Curriculum Vitae

Personal Information

Name

Mujtaba R Habeb

Date of Birth

1996-15-9

Place of Birth

Iraq/Baghdad

Summary

Young ambitious man works to develop himself by working in his specialty and gaining more experience

Contact Information

Address

Dora , 60 st, Baghdad

Mobile

07700120988

E-Mail

mujtaba.r.1996@gmail.com

Work Experience

2018-6-20   to 2018-9-22

TSH store to sale and maintenance sample Technologies hardware and some software for devices such as computers (laptop & desktop) and mobile phones

2018-9-22   to   2019-2-2

Accountant at dar alknoz co. for electricity salles.

2019-3-4 still work until now

technical support Engineering at EarthLink Telecommunications the largest Internet service provider in Iraq.
Description
Provide rapid response to queries from customers pertaining to technical/ configuration questions.
Attend to calls routed from call center while ensuring achievement of customer service targets in terms of response time and resolution.
Assisting customers with various technical issues that range in complexity.etc..

languages

English

Very Good level (Reading,Writing and Spiking)

arabic

Mother Lunguage

Education

2014-2018

university of technology ،Department of Computer science - network management.

Other

Hobbies

social media , travel ,self-education

Skills

Computer

Microsoft office (Word, PowerPoint, Excel)

My Certificates

2019-03-06 - (MTCNA) iD no:1903NA5624 from satgat to get familiar with RouterOS software and RouterBOARD
products and be able to connect the client to the Internet. also be able to configure, manage, do basic troubleshooting of a MikroTik router and provide basic services to clients.
2018-5-05 Microsoft Word from u.o.t

other

Creative Thinking
Critical Thinking
Deductive Reasoning
Logical Thinking
Problem Solving

good knowledge with

Ubnt devices , Mimosa devices, sql , c++ , c# , html , css , java ,