# Zahraa Alaa Hussein

### Contact

Gender: Female Nationality: Iraqi

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E-mail Address:

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Date of Birth: November 3<sup>rd</sup>, 1996

LinkedIn Account: Zahraa Alaa

ResearchGate Account: Zahraa A.

<u>Hussein</u>

# Languages

Arabic – Mother language English – Professional Working Proficiency

### Additional Skills

- Microsoft Office package: Microsoft Word, Excel, PowerPoint, etc.
- AutoCAD.
- HYSYS.
- MATLAB.

# Summary

Coordinator responsible for managing Social Media pages and an academic author specializing in Plastic Waste Management. An intelligent and hard-working individual who graduated from master as the first on her department. Strong background in customer service and marketing with the ambition to grow her set of skills.

# Skill Highlights

- Hard worker
- Intelligent
- Ability to work under pressure
- Customer service
- Coordination skills
- Ability to work individually or as a team member
- Time management
- Good communication skills
- Marketing skills

## Experience

Follow-Up Coordinator – Jul. /2021 to present Shaf Media Co., Baghdad

#### Major Duties:

- Answering incoming calls and transferring them.
- Responsible for helping oversee the successful completion of projects and designs.
- Managing a team of staff members.
- Establishing relationships with customers and freelance professionals.
- Managing on responding to messages, comments, and posting on social media.

Medical Representative – Nov. /2018 to Nov. /2019 Solico Group, Baghdad

#### **Major Duties:**

- Organizing appointments and meetings with community and hospital based healthcare staff.
- Negotiating contracts with hospitals.
- Demonstrating or presenting products to healthcare staff including doctors, nurses, and pharmacists.
- Attending and organizing trade exhibitions, conferences and meetings.
- Writing reports and other documents.

# **Training**

- Summer Training in the Oil Explorations Department, the Iraqi Ministry of Oil, Aug. /2016 – Sep. /2016, Baghdad.
- Summer training in the Counters Department, the Iraqi Ministry of Oil, Aug. /2017 – Sep. /2017, Baghdad.

### **Activities**

- Graduation project entitled "Production of Acrolein" that has been awarded an excellence.
- Master's thesis entitled "Fuel Production from Catalytic Degradation of Waste Plastic Using Nano-Catalyst" that has been awarded an excellence.
- Author of the publication entitled "Thermal and Catalytic Cracking of Plastic Waste: A Review", International Journal of Environmental Analytical Chemistry.

## References

 Prof. Dr. Zaidoon Mohsin Shakor,
 University of Technology, Chemical Engineering Department.

#### F-mail:

<u>zaidoon.m.shakor@uotechnology.edu.</u> <u>iq</u>

Asst. Prof. Dr. Mohammed
 Alzuhairi, University of Technology,
 Materials Engineering Department.

#### E-mail:

mohammed.a.alzuhairi@uotechnolog y.edu.iq

### Education

Master of Science: Chemical Engineering, Chemical Processing

**Engineering**, 2019 – 2021

University of Technology, Baghdad

Bachelor of Science: Chemical Engineering, Chemical Processes

**Engineering**, 2014 – 2018

University of Technology, Baghdad

### Certifications

- Reviewer certificate awarded by Taylor and Francis Group,
   International Journal of Environmental Analytical
   Chemistry, UK.
- Training in Personal Strategic Planning conducted by the International Academy of Personal Training and Leadership Development (IAPTLD), certificate available.
- Certificate of participation in the annual conference for graduation projects held at the University of Baghdad, Department of Chemical Engineering.
- Certificate of participation in the annual scientific student's conference held at the University of Technology, Chemical Engineering Department.
- Certificate of participation in the online lecture entitled "Guest Speaker Program" held by the University of Technology.
- Certificate of participation in the online course entitled "Trends of Chemical Engineering Research and Technology" held by the University of Technology, Chemical Engineering Department.
- Certificate of participation in the Development Program entitled "Engineering Consideration in Petroleum Transportations pipelines Construction" held at the University of Technology, Chemical Engineering Department.
- Certificate of participation in the online lecture entitled "Low-Cost High Efficiency Solar-Power Desalination" held by the University of Technology, Chemical Engineering Department at FCC platform.
- Certificate of participation in the Development Program entitled "Hazards of Chemical, Radiological, and Biological Materials" held at the University of Technology.