

Fadi Kouraby

Personal Information:

Date of birth: 01/01/1995

Place of birth: Aleppo

Nationality: Syrian

Address: Erbil Iraq.



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f.kouraby@gmail.com



Fadi Kouraby Marital Status: Single



Work Experience:

• **Pyramids Group- Erbil International Exhibition**

B2B Project- Invite companies to be in B2B- invite VIP visitors- Organize Erbil International Fair.

• **Syriatel Mobile Telecom**

Contact center representative 13/7/2018 – 29/1/2019 Aleppo Syria.

Respond customer inquiries and provide customers about Syriatel services, handle customers' requests, register customers' complaints and suggestions, promote Syriatel services, report all detected problems and abuse, follow up customers' calls when necessary.

POS Promoter 15/12/2017 – 12/7/2018 Aleppo Syria.

Promote Syriatel products and services, increasing brand positioning and popularity, implement marketing campaigns, help customers in setting and using value added services and mobile applications, support projects events indoor and outdoor promotions, provide feedback on services products upon customer use.

• **Ubbaha – Syrian Handicrafts**

Sales man 20/04/2017 – 10/09/2017 Damascus Al -Tkiah Sulaimaniyah.

Sell boxes, key hangers with seashell at mother of pearl Inlay shop, register customer's request products, promote Ubbaha products, describe about the target of Ubbaha project.

Education:

- Industrial Engineering University of Aleppo

Training and Workshops:

• Writing Professional Email	Georgia Institute of Technology	
• HRM	Shabab -Aleppo	36 hours
• Body Language	Shabab -Damascus	09 hours
• Supervising skills	Shabab -Damascus	12 hours
• Basics of C#	Faculty of Economic -Aleppo	24 hours
• Establishment of Small-Scale Projects	Shabab -Aleppo	12 hours
• Household Electricity Maintenance	Al –Hamdania community center	36 hours
• Adobe Photoshop	Shabab -Aleppo	12 hours

Computer skills:

• Microsoft Word	very good
• Microsoft power point	very good
• Outlook	good
• Excel	good

Languages:

- Arabic native speaker
- English B2

New Horizons-Aleppo

Personal skills:

- Ability to learn
- Work under pressure
- Work with a team
- Learn quickly

References:

• Mr.Kamal Kamel Kamalkamel900@gmail.com	Human Resources specialist	Syriatel Mobile Telecom +963 993 992 956
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