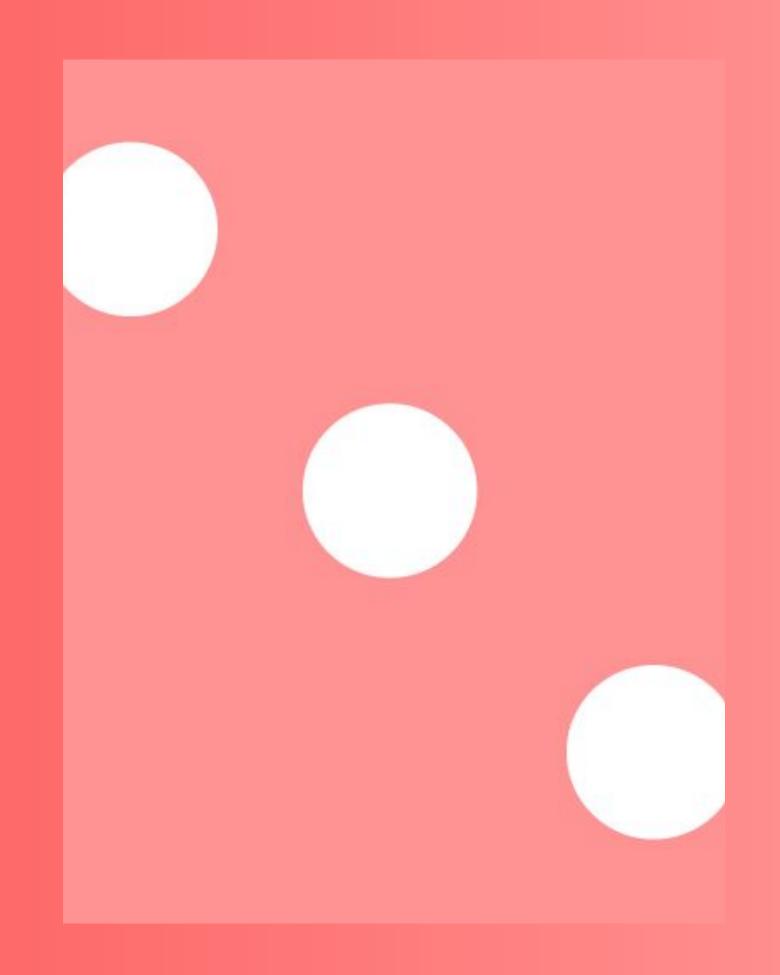


AGENDA

- 1 project intro
- 2 values in design
- 3 tasks
- 4 usability goals & key measurements
- 5 revised interface sketches
- 6 medium-fi task flows
- 7 prototype implementation



name and value proposition



From the Portuguese word for shift, or round, and the idea of it being your turn. *Turno*. Your turn to roll the die and take agency of your life.



Game your tasks:

Make every chore feel like a turn, not a toil.

there are **daily obstacles** preventing **busy individuals** from living an active lifestyle and accomplishing their **goals** — big or small.



turno allows users to input their activity goals, tasks to accomplish, & habits to build. Users **roll the die** to determine which of those tasks they should tackle, allowing them to **overcome decision paralysis** & **establish long term habits**.

2 values in design



MOTIVATION



one of our ultimate goals is to build motivation, using a mixture of extrinsic and intrinsic drivers.

INTEGRITY



we count with our user's integrity and honesty in using the app, as it is essential for the success of our goal and theirs.

PLAYFULNESS



the app should be enjoyable to use. we want usability itself to be a motivator to get active!

encoding motivation

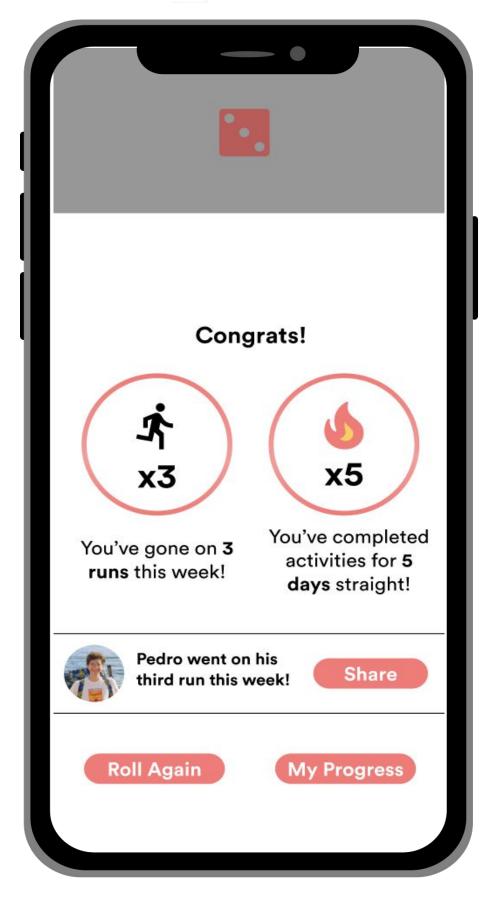
- Progress trackers

- Encouraging messages upon completion

- Social interactions (Kudos)

- Streaks





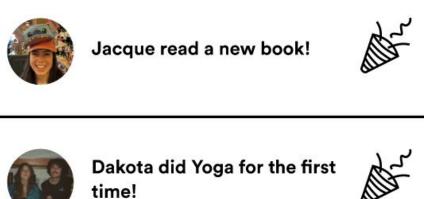
encoding integrity

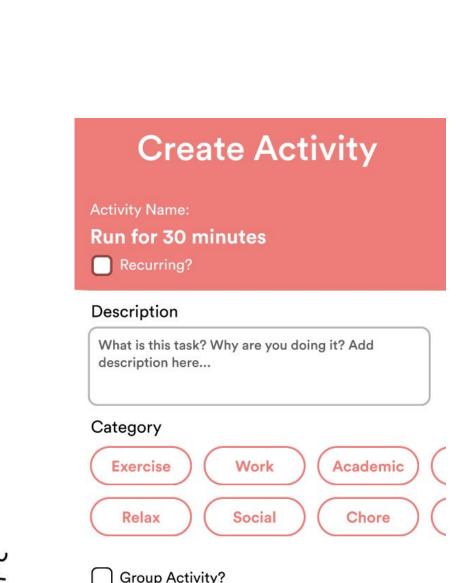
INTEGRITY

- Sliding the bar to mark activity as "complete"

- Setting achievable goals/tasks

- Integrity in sharing posts and interacting with friends (through "kudos")





Complete!

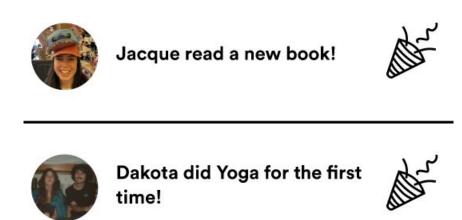
encoding playfulness

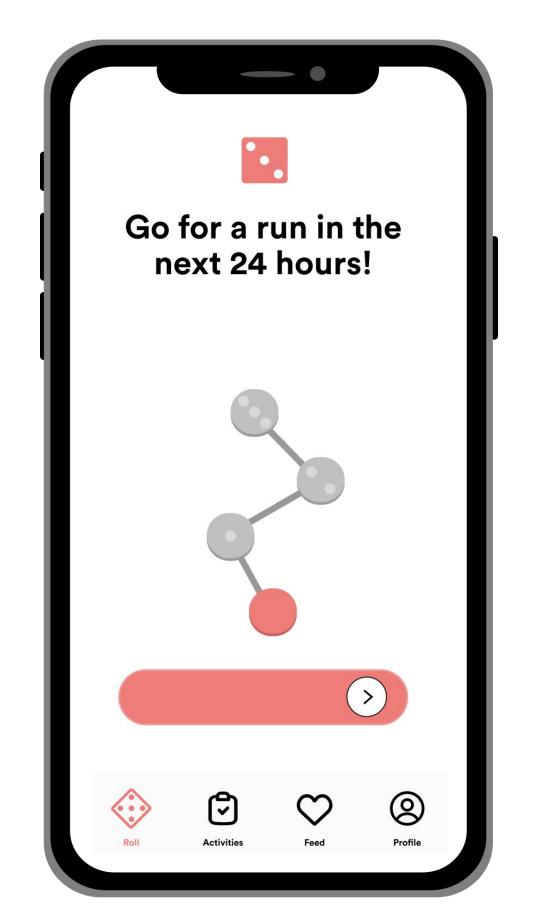
- Die tool to resemble playing a game.

- Board-game like page when task is complete

- Social feed that enables interactions (kudos)

- Group tasks with friends





value tensions emerging from design decisions



Value tensions:

- Streaks can increase motivation but hinder playfulness.



- "Done" button challenges user's integrity.



- Social validation (feed) creates tensions with intrinsic motivation

3 tasks and changes



1.1: Complete an Activity #simple



1.2: Share the news with friends #simple



2.1: Create a new activity #moderate



2.2: Check your activities progress and statistics* #moderate



3: Create a group activity and invite friends to complete it with you **#complex**

4 usability goals and key measurements



Usability Goals and Key Metrics

Pleasing: NPS and how likely the user would be to recommend the app (1-10).

- User testing gave us an NPS of 5

Efficient: Number of service tickets, measured as number of "mis-clicks" or questions asked.

- We measured 4 mis-clicks and were asked 6 clarifying questions across 4 tests

Improving Key Measurement Metrics

Pleasing

- Added encouraging messages throughout (e.g. streaks, calendars)
- Enabled more granular progress tracking for overall tasks but also each task (e.g. setting status as current, in progress, or completed)
- Simplified task pages (minimized buttons and clicks required)
- Provided more exit opportunities (e.g. exit and back buttons)

Improving Key Measurement Metrics

Efficient

- Made button placements intentional and placed key factors in center frame
- Used sizing intentionally, making individual tasks larger and visible
- Streamlined task creation through one interface to reduce complexity

5 revised interface sketching



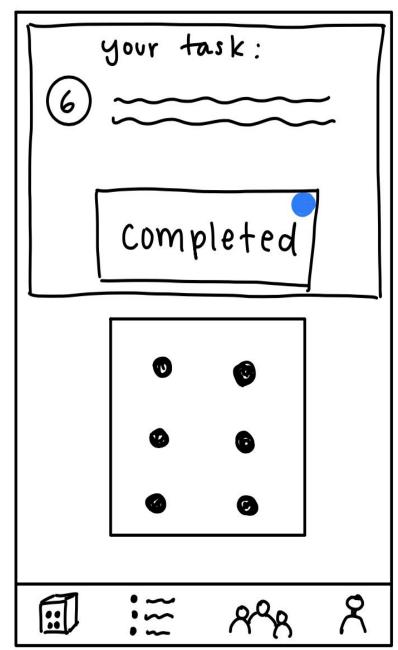
Completing + sharing an activity

- New sliding button for completing a task
- Removed option to DM
- Added option to "roll again" to return home

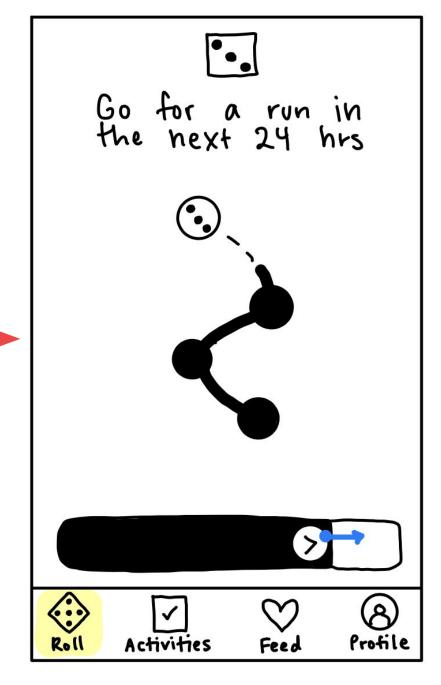


Before

After









Improvements to usability goals:

- More efficient: simplifies sharing process by removing DM feature (not core to our app's goals), which should reduce misclicks
- More pleasing: previous UI implied "post" and "DM" were requirements, which frustrated users who didn't want to
 share. This change should increase NPS

Rationale for change:

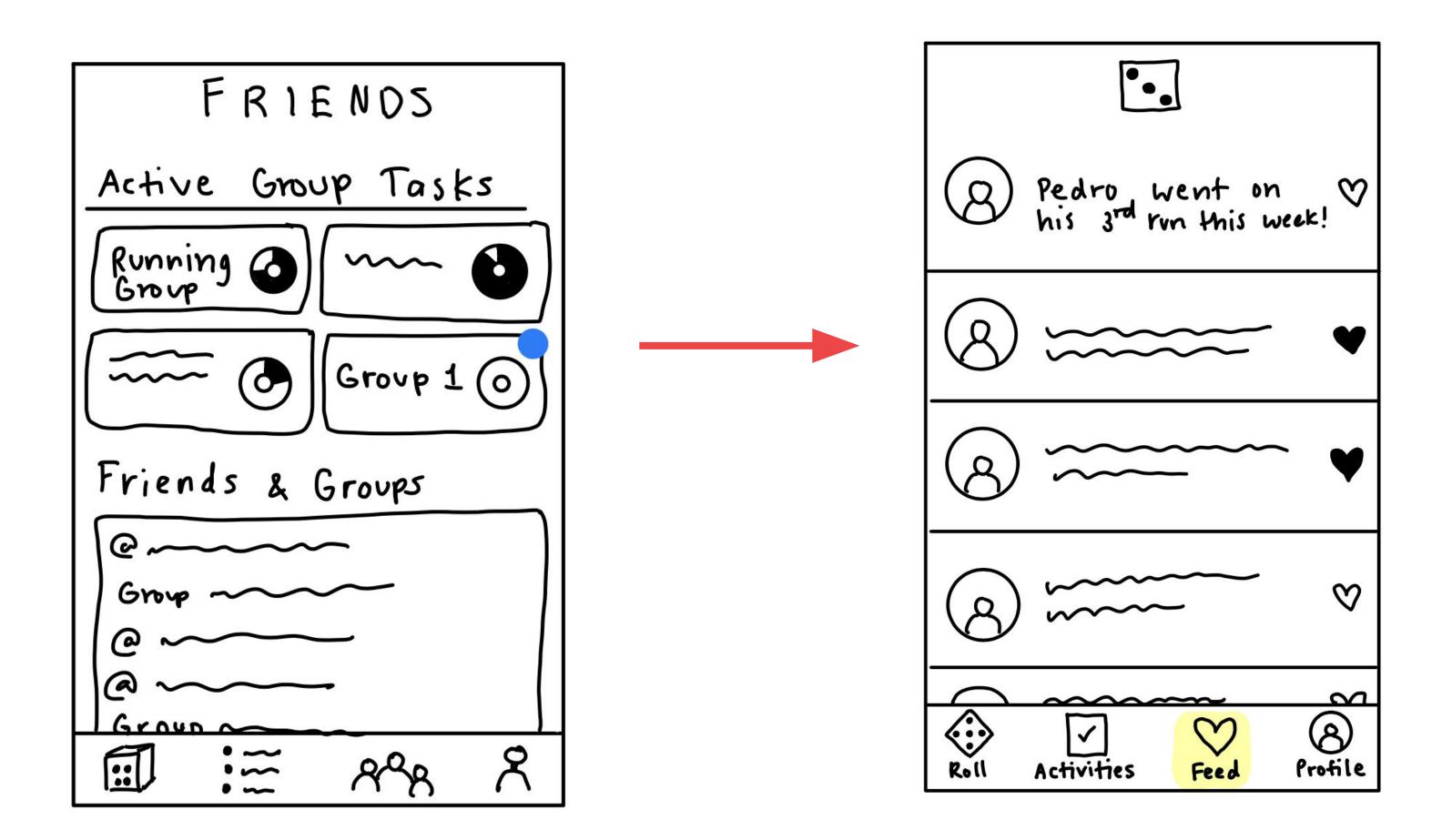
- Sliding "completed" button increases integrity from previous "done" button
- Lo-fi prototype testing revealed users wanted a clearer option to NOT share the news of their activities



Adding a feed

 Replaced our "groups and friends" page with a "feed" page, where users could see activities completed by their friends and send them a 'kudos'





Improvements to usability goals:

- By adding a feed and remove the groups page, we simplified the page layout, improving the efficiency of use, reducing mis-clicks and questions.
- We also added a social interaction feature to give/receive 'kudos', to improve the user **satisfaction** and NPS score.



Rationale for change:

- Users were confused by the purpose and complexity of our group task page, and required guidance to create and view group tasks.
- Experience prototype showed that users wanted to be able to see their friends' progress in a succinct way.
- TURNO
- Users wanted to interact with their friends' activity updates.

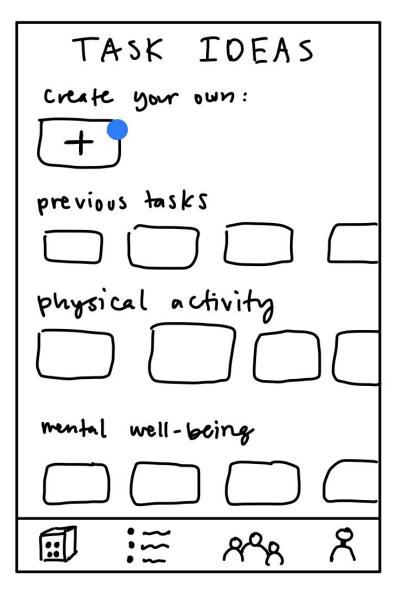
Creating a task + tasks page

- More details when creating an activity (description, whether you want this recur, etc)
- Less cluttered tasks page

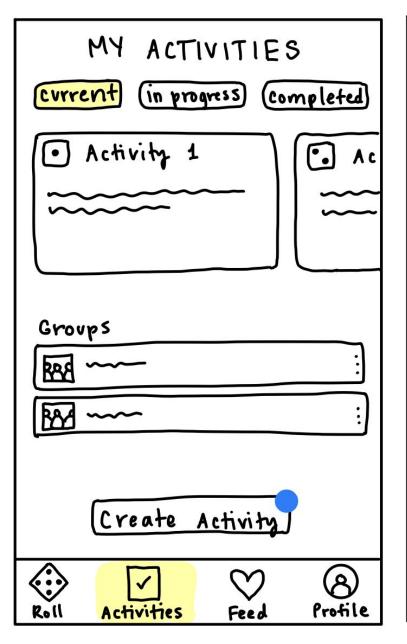


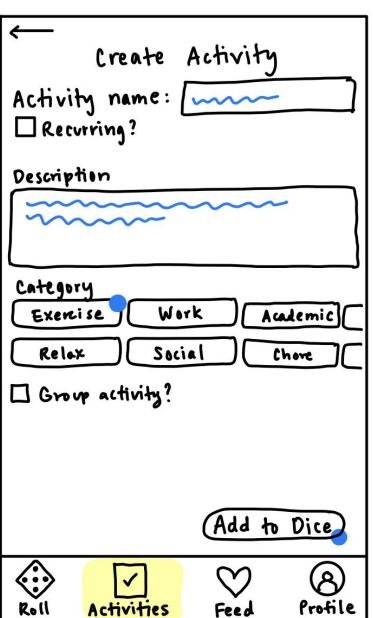
Before

After









Improvements to usability goals:

- Increases **efficiency** by adding group tasks on the same page as individual tasks, which should reduce misclicks by reducing the number of steps for the user.
- UI is more pleasing (which should increase NPS) because users can see all their tasks on one page



Rationale for change:

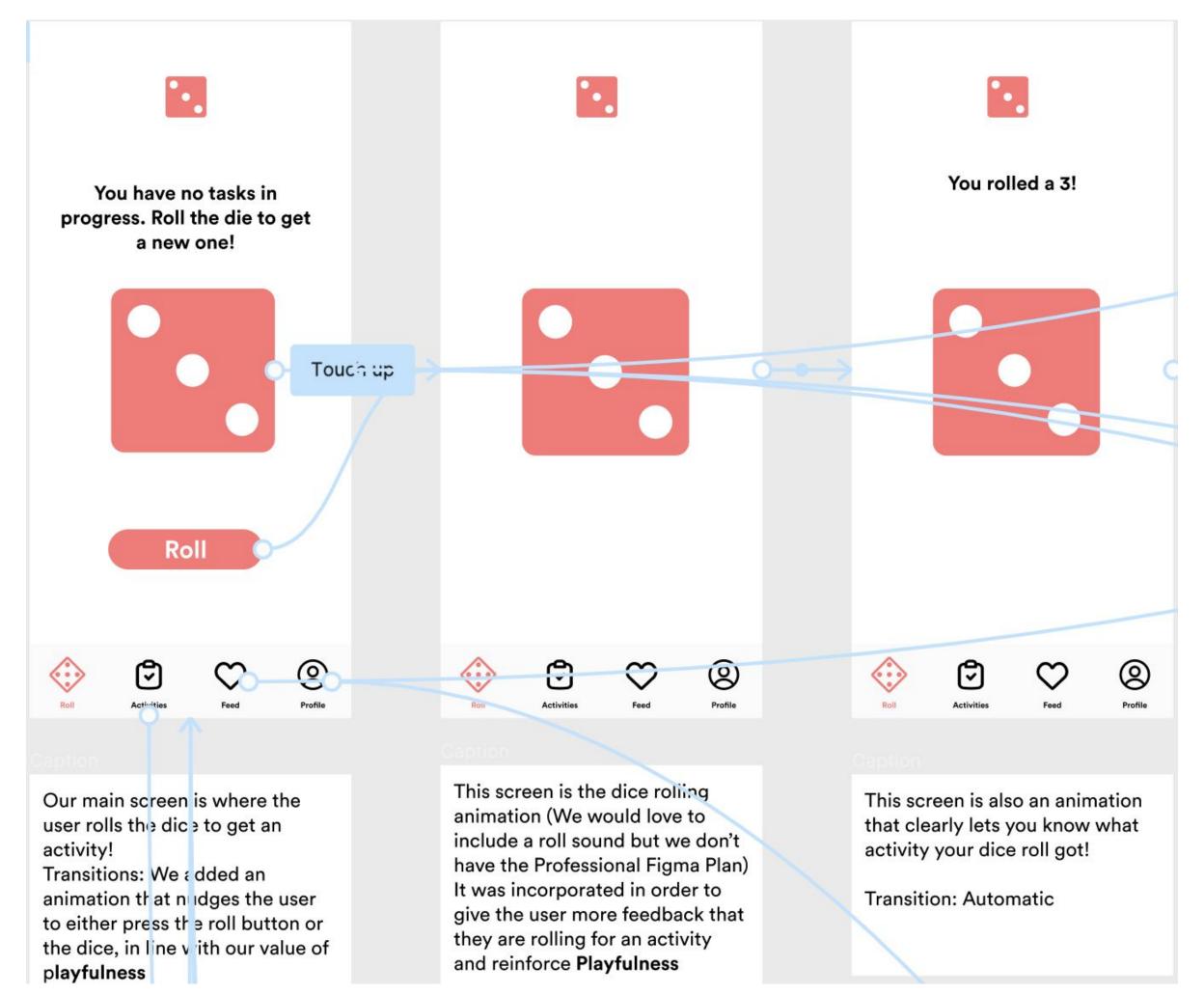
- "Task ideas" page was cluttered and confusing for users during our lo-fi prototype testing
- We found it confusing that individual and group tasks were on different pages



6 medium task-flows

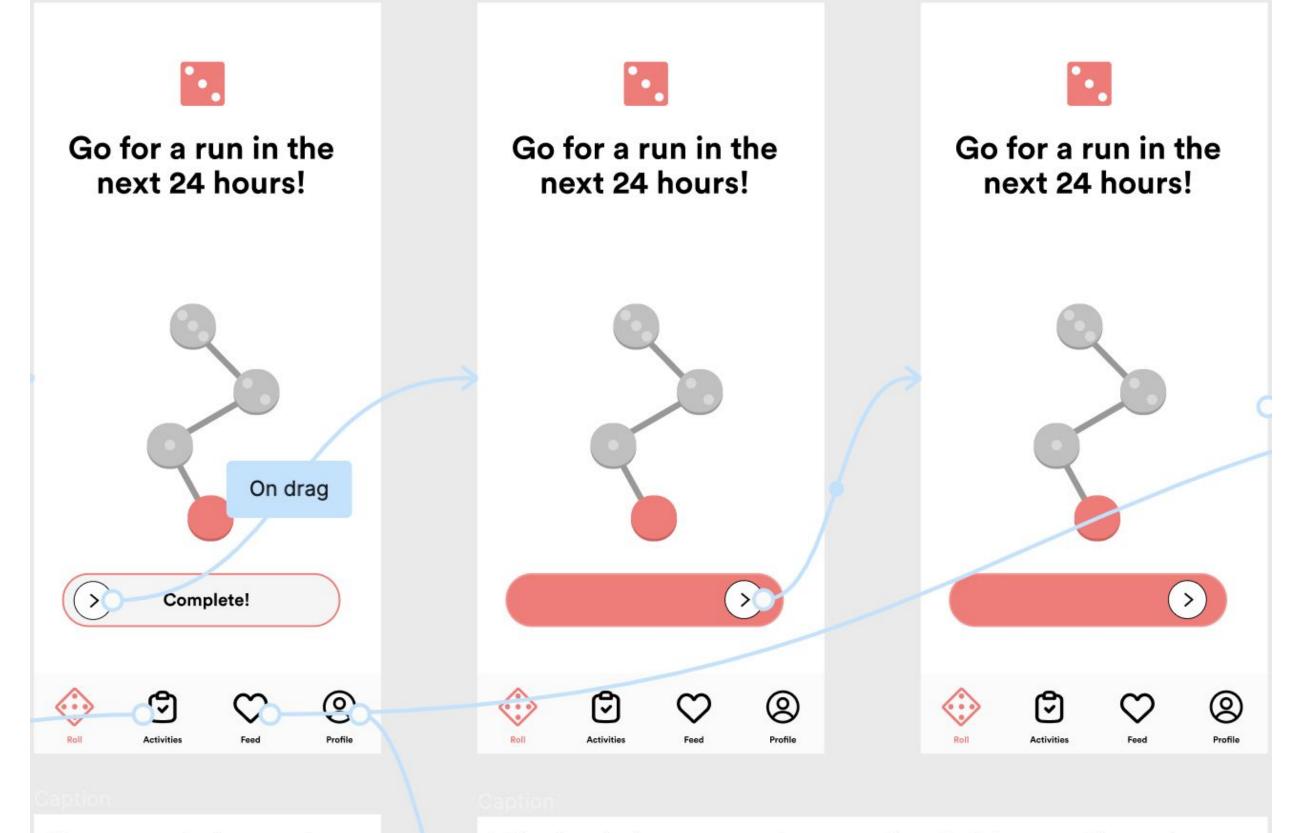


Simple Complete an Activity



Simple

Share the news with friends

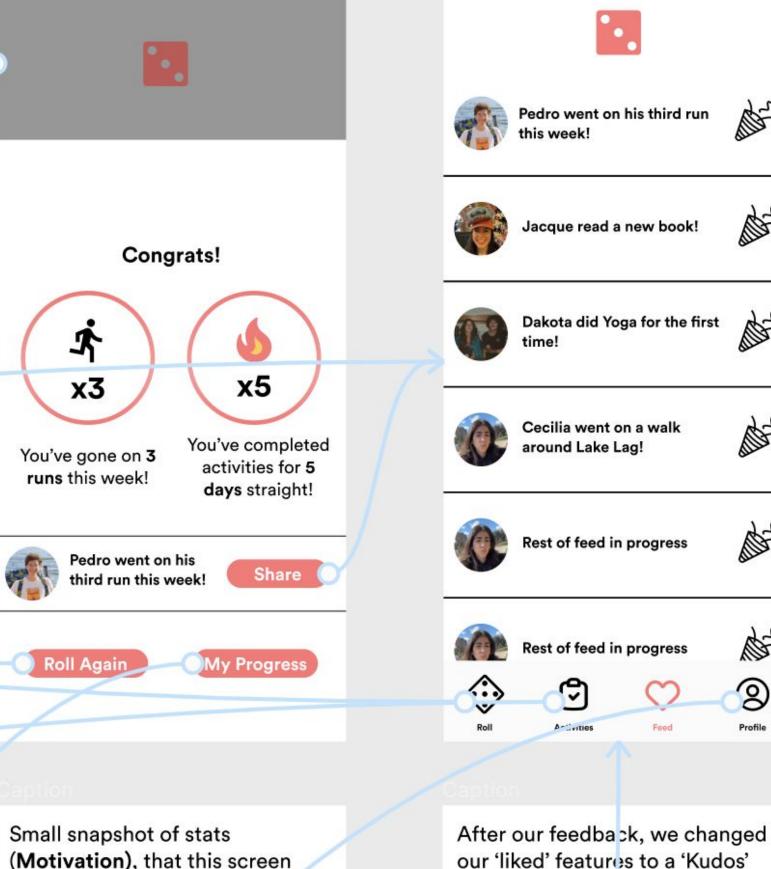


Here, we emphasize our values of **integrity**. After our feedback, we changed our button to a sliding component to make the user more intentional in completing their task.

This animation is a way to **motivate** users in a **playful** manner. After seeing your 'steps' be filled out, you also have a visual cue regarding your overall progress, we tried to add 'board game' components to give users a sense of playfulness.

Simple

Share the news with friends



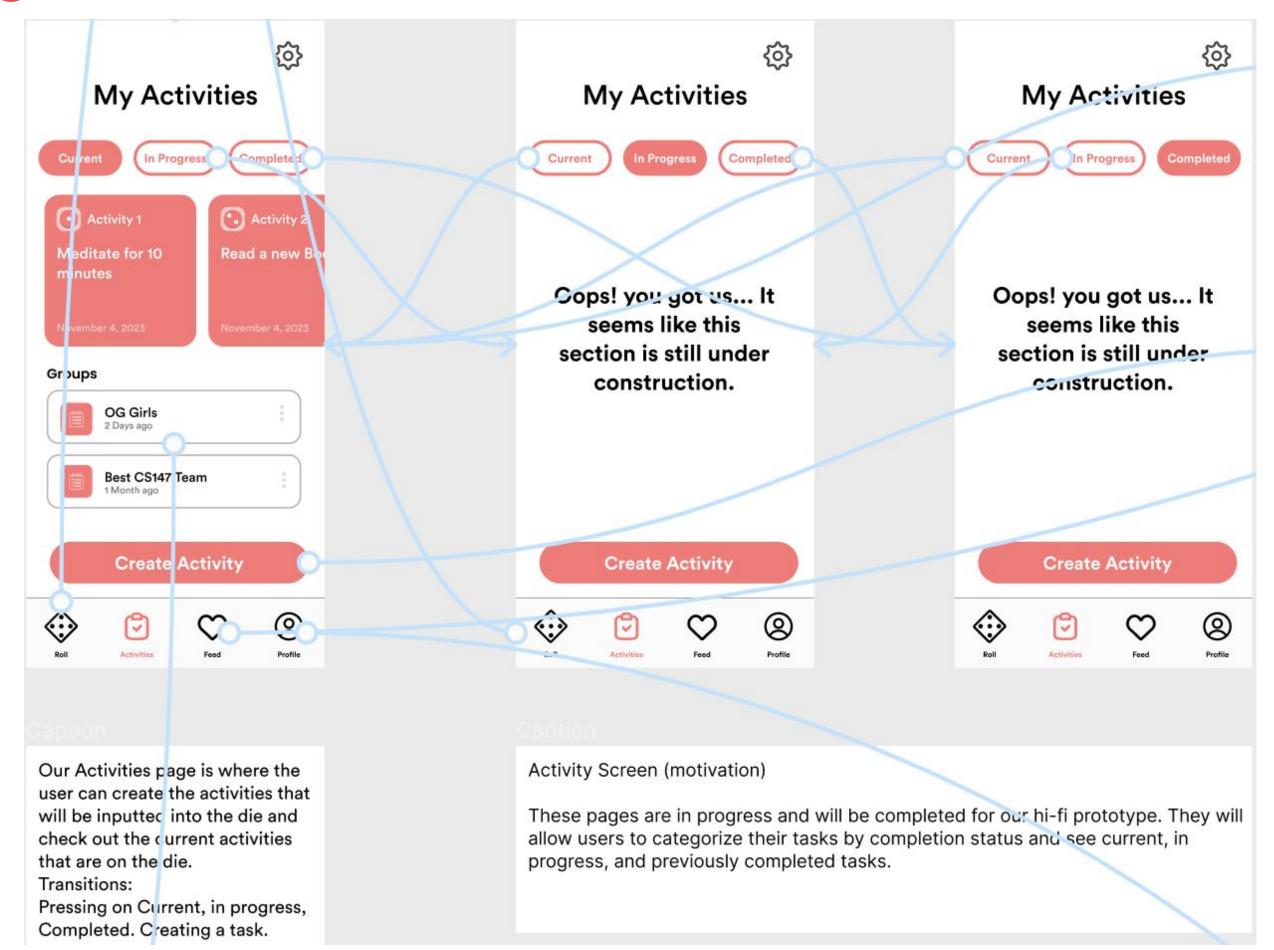
Small snapshot of stats (Motivation), that this screen gives you many options for what to do after completing a task!

After our feedback, we changed our 'liked' features to a 'Kudos' feature instead. 'We felt it was more casual and less conflicting with the idea of integrity.

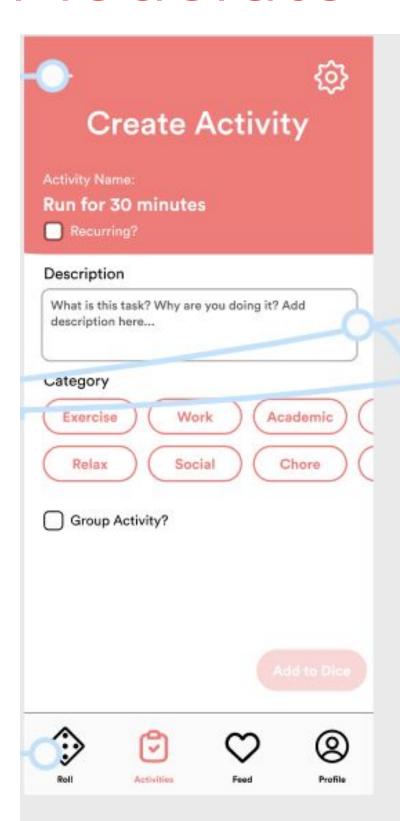
(Motivation, Integrity)

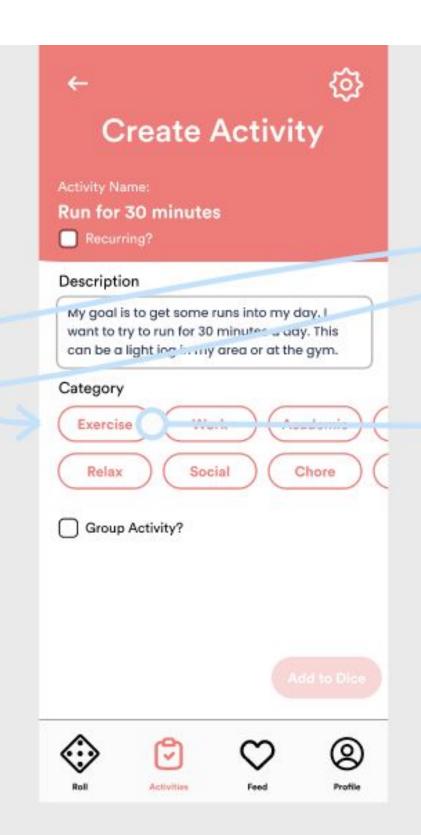
Moderate

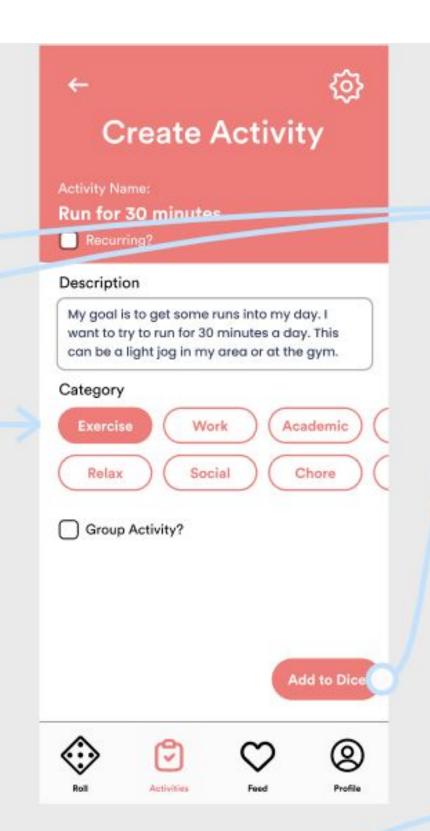
Create a new activity

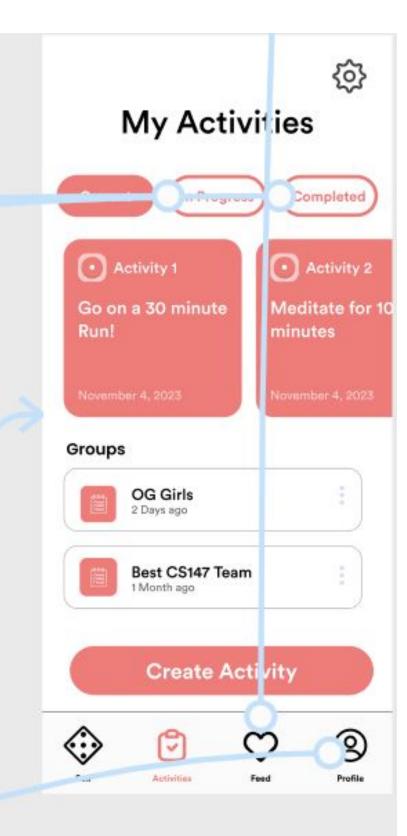


Moderate









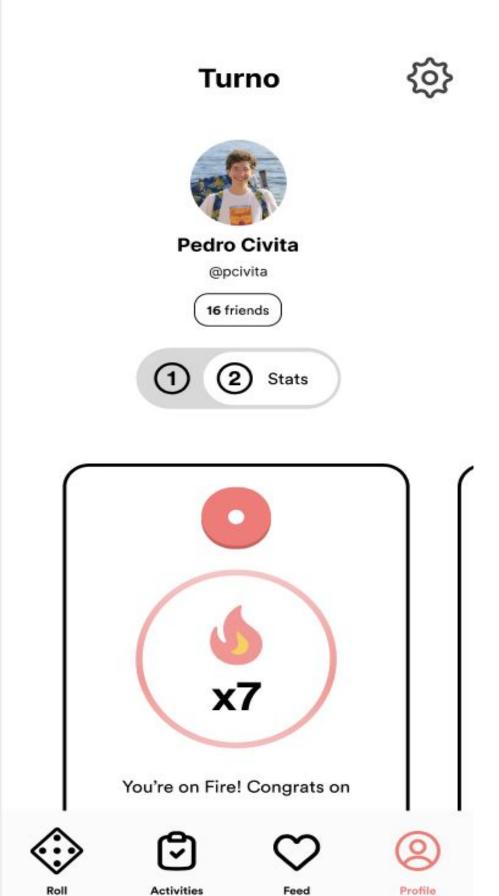
rame 113

Creating Activity (Integrity): In this page, the user will create an activity and select the name, set a recurring or non recurring status description for the activity, as well as categorize or add other friends to it if necessary.

Caption

Activity Screen

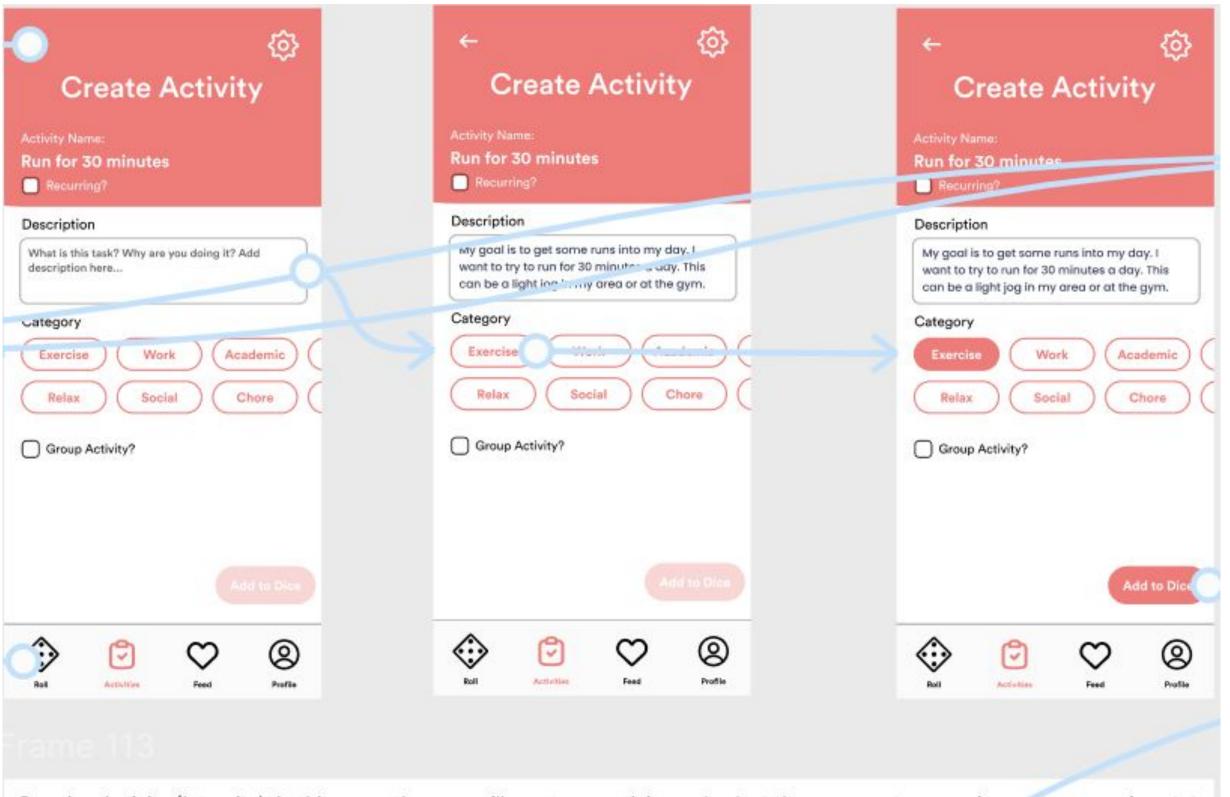
Moderate Check your activities progress and statistics



Our stats page tries to provide information with simple 'cards' that show key insights into our users progress within activities. We don't want to focus on many numbers, and want these things to be small snippets in our profile. This achieved through a balance of the tension between providing motivation and playfulness to our users.

Complex

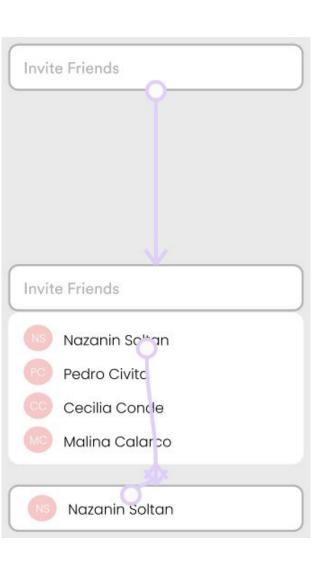
Create a group
activity and invite
friends to
complete it with
you

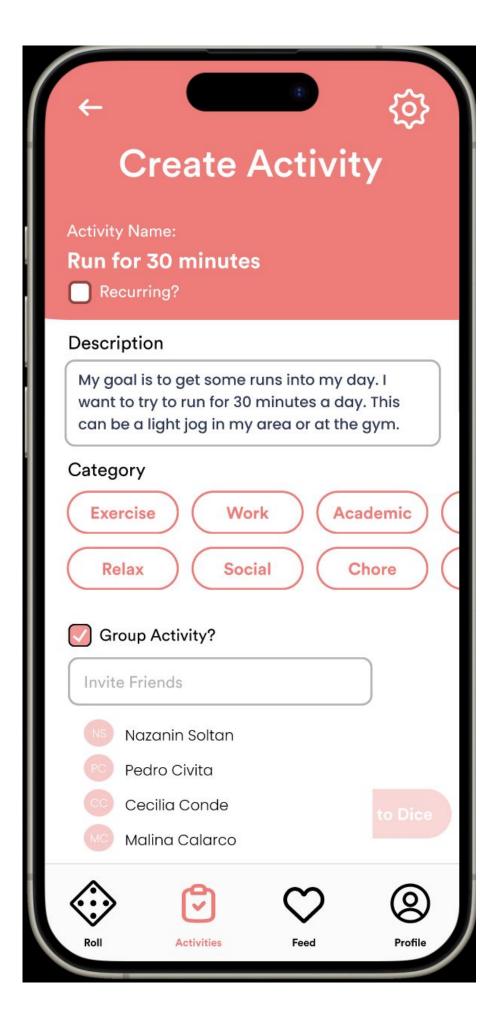


Creating Activity (Integrity): In this page, the user will create an activity and select the name, set a recurring or non recurring status description for the activity, as well as categorize or add other friends to it if necessary.

Complex

Create a group
activity and invite
friends to
complete it with
you





7 prototype implementation



design and prototyping tools

for prototype development and design mockups, we used Figma

pros:

- easy collaboration
- grid systems for alignment and components
- easy to be diligent with details; zoomable

cons:

- higher-stakes: difficult to delete elements/retract ideas
- difficult learning curve for beginners
- prototype transitions make changes more complicated
- does not store memory



design and prototyping tools

for initial sketching of task flows and screens, we used GoodNotes

pros:

- simple, intuitive, we're used to it
- creative freedom
- very low-fi/low-stakes: encourages new iterations

cons:

• individual designs and wireframing – hard to collaborate in.



limitations

- 1. We have limited the number of clickable/scrollable options on a screen to only those enough to complete our tasks.
- 2. didn't include a full-fledged social network (as mimicked on the feed)
- 3. limited the scope of activities and categories
- 4. we didn't flesh out privacy permissions which we will add to settings.

hard coded / wizard of oz

- 1. dice rolling / randomization (is actually simulated; you always get a 3!)
- 2. feed page is hard-coded (no friends for now 💬)
- 3. the activities (and the description of activity, friends added to the activity), the activity groups are all hard-coded
- 4. user info in profile page is based on nothing but out intuition of Pedro's goals and stats <3

thankyou





Appendix

Med-Fi Figma:

https://www.figma.com/file/RDkSKAbDRIfpmg8ZrJzkEM/A6-Turno-Med-Fi-Prototype?type=design&node-id=1%3A451&mode=design&t=FAz1ei0OZ3Gywtxx-1

Revised Lo-Fi Figma:

https://www.figma.com/file/lqnYB1K5xcnniqVhmOUSUP/Low-Fi-Storyboard?type=design&node-id=5-2&mode=design&t=uueqVhiqLqHRRT6I-0

ReadMe: (in drive)