



## Dheyaa Flayyih

### Help desk support and Sales B2B

at Tareek Alofuk

Location: Baghdad, Iraq  
Education : Bachelor's degree, Civil Engineering  
Experience: 3 Years, 1 Month

## CONTACT

Location: Baghdad, Iraq  
Name: Dheyaa Flayyih  
Mobile Phone: +964.7711167801  
Country: Baghdad, Iraq  
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LAST ACTIVITY: 2020-08-31

REF.: CV53405116

## TARGET JOB

Target Job Title: Civil engineering ,Help Desk Support

Career Level: Senior Executive

Target Job Location: Iraq

Career Objective: Develop the organization that I will work with, with developing my field to get experience in many different areas of work to do my best and achieve the perfect points.

Employment Type: Full Time Employee; Contractor; Temporary Employee; Part Time Employee

Notice Period: More than 6 months

## PERSONAL INFORMATION

Date of Birth 10 October 1995 (Age: 24)

Gender Male

Nationality Iraq

Residence Country Baghdad, Iraq

Visa Status Citizen

Name in Arabic ضياء فليح حسن

Marital Status Single

Number of Dependents

## EXPERIENCE (3 YEARS, 1 MONTH)

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May 2019 - April 2020

### Help desk support and Sales B2B

at Tareek Alofuk

**Location:** Baghdad, Iraq

**Company Industry:** Airlines

**Job Role:** Support Services

Follow up and support all companies and their customers and solve the problems they face on the online sales systems which include (airline systems, hotel reservations, VIP transport, and other services, selling and promotion), auditing, financial discounts, data entry, reconfirmation and communication with suppliers Around the world on VIP reservations

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February 2019 - May 2019

### Accounts Assistant

at Tareek Alofuk, Sindbad

**Location:** Baghdad, Iraq

**Company Industry:** Travel Agency

**Job Role:** Accounting and Auditing

Enhancing customer balances on the airline system, monitoring financial cuts and making sure of their validity, receiving and entering all financial amounts on the electronic safe with updating, re-confirming and entering all sales details and financial amounts on the accounting and storage systems?  
With daily update with the account manager.

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October 2017 - January 2019

### Civil Engineer

at Nab'a Aljoob for General Contracting Limited Liability

**Location:** Baghdad, Iraq

**Company Industry:** Construction & Building

**Job Role:** Civil Engineering

Engineering checking and supervision as a site engineer, equipping construction equipment, equipping work staff, Completion of the Tv channel project in Al-Karrada Al-Watheq Square and Villa in Al-Jadriya - Presidential Square

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August 2016 - October 2016

### Trainee in civil engineering works

at Roads Department / Dora Municipality

**Location:** Baghdad, Iraq

**Company Industry:** Installation & Technical Services

**Job Role:** Civil Engineering

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June 2015 - August 2015

### trainee

at Ministry of Transport / State Railways Company

**Location:** Baghdad, Iraq

**Company Industry:** Civil Engineering

**Job Role:** Engineering

Trained with a resident engineer

## EDUCATION

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### Bachelor's degree, Civil Engineering

at Dijlah university college

**Location:** Baghdad, Iraq

September 2017

Bachelors in Building and Construction Engineering / Civil Engineering

## SKILLS

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**Knowledge of all related to the requirements of supervising engineering sites and audits**

**Level:** (Expert)

**Help Desk, technical support, call center, online sales and data entry with customer accounts**

**Level:** (Intermediate)

**Experienced in systems :- Airline system, AutoCAD and 3D Max,Accounting entries systems**

**Level:** (Intermediate)

## LANGUAGES

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**Arabic**

**Level:** (Native)

**English**

**Level:** (Intermediate) | **Experience:** More than 10 years

## HOBBIES AND INTERESTS

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**Teamwork in various distinct fields and creating effective positive change for the company**