

# AMMAR SALEEM NETWORK ENGINEER

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AmmarSDawood

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Adhamiya, Baghdad, Iraq

DoB

April 22nd 1991

#### CAREER GOALS

- Seeking a high level of job experience & ability to offer assistance to improve the creativity of the work.
- Willing to share expertise in different fields within a challenging environment & aiding elaborated solutions in order to gain successful results.

#### SKILLS

- Strong troubleshooting and diagnostic skills.
- Work well in a busy team, being quick to learn and able to deal with a wide range of issues.
- Ability to assess and prioritise faults and respond or escalate accordingly.
- Good experience in electronic design and CAD tools.
- Excellent expertise in using MS Office tools.

#### LANGUAGES

- Arabic (Native)
- English (Fluent)

#### AWARDS

- Appreciation of professionalism letter 11/2019 Ericsson, Baghdad, Iraq.
- 1st place winner of the robotic exhibition
   04/2016 University of Technology, Baghdad, Iraq.
- 1st place winner of the robotic exhibition
   04/2015 University of technology, Baghdad, Iraq.

#### **EDUCATION**

#### **UNIVERSITY OF TECHNOLOGY - BAGHDAD**

2012 - 2016

Bachelor's degree in Control & Systems Engineering.

#### **INSTITUTE OF TECHNOLOGY - BAGHDAD**

2010 - 2012

Diploma In electronics techniques.

#### EXPERIENCE

#### NETWORK OPERATIONS CENTER ENGINEER

### ERICSSON / ZAIN IQ, BAGHDAD, IRAQ. 06/2019 - present

- Monitoring Zain's IP/Core network.
- Fault handling and escalation (identifying and responding to faults on Zain's IP/Core network, liaising with providers and maintenance teams, handling escalation through to resolution).
- Submitting daily reports of the network issues and root causes.

#### SYSTEM ENGINEER

### ALPHA TECHNOLOGY FZE, DUBAI, UAE. 07/2017 - 06/2019

- AV, Fire alarm, and Security Systems design.
- Following up with suppliers and clients.
- · Handling import and export procedures.

#### PROJECT ENGINEER

## AL-MADINA GROUP FOR GENERAL CONTRACTING, BAGHDAD, IRAQ.

08/2016 - 06/2019

- Design & Implementation of AV, Fire alarm, and Security Systems.
- Managing a team of Engineers and Technicians to handle different projects across the country.
- Preparing and submitting daily reports.
- Projects documentation.
- · Following up with suppliers and clients.

#### CERTIFICATES & COURSES

- Extron Control Professional.
   01/2019 Held in Dubai, UAE by Extron electronics
- School of Emerging Technologies 4K.
   08/2018 Held in Dubai, UAE by Extron electronics
- i-PRO CCTV system training on i-PRO Cameras, NVRs
   & ASM300 software.
  - 10/2017 Held in Dubai, UAE by Panasonic Marketing Middle East & Africa FZE
- Operation, Installation and Maintenance for Video Projectors.
  - 10/2017 Held in Dubai, UAE by Panasonic Marketing Middle East & Africa FZE