

Malkesh Patel

Logical and results-driven Web Developer dedicated to building and optimizing user-focused websites for customers with various business objectives. Judicious and creative when crafting effective websites, apps and platforms to propel competitive advantage and revenue growth.

Energetic Digital Marketing professional passionate about developing and implementing initiatives to optimize digital marketing campaigns across all channels. Strong grasp of current marketing tools and strategies with excellent track record of leading integrated campaigns from concept through execution.



Work History

**2018-11 -
Current**

Line Cook and Cashier

A&W Restaurants, Cambridge, ON

- Prepared identical dishes numerous times daily with consistent care, attention to detail and quality
- Contributed to consistent customer satisfaction rating by producing high-quality food and providing timely service
- Restocked inventory and ingredient items to maintain optimal kitchen efficiency
- Maintained clean and organized appearance for all restaurant areas to attract and retain customers

**2018-08 -
2018-10**

Technician

Lime Scooters, Waterloo, Ontario

- Developed corrective action plans and prevention strategies to improve product reliability
- Assist in developing specialized fixtures, test equipment and procedures for failure analysis

**2015-08 -
2017-07**

Call Center Representative

Karvy Data Management, Vadodara, Gujarat

- Evaluated customer information to explore issues, develop potential solutions and maintain high-quality service
- Adhered to company policies and scripts to consistently achieve call-time and quality standards
- Compiled customer feedback and recommended



Contact

Address

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Phone

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Skills

Strong interpersonal and leadership skills

Adaptive and Reliable
Team Member

Proficient in Microsoft
Office - Word, PowerPoint
and Excel

Google Analytics

SEO

General : C, C++, Java,
Python

Front-End : HTML, CSS, JS

Back-End : PHP, MySQL,
DBMS

service delivery improvements to management

Other : VMWare, Unix,
Firebase



Education

2018-09 -
Current

Postgraduate Certificate: Web Design And Development

Conestoga College - Kitchener

2013-01 -
2014-01

Bachelor of Science: Computer Engineering

Gujarat Technology University - Vadodara