

C!

Conversion Analytics

Deep dive

Bonus Pack

#6 Track Zero-results in Site searches

Google Analytics tracks site searches but there is no way of separating the searches with no result by default. For this you need to customize the script.

By using the customized script to track searches with 0 results you will be able to look for:

- Common spelling mistakes that you should add as tags
- Products or content that is missing on your site today



How you track searches with 0 results

Step 1.

Go to **Admin** and activate **Categories** in the **Site search settings**.

When users search your site, their queries are usually included in the URL. For example, if you use Google to search the phrase Mountain View, you see q= followed by your query:

<http://www.google.com?hl=en&q=mountain+view>

If your site uses categories, then the same principle applies. Enter “cat” in the field “**Category parameter**”.

The screenshot shows the 'Site Search Tracking' settings in a WordPress admin panel. The 'Site search Tracking' toggle is turned ON. The 'Query parameter' field contains 's'. The 'Site search categories' toggle is turned ON. The 'Category parameter' field contains 'cat'. There are 'Save' and 'Cancel' buttons at the bottom.



How you track searches with 0 results

Step 2.

Customize the tracking script on the Search results page template.

Below are two examples for how to customize the script:

GA UA:

<https://gist.github.com/simondahla/6917361>

GA Classic:

<https://gist.github.com/simondahla/6988950>

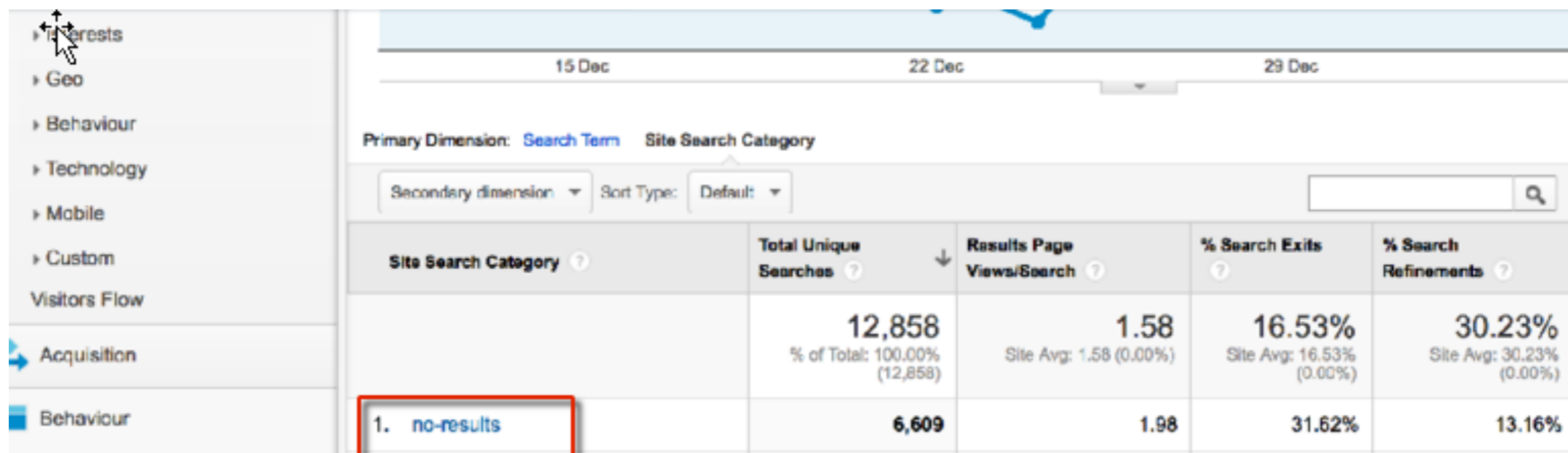
Important! You might have to customize the script to work with your unique website/code.

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View the 0 results report

Enter **Behavior > Site Search > Search Terms**
click on **Site Search Category**, then click **no-results**,
this will display a list view of all the searches that did not lead to any result.



The screenshot shows the Google Analytics interface for Site Search. The left sidebar has 'Behaviour' selected. The main content area shows a table with columns: Site Search Category, Total Unique Searches, Results Page Views/Search, % Search Exits, and % Search Refinements. The 'no-results' category is highlighted with a red box.

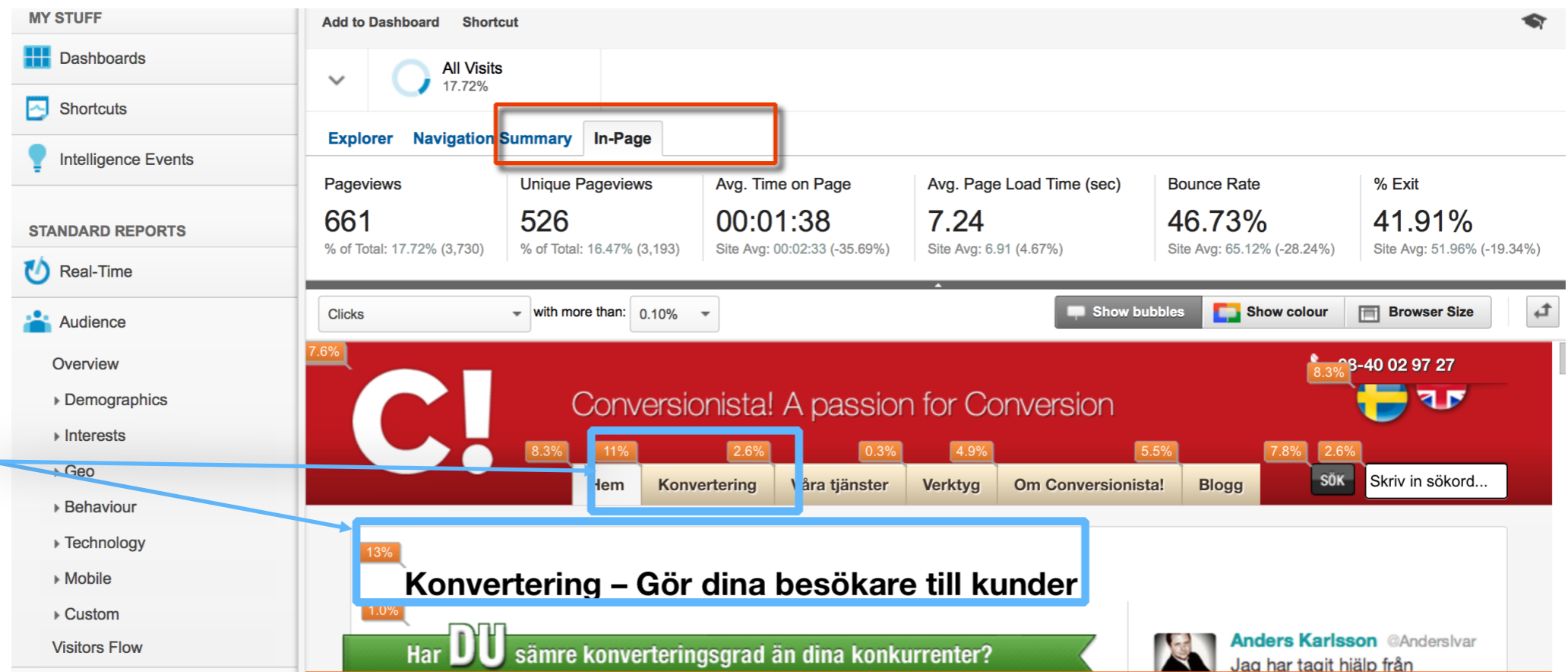
Site Search Category	Total Unique Searches	Results Page Views/Search	% Search Exits	% Search Refinements
	12,858 % of Total: 100.00% (12,858)	1.58 Site Avg: 1.58 (0.00%)	16.53% Site Avg: 16.53% (0.00%)	30.23% Site Avg: 30.23% (0.00%)
1. no-results	6,609	1.98	31.62%	13.16%



#7 Activate Enhanced Attribution

What is this?

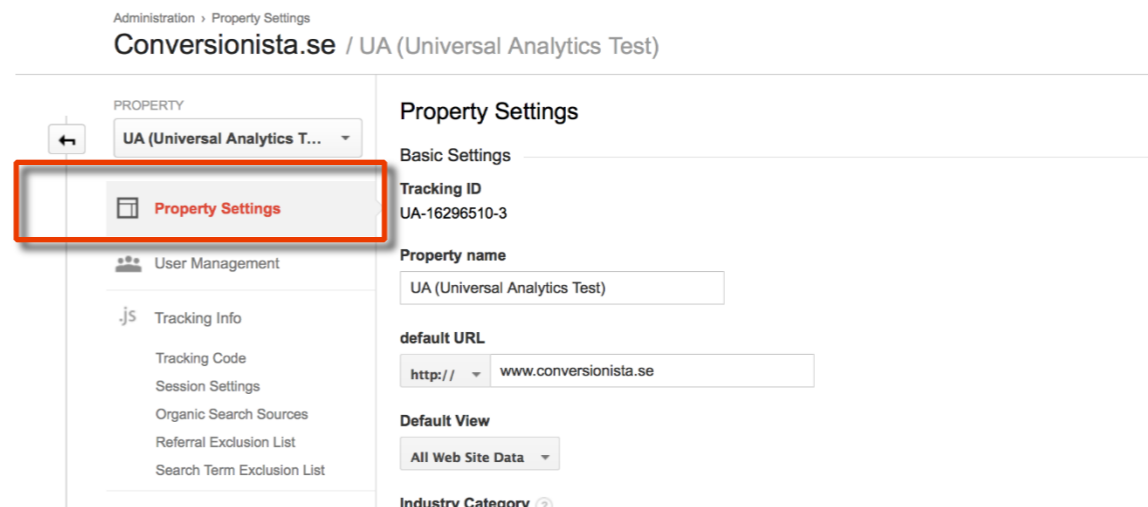
By default in GA it is impossible to see which link the users have clicked if there are several links linking to the same page. By activating this function you are able to see specific click information in the **Page Analytics view**.



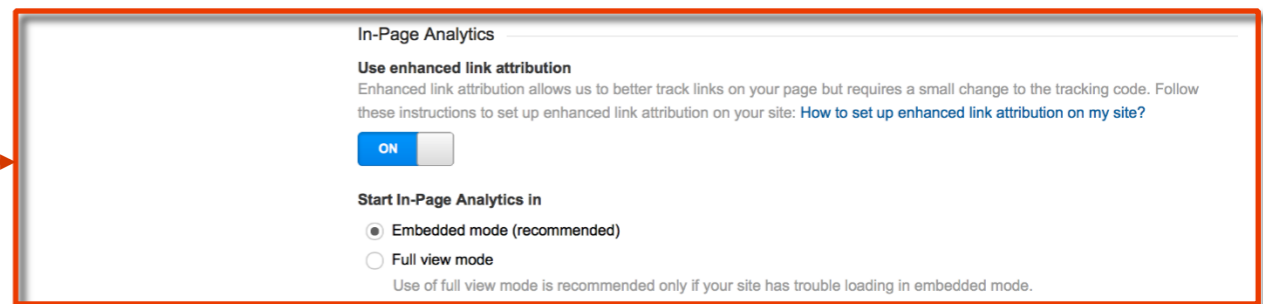
Activate Enhanced Attribution (UA)

How to activate it: Enter the Property Settings and activate Enhanced link attribution, then click the link and customize the tracking script as described below:

```
ga('create', 'UA-XXXXXX-Y');  
ga('require', 'linkid', 'linkid.js');  
ga('send', 'pageview')
```



Where you will find
the tracking script



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