

MYSQL MINI PROJECT

DESCRIPTION

imagine, we want to create a ticketing system contain developers and users (users use software created by the developers)

users should send messages to report a bug

a developer may be working on a or more project

the report is viewed and answered by the developer working on the project.

there are four conditions for ticket message (send, viewed, responded, close)

and there are four priorities (low, mid, high)

1) design database and relations

2) make the following report:

- Show all Tickets (sender name, project name, condition ticket, priority ticket, date created ticket)*
- three projects have the most tickets (project name, number of tickets) in the last month*
- three developers have the most answered in the last month*