



# NUJOOD MHAIBES

## EXPERIENCE

**08/2018–09/2019**

Customer service associate • lowes home improvement

**08/2018-09/2019**

Phlebotomist • AnyLab test now

**03/2017–06/2018**

Customer service manager • walmart

The customer service manager spends a great deal of time ensuring proper operations in the front

of the store. provides change for cashiers, prepares cash registers and performs register audits.

When customers have a concern regarding the price of an item or an advertisement, i addresses

their concern according to Wal-Mart's policies. also may approve bank cards or checks, address any



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## OBJECTIVE

I'm a fast learner so i will never say i can't

register shortage concerns and train employees. Additionally, sets an example for other employees

by practicing proper safety protocol, such as proper lifting techniques and removal of spills and debris

from register areas.

## EDUCATION

**North Texas central college , Flower Mound , Texas**

**Career Step , Utah**

## SKILLS :

Front Desk, Bilingual, Customer Service (4 years), Communications (4 years), Multitasking (4 years), Prioritizing ,Organizational skills, Technical skills, Computer skills, Problem solving skills, Dependability ,Record keeping, ability to work under pressure ,Attention to detail, Anger management skills, Microsoft software knowledge, effective oral and written communicator, excellent time-management skills, active listening and social perceptiveness, mathematical and deductive reasoning, leadership abilities and teamwork skills, managing project teams, working crossfunctionally, knowledge in computer system Genesis, Loss Prevention, Taking/recording vital signs, Taking blood pressure, Measuring and recording pulse, Ambulation with a gait belt, Mouth care with dentures, Bedpan knowledge, Catheter care. (4 years), Customer Care, Customer Support, Call Center, CS

## ADDITIONAL INFORMATION:

Multilengual :

English(Fluent)

Arabic(Fluent)

Spanish (Regular)