

## AHMED T.ALGAILANI

MECHANICAL ENGINEERING

#### **OBJECTIVE**

Always looking to learn new skills, take on extra responsibilities, and grow professionally.

Proficient in product design, parts evaluation and selection, and field testing

Energetic and hardworking engineer with an eye for detail and more than four years of combined education and experience

#### **CONTACT**

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Phone: 07736735747

Date of birth: 11-24-1997

Nationality: iraqi

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algailani-74544b1a7

## **EDUCATION**

high school

## **Al-Mansour Preparatory School**

baghdad , almansour , near Baghdad International Exhibition 2016

I graduated from high school with a high rate

# Bachelor of Mechanical Engineering University of Technology

• I was in the all stages of the first on the section.

## **WORK EXPERIENCE**

### Red apple market

#### **Customer Service Assistant & IT**

Baghdad .4 street

June 2018 - November 2018

- Provided excellent customer service at all times
- Assisted customers with finding suitable products
- Maintained a friendly manner and calm, positive demeanour when handling complaints
- Answered calls, responded to emails, and spoke with clients face-to-face.

## REHLAT ALSAFARI TRAVEL Agency

### **Turkey Group Official**

baghdad , almansour , near Baghdad International Exhibition  $\it July~2019$  -  $\it December~2019$ 

- Answered calls, responded to emails, and spoke with clients face-to-face.
- Processed a range of documentation and entered information into databases.
- BOOKING FOR HOTEL IN ALL CITIES.
- GET THE TKT FOR ALL COUNTRIES IN IATI, ALSAFARI, SITA, PECASUS, TURKISH AIR LINES SYSTEMS ...ETC.
- FOLLOW-UP VISA.
- Manifests worked for travelers and sent it to the hotel and lines for the purpose of booking protocol seats and booking hotel rooms as well.

#### Al leetani co.

## sales engineer

baghdad, 14 ramadan

October 2020 - November 2020

- Reported daily activities and observations to the team manager
- Wrote weekly reports detailing return on project investments
- Increased sales without increasing the workforce
- Developed workflow for a new series of products

## **SKILLS**

- Customer service
- Problem-Solving
- Teamwork
- Leadership
- Public speaking
- Office administration
- learns new software quickly
- Computer applications, including CAD
- revit architecture 2020
- SOLID WORK
- three languages

#### > LANGUAGES

- Arbic Advanced
- **English** Intermediate.
  - ♣ On the 1st day of Nov. 2018, I received a certificate of participation in the English course from the Iraq Space Center
- Turkish Intermediate.

In 2016 I studied at the tenth of mays university Turkish Language

### > CERTIFICATIONS & COURSES

- On the 1st day of Nov. 2018, I received a certificate of participation in the English course from the Iraq Space Center
- I received two Certificate of Distinction from the ball State University to complete the intercultural virtual exchange program
- GALILEO RESERVITAAION SYSTEM, AND GATE FULL MARK IN EXAM.
- During the summer training at the university in the first year, I was trained at Baghdad International Airport in 2017 and it was a good experience to know the parts of the plane in a practical way and treat the faults.
- In the following year, during the summer training at the university in the second year, I was trained in the thermal cycle power station in 2018 and it was a good experience to know the parts of the station in a practical way and treat the faults