



# MENA HANI

Technical Support

I have the ability to work with the team and the various circumstances and bear the pressures of work and assume responsibility and find unique solutions quickly and effectively .

 07505004629  menahani433@yahoo.com

## SOCIAL MEDIA

 [linkedin.com/in/mena-hani-219a09108](https://www.linkedin.com/in/mena-hani-219a09108)

## EDUCATION

**11.2013 - 07.2017**

**Al-Mansour University College**

B.SC In Computer Science And Information System .

## EXPERIENCE

**11.2017 - 11.2018**

**Steps Telecom**

Junior Technical Support Engineer

**11.2018 - present**

**Al-Jazera Telecom**

Junior Technical Support Engineer

## SKILLS

- ✓ Good communication - written and oral skills
- ✓ Excellent conceptual and analytical skills
- ✓ Effective interpersonal skills

## PERSONALITY

- ✓ Communicative
- ✓ Creativity
- ✓ Punctuality
- ✓ Organized

## SOFTWARE SKILLS

Microsoft Office



## LANGUAGES

English



Arabic



## CERTIFICATE

CCNA

MTCNA

IT essentials course

Database : Oracle