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Mustafa Khudhair Abbas

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**Birth Date : 3/17/1994**

**Place of Birth : Baghdad**

**Gender : Male**

**Nationality : Iraqi**

**Marital Status : Single**

**Year of Graduation : 2016**

**Section : Computer technology engineering**

**Average Grade : Good**

**Graduation Project : Motion Detection Mirror**

**Project Score : Perfect Score**

Potentials :

1. **Great at team leadership, Teamwork and staff management.**
2. **Tenacious and hardworking.**
3. **Calm and thinking outside the box.**
4. **IT knowledge in Management , Maintenance of Personal Computers , Routers and Switches.**

## Apple certified Skills

1. **Perfect knowledge in Apple’s GSX and ATLAS systems and staff training with good logistics knowledge.**
2. **Perfect knowledge in Installing and service of various Apple mac computers.**
3. **Perfect knowledge in Installing and service of various Apple iPhones and accessories.**

## CCNA certified Skills

1. **installing, Configuring and Troubleshooting of Networking Equipment: Routers and Switches**
2. **Basic knowledge in Managing, Maintaining and Configuring an Internet work with the help of WAN technologies like PPP, Frame-relay, dedicated T1s, ISDN and Routing Protocols: OSPF, EIGRP, IGRP, RIP and RIPv2. Introductory knowledge of Layer-2 Switching, VLAN’s and Access-list**
3. **IP addressing and sub-netting , Routing concepts.**

**Other skills**

1. **Excellent Social skills and formal communication skills across mailing services.**
2. **Basic knowledge of graphic design applications**
3. **Very good in all Microsoft office applications**

**Computer Operations and hardware**

1. Excellent Knowledge in Win 7 , 8 , 8.1 , 10 and mac OS
2. Troubleshooting hardware and software problems
3. Installation of Hard disks, CD Drives, Sound Blaster cards, CPU, Memory, Power supply unit Network card, Video graphics card, Hard disk controller card on PC systems and any other computer hardware and equipment.
4. Configuring and troubleshooting desktops, Laptops and servers

**Known Languages**

Arabic: Native

English: excellent / Reading & writing and understanding

**Other Personal Skills**

1. Ability to work under pressure
2. Great teamwork player, Great sense of leadership
3. Accuracy
4. Adaptability
5. Great data Analyzer
6. Great at Analyzing and solving problems

**Experience**

1. 7 Months as an accountant in Al-Qalam Automotive. Achieving acceptable profits and customer satisfaction.
2. More than 3 Years in Super Master Technology as a supervisor responsible for Apple tech. teams in Apple’s service centers scattered across Iraq achieving an outstating profit increase of 80% in profit and a very low margin of error and excellent customer satisfaction levels.

**Acquired Certificates**

1. Bachelor's degree in computer engineering Technologies (Networks Department)
2. Apple’s Fundamentals Certificate
3. Apple’s ACIT Certificate (Certified Apple Mac Technician)
4. Apple’s ACMT Certificate (Certified Apple IOS Technician)
5. CISCO CCNA 1
6. CISCO CCNA 2
7. CISCO IT ESSENTIALS
8. Linux Red Hat Training Certificate





