**C.V**

**Ibrahim Qahtan Ibrahim**

**Age:** 24

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**About Me:**

* Proven IT ability with experience in network installation and management and problem solving to provide exceptional user support and assistant in resolving conflict.

**Education:**

* Bachelor Degree in Information Systems - College of Computer Science and Information Technology - University of Anbar - Iraq (2016).

**Languages:**

* Arabic (Native).
* English (Fluent).

**Work Experience:**

1. Finance and Administration Responsible at Provider CO (ISP) (March/2018 – Up to Date)

Job Description:

* Receiving Money from Client's that want to book FTTH FDT's.
* Receiving Customer's Contract's Amount.
* Delivering Received amount to Accountant, also (Daily, Weekly and Monthly) Reporting to Management.

1. Sales Agent at Provider CO (ISP) (March/2018 – Up to Date)

Job Description:

* Providing FTTH Client's with FTTH Scratch Cards .
* Requesting FTTH Cards from Warehouse.
* Marketing for our Internet Service (FTTH).
* (Daily, Weekly and Monthly) Reporting to Management.

1. WISP and GPON Network Administrator at Galaxy Network (July/2014 – Up to Date) (Evening Work)

Job Description:

* Providing Internet Service (Wireless and FTTH) Configuration to over 300 Client's.
* Installing a basic WISP and GPON Infrastructure.
* Manage the Base Station (BS) and Client's-Premises equipment's (CPE).
* IT Support (Hardware and Software) and End User Support.

**Training and Development:**

1. Cisco Certified Network Associate (CCNA)/ Titanium Learning Center (TLC).
2. Mikrotik Certified Network Associate (MTCNA)/ Titanium Learning Center.
3. JavaScript (JS)/ the Week Camp (Certified).
4. Penetration Testing/ Cybrary IT.

**Skills:**

1. Excellent Knowledge in Network Administrator.
2. Excellent Knowledge in Linux System Administrator.
3. Excellent Knowledge in Customer Services.
4. Good Knowledge in Penetration Testing.
5. Excellent Knowledge in Microsoft Office Programs.
6. Good Knowledge in Marketing.
7. Excellent Knowledge in Windows Server.
8. Ability to work under pressure.