



Customer Review Analysis

Webscraping & Applied ML

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Improving Hotel Ratings



Tripadvisor

- **Reviews**
- **Score**

Booking.com

- **Reviews (Negative and Positive)**
- **Score**
- **Date**
- **Country**

Improving Hotel Ratings



Tripadvisor

- **Reviews**
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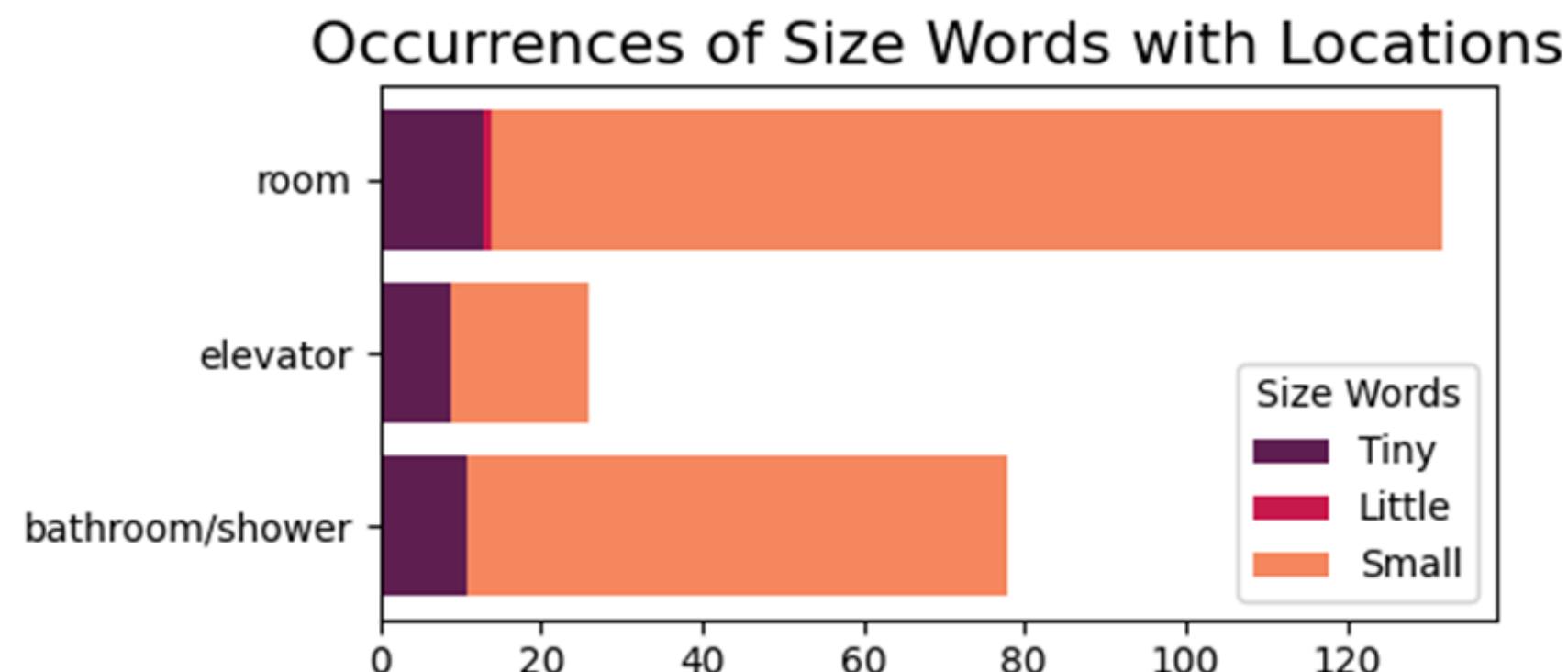
Booking.com

- **Reviews (Negative and Positive)**
- **Score**
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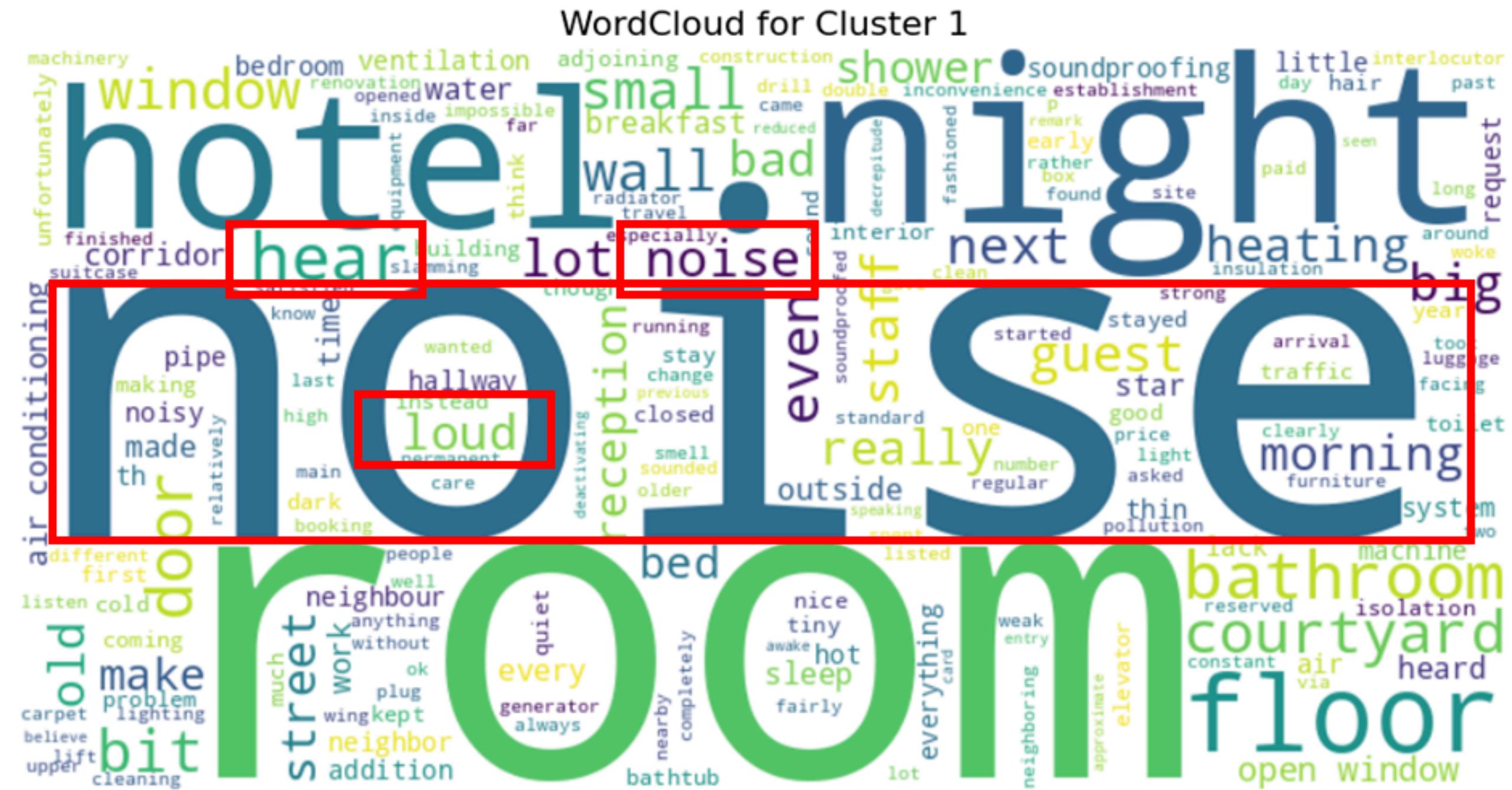
Rooms Narrowness

	Bigram	Frequency
0	room small	132
1	small room	120
2	air conditioning	69
3	small bathroom	50
4	bathroom small	48
5	star hotel	48
6	room little	40

	word	frequency
0	room	183.941105
1	small	145.763992
2	bathroom	107.658870
3	hotel	68.531373
4	breakfast	64.188070
5	little	56.935286
6	shower	49.456733



Noise





THANK YOU
FOR LISTENING !