

# Khalid Fouad Ahmed

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## EDUCATION

### Bachelor's Degree / Computer Engineering

AL-Ma'amon University, Baghdad

2006 – 2010

**Date of Birth:** 12/03/1987

**Nationality:** Iraqi

**Gender:** Male

**Status:** Married

**Address:** Baghdad\Hay AL Jameaa  
(L.635/S.14/H.17)

## LANGUAGES

English – Good (Speak – Write – Read)

## WORK EXPERIENCE

### Corporate Sales Executive

Earthlink Tele, Baghdad AL-Arasat

May 2016 – Mar 2019

Identifies business opportunities, Maintains quality service, Prepares reports by collecting, analyzing, and summarizing information, Maintains relationships with clients, make offers and find the suitable solution for the end user, PM for all new install site, follow with all department such as (storage, enterprise, technical....), Manage all invoices and follow the payment

### Customer Care/ Call Center

Zain telecom, Baghdad AL-Mansoor

May 2011 – Aug 2015

Answer all incoming calls and follow with customers by solving problems and answer for any questions, transfer their complaint to the related department.

### IT/ Team leader

AL-Kuokh, Baghdad AL-Mansoor

Jan 2016 – Apr 2016

Manage and ( export, import ) all equipment from the storage to showroom and the opposite by using AL-Bayan system, lead the employee and manage the attendance and working hours

## SKILLS

- I Have an Experience in computer Maintenance
- I Have Experience using Microsoft Office programs.
- I Have Experience using paint.net.
- I Have Experience using Inkscape for logo design.
- I Have Experience using AL-Bayan for accounting program and warehouses.
- I have a great ability to work under high pressure.

## CERTIFICATIONS

- I Had Galileo Basics and Reservation course from Travel port.
- I Had Email Etiquette Training course from Earthlink Co.
- I Had Selling Smarter Training Course.