

Ibrahim Ali Johnny

Cell: +964-7709349302

Email: ia.johnny07@gmail.com

A strong dam that's put itself in the right place to make fertile land

Qualifications

Institute Of Technology Baghdad

DEGREE: Diploma - Electronic Department

DURATION: 10/2012 - 7/2014

Baghdad Academy

DEGREE: Diploma - English Department

DURATION: 10/2014 - 7/2016

Skills

Technical Skills

- AutoCad
- Galileo Flight System
- Amadeus Flight Systems
- Qatar Spark System
- Health insurance Systems
- Fly Baghdad System
- Photo Editing
- Voice Over
- Microsoft office
- Emirates spark System

Management Skills

- Coordinating Skills
- Market Intelligence
- Work Under Pressure
- Public Relations
- Communications Skills
- Controlling and Planning
- Leadership and Teamwork
- Directing and Organizing
- Marketing Strategies
- Humanity
- Follow-up skills and evaluation of functional performance

Experience

Sales Representative & Reservations Supervisor

8/2018 - Present

- **Company Name:** Fly Baghdad Airlines
- **Description:** As Supervisor I was leading my team to do their job in perfect way, and responsible of their roster, leave and any problems they face. As Sales I'm tracking my agents performance and divide them for four categories to keep the monthly sales up

Reservations Department

11/2017 - 8/2018

- **Company Name:** Fly Baghdad Airlines

- **Description:** I was in the HQ shop making reservations including the visa, answering social media questions and tracking our direct passengers by send them our offers

E- Commerce Specialist

6/2016 - 6/2017

- **Company Name:** Ayshitrid
- **Description:** A Turkish online website for shopping, my responsiblits was took a couple professional photos to the items and uploaded to the website with the discription for each one, and taking Customer booking to transfere it to the our store for packaging and delivering.

Sales & Help desk & Reservations

7/2015 - 2/2016

- **Company Name:** Al Baraka Travel Agent
- **Description:** They have A B2B System named skywidelink.com to make our agents book Flights, hotels, transportation, visa and health insurance.

Reservations & Visa Department

9/2014 - 6/2015

- **Company Name:** Al Merjan Travel agent
- **Description:** Here I started my career and learned how the Flights System works, and my responsiblits was to do a direct booking.

Achievements

Appreciation Letter in high season 2019

11/2019

- Fly Baghdad Airlines

Certificate in Human Resources management

11/2020

- BHT Company for training & Developing

Certificate in Small Projects Management

7/2020

- Arab Gulf Union

Certificate in Effective communication skills

6/2020

- Arab Gulf Union

Certificate in Job Oversight and Evaluation

6/2020

- Arab Gulf Union

Certificate in Creative Thinking

5/2020

- Arab Gulf Union

Certificate in Language intelligence principles

6/2020

- Arab Gulf Union

IATA Basic training Course

11/2018

- Fly Baghdad Airlines

Certificate in E- Learning Strategies

7/2020

- Arab Gulf Union

Certificate in Galileo Flight System

3/2015

- Galileo Travelport

Certificate in Amadeus Flights System

1/2016

- Al Baraka Travel Agent

Course in Digital Marketing

11/2020

- The Station

Course in Sales Strategies

11/2020

- The Station

Certificate Follow-up skills and evaluation of functional performance7/2020

- Arab Gulf Union

Interests

- Learning Languages
- Photograph
- Art

Personal Information

- **Date Of Birth:**
7/7/1991
- **Nationality:**
Iraq

References

Request On Demand