

- a) **Payment:** Prepaid. Postpaid is not important
- b) **How payment is done:** Clash of requirements
 - Card
 - Cash and card as nice to have
 - Card and Cash at manager // transfer money by bank account number
- c) **Cancellation policy:** All points are needed, but
 - Cancel before start
 - Cancel 24 hours before
 - *Cancel 3 hours before*
- d) **Notifications:** Clash again
 - Price, time, status and date
 - Finished only
 - Telegram message at the beginning (for additional info)
- e) **Notification ideas:** Comes together with d), again, some clash
 - All points
 - Finished and paid/approved
 - -
- f) **Kind of notification like EMail etc.:** Clash
 - Want all the suggested options
 - Only notification system
 - Telegram message
- g) **List on dormitory website:** Weak clash
 - All
 - Not all, but not exactly stated
 - All available at the moment
- h) **List extendable?:** Make it extendible
- i) **Technology:** Generally, the language can be chosen by the programming team. But
 - Web platform first, then App for Android and Apple plus for later
 - Web platform with responsive design
 - Current system: Web platform + telegram. Wish for an English translation

General information:

In case of some problems, the first is always Anjas' interview, second from Mario and third Sofiias'.

Use cases:

User	Manager	Cleaning Personnel
Order cleaning	Accept order	Perform the cleaning
Cancel order	Assign order to Personnel	Report cleaning of the room done.
Pay for order (prepaid, postpaid, cash or card)	Control payments?	
Select specific cleaning (part of order)	Accept cancellation of the order	
Check order status	Manage cleaning options to the list (add, delete, update)	
	Inform Personnel about the cancellation	
	Confirm cleaning of the room done.	
	Send notification	
	Decline order	