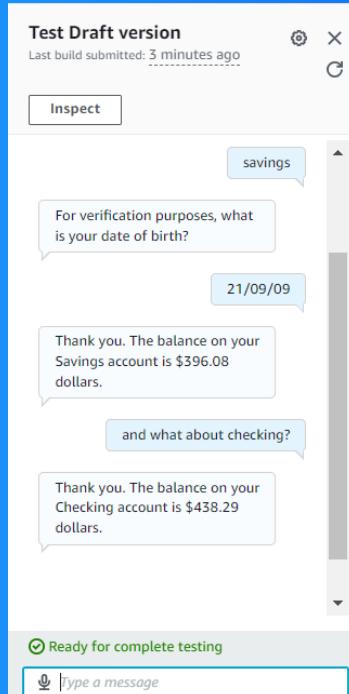




Save User Info with your Chatbot



bgmf3021@gmail.com





BG

bgmf3021@gmail.com

NextWork Student

NextWork.org

Introducing Today's Project!

What is Amazon Lex?

.....

How I used Amazon Lex in this project

.....

One thing I didn't expect in this project was...

.....

This project took me...

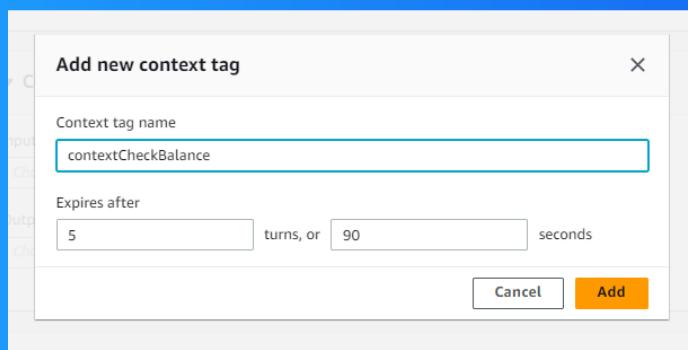
.....

Context Tags

Context tags are tools for Amazon Lex to remember specific pieces of information gathered from a conversation, and reuse that information throughout the session with its user.

There are two types of context tags: Output context Tags and Input context Tags.

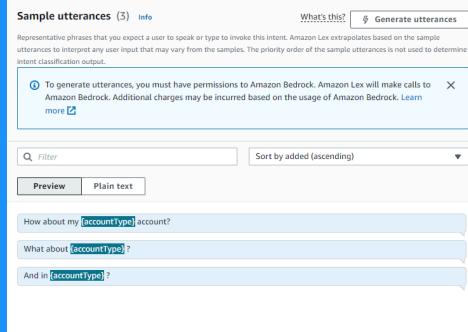
I created a context tag called "contextCheckBalance". This context tag was created with the intent "CheckBalance".



FollowUpCheckBalance

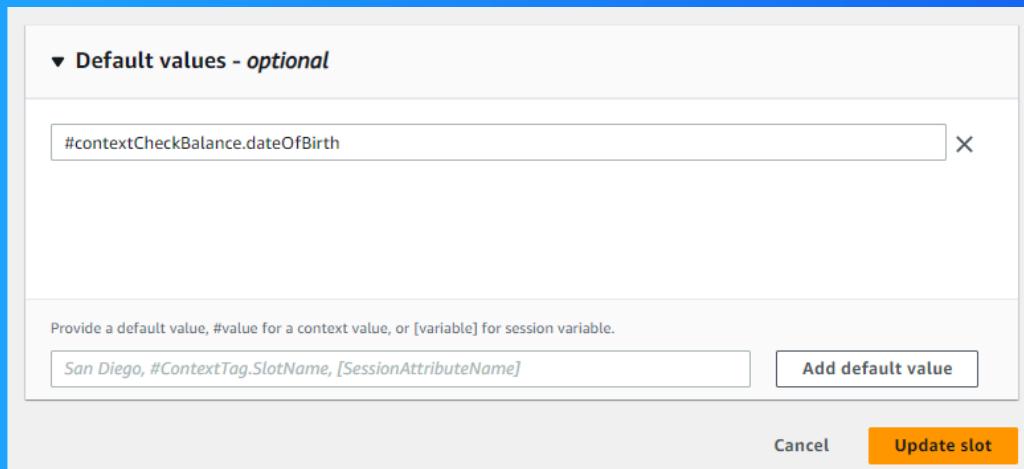
I created a new intent called FollowupCheckBalance. The purpose of this intent is to

This intent is connected to the previous intent I made, CheckBalance, because "FollowUpCheckBalance" will only get triggered after the user has checked their balance once already (i.e. triggered "CheckBalance").



Input Context Tag

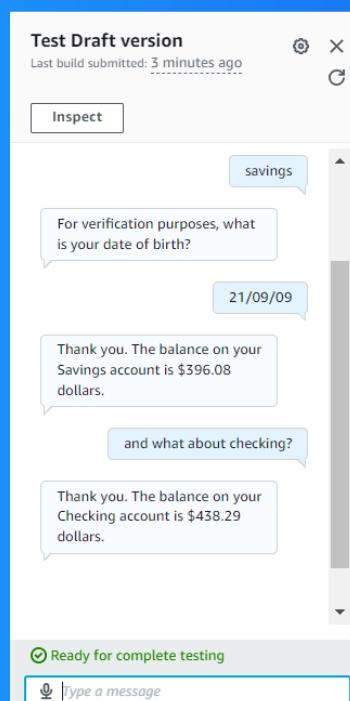
I created an input context, contextCheckBalance, that is using the exact same tag as the output context I've set up in the CheckBalance intent.



The final result!

To see the context tags and the follow-up in intent in action, I first triggered the 'CheckBalance' intent then, I followed up with the utterance "what about checkings?" to trigger 'FollowUpCheckBalance'.

If I had gone straight to trying to trigger FollowUpCheckBalance without setting up any context, my chatbot would not have the context needed to fulfil the conversation.





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