

**SUMMARY**

IT Support Engineer With 15 Years Of Experience In The Network And Computer Engineering With Several Professional Qualifications And A Degree In Computer And Software Engineering, Licensed Teacher (Sharjah Educational Zone) With 2 Years successful experience into teaching diverse group of students Of Computer Sciences.

**Education & CERTIFICATES**

- B.Sc. computer and software Engineering / AL Mustansiriyah University  
Iraq – Baghdad / (1998 – 2002)
- Training Certificate - Network Administration by Operating System / Ministry of Planning  
Iraq – Baghdad / 2003
- Training Certificate – Installation & Administration of R-BGAN System / UN World Food Programme  
Jordan – Amman / 2004
- Teaching License – Computer Sciences Teaching / Sharjah Educational Zone  
UAE – Sharjah / 2008

**PROFFESIONAL EXPERINCE****Network & IT Engineer**

Ministry of Trade – Iraq -Baghdad

From 2002 – 2008, & From 2010- 2017

- Install, upgrade, support and troubleshoot LAN, & WAN networks, authorized desktop applications, hardware, and peripheral equipment.
- Coordinate and execute preventative maintenance and remedial repairs on computers, laptops, printers, and peripherals.
- Return defective equipment to maintenance inventory, document customer repairs, and maintain and restock parts inventory to maintain spare parts levels.
- Monitor, operate, manage, troubleshoot, and restore service to terminal service clients, PCs, or notebooks with authorized access to network.

**Computer Sciences Teacher**

AL Bassaer Prvt. School – UAE – Sharjah

From 2008 – 2010

- Planned individual programs of study to develop student interests and abilities.
- Managed relaxed and rigorous classroom environment.
- Led classroom instruction in both computer theory and practical applications.
- Guided and supervised student computer laboratory work.
- Maintained and updated student grade and attendance records on a regular basis.
- Attended various professional development workshops and activities.

**CORE QUALIFICATIONS**

- Extensive experience in computer use and applications instruction
- Excellent facility with verbal and audiovisual instructional modes
- Strong abilities in student supervision to ensure optimal task performance
- Superior professional decision-making and judgment skills
- Outstanding written and oral communication skills
- High flexibility in scheduling hours

**PERSONAL INFORMATION**

<b>Date of Birth</b>	<b>20 Feb 1979</b>
<b>Gender</b>	<b>Female</b>
<b>Marital Status</b>	<b>Married</b>
<b>Nationality</b>	<b>Iraqi</b>
<b>Driving license</b>	<b>UAE Valid License</b>