#### PERSONAL INFORMATION

# Mahmoud Alloush

- Ainkawa, Erbil (Erbil)
- +9647517288609
- Mahmoud.alloush90@gmail.com
- AOL Instant Messenger (AIM)

Sex Male | Date of birth 1 Jan 1991 | Nationality Syrian

# JOB APPLIED FOR ADSL Technical Support - Programming Department -Department of Mechanics

#### WORK EXPERIENCE

Jul 2018-Jan2019

- Katina hotel (Erbil)
- front office supervisor
- it executive
- cashier

# Jun 2013–Jun 2017

# **ADSL Technical Support**

- \* In Syriatech Company Elcom ISP
- -Take the order form ADSL secretary
- -Implement the requests in (PDN) whether new customer ,disable or change speed
- Redelivery the implement request for secretary department.
- Take the requests from secretary department and implementing them in (PBX) if the request in Damascus and outside Damascus whether new customer or disable.

Business or sector Administrative and support service activities

# Mar 2013-Jun 2013 IT Teacher at high school

- \* In Subh Engenering Company
- Programming Department

(Some simple design software programming language C #)

- Department of Mechanics

(Study Solar Energy for Project Residential)

## Jan 2013-Mar 2013

### - IT Teacher at high school

- \* In Mazyad high school
- Informatics teaching material to benefit the student and should have some skills in computer use
- Programmer in the programming department

# 1 Oct 2009–1 Oct 2016 Mechanical Engineering

Damascus university, Damascus (Syria)

#### Certificate in ICDL

RCC training center Damascus-Syria

# Certificate in CCNA

RCC training center Damascus-Syria

#### PERSONAL SKILLS

Driver's license Damascus - Syria

Mother tongue(s) Arabic

Other language(s) English

UNDERSTANDING		SPEAKING		WRITING
Listening	Reading	Spoken interaction	Spoken production	
B2	B2	B2	B2	B2

Communication skills I am self-motivated, ambitious and eager to learn. I am a responsible individual with strong communication skills and work ethics besides being creative, focused and highly determined. I am willing to take responsibility and work independently. At the same time, I can work well in teams.

> Looking for both personal and professional growth makes me capable of working confidently under pressure. Being bilingual gives me the chance to function efficiently in both English and Arabic. My background and growing up experience has given me a deep insight in the culture and society together with a wider scope in the world of business.

#### Digital skills

SELF-ASSESSMENT						
Information Processing	Communication	Content Creation	Safety	Problem Solving		
Independent user	Proficient user	Proficient user	Independent user	Proficient user		

### Digital skills - Self-assessment grid

- -Certificate in ICDL (RCC training center Damascus, Syria)
- -Certificate in CCNA (RCC training center Damascus, Syria)
  - Good command of Microsoft Office™ tools
  - Good command in AutoCAD
  - Good command in Microsoft Visual Studio (C# &C++& HTML&CSS)
  - Good command in Autodesk Revit program