

## **WESAM ABDUL AMEER ABOOD**

### **Objective**

Bachelors in Electronics & Communication (Engineering/Technology) with 13 years' experience in telecom companies with background in, Operation and maintenance TRM/BSS, technical support and remotely access, rollout (NEC swap to IP ), expert in microwave Installation configuration and maintenance special NEC Ipasolink NEC E-Band NEO SDH PDH 4STM MUX, very good users for NMS (NEC, Avait, Huawei) , Manage projects, prevent maintenance and site quality, SOS System, safety and training (PPE), HR & HR systems with office administrator, Fiber optic & passive network, Fiber optic & Ethernet testers (EXFO), BSS Hard ware, network Alarms, monitoring, analyses and Reporting, (KPI, BSLA, performance).  
Last job title I worked for,  
-Technical Support Manager, Back office Manager, Regional Manager, Project Manager (NEC Ipasolink Swap Project), Area Manager, Team leader, TRM/BSS Eng, Power Eng.

### **Experience**

#### **[July2019-March2020] [Back office Manager] [SIM Company/Telecom company]**

- ♣Support operation teams in maintenance and Reroute Microwave, E band, IT Link special NEC Ipasolink and support to configure VLAN and Rings with delete old VLAN and Ethernet ports to avoid Loops in NEC Ipasolink Network and close New Ring.
- ♣Managing Transmission/BSS issue (NEC, Avait, Huawei, NSN, Ericsson) and incident issue internally and toward customer and solve issue with operation teams.
- ♣supper Operation teams to Insure that Rings are in Idle Mode and solve the issue after any incident or bad weathers.
- ♣Escalate problems in network (LOS, Damages, shortage) internally and toward Plan team & Customer and solve it with operation teams.
- ♣Managing B.O teams BSS / TRM for SIM company.
- ♣Managing VPN and logical access BSS / TRM for SIM B.O and employed to support Operation team to solve hardware issue and outage in TRM/BSS.
- ♣Managing and escalate unauthorized outage and Access between NOC and internal filed management with Handle escalation access with Front office and insure not repeated issue by filed teams.
- ♣Managing Pending SOS TKT for both TRM and BSS and correct with update feedback on system.
- ♣transfer new Knowledge from vendors to FLM with share new S.W with filed teams.
- ♣Handle all External Alarm related to network internally and toward customer with share shortage Spare parts.
- ♣Handle CRs escalation and feedback with change management team.

#### **[2016 -June2019] [Technical support Manager][SIM Company/Telecom company]**

- ♣ Managing technical escalations for transmission, emergency cases and outages internally and towards customer and support teams in installation, configuration, maintenance, reroute for NEC Ipasolink links VLAN, RING, RPL and configuration.
- ♣ Managing network SW and HW configuration, information and changes related to transmission with Regional Managers and FLM Organization by managing the RSL enhancement project all over Iraq and alarms with re-route activity.
- ♣ Audit the transmission elements in the network and work with logistic to distribution marital and spare part to regions with escalate the shortage spares.
- ♣ Technical analyses for incident to high management, with report the issue and problem in C.M & P.M to can handling the issue in future and avoid the problems in next sessions.
- ♣Ensure quality support (from B.O TRM/BSS)) to employed and colleagues.
- ♣ Oversee the activity of engineering, and maintenance/preventive staffs to ensure that all tasks are completed on time and within SLA.
- ♣ Identify and deliver employed / colleague) training and knowledge that required in filed and office to raise the knowledge for staff (by arranging training programs TRM/BSS/IP/office tools).

- ♣ Lead plan for upgrad NEC I pasolink 1000,400,200 and for RTN Huawei Modem RTN905A/AA, RTN950, RTN980 between B.O and filed teams with prepare access for operation teams .
- ♣ Rise knowledge of FLM teams by training staffs, special for IP NEC Ipasolink modems and Ericson Cabin to Configure 3G TRM /BSS network by our operation staff.

**[2013-2015][Regional Manager Region 3][SIM Company/Telecom company]**

- ♣ control all activity for O&M for (TRM, BSS & F.O) with Preventive maintenance to achieve required SLA and performance in Baghdad , Diyala and salahaldeen .
- ♣ Training Operation team to maintenance new network swapped to NEC IPasolike M.W modem and Ericson ODU/ID 6201,6102 cabin.
- ♣ Training staff with Logistics on new NEC Ipasolink, Ericson materials.
- ♣ Reporting the weekly outage with faulty material and replay the correct KPI TO OMC to send final KPI .
- ♣ (ATP) prepare photo report and acceptance documents for new link .
- ♣ correct the MTTR time in final report by cancel the outage time if under another department after closed for sites outage.
- ♣ Control all activity for ATP of new Rings for NEC Ipasolinks in Rusafa ,Diyala .
- ♣ upgrade core traffic and splitting traffic over NEC Ipasolink and Over Fiber optical.

**[2013][Project Manager Swap to IP ][SIM Company/Telecom company]**

- ♣ Training new staff to install and cut over All links in Baghdad & Diyala/west from TDM network to IP network (SWAP project) over NEC IPasolink M.W modems 1000,400,200 and BSS Ericson ODU/ID cabin.
- ♣ Handle ATP report and teams for ATP new project.
- ♣ Handle Ethernet test over VLANs by EXFO tester (Jitter, latency, performance and capacity.
- ♣ Support to connect NMS to New NEC server for remote login .
- ♣ Configuration VLANS and Enable ports for Terminal, Node B and Rings.
- ♣ Cutover Core traffic from TDM TO IP Over NEC Ipasolink and Upgrade Aviat GE ports .
- ♣ Dismantle Old modems from network and from MSCs and clean up MSCs .
- ♣ Install 3 meters' links to upgrade B.B capacity for IP traffic and upgrade old Links.

**[2012-2013][Regional Manager][SIM Company/Telecom company]**

- ♣ From January/2012 to 2013 work as Regional Manager to manage operation and maintenance teams for Rusafa ,Diyala (BSS and TRM) 700 sites in Iraq .
- ♣ Training NEW staff with Logistics on new materials and new types of Microwave (Avait ,NEC ) and BSS (Motorola and Ericsson ) .
- ♣ Reporting the weekly outage with faulty material and replay the correct KPI TO OMC to send final KPI.

**[2010-2012][Area Manager][Metco company/Telecom company]**

- From January/2010 work as Area Manager and office administrator with add below responsibility,
- ♣ Manage operation and maintenance team.
  - ♣ Manage installation and cutover teams to NEC Rings .
  - ♣ Office administrator /Rent office, provide electricity, generator/GAS and internet with office furniture for office, daily and monthly expenses, cleaner & security men, driver distribution, tools and laptops
  - ♣ update HR team with signer's contracts and overtime with benefit for employed
  - ♣ Arrange and handle cutover for high traffic links to new NEC links.
  - ♣ Training staff with Logistics on new materials.
  - ♣ Reporting the weekly outage with faulty material and replay the correct KPI TO OMC to send final KPI.
  - ♣ (ATP) prepare photo report and acceptance documents for new link.
  - ♣ Call OMC staff to correct the MTTR time in final report by cancel the outage time if under another department after closed for sites outage.
  - ♣ Update (data) matrix for transmission plan (TP) team.
  - ♣ Control all activity for installation of new NEC Rings for TDM BSCs with re-root its Aters Over NEC new Rings.

- ♣ Sent incident report to customer.

**[2009-2010][Team Leader][Metco company/Telecom company]**

From April/2009 to January/2010 work as Team leader with below responsibility,

- ♣ Maintenance link (IT links, M.W links NEC ,Aviat).
- ♣ Install new NEC link for new GSM sites FTK.
- ♣ Re-route M.W links.
- ♣ Install new link for IT Requirement.
- ♣ Add E1 and Ethernet root for new IT Requirement.
- ♣ Install new NEC link for test new 3G topology Requirement.
- ♣ Add E1 root for test new 3G topology Requirement.
- ♣ Preventive Maintenance for MSCs.
- ♣ Preventive Maintenance for backbone.
- ♣ Optimization link.
- ♣ Preventive Maintenance to BSCs.
- ♣ Preventive Maintenance to node and sites.
- ♣ Survey for Line Of Sight (LOS) for links to plan team.
- ♣ Fixing any problem in NMS network.
- ♣ Fixing any problem in PCUs routes.
- ♣ Dismantle link.
- ♣ Adding expansion Aters for BSCs Over NEC and MUX.
- ♣ Training new staff.

**[2007-2009][TRM Engineer][Metco company/Telecom Company]**

From July/2007 to April/2009 work as Transmission engineer in Telecom Company with Operation & Maintenance responsibility for microwave and IT links (installation, maintenance, dismantle, optimization) for NEC , Avait ,Ubnt,ALriya Links.

**[2006-2007][O&M Power Engineer][ Oil and GAS/power plant/ Electricity distribution department]**

Work in filed to detect fault in cables (XLPE, EPR...) between substation (11/33/132 KV) by use megger devices (SebaKMT) by use SWG and HP, telflex and use thumping, arc reflection, arm burning topology.

From 2007 work as assistant engineer in electric ministry to manage energy project (Aridh ALkherat) / Electric power stations in Iraq.

**Educatio  
n**

**Education[B.SC][Baghdad\_University][2002-2006][Engineer][Baghdad university/engineering college /electronic and communication department]**

Below Some of subjects that I study:

[Communications♣Analogue♣digital♣Electronics♣Microwaves♣Network♣D SD (digital system design) ♣ DSP (digital system processing) ♣ Information.

[Graduation project is “mesh topology wireless for network” which handle the transport of information with use PTP & PMP & dependent on the way of transport the waves, using wireless mesh topology for local network and use device (AP-4000) that work on the base topology (mesh topology wireless) and handle properties of this device and topology (AP-4000).

**Certifica  
te.**

**Certificate.**

**[2009] [NEO Modem]**

**[NEC Company]**

**[2010] [MUXs NEC Multiplexer ]**

**[NEC Company]**

**[2016] [WDM] 1800 V,**

**[Huawei vender]**

**[2020][PMI][ PMI Agile]**

**[PMI]**

**Training  
and**

**[2020][PMI][Business continuity Responding effectively to Risk]**

**Training and Courses**

## Courses

[2007][local training on M.W Harris/Stratex][Aviat vendor type]  
[2008] [local training on M.W NEC SDH/PDH] [NEC vendor Type]  
[2011] [local training on M.W ALU ] [Alcatel vendor Type]  
[2012] [local training on Nokia Cabin/BSS] [nokia vendor type]  
[2013] [NEC ipasolink SDH,PDH] [configuration and RP,ERB,OM, upgrade..]  
[2014][local training on BSS E\\(6201 , 6102 ,SIU , configuration , material , 3G]  
[Ericsson vendor type ]  
[2015] [local training on E-band ] [ Eagle vendor type ]  
[2015] [local training on EXFO Tester ] [Fiber and Ethernet ]  
[2016] [CCNA ] [IP Network 120-200] [MK office IT solution]  
[2016] [local training on U 2000 ,RTN 980,950,905 ] [Huawei vender]  
[2016] [local training on Net Viewer Client server] [NSN vender].  
[2018] [local training on E-band NEC] [ NEC vendor type ]  
[2019] [Local training for Ericsson M.W Mini link 6692,Eband6352]

## Skills

### Skills

- ♣ Good internal & external coordination skills with strong organizational skills.
- ♣ Good interpersonal, intercultural and communication skills and ability to work under high pressure.
- ♣ Good writing and reporting skills with good computer skills.
- ♣ Internet Browsing, outlook, Excel, presentation, VISIO , power point , Computer maintenance and programs installation special for telecommunication software ,good user for serveries and VPN to monitoring and update data .
- ♣ Good experience in installation & upgrade and reroute of M. W backbone.
- ♣ Survey for LOS for links & I supervise another company to install of some link.
- ♣ Good Knowledge in antenna & propagation and waveguides(fields & waves)
- ♣ Good knowledge in passive network (WDM /F.O) and passive Tags and Radar.
- ♣ Background in TDMA, FDMA and CDMA .
- ♣ Good background in Communication & GSM GPRS, EDGE, WCDMA.
- ♣ Good Knowledge in NEC Microwave links (Ipasolink 1000,400,200 ,NEC SDH, NEC PDH, NEC NEO, MUXs, with Rings configuration ,VLANs ERP.
- ♣ Good Knowledge in Huawei Microwave links / WDM (RTN 901,950,980,WDM V 1800 ) with good user for Huawei NMS servitor (U2000 ) .
- ♣ Good Knowledge in BSS Cabin, 2G NOKIA, 2G/3G Ericson.
- ♣ Good Knowledge in Alcatel Microwave links.
- ♣ Good Knowledge in Aviat Microwave links (IDU, INU, INUe , True point with good user for Aviat NMS servitor (Provision client ) .

## Achievements

### Achievements

- ♣ Manage & Training new staffs to work in CM, PM, installation, and successfully teams login on all new networks and re-connect two network in Iraq after mirage to one network (2G).
- ♣ Manage & Training new staffs to work in CM, PM for new 3G network.
- ♣ Manage operation teams and support rollout, FTK, at same teams and Always Keep KPI on the accepted level for both C.M and P.M.
- ♣ Full control on the new installation links for many projects NEC (NEO & MUX projects ,NEC iPaslinks) and delivers all documents for ATP by O & M teams without effect on KPI level or request new staff.
- ♣ Solve all issues in network by escalate it to plan and customer and successfully execute all optimization W.O and close outage.

Wesam abdul ameer abood

## Interests

## Interests

[Read PDF and search on internet to find best solution to all issues]  
[ office environment, joining all staffs by one relationship to work as one family and make hard work funny to all]  
[football ,ping pong ,video games , new action films ] [travel]  
[training ]

## Personal Profile

Name: *Wesam abdul ameer abood al-mersomy*

Address: *Iraq-Baghdad-Al Karkh*

Date of Birth: *- 2 /9/ 1984.*

Phone: *- Mobile-07702658695*

Gender: *- Male.*

Marital Status: *- married.*

E- Mail: *- (wasammasaw@yahoo.com),(wesamabdulamer@gmail.com).*

Mother language: *- Arabic.*

Foreign language: *- English*








**METCO**  
 شركة الشرق الأوسط للاتصالات  
 MIDDLE EAST TELECOMMUNICATIONS

**Certificate of Appreciation**

This certificate is awarded to  
**Wissam A. Amour Aboud**

for **Four years of excellent service**

Date: **2012\1\1**





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编号 «16OSIQSLC0070021» Serial Number	 HUAWEI
<h1>Certificate</h1> <h2>培训证书</h2>	
本证书授予 This is to certify Mr./Ms.	«Wesam Abdul Ameer Abod» 自 2016-07-10 至 2016-07-28 from to
完成此培训项目: completed the training program for	
OptiX OSN 1800V Operation and Maintenance & Design Training	
该项目包含如下课程 The training program includes	
课程编码 (ID)	课程名称 (Courses)
OTC000003	WDM Principle
OTC111101	OptiX OSN 1800 Hardware Description
OTC111102	OptiX OSN 1800 Equipment Networking and Application
OTC111204	OptiX OSN 1800 Commissioning & Configuration
OTC107623	OptiX OSN 1800 Network Design
OTC115255	OptiX OSN 1800V (Packet) Service Configuration
OTC111203	OptiX OSN 1800 Equipment Routine Maintenance and Troubleshooting
华为大学 Huawei University	培训地点: Iraq Training Location 签发日期: 2016-07-28 Date of Issue





# Project Management Institute

**WESAM ABDULAMER ABOD AL-MERSOMY**


*has completed*

## **1. Preparing Stakeholders For Agile**

*as part of PMI's e-learning program of continuing education in the field of project management.*

Completion Date: 4/8/2020



  
Randall T. Black  
Chair, Board of Directors

  
Sunil Prashara  
President and Chief Executive Officer



# Project Management Institute

**WESAM ABDULAMER ABOD AL-MERSOMY**

*has completed*

## **2. Agile Program Governance**

*as part of PMI's e-learning program of continuing education in the field of project management.*

Completion Date: 4/9/2020



  
Rendell T. Black  
Chair, Board of Directors

  
Sunil Prashara  
President and Chief Executive Officer



# Project Management Institute

**WESAM ABDULAMER ABOD AL-MERSOMY**

*has completed*

## **3. Manage a Mixed Portfolio**

*as part of PMI's e-learning program of continuing education in the field of project management.*

Completion Date: 4/11/2020



  
Rendell T. Black  
Chair, Board of Directors

  
Sunil Prashara  
President and Chief Executive Officer



# Project Management Institute

**WESAM ABDULAMER ABOD AL-MERSOMY**

*has completed*

## **4. Improve PMO Performance with Agile**

*as part of PMI's e-learning program of continuing education in the field of project management.*

Completion Date: 5/22/2020

  
Tony Applegate - Chair, Board of Directors

  
David Prochare - President and Chief Executive Officer



# Project Management Institute

**WESAM ABDULAMER ABOD AL-MERSOMY**


*has been awarded 4 PMP/PgMP PDUs*

## **Agile in the Program Management Office**

*as part of PMI's e-learning program of continuing education in the field of project management.*

Provider # 2000 Activity #GOC4047

Completion Date: 5/22/2020

  
Tony Applegate - Chair, Board of Directors

  
David Prochare - President and Chief Executive Officer





