**RAJAN KUMAR K. GUPTA**

Email ID: rajangupta2720@yahoo.com

Mobile: +91-9820514668/9768451384

OBJECTIVE

Aspiring for career enriching assignments in Linux/UNIX System administration that gives me tremendous scope for professional improvement and an opportunity to contribute back to the organization’s growth.

SUMMARY

* B.E. from Mumbai University with 2.5+ years of experience in Linux/UNIX system administration.
* Focused and goal driven with strong work ethics, continuously striving for improvement coupled with commitment to offer quality work.
* Adaptable and a quick learner with skills to work under pressure.
* Possesses strong communication & Analytical skills.

EDUCATION

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| --- | --- | --- | --- | --- |
| **Course** | **Board/University** | **Year** | **Class** | **Percentage** |
| B.E.(Information Technology) | University of Mumbai | 2008-2012 | Distinction | 71.00 % |
| H.S.C. | Maharashtra Board | 2007 | First | 70.33 % |
| S.S.C. | Maharashtra Board | 2005 | First | 65.20 % |

WORK EXPERIENCE

November 2012 – Till date: ***Capgemini Consulting India Pvt. Ltd****, Mumbai*

**Designation**: Consultant (Linux Team)

**Role**: System administrator – (Remote IT infrastructure support services)

**Responsibilities:**

* Providing Support to Multiple UK client’s Unix/Linux Servers
* Incident management and change management for various clients in the project
* Coordinating and managing support cases with Vender (Redhat, Novel, Oracle, and HP) for critical issues.
* Monitor system logs and performance and identify/resolve problems proactively
* Interaction with customers and vendors to troubleshoot system problems
* Working on ticketing tools like Citrix, EARS, ITSM and BMC Remedy on Demand (RoD)
* Following ITIL standard administration process to ensure problem resolution within SLA
* Conducting daily meetings with teams to discuss ongoing issues and documenting the same
* Performing daily health checks on the servers and generating daily reports to update on common share point
* Monitoring tool: IBM Tivoli, Unicenter NSM

October 2012 – November 2012: ***Rhythm & Hues Studios India Pvt. Ltd****, Mumbai*

**Designation**: Junior Operations & Render Administrator

**Role**: Linux Engineer (Internship)

CERTIFICATIONS

* RedHat Certified System Administrator (RHCSA- RHEL 6)
* RedHat Certified Engineer (RHCE- RHEL 6)
* IBM Certified System Administrator (AIX 7)
* VMware Certified Associate-Data Center Virtualization
* Preparing for ITIL v3 certification

TECHNICAL SKILLS

* Redhat Enterprise Linux (RHEL) 5.x, 6.x / Oracle Solaris 10 / IBM AIX
* Installation, configuration and hardening of Linux and UNIX systems
* Package Management: RPM, YUM, source code & Patch installation
* Users, Groups and File Permissions management
* Analyzing application services and system logs along with Performance tuning
* Linux Security (SELinux, IPtables, TCP-Wrapper Configuration)
* LDAP, NTP, Kickstart, DNS, DHCP, NFS, FTP
* Mail Server/Client Configuration (Postfix, Sendmail)
* Space management using various tools viz. tar, gzip, zip, scp and ftp
* Disk management: LVM, RAID
* ZFS, Veritas Volume Manager, LVM (Logical Volume Management)
* Currently pursuing the concepts of RedHat and VCS clusters

PERSONAL DETAILS

* Date of Birth : 27th July 1990
* Languages known : English, Hindi & Marathi
* Hobbies : Internet Surfing, Playing Chess and Carom, Solving Sudoku and listening to music
* Address : 114, Anand Wadi, Barkat Ali Naka, S.P.Road, Wadala (E), Mumbai -400037
* Passport : Available (valid till 2023)
* References : Available on request