skills help them become more effective in their work environment.

I know you will be pleased to learn of this recognition and make note of this important development in the life of Toastmaster Kassenova.

Sincerely,

Daniel Rex  
Chief Executive Officer

Enclosure