

PERSONAL INFORMATION

LABIB SMANDAR



 Kirkuk Street, 44001 Erbil (Iraq)

 07501675733

 labib9990@gmail.com

Sex Male | Date of birth 25/05/1990 | Nationality Syrian

JOB APPLIED FOR

Mobile Repair Technician

WORK EXPERIENCE

01/02/2011–01/11/2012

Technician

LIMAR Tech Center, Lattakia (Syria)

- * Examine the mobiles phones to identify the cause of trouble, provide the customers with the cost estimate and a tentative date to conclude the repair work.
- * Open up the mobile phone and check the battery life, wirings and connections, screens and other components for efficiency.
- * Mend the defects and replace the broken/used up parts and recheck the performance of the mobile phones.
- * Deal with clients while returning the cell phones and receiving fees.

01/06/2013–01/08/2013

Advanced Training

Icard Academy, Lattakia (Syria)

I received the certificate with an excellent grade.

01/01/2013–01/08/2016

Chief Technician (Part-Time)

Mofix Tech Center, Lattakia (Syria)

1. Achieves personal production targets while maintaining the required repair quality standards
2. Performs all repairs, rework, test and documentation steps necessary to proceed
3. Troubleshoots down to the component level, repairs and documents all failures
4. Responsible for fault finding, repair, service and installation of mechanical equipment.
5. Refurbishes mobile phones, wireless devices and other related models/equipment
6. Repair to include: Hardware level 1, 2, &3 including Software Applications
7. Implements locking/unlocking, language change and profiling of mobiles.
8. Disassemble/reassemble down to board and component levels.
9. Repairs accurately
10. Handles customer requests for technical assistance
11. Operates to required Company standard
12. Completes repairs to the required standard and returns them within the designated period
13. Assists in work Self Employed Manager and Chief technician Bachelor of Mechanical Engineer

01/07/2015–01/03/2016

Mobile Phone Repair Trainer

Icard Academy, Lattakia (Syria)

- * Hardware repair level 1, 2 and 3 for Mobile Phone Devices.
- * Update and upgrade firmware for Mobile Phone Devices.

01/07/2015–01/09/2016 **Sales Representative**
MABCO Syria, Lattakia (Syria)

- * Generating leads.
- * Meeting or exceeding sales goals.
- * Negotiating all contracts with prospective clients.
- * Preparing weekly and monthly reports.
- * Maintaining client records
- * Understanding and promoting company programs.

01/09/2016–01/09/2017 **Self-Employed**
Mobile Fix, Lattakia (Syria)
Manager and chief technician.

01/02/2018–Present **Mobile Phone Repair Technician**
Self-employed, Erbil (Iraq)

- * Replace broken parts with high efficiency
- * Check and repair Mobile Phones motherboard (Hardware Level).
- * Update and Upgrade Mobile Phones OS and fix its issues.
- * Fix multiple Mobile Phones components (Hardware Level).
- * Refurbish Mobile Phones.
- * Hardware-level training for people who want to start their own fix store.

01/09/2018–Present **Mobile Phone Repair Technician (Part-Time)**
Escan Mall, Erbil (Iraq)

- * Replace broken parts with high efficiency
- * Check and repair Mobile Phones motherboard (Hardware Level).
- * Update and Upgrade Mobile Phones OS and fix its issues.
- * Fix multiple Mobile Phones components (Hardware Level).

EDUCATION AND TRAINING

01/09/2009–01/07/2016 **Bachelor Degree of Mechanical Engineering**
Tishreen University, Lattakia (Syria)

PERSONAL SKILLS

Mother tongue(s) Arabic

Foreign language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	B2	B2	B2	B2	B2

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
Common European Framework of Reference for Languages

Communication skills - Good Communication Skill

Job-related skills Soldering skills

Digital skills

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem solving
Proficient user	Proficient user	Independent user	Independent user	Proficient user

Digital skills - Self-assessment grid

- MS Office
- Autocad
- Solidworks

Driving licence B1, B