# **Shahad Majid**

Al – Adhamiya, Baghdad +9647834986508





#### PERSONAL INFORMATION

• Name: Shahad Majid.

Date of Birth: 18/10/1992.Place of Birth: Baghdad

• Marital Status: Single.

Nationality: IraqiGender: Female.Religion: Muslim.

• Mobile No.: +9647834986508 - +9647711592701

• E-mail: eng.shaahed@yahoo.com

#### **EDUCATION**

2014 – 2015 Al – Mustansiriya University, Baghdad, Iraq

Bachelor of Mechanics College of Engineering

## **WORK EXPERIENCE**

2016 – Present Great Wall Motors Iraq - HAVAL Iraq (Nahj Al Iraq Company), Baghdad. IQ

# • Business correspondence

Responsible for daily, weekly and monthly correspondence, i have a direct contact with GWM in China regards to after sales service reports and sales reports.

#### Customers Experience and Retention

Following up the customers and responsible for all customers requirement

# • Maintenance Admin - Service Department

From the administrative point of view, I used to follow up the task of HAVAL customers monthly and supervise the performance of the vehicle, in addition of conveying impressions and observations of customers on the vehicle and write down all the files mentioned on Excel sheets and I send it by Email through outlook to the manager of service department.

### • HAVAL Showroom Administrator - Sales and Marketing Department

In term to the sales department I was responsible for several task, the first of which is my responsibility towards the exhibition of HAVAL customers in addition to being a sales consultant and responsible for the daily and monthly and quarterly reports required by organizing them on Excel sheets and sending them through outlook to the management.

- Working on (Word, Excel, Outlook, Power point, Microsoft)
- Participated in the 42th and 43th session of the Baghdad International Fair and I received a certificate of appreciation from the management of Baghdad International Fair when I participated in the 43th session of 2016 with Nahj al Iraq Company.

### **LANGUAGES**

- Arabic :- Mother tongue (Fluent)
- English :- Reading (Fluent ) Writing (Fluent ) Speaking (Fluent )

### **SKILLS**

#### Sales:-

- In-depth knowledge of the sales
- Long term relationship-building skills
- Ability to work with people in other department of their company
- Strong presentation skills
- Ability to communicate with people at all levels
- Personalize their interactions
- Act on what the customer is saying
- Listening

# Marketing:-

- Mobile Marketing
- Email Marketing
- Paid Social Media Advertising
- Building Associations
- Creative
- ✓ Available upon request





جمهورية العراق وزارة التعليم العالي والبحث العلمي الجامعة المستنصرية / كلية الهندسة التسجيل

السدد و المحادث

إلى / من يهمه الامر م/ وثيقة تخرج

تحية طيبة ..

نؤيد لكم بان (شهد ماجد محمود احمد) الملصق تصويرها أعلاه قد تخرجت من الجامعة المستنصرية / كلية الهندسة / الدراسة الصباحية / للعام الدراسي تخرجت من الجامعة المستنصرية / كلية الهندسة / الدراسة الصباحية / للعام الدراسي على الدور الاول بتاريخ ٢٠١٥/١١ وحصلت على شهادة بكالوريوس علوم في الهندسة الميكانيكية بتقدير (مقبول) وبناءاً على طلبها زودت بهذه الوثيقة .

مع التقدير ..

ا.م.داعلي جبار كاظم المعاون العميد للشؤون العلمية والدراسات العليا

نسخة منه إلى /

شعبة التسجيل / وحدة الوثائق والأرشفة الالكترونية / مع الأوليات.

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تتقدم شركة نهج العراق بالشكر و التقدير لجهودكم المتميزة ودوركم الفعال في

المتابعة المتيزة لمكزي سيران صافال اأملين أستمراركم على النجاح والتقدم

ودمتم نخرآ للشركة

أدارة شركة نهج العراق



م.صدام سالار حسين

This is to certify that

Shahad Majid

has successfully completed the

**Communication Strategies and** Selling Smarter Training Courses





August 2017